# IT Agents Council

**Meeting Agenda for April 8, 2015**  
**SUB Fiesta A/B**  
**9:30-10:50 A.M.**


Facilitator: Moira Gerety

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| **Announcements** | • Introductions  
• Bruce Armstrong – new grant writer in IT  
• Gil Garduno – new business analyst in IT  
• Nicky Myers - (affiliation not captured)  
• Announcements  
  o Tech Days, June 4-5: Consider submitting suggestions or presentations for Tech Days; Moira would like to have the abstracts on the website by the end of the month.  
  o IT UNM – Library presentation on “Computer on a Stick” – a rolling computer w/ touch screen for students to use with collaborations. Also presentations on Office 2016 & Windows 10.  
  o Tim – The digital signage contract has been awarded to Industry Weapon. Please contact Tim if you are interested – the more people who buy, the cheaper it is. IT is hoping to get up to 100 departments.  
  o David – The student tech survey went out a week ago. 1100 students responded – there are a lot of comments on wifi among other things. | | |
| **Standards in Development** | | | |
| **Standards** | | | |
| **Topics** | • KSA Review – Gil Gonzales  
  o KSA met with the UNM core group yesterday to deliver a first draft of findings and assessment. The document is not being released yet as it will be revised with considerations contributed by the core group. The document makes recommendations based on review of information technology services across campus, independent of management. The high-level summary is that there is advocacy for efficiencies and thoughtful spending in light of financial challenges.  
  o There was significant discussion of how the business models & fiscal models might be structured, in terms of who is offering what services, as what cost. Gil emphasized that these are discussions that will have to take place in the next six months, with KSA making a case for definitions of “enterprise,” “departmental,” etc. KSA has reasonable working definitions, but they will have to be refined. The same applies to business models. Across the board, UNM will continue to see budget reductions next year as well. There was also discussion about how governance will be restructured. The governance discussion is now about whether decisions will be made with a large or small group.  
  o There was concern that individual departments are also experiencing budget cuts and if they are asked to pay more for centralized services, that technology will suffer.  
  o There was a discussion of how grant funds will be addressed, how faculty will respond, and the political, social and budget implications that may play out.  
  o There was a discussion of the datacenter standard, security breaches and assigning risk to the group that has resources.  
  o There was a question about where the HSC fits into the discussion. Richard Larson is acting CIO and the HSC is looking for a permanent CIO. | | |
| **Agenda Items** | | | |
Gil’s impression is that the President is looking at efficiencies and investing in innovation, but incrementally rather than radically.

- Gil asked how wireless authentication was going.
  - People gave various negative experiences with wireless authentication. Gil asked that people please submit Help.UNM tickets. He also asked that people provide feedback on their Help desk experiences.
  - He informed the group that IT was in discussion about reducing networks to two – lobosec & guest.
  - IT is setting up a series of smaller forums about wireless issue.
  - TJ will be coming to Agents in May with a networking representative.
  - There was some discussion about cloud services. Gil reiterated that IT is initiating a cloud services discovery committee to examine a number of cloud service providers with the intent of finding a provider UNM can sign an agreement with to make available to the campus community.

### Standing Agenda

| Governance Reports | IT Cabinet – [http://cio.unm.edu/cabinet/minutes.html](http://cio.unm.edu/cabinet/minutes.html)  
| IT Mgrs – [http://cio.unm.edu/managers/minutes.html](http://cio.unm.edu/managers/minutes.html) | Future Agenda Topics |
|--------------------|-------------------------------------------------|---------------------|
| Wireless discussion (May) | | Suggestions & Requests |

Next Meeting: May 15, 2105 9:30 AM SUB Fiesta