# Comment report

*Lists all the questions in the survey and displays all the free text responses to these questions, if applicable.*

## Table of contents

<table>
<thead>
<tr>
<th>Question</th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Question 10:</strong></td>
<td>What is your preferred computing device for instruction or research in each of the cate.</td>
<td>2</td>
</tr>
<tr>
<td><strong>Question 11:</strong></td>
<td>Based on your wireless network needs, please rank the following:</td>
<td>3</td>
</tr>
<tr>
<td><strong>Question 12:</strong></td>
<td>Which means of communication from the University would you prefer in the following cases?</td>
<td>35</td>
</tr>
<tr>
<td><strong>Question 13:</strong></td>
<td>In the past year, to what extent have you used the following technologies for your cours.</td>
<td>41</td>
</tr>
<tr>
<td><strong>Question 14:</strong></td>
<td>Please indicate the importance of the following features in classrooms or laboratories.</td>
<td>46</td>
</tr>
<tr>
<td><strong>Question 15:</strong></td>
<td>Please rate your satisfaction with the following cross-departmental IT services.</td>
<td>53</td>
</tr>
</tbody>
</table>
Question 16: Do you have any comments about the use of instructional technology by UNM faculty?

Question 17: UNM IT is planning an equipment checkout service for students. What devices would you prefer?

Question 18: Last year, main campus students ranked items for improvement, and student fees were allocated.

Question 19: UNM IT provides multiple software packages such as Office 365, Matlab, and antivirus software.

Question 20: Please list any other physical upgrades or technologies needed for classrooms, labs, computer equipment.

Question 21: I use UNM Learn in class sizes of (Check all that apply):

Question 22: Please indicate your level of agreement with the following statements about the Learning Management System.

Question 23: How many years of experience do you have using LMS technology?

Question 24: Do you currently use UNM Learn?

Question 25: Describe how you use an LMS to support your learning activities (Select all that apply).

Question 26: Please indicate your satisfaction with the following aspects of UNM Learn:

Question 27: Do you have experience with an LMS that you prefer over UNM Learn?

Question 28: What is your preferred LMS?

Question 29: Why is the above your preferred LMS (Check all that apply)?

Question 30: Please provide additional comments comparing your experience with the other LMS to UNM Learn.
Report info
Report date: Monday, June 13, 2016 2:28:49 PM MDT
Start date: Monday, April 18, 2016 1:40:00 PM MDT
Stop date: Tuesday, May 17, 2016 12:00:00 AM MDT
Stored responses: 2523
Number of completed responses: 1896
Number of invitees: 28209
Invites that responded: 2523
Invitee response rate: 8.94%
Question 10
What is your preferred computing device for instruction or research in each of the categories below? (Check all that apply)

Levels

<table>
<thead>
<tr>
<th>Device</th>
<th>Mac/iOS</th>
<th>PC/Windows</th>
<th>Linux/Android</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Desktop</td>
<td>503 27.44%</td>
<td>1241 67.7%</td>
<td>89 4.86%</td>
<td>1833 100%</td>
</tr>
<tr>
<td></td>
<td>6.92%</td>
<td>17.08%</td>
<td>1.23%</td>
<td>25.23%</td>
</tr>
<tr>
<td>Laptop</td>
<td>847 38.71%</td>
<td>1257 57.45%</td>
<td>84 3.84%</td>
<td>2188 100%</td>
</tr>
<tr>
<td></td>
<td>11.66%</td>
<td>17.3%</td>
<td>1.16%</td>
<td>30.12%</td>
</tr>
<tr>
<td>Tablet</td>
<td>832 54.74%</td>
<td>366 24.08%</td>
<td>322 21.18%</td>
<td>1520 100%</td>
</tr>
<tr>
<td></td>
<td>11.45%</td>
<td>5.04%</td>
<td>4.43%</td>
<td>20.92%</td>
</tr>
<tr>
<td>Smartphone</td>
<td>869 50.41%</td>
<td>183 10.61%</td>
<td>672 38.98%</td>
<td>1724 100%</td>
</tr>
<tr>
<td></td>
<td>11.96%</td>
<td>2.52%</td>
<td>9.25%</td>
<td>23.73%</td>
</tr>
<tr>
<td>Sum</td>
<td>3051 - 42%</td>
<td>3047 - 41.94%</td>
<td>1167 - 16.8%</td>
<td>7265 - 100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell
Absolute frequency
Relative frequency row
Relative frequency
Question 11
Based on your wireless network needs, please rank the following:

Text input cell (row 3, column 9)

<table>
<thead>
<tr>
<th>Text input</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kiva Auditorium</td>
</tr>
<tr>
<td>Northrop Hall</td>
</tr>
<tr>
<td>Mesa Vista Hall</td>
</tr>
<tr>
<td>In the Anthropology Building and in Dane Smith Hall</td>
</tr>
<tr>
<td>Johnson Center</td>
</tr>
<tr>
<td>Ortega Hall</td>
</tr>
<tr>
<td>Mitchell</td>
</tr>
<tr>
<td>Everywhere!</td>
</tr>
<tr>
<td>Mesa Visa Hall</td>
</tr>
<tr>
<td>Education building</td>
</tr>
<tr>
<td>First Floor Calvin Hall</td>
</tr>
<tr>
<td>basement of SMLC</td>
</tr>
<tr>
<td>Castetter Hall</td>
</tr>
<tr>
<td>mechanical engineering building</td>
</tr>
<tr>
<td>Hokona Hall</td>
</tr>
<tr>
<td>Dane Smith</td>
</tr>
<tr>
<td>Communication and Journalism</td>
</tr>
<tr>
<td>Dane Smith Hall</td>
</tr>
<tr>
<td>Dane Smith Hall</td>
</tr>
<tr>
<td>ECE 237</td>
</tr>
<tr>
<td>old engineering building</td>
</tr>
<tr>
<td>Hokuna Hall!</td>
</tr>
<tr>
<td>ME Building</td>
</tr>
<tr>
<td>mitchell hall</td>
</tr>
<tr>
<td>Mitchell is constantly dropping my students</td>
</tr>
<tr>
<td>Not sure</td>
</tr>
<tr>
<td>Basement SMLC</td>
</tr>
<tr>
<td>Mitchell</td>
</tr>
<tr>
<td>Dane smith</td>
</tr>
<tr>
<td>Mase Vista Hall &amp; Dane Smith</td>
</tr>
<tr>
<td>Classrooms</td>
</tr>
<tr>
<td>mitchell</td>
</tr>
<tr>
<td>Everywhere is worse. UNM does not have great wifi or connection for the amount we pay in &quot;technology fees&quot;.</td>
</tr>
<tr>
<td>Education Building</td>
</tr>
<tr>
<td>Hibben Center</td>
</tr>
<tr>
<td>Dane Smith, Regner hall</td>
</tr>
<tr>
<td>Auditorium of Centenial Building</td>
</tr>
<tr>
<td>Physics and Astronomy</td>
</tr>
<tr>
<td>Johnson Center</td>
</tr>
<tr>
<td>Inside Johnson Gym, towards the south gym</td>
</tr>
<tr>
<td>Hypothetical, WiFi is presently useless</td>
</tr>
<tr>
<td>Casteter building</td>
</tr>
<tr>
<td>Building</td>
</tr>
<tr>
<td>--------------------------</td>
</tr>
<tr>
<td>Gurley Hall</td>
</tr>
<tr>
<td>Dane Smith</td>
</tr>
<tr>
<td>Classrooms</td>
</tr>
<tr>
<td>No idea</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>Basement of Castetter Hall</td>
</tr>
<tr>
<td>Farris (FEC)</td>
</tr>
<tr>
<td>Mitchell Hall</td>
</tr>
<tr>
<td>Center for the arts</td>
</tr>
<tr>
<td>dane smith basement</td>
</tr>
<tr>
<td>all campus</td>
</tr>
<tr>
<td>Dane Smith!!!</td>
</tr>
<tr>
<td>worst on campus</td>
</tr>
<tr>
<td>Dane smith has issues</td>
</tr>
<tr>
<td>Mitchell Hall</td>
</tr>
<tr>
<td>Centennial Eng Center</td>
</tr>
<tr>
<td>Everywhere</td>
</tr>
<tr>
<td>Mitchel Hall, CERIA Building</td>
</tr>
<tr>
<td>unknown</td>
</tr>
<tr>
<td>keller hall</td>
</tr>
<tr>
<td>Biology building basement</td>
</tr>
<tr>
<td>SMLC</td>
</tr>
<tr>
<td>Dorms</td>
</tr>
<tr>
<td>Johnson Gym</td>
</tr>
<tr>
<td>ECE Building</td>
</tr>
<tr>
<td>Popejoy</td>
</tr>
</tbody>
</table>
Mitchell Hall
Johnson Gym
2
Johnson Gym classrooms
kiva
mitchell hall
Johnson Center
Anderson Classrooms
Dane Smith
ASM, Mitchell
basements
Dane Smith Hall
YES
SMLC 102
Communication Building
wireless on campus sucks
Zimmerman Basement
CFTA B117
zimmerman
Engineering buildings
Mitchell building
Popejoy
Johnson gym
COE Buildings
Castteter
C&J building
CERIA
Centennial Engineering Building
In classrooms
Mitchell Hall
Centennial
Cass
Mitch Hall and old building of College of Ed
Dane Smith
Mitchell hall
everywhere
calvin hall 184
Ortega Hall
Honors College
Anthropology building classes
Castteter basement
Fitz hall, North Campus
biology building downstairs and in ceria museum
GSM building
Central Engineering closest to the University
Latin American Iberian Institute
Woodward Hall
Johnson
College of Ed Hokona
<table>
<thead>
<tr>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centennial</td>
</tr>
<tr>
<td>ECE, too many rooms</td>
</tr>
<tr>
<td>Art building</td>
</tr>
<tr>
<td>Mitchell Hall</td>
</tr>
<tr>
<td>Mesa Vista Hall</td>
</tr>
<tr>
<td>mechanical bldg</td>
</tr>
<tr>
<td>Dane Smith Hall</td>
</tr>
<tr>
<td>Anderson</td>
</tr>
<tr>
<td>Educational Technology Building</td>
</tr>
<tr>
<td>Johnson Center</td>
</tr>
<tr>
<td>Gurley Hall</td>
</tr>
<tr>
<td>Classrooms</td>
</tr>
<tr>
<td>unmcc</td>
</tr>
<tr>
<td>So far the Kiva building</td>
</tr>
<tr>
<td>Anderson</td>
</tr>
<tr>
<td>Everywhere</td>
</tr>
<tr>
<td>DSH, Ortega Hall</td>
</tr>
<tr>
<td>Rodey Theayer and Popejoy classes</td>
</tr>
<tr>
<td>ECE Building last I checked</td>
</tr>
<tr>
<td>Mitchell/Ortega/Johnson/SUB</td>
</tr>
<tr>
<td>parking lot</td>
</tr>
<tr>
<td>plazas around the SUB</td>
</tr>
<tr>
<td>Collaborative teaching and learning building</td>
</tr>
<tr>
<td>CJ building</td>
</tr>
<tr>
<td>Mitchell hall</td>
</tr>
<tr>
<td>Ortega Hall</td>
</tr>
<tr>
<td>Communication Journalism Building</td>
</tr>
<tr>
<td>Biology building basement (Regener Hall?)</td>
</tr>
<tr>
<td>Everywhere</td>
</tr>
<tr>
<td>art building</td>
</tr>
<tr>
<td>SHS building</td>
</tr>
<tr>
<td>I only take online classes</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Anthropology</td>
</tr>
<tr>
<td>In the classrooms</td>
</tr>
<tr>
<td>Mitchel</td>
</tr>
<tr>
<td>kids campus</td>
</tr>
<tr>
<td>Hibben Center</td>
</tr>
<tr>
<td>GSM</td>
</tr>
<tr>
<td>Basement of Castetter Hall</td>
</tr>
<tr>
<td>basement &amp; Calvin Hall</td>
</tr>
<tr>
<td>Communication &amp; Journalism</td>
</tr>
<tr>
<td>Mitchell Hall</td>
</tr>
<tr>
<td>Absolutely frustrating when trying to log on for classes and internet does not connect</td>
</tr>
<tr>
<td>Farris Engineering</td>
</tr>
<tr>
<td>corridors</td>
</tr>
<tr>
<td>UAEC basement</td>
</tr>
<tr>
<td>everywhere seems spotty at best</td>
</tr>
<tr>
<td>Downstairs Castetter Hall</td>
</tr>
<tr>
<td>Location</td>
</tr>
<tr>
<td>----------------------------------</td>
</tr>
<tr>
<td>Anthropology bldg</td>
</tr>
<tr>
<td>CIERA Building/Popejoy Hall</td>
</tr>
<tr>
<td>Inside any building</td>
</tr>
<tr>
<td>Some areas of the art building</td>
</tr>
<tr>
<td>logan hall, zimmerman</td>
</tr>
<tr>
<td>ECE</td>
</tr>
<tr>
<td>Dane Smith/Mitchell/UAEC</td>
</tr>
<tr>
<td>Outside of Keller Hall</td>
</tr>
<tr>
<td>Centennial Engineering</td>
</tr>
<tr>
<td>CFA</td>
</tr>
<tr>
<td>Carlisle Gym</td>
</tr>
<tr>
<td>Calvin Hall first floor</td>
</tr>
<tr>
<td>Mechanical Engineering</td>
</tr>
<tr>
<td>Speech and Hearing Sciences</td>
</tr>
<tr>
<td>Mitchel Hall</td>
</tr>
<tr>
<td>Up stairs in the CJ building</td>
</tr>
<tr>
<td>Some conference rooms in PandA.</td>
</tr>
<tr>
<td>Pearl Hall</td>
</tr>
<tr>
<td>Dean Smith Hall</td>
</tr>
<tr>
<td>N/A Took online</td>
</tr>
<tr>
<td>Hartung bldg</td>
</tr>
<tr>
<td>Kiev</td>
</tr>
<tr>
<td>outside between buildings</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Dane Smith Hall</td>
</tr>
<tr>
<td>Dane Smith Classrooms</td>
</tr>
<tr>
<td>Hokona Hall</td>
</tr>
<tr>
<td>Ortega</td>
</tr>
<tr>
<td>Mitchell Hall</td>
</tr>
<tr>
<td>CFA</td>
</tr>
<tr>
<td>Education Building</td>
</tr>
<tr>
<td>Dane Smith Hall</td>
</tr>
<tr>
<td>Popejoy</td>
</tr>
<tr>
<td>problems in classrooms in DSH</td>
</tr>
<tr>
<td>welding building</td>
</tr>
<tr>
<td>SHS classroom</td>
</tr>
<tr>
<td>anthropology building</td>
</tr>
<tr>
<td>Art Ed Building</td>
</tr>
<tr>
<td>Art building, 3rd floor</td>
</tr>
<tr>
<td>All of North Campus</td>
</tr>
<tr>
<td>basement of CEC</td>
</tr>
<tr>
<td>DSH</td>
</tr>
<tr>
<td>mitchell hall</td>
</tr>
<tr>
<td>The PandA</td>
</tr>
</tbody>
</table>

**Text input cell (row 4, column 9)**

Text input
HSC in general
SUB
C&J building
Masley building
North Campus
Clark Hall
math lab
Don't know - not a labs student
Not sure
COE, Tech Bldg
Within any building
language labs
Hibben Building
Observatory
Hypothetical, WiFi is presently useless
Mitchell Hall
No idea
parts of P&A
My office, ECE 313B
n/a
Castetter Hall
SMLC
Dane Smith
Room 209 Northrop Hall
all campus
good
Basement
ME bldg
MSLC
Johnson
Dorms
Regener Hall
Mitchell computers
Centennial Engineering Center
3
smlc
SRC computer Lab
Johnson Center
Anderson Labs
basements
Computer Pods
Unknown
location does not matter
CFTA Practice Rooms
Student Union Lab
Engineering Library
I don't know
SUB
astronomy labs
<table>
<thead>
<tr>
<th>Location</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>In labs</td>
<td></td>
</tr>
<tr>
<td>Science Labs</td>
<td></td>
</tr>
<tr>
<td>nursing lab</td>
<td></td>
</tr>
<tr>
<td>Cassetter Hall/ Upstairs Logan Hall Labs</td>
<td></td>
</tr>
<tr>
<td>Ortega Lab</td>
<td></td>
</tr>
<tr>
<td>Castetter Basement</td>
<td></td>
</tr>
<tr>
<td>SMLC Basement</td>
<td></td>
</tr>
<tr>
<td>Parts of Ed-Tech</td>
<td>not sure what this means</td>
</tr>
<tr>
<td>Anderson</td>
<td></td>
</tr>
<tr>
<td>Basement of Centennial</td>
<td></td>
</tr>
<tr>
<td>Johnson Field</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Logan hall</td>
<td></td>
</tr>
<tr>
<td>MITCHELL HALL</td>
<td></td>
</tr>
<tr>
<td>Castetter Hall</td>
<td></td>
</tr>
<tr>
<td>SMLC Basement</td>
<td></td>
</tr>
<tr>
<td>ECE</td>
<td></td>
</tr>
<tr>
<td>University Advisement &amp; Enrichment</td>
<td></td>
</tr>
<tr>
<td>CFA</td>
<td></td>
</tr>
<tr>
<td>Mechanical Engineering</td>
<td></td>
</tr>
<tr>
<td>SciMatics Basement</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>none</td>
<td></td>
</tr>
<tr>
<td>Basement of Centennial</td>
<td></td>
</tr>
<tr>
<td>Pearl Hall</td>
<td></td>
</tr>
<tr>
<td>Ditto</td>
<td></td>
</tr>
<tr>
<td>Music Lab</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Hokona Hall</td>
<td></td>
</tr>
<tr>
<td>DSH Comp Lab</td>
<td></td>
</tr>
<tr>
<td>SMLC</td>
<td></td>
</tr>
<tr>
<td>All of North Campus</td>
<td></td>
</tr>
<tr>
<td>Economics</td>
<td></td>
</tr>
<tr>
<td>Scimat basement level</td>
<td></td>
</tr>
</tbody>
</table>

**Text input cell (row 5, column 9)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basement Zimmerman</td>
<td></td>
</tr>
<tr>
<td>North Campus</td>
<td></td>
</tr>
<tr>
<td>Zimmerman Basement</td>
<td></td>
</tr>
<tr>
<td>mitchell hall lounge</td>
<td></td>
</tr>
<tr>
<td>I've had some trouble with DSH</td>
<td></td>
</tr>
<tr>
<td>Residence Halls</td>
<td></td>
</tr>
<tr>
<td>mitchell</td>
<td></td>
</tr>
<tr>
<td>Mech. Eng. Building</td>
<td></td>
</tr>
</tbody>
</table>
the library
ME building lobby
Hypothetical, WiFi is presently useless
Jackson
back of Padre Martinez Bldg
Parish Library
No idea
n/a
Castetter Hall
Zimmerman Basement
Third floor Zim
centennial library basement
None
all campus
poor
Downstairs parish
ME bldg
Sub
Dorms
All have spotty service
Science & Math Learning Center study space
DSH
Travelstead Hall
4
sub
all pretty good
The basement of Zimmerman has no wifi
The SUB
basements
Library Basement
I do my online work at home
CFTA B114
Hokhona is pretty hit or miss
Same
Casas Dormitories
Basement of the Center for the Fine Arts. Practice Room area
in study spaces
The study rooms in Zimmerman
any of the buildings associated with College of Ed
Engineering pod
Mesa Vista Hall
SUB
Library Basement
Basement of Dane Smith
Ortega Hall
SUB
Dane Smith Hall
GEORGE PEARL HALL
Dorm rooms wifi is terrible
Dorms
walkways around dorms
Mitchell Hall Study Areas

i felt like all standing computer pods have slow computers, however these are often the ones we go to when we are in a hurry or need to print something fast

N/A
ESS
Communication & Journalism
 Honestly, a lot of places
Dane smith
ECE
Student Union Building
CFA
Mechanical Engineering
Cafeteria
Anderson School of MGMT
Mitchel Hall
none
Physics and Astronomy department
Cafe in Law School
Ditto
Dorms
N/A
Colaborative Learning and Teaching Building (With Einstein's Bagel Shop inside)
Hokona Hall
Dane Smith Hall
In Studio, it is terrible
All of North Campus
Centennial
basements
not sure

Text input cell (row 6, column 9)

Text input
Zimmerman main floor
Centennial
Zimmerman
Zimmerman
CEC
Zimmerman Basement
certain parts of Zimmerman
Basement
Not sure
2nd floor
Centennial Library
the whole library
Hypothetical, WiFi is presently useless
Parish
No idea
n/a
Centennial Library
Zimmerman Basement
West Wing Study Area
centennial library basement
None
all campus
fair to good
Zimmerman Library
NEEDS WORK
Zimmerman
Bottom floor Zimmerman
1st floor main area
Zimmerman
Zimmerman
Bottom floor Zimmerman
Second floor
Dorms
basement floor
Engineering library
Zimmerman Library
5
2nd floor centennial
zimmerman basement
INLP
already wonderful
Zimmerman
centennial
2nd and 3rd floor
Zimmerman
where internet is reliable, fast and accessible
needs more room
zimmerman library
\
Zimmerman
Few places inside Parish Library
Gurley hall parking lots
Zimmerman Library
2nd floor zimmerman
Centennial
in library
Parish library, downstairs
basement of Zimmerman
hardly ever actually works in the main library
Zimmerman
Law Library
basement zimmerman
FARDL
<table>
<thead>
<tr>
<th>Location</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>3rd floor Zim</td>
<td></td>
</tr>
<tr>
<td>Centennial Engineering library</td>
<td></td>
</tr>
<tr>
<td>The basement in Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Centennial Library</td>
<td></td>
</tr>
<tr>
<td>Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Parts of Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Basement</td>
<td></td>
</tr>
<tr>
<td>zimmermann</td>
<td></td>
</tr>
<tr>
<td>Basement study rooms</td>
<td></td>
</tr>
<tr>
<td>Centennial Library</td>
<td></td>
</tr>
<tr>
<td>Library</td>
<td></td>
</tr>
<tr>
<td>Basement</td>
<td></td>
</tr>
<tr>
<td>basement of Johnson Gym</td>
<td></td>
</tr>
<tr>
<td>Zimmerman library</td>
<td></td>
</tr>
<tr>
<td>basement</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Underground</td>
<td></td>
</tr>
<tr>
<td>downstairs library</td>
<td></td>
</tr>
<tr>
<td>Centennial Library (underground!)</td>
<td></td>
</tr>
<tr>
<td>Basement of Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Zimmerman Downstairs</td>
<td></td>
</tr>
<tr>
<td>Centennial</td>
<td></td>
</tr>
<tr>
<td>ECE</td>
<td></td>
</tr>
<tr>
<td>Centennial Library</td>
<td></td>
</tr>
<tr>
<td>Centennial</td>
<td></td>
</tr>
<tr>
<td>The library is the worst location on campus.</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>none</td>
<td></td>
</tr>
<tr>
<td>Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Fine Arts Library</td>
<td></td>
</tr>
<tr>
<td>Ditto</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Architecture Library</td>
<td></td>
</tr>
<tr>
<td>Hokona Hall</td>
<td></td>
</tr>
<tr>
<td>Zimmerman</td>
<td></td>
</tr>
<tr>
<td>Underground Libraries</td>
<td></td>
</tr>
<tr>
<td>Zimmerman 1st floor</td>
<td></td>
</tr>
<tr>
<td>some spots at Zimmerman have really bad wifi</td>
<td></td>
</tr>
<tr>
<td>Zimmerman</td>
<td></td>
</tr>
<tr>
<td>All of North Campus</td>
<td></td>
</tr>
<tr>
<td>Parish</td>
<td></td>
</tr>
<tr>
<td>Basement</td>
<td></td>
</tr>
<tr>
<td>Library basements</td>
<td></td>
</tr>
<tr>
<td>not sure</td>
<td></td>
</tr>
<tr>
<td>Location</td>
<td>Notes</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>Johnson Center</td>
<td></td>
</tr>
<tr>
<td>Johnson Gym</td>
<td></td>
</tr>
<tr>
<td>Dane Smith</td>
<td></td>
</tr>
<tr>
<td>SUB on occasion</td>
<td></td>
</tr>
<tr>
<td>UNM Johnson</td>
<td>specially in the instruction rooms next to the basketball courts and the main gym</td>
</tr>
<tr>
<td>Med 2</td>
<td></td>
</tr>
<tr>
<td>sub</td>
<td></td>
</tr>
<tr>
<td>Humanities building</td>
<td>needs better, more stable connections</td>
</tr>
<tr>
<td>Not sure</td>
<td></td>
</tr>
<tr>
<td>ABOVE THE SUB!!</td>
<td></td>
</tr>
<tr>
<td>sub</td>
<td></td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>the library</td>
<td></td>
</tr>
<tr>
<td>Hypothetical, WiFi is presently useless</td>
<td></td>
</tr>
<tr>
<td>The SUB</td>
<td></td>
</tr>
<tr>
<td>Indoor</td>
<td></td>
</tr>
<tr>
<td>Hibben Center/Maxwell Museum</td>
<td></td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>MechE and Centennial</td>
<td>have poor reception</td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>Coronado Hall</td>
<td></td>
</tr>
<tr>
<td>all campus</td>
<td></td>
</tr>
<tr>
<td>poor</td>
<td></td>
</tr>
<tr>
<td>SUB and Humanities</td>
<td></td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>ME bldg</td>
<td></td>
</tr>
<tr>
<td>bottom floor SUB</td>
<td></td>
</tr>
<tr>
<td>Math Building</td>
<td></td>
</tr>
<tr>
<td>Dorms</td>
<td></td>
</tr>
<tr>
<td>The SUB</td>
<td></td>
</tr>
<tr>
<td>Art Building</td>
<td></td>
</tr>
<tr>
<td>Johnson Gym</td>
<td></td>
</tr>
<tr>
<td>Popejoy</td>
<td></td>
</tr>
<tr>
<td>dorms!</td>
<td></td>
</tr>
<tr>
<td>SUB</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>sub</td>
<td></td>
</tr>
<tr>
<td>SUB first floor</td>
<td></td>
</tr>
<tr>
<td>Onate hall</td>
<td></td>
</tr>
<tr>
<td>Student Union Building</td>
<td></td>
</tr>
<tr>
<td>Woodward hall</td>
<td></td>
</tr>
<tr>
<td>hokona dorms</td>
<td></td>
</tr>
</tbody>
</table>
Dane Smith Hall
CFTA B114
Popejoy
Johnson Pool
i think probably cuz everyone is on it
Johnson Center
SUB/SRCs
dorms, some facilities like johnson
indoor
Hokona Hall
Most Buildings
Mitch Hall
SUB First Floor
Dane smith hall
SUB
Around campus is the worst.
outside
1st floor of CFA building
SUB
The SUB
SUB
Parts of SUB
SUB near Satellite
Mitchell Hall
N/A
Dane Smith Hall
The SUB.
SUB
ECE
SUB
Student Union Building
CFA
SUB
Carlisle Gym
Physics Dept.
Mechanical Engineering
Cafeteria
Humanities Building
Mitchel Hall
CJ
RVA, Centennial Engineering Building
Ditto
Johnson
N/A
Student Union Building
Hokona Hall
Lobo Village
SUB
Dane Smith Hall
Sub
dorms
All of North Campus
Economics
Offices in basement of travelstead
not sure

Text input cell (row 8, column 9)

Text input
Duck Pond
duck pond
The Duck Pond needs a lot more coverage.
Cornell Mall
Johnson Field
duck pond
johnson field
Hypothetical, WiFi is presently useless
No idea
n/a
Engineering Quad
Shuttle Stops
Yale Parking Structure
None
all campus
poor
outside Zimmerman
Most outdoor places aren't great
ME bldg
Duckpond, or patio outside sub
Just about everywhere
Duck Pond at times
when passing by mesa vista on the path between the SRC and Kiva
most places
the duck pond
N/A
6
pretty much everywhere
duck pond
johnson
Dane Smith Hall
On the breezeway
Near Johnson Field
nurse parking lots
Around Johnson gym
Worst Location on Signal
West side parking lot
outdoor
<table>
<thead>
<tr>
<th>Location</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duck pond</td>
<td>Outside the science and learning building</td>
</tr>
<tr>
<td>Outside the science and learning building</td>
<td>pick a bench outside i bet you will have problems</td>
</tr>
<tr>
<td>patio north of gurley hall</td>
<td></td>
</tr>
<tr>
<td>100 feet outside the campus bldg</td>
<td></td>
</tr>
<tr>
<td>south end of campus</td>
<td></td>
</tr>
<tr>
<td>Next to UNM police dept.</td>
<td></td>
</tr>
<tr>
<td>All Over Campus</td>
<td></td>
</tr>
<tr>
<td>Northwest corner past Dane Smith</td>
<td></td>
</tr>
<tr>
<td>North Campus</td>
<td></td>
</tr>
<tr>
<td>Johnson Gym</td>
<td></td>
</tr>
<tr>
<td>The Duck Pond</td>
<td></td>
</tr>
<tr>
<td>North of Hokona</td>
<td></td>
</tr>
<tr>
<td>Anywhere outdoors</td>
<td></td>
</tr>
<tr>
<td>Near Art building</td>
<td></td>
</tr>
<tr>
<td>Near the Engineer building</td>
<td></td>
</tr>
<tr>
<td>outside of SUB</td>
<td></td>
</tr>
<tr>
<td>Duckpond</td>
<td></td>
</tr>
<tr>
<td>Duck pond</td>
<td></td>
</tr>
<tr>
<td>Duck pond</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Doesn't work outside</td>
<td></td>
</tr>
<tr>
<td>Area by antropology building</td>
<td></td>
</tr>
<tr>
<td>Duck pond</td>
<td></td>
</tr>
<tr>
<td>Dorms</td>
<td></td>
</tr>
<tr>
<td>parking lots</td>
<td></td>
</tr>
<tr>
<td>DSH</td>
<td></td>
</tr>
<tr>
<td>All around campus</td>
<td></td>
</tr>
<tr>
<td>ECE</td>
<td></td>
</tr>
<tr>
<td>Outside of Centennial Library</td>
<td></td>
</tr>
<tr>
<td>Johnson Center</td>
<td></td>
</tr>
<tr>
<td>CFA</td>
<td></td>
</tr>
<tr>
<td>Walking up Yale from Lomas</td>
<td></td>
</tr>
<tr>
<td>Worst</td>
<td></td>
</tr>
<tr>
<td>Western Side of Campus</td>
<td></td>
</tr>
<tr>
<td>Duck Pond</td>
<td></td>
</tr>
<tr>
<td>Lobo Village/South Lot bus stop on campus</td>
<td></td>
</tr>
<tr>
<td>Area between Zimmerman and Yale Garage</td>
<td></td>
</tr>
<tr>
<td>Around Kiva Hall and SRCs</td>
<td></td>
</tr>
<tr>
<td>Ditto</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Duck Pond</td>
<td></td>
</tr>
<tr>
<td>Hokona Hall</td>
<td></td>
</tr>
<tr>
<td>Dorms</td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
</tr>
<tr>
<td>All of North Campus</td>
<td>This is the worst location on campus that I complain about and others complain about.</td>
</tr>
<tr>
<td>Definitelly worst</td>
<td></td>
</tr>
<tr>
<td>Parking Lot</td>
<td></td>
</tr>
</tbody>
</table>
### Text input cell (row 9, column 9)

<table>
<thead>
<tr>
<th>Text input</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ALL</strong></td>
</tr>
<tr>
<td>The Pit &amp; Football Stadium</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>university stadium</td>
</tr>
<tr>
<td>Any of them, but that has little to do with wifi.</td>
</tr>
<tr>
<td>Johnson Field</td>
</tr>
<tr>
<td>The pit</td>
</tr>
<tr>
<td>Wise pise arena</td>
</tr>
<tr>
<td>soccer field</td>
</tr>
<tr>
<td>The Pit and University Stadium</td>
</tr>
<tr>
<td>Hypothetical, WiFi is presently useless</td>
</tr>
<tr>
<td>Johnson</td>
</tr>
<tr>
<td>No idea</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>The Pit</td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td>all campus</td>
</tr>
<tr>
<td>unknown</td>
</tr>
<tr>
<td>Worst</td>
</tr>
<tr>
<td>the pit</td>
</tr>
<tr>
<td>Dorms</td>
</tr>
<tr>
<td>The Pit</td>
</tr>
<tr>
<td>haven't tried</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>7</td>
</tr>
<tr>
<td>The Pit</td>
</tr>
<tr>
<td>don't care</td>
</tr>
<tr>
<td>football field - no wifi, limited cell service</td>
</tr>
<tr>
<td>don't cae</td>
</tr>
<tr>
<td>the Pit</td>
</tr>
<tr>
<td>The PIT</td>
</tr>
<tr>
<td>the pit</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>The Pit</td>
</tr>
<tr>
<td>I don't know</td>
</tr>
<tr>
<td>Johnson Gym</td>
</tr>
<tr>
<td>Johnson gym and field</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>why is this a priority? fix actual places of learning before dumping money into the FB life of student athletes</td>
</tr>
<tr>
<td>The pit &quot;wisepies&quot;</td>
</tr>
<tr>
<td>The Pit is terrible right now, bro</td>
</tr>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

everywhere outside  
near Martin Luther King Ave.
worst location
not important to me
Johnson Center
University Stadium
Dorms
Olympic pool
N/A
The Pit
Who cares
Not really concerned about signal at the athletic events. We dont have any at UNMG
ECE
University Stadium
Yes
N/A
N/A
Ditto
X
N/A
Hokona Hall
X
All of North Campus
Parish Library needs more WIFI
not sure

Levels

![Levels chart]

<table>
<thead>
<tr>
<th>Levels</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Classrooms</td>
<td>707 34.5%</td>
<td>327 15.96%</td>
<td>315 15.37%</td>
<td>313 15.28%</td>
<td>176 8.59%</td>
<td>134 6.54%</td>
<td>77 3.76%</td>
<td>2049 100%</td>
</tr>
<tr>
<td>Academic Labs</td>
<td>208 10.55%</td>
<td>369 18.26%</td>
<td>371 18.81%</td>
<td>403 20.44%</td>
<td>252 12.78%</td>
<td>303 15.37%</td>
<td>75 3.9%</td>
<td>1972 100%</td>
</tr>
<tr>
<td>Study Spaces</td>
<td>452 22.61%</td>
<td>525 26.26%</td>
<td>483 24.16%</td>
<td>489 25.18%</td>
<td>127 6.35%</td>
<td>82 4.1%</td>
<td>31 1.55%</td>
<td>1999 100%</td>
</tr>
<tr>
<td>Library</td>
<td>447 22.46%</td>
<td>473 23.77%</td>
<td>423 21.26%</td>
<td>406 20.4%</td>
<td>124 6.23%</td>
<td>86 4.32%</td>
<td>31 1.56%</td>
<td>1990 100%</td>
</tr>
<tr>
<td>Indoor/Public</td>
<td>138 6.97%</td>
<td>183 9.24%</td>
<td>258 13.03%</td>
<td>358 18.08%</td>
<td>913 46.11%</td>
<td>104 5.25%</td>
<td>26 1.31%</td>
<td>1980 100%</td>
</tr>
<tr>
<td>Outdoor/Public</td>
<td>65 3.29%</td>
<td>118 5.97%</td>
<td>128 6.47%</td>
<td>175 8.85%</td>
<td>305 15.43%</td>
<td>1056 53.41%</td>
<td>130 6.58%</td>
<td>1977 100%</td>
</tr>
</tbody>
</table>
The internet is horribly slow. Articles take forever to download and sometimes not at all.

Some areas on campus have both poor wireless and can't access 3G/LTE - for example, the College of Pharmacy basement!

The Kiva Auditorium has multiple Wi-Fi options, yet none of them ever work.

Did not like that we have to verify un and pw frequently while on campus. It takes too long

The handover between different AP's could be smoothed out.

UNM wifi experience is so so so bad with my all due respect

Signal will just cut out its very irritating. You can tell when there are a lot of people using the Wi-Fi.

Residence Halls are most important to me!

Lobo Wi-fi is very spotty and unpredictable, which makes people switch from Lobo Guest to Lobo Wi-fi which can get really annoying. I know they took out Lobo-Sec for some reason, but I think that with a campus that has more than 30,000 people on it during the week, there should be more than one option for Wi-fi that is fast and reliable.

The wi-fi strength varies so much across campus it's often easier to just turn it off when using my phone.

Logging in to lobo guest often takes more than 1 attempt

It is soooo frustrating to have to log-in everytime! It doesn't always work and it takes forever to verify.

Dorms need to be a priority too.

The wifi on campus isn't that great. :(

The wifi is terrible. Most of the time I can't even connect. When I can it will cut in and out. The speed is average, but it doesn't even really matter if I can't connect.

All of my classes are online, I have little to no on campus activity.

The Wifi is great throughout the campus and I hardly have any problems with the network.

Connecting to Lobo Wifi is a nightmare. Often times after signing in with UNM id and password it will count down to connection and then send you right back to the login page. It can be really frustrating.

Please make wifi accessible in all ME building classrooms!

In my office in Hokona Hall I have absolutely no wifi, so I can't use my personal computer at all.

Strangely, I have noticed that when I am logged into the University's Wi-Fi i am unable to access certain site and am forced to exit the Wi-Fi. Also the North campus Wi-Fi is a lot better and faster than the south campus

I have never been able to log onto the Lobo wifi on my phone, laptop or tablet, regardless of whether it's Apple, Windows or Android. I only am ever able to log on to the Lobo Guest wifi.

The wifi is very inconsistent when walking or moving around campus. It's also incompatible with iOS when the latest update isn't installed.

The hassle of having to log in several times in order to finally log into my account to be a part of the wifi.

Wi-fi on campus sucks. I am never able to load my emails on my mobile devices

Sometimes I need wifi from the parking lot and usually can't get it. Specifically - North campus lot on Marble and by Domenici.

The whole campus has dead spots for internet and wi-fi. I hate that even Johnson Center has dead spots.

Wish we had more coverage everywhere

I do not use campus wifi

Overall, I've had a good experience with the WiFi across the campus.

WiFi not available in all areas of Castetter Hall, Biology Building.

Phones have issues connecting and sometimes have to repeatedly enter username and password till it finally works.

Some days it'll say i have 5 bars when in reality the load time is way worse than that. typically occurs on the weekend.

When I lived in RVA it was particularly horrible.

Between Zimmerman, FADL, ASM and Johnson Gym, I am able to get consistent coverage. SOmetimes Bagel Brothers on central too :)

Not fond of the fact that the wifi signs you out automatically after about a week.
Improve wireless in the dorms. That’s my number 1.

It would be nice if the wireless wifi signal reached to the “entire” dining hall and Casas Del Rio front office. The wifi signal tends to decrease in those locations.

The dorms have unreliable wifi connectivity at times, usually I am forced to go somewhere else on campus to do work online.

Studio buildings are really important: Maddox and Art Annex

It is sometimes hard to connect to lobowifi

I definitely think that the wifi has improved overall, I just wish Lobo Wifi would work on my smartphone.

Needs better maintenance. Constantly having to re-login again, and have to log-in multiple times.

The wifi on campus is not reliable. It’s not always a good connection.

It has been improving since my freshman year. Outdoor wifi probably needs to most work done.

I think it’s good.

The wifi quality changes depending on where you are on campus. Sometimes I find myself switching between lobo-guest & lobo-wifi because one or the other stops working in different places on campus.

Strengthen it so that on rainy days it still works.

too slow to use. I can’t stand to use UNM wifi especially use at the SUB.

The wifi at UNM has been horrible. There must be too many students using their computers, tablets and phones at once. When I need the Internet to do research the inability to pull the Internet up makes assignments difficult to complete. Also when I attempt to log into the wifi it takes ten attempts to finally have success.

The wifi is bad at certain times of the day usually during busy hours. Each student has at least two devices that are connected to the wifi, which makes sense why it is slow during popular class hours.

Does not always work in some places, SUB for example, and SRCs.

Make the Wi-Fi in the residence halls better since sometimes it is really spotty and unreliable.

It is annoying that we have to connect to the wifi by logging in every time.

Being a student and former employee of UNM I feel that they lack in their attentiveness to the wifi connection on campus even including parts of the HSC. It’s very frustrating to try and study when the connection is not stabilized. Or when you have a book that requires internet connection but cannot connect to it during class due to a malfunction.

It would be really helpful to not have to sign in every time I switch from one building to another.

Wifi in housing is terrible.

Every time I am on campus it is such a pain to get onto the wifi. It always defaults to guest. I end up using my data plan because the wifi on campus is a joke.

It is almost impossible to get online the week registration opens.

Very fast but inconsistent. Sometimes I need to make multiple login attempts for me to be able to login.

Signal is poor in most building on campus, connectivity also an issue and have to switch back and forth between lobo wifi and lobo guest

I wish wifi authentication was easier and less finicky

Wifi is poor quality on mobile devices and take multiple attempts to sign into Lobo Wifi with Net Id and password before it works.

None

Really the Wifi is terrible. When I go to other colleges for conferences I log into the wifi onetime as a guest and it just works. At unm this is never the case.

The Wi-Fi in many locations goes down for a period of time quite often.

There is no available wi-fi on campus. The logon gateway renders purported Wi-Fi service absolutely unusable... by the time I've signed in to ask google a quick question, the moment has passed. If I do actually log on, I get kicked off every 5 minutes, when I close my laptop. Like a bathroom I can only use if I schedule 3 weeks in advance, you get to say it's available, but it's completely infeasible to actually use it. Just route the phone networks into the buildings, and I'll actually be able to use my phone as a hotspot. Right now school is the only place I consistently lack VAILABLE internet access.

it is required for many classes, UNM should improve the WiFi on campus

The residence halls have sometimes really horrible Wi-Fi.

In and out of buildings...

It could be much better in all places. Please.

Seems like there’s an excessive number of access points.

It’s important everywhere.

Better than it has been

rarely use it

It drops or is unavailable far too often.
The method for authentication often fails, requiring additional login attempts.

Haven't had many problems.

The WiFi works extremely well at any point on campus except for outdoors in the center area and sometimes the duck pond.

It's generally gotten a lot better over the last year or so, but I still feel like the Nusenda-branded capture page is overly persnickety.

Wi-fi tends to drop devices as you move from building to building. This creates unnecessary logins that sometimes hinders learning when the walk from one building to another takes just enough time to reach the classroom, sit down, and lecture begins.

Please fix your radio spectrum usage, it's a mess.

The UNM wifi network seems to drop connections intermittently. I also receive errors about security certificate authenticity when attempting to log into LoboWifi. Also, the general UNM network blocks port 21 (SSH) which I need to get into the Computer Science Department servers.

My wifi seems to be bad in Dane Smith and Mitchell halls.

I take all classes online from home.

I don't use wi-fi

The process to logon to the WiFi connection is awful. It is buggy and most times does not work.

I don't know what you are asking? Are you asking me to rank where I NEED service, or how service is in each of these places. Service in not the best anywhere on campus.

It is really frustrating to have to login at least five times just to be recognized by the system.

Can be slow in Johnson's Gym

About the classrooms, it depends. Some classes require the internet, then it will be the most important.

The dorms seem to have a lot of wifi issues as well.

There are more spots on campus that do not have fast Wi-Fi then there are spots that are.

Wi-Fi was better when it was controlled by my department.

I miss lobosec - it's annoying having to enter my password every time I come on campus.

I just wish you could walk through campus without having to disconnect/reconnect to the Wifi. Some spots the wifi is very patchy, and sometimes the Lobo-Wifi takes forever for me to connect, because it asks me 4 or 5 times to enter my UNM NetID.

Need better wifi in office. Still have problems with scp file transfers to/from campus sever from/to my personal laptop.

Wi-Fi is nonexistent, or unreliable, in and around Castetter Hall.

The wi-fi can be slow and unreliable. Lobo-Sec was the most reliable network, and I wish it was still in use.

The school's Wi-Fi tend to drop at times.

Figure out how to make play stations work in casas mine is not detecting any networks but it is off campus and my case was never resolved.

I have not been using the WiFi so I cannot truly rate it.

Why have wifi at athletic events?

Some buildings, like Communications or Languages, have terrible service.

It's been getting better.

I do not like that I have to constantly log in after 7 days.

Wi-Fi generally unreliable all over campus.

Wifi is generally very good in my experience. I've only had noticeable issues near Mitchell Hall 118.

IT'S SLOW. LIKE REALLY SLOW :)

Literally the wifi doesn't work in most locations on campus.

There are problems, specifically during the first week of classes and the week of finals, where Wi-Fi is not very accessible due to a lack of bandwidth; however, most of the time service is adequate (though not remarkable).

There are several times that the guest log in page will restart several times before actually connecting to the wi-fi network.

Centennial library basement gets almost no wifi coverage. It would be a great place to study, but I cannot even load blackboard in the study rooms.

having to sign in to make wifi functional is highly annoying, especially because it sometimes takes several tries to make it work. It would be nice if wifi was automatically accessible for functions such as using the ParkMobile app, and required logging in for using more bandwidth. It has been better this semester, but last semester I had to turn off wifi in order to use my ParkMobile app to pay for parking as I was walking to class.

I think the wi-fi strength and speed is fine here on UNM main campus. The only problem is when it is inconsistent and it disconnects and reconnects you.

It has vastly improved since last year. This year the only annoying thing is that it continuously logs me off.
Wifi is very bad compared to last semester. I am not able to stay connected for more than 5 minutes also not able to access supercomputers as receiving the message time out.

Would like to actually win something after almost 11 years (total) of attending UNM... and filling out numerous questionnaires...

rarely on campus as an online student. Even with athletic events, I'm not there to get on the wifi but cheer on my Lobos.

Wifi authentication times out on iOS before logging in about 60% of the time.

WiFi really isn't that bad unless your in the basement of a building.

please bring back lobo-sec. Lobo-guest is a bit spotty on the dormitory areas.

I am unsure whether I completed no.2 correctly.

The wifi across campus seems slow and unreliable. In Mitchell Hall seems particularly bad.

north campus is consistently down or extremely slow.

Accessing wi-fi has improved in the last year, overall. The common computers for student printing are atrocious, however. They take nearly 15 minutes once a student logs in. That's outrageous.

Classroom wifi varies, but is usually bad and unpredictable in regards to constant/stable connectivity.

Many times Wi-Fi won't work as need in any of the students areas

The Wi-Fi will sometimes go out when I am trying to finish assignments, which can be inconvenient.

Logging into unm wifi I sometimes get stuck in a loop that asks me to enter my username and password over and over. Very annoying when I need Internet to look some it up (from iPhone)

I have to use data on campus because my phone won’t connect to the wifi. We also use the Socrative app in one of my classes and the wifi doesn’t work there.

Why do I have to sign my device in every week!!??!?!?!? I hate doing that. I should be able to log in my device to the wifi ONCE, and be done with it.

Pretty good all over campus, including outside areas ;)

Overall it is so poor to connect the internet

Wifi is terrible everywhere. Fix everywhere.

Wi-fi tends not to work in Dane Smith Hall and certain parts of The Center for the Arts building.

Fast access is appreciated with limited log ins.

cannot use my iPhone to get mail on wifi on campus, need to use cellular data

The Wi-Fi in Dane Smith Hall is absolutely atrocious. Also, I think it would be nice if it worked better in outdoor locations such as the Duck Pond because New Mexico generally has such nice weather.

It is very hard changing from UNM to UNM HSC wireless.

Wifi access is unreliable to the point of uselessness in the ME bldg. You may as well unplug all the wireless equipment because it doesn’t work.

The campus wifi is almost always spotty and never consistent. It can be great in one class, and non-existent in the one right next door. I don’t understand why there isn’t more wifi available (e.g. SUB Wifi, ASM Wifi, Zimmerman Wifi).

Wifi in the dorms needs to be improved, it’s especially unreliable at night.

It would be nice to have more seamless transitions going from building to building; seems like I need to login to wifi again every time I enter a new building on campus. Maybe that means the campus outside wifi needs to be stronger..

n/a

Wifi in the dorms is beyond horrible

no comment

The highest priority is the housing locations

Wifi is often spotty in the SUB which is where I often try to do work. It can be quite inconvenient when it cuts out.

The wifi is really spotty, sometimes it is fine, other times I can’t even load learn.

its ok

Lobo wifi will cut in and out very often, it is very frustrating because this is a university necessity.

The wifi at the library is really bad and needs to be made better

It would be nice to be able to use Wi-Fi in Johnson Center

Please secure it, we have to make payments on that network

The wifi is spotty at best. Honestly, I cannot really depend on it to get things done quickly and efficiently.

How is it this bad? So consistently too! It's impressive.

There is no internet in Mesa vista hall... Especially bad on the 1st floor and in seminar classrooms. All classrooms are difficult to access internet in. Dane Smith Hall and Mitchell Hall. Better I the two latter building than the 1st. All classrooms should have wifi.
it seems to be really spotty in the SUB.

WiFi sucks in between buildings

i rarely use Wi-Fi

It randomly shuts off, and it is always very difficult to sign back into the wifi I always have to try multiple times before it will allow me to log on.

The Wi-Fi on campus has major issues. Sometimes the biggest issue is not being able to log on due to high demand. Also, the log in page for the Wi-Fi regularly works improperly. Sometimes I have to log in 5 times before the log in page will load properly and I can connect.

Spotted coverage near ASM

Never works for my IPhone.

It can often be spotty, or bandwidth can be consumed by so many users on multiple devices, particularly in the SUB.

Should be strong and good anywhere on campus

Your wifi is sometimes hard to connect to in some areas but it is understandable to me as they are lab rooms or the archives. I understand and am patient.

Stop making me log in everytime i move 100 feet

Works great sometimes

At times, I have to log in multiple times to access the wifi. For instance, I would type my password, then it re-routes me back to the sign in page, even though my password is correct. This happens on an average to 3-5 times.

It's not a matter of strength and speed so much as it is with a constant crash or being logged out. During rec activities or research this isn't terrible but if when taking a test sometimes time runs out by the time you log back on and you can no longer access tests, which truly effect your grade.

Campus housing WiFi needs a serious update and better reliability.

Typically to hard to get logged on, then if you do get kicked off repeatedly

The wireless network hasnt been an issue for me except for a couple times. I attend classes at the Gallup Campus and it has been down or unaccessible in the Health Careers Building. The instructor was unable to access course material online and class was cut short. Other than that, the wifi worked every time I logged on in other areas on campus.

Wi-Fi is oftentimes not accessible at all in various buildings on Campus such as the Zimmerman Library or Ortega Hall. In this case improvements need to be made.

My netbook only receives a signal when I can see the wifi device and am able to sit close to it. WTF happened to lobo sec? I don't feel safe on wifi anymore- although it probably wasn't safe before.

Wi-Fi is cheap and a one time cost to implement. There is no reason why the state university should not have full Wi-Fi in every one of these locations.

Improvement is really needed at Lobo Village

Could there be some kind of secure network, akin to LoboSec but without a publicly available password?

The wi-fi pretty much sucks in lots of places around campus. Johnson gym classrooms, outdoor public areas, basement of Castetter just to name a few.

N/A

As an instructor, classroom WIFI is absolutely imperative. It needs to be improved all over campus, but especially in the C&J building where it is a 50/50 chance of working.

The WiFi in the old Anderson buildings are awful.

Its good Wi-Fi just has it times when it wont work with my devices such as phone and laptop but I assume that happens to everyone at one point.

Do not take away ITV!!

Why can't I get a stable wi-fi signal from one building to the next? In some I have to turn wi-fi off in my settings to allow LTE to work, and then I realize I have moved somewhere else and LTE is not working so I go to settings and turn wi-fi back on.

Paying as much as we do, we should have access to amazing Wi-fi. I feel super duped that sometimes I can't even log on. A huge issue for a student.

I think all areas need to be improved regarding wifi. If even just one of these places has a bad connection it affects students because we are everywhere.

WIFI is a hit or miss most days. The libraries and study spaces need to be equipped with Ethernet connection that way when the WIFI crashes we do not loose all the work we just did.

I live on campus and have for the past few years. Although the wifi was pretty terrible last semester (Fall 2015), I have noticed significant improvements within my hall and greatly appreciate it

It's atrocious. Especially so in the dorms.

N/A

It needs to be better I have had countless times where my connection will go out

Sometimes is very hard to work with the wifi depending where I am.
The Wi-Fi is spotty in some areas, like the basement of the student services building. I can't get a reception in there. And in Dane Smith Hall as well as other places I frequently get kicked off the network and have to constantly sign on. Other than that I find it very fast.

connection be be automatic and fast and too many log in

The wi-fi is okay in some areas but on cloudy days it is very slow and takes a long time buffering. Still nice and fast in some place even with all the people that are logged on to it. I like it.

Connections are very spotty inside some of the older buildings such as Northrup Hall, as well as in outdoor common areas. I spend a lot of time at Dane Smith Hall and I almost never can get a good wifi connection in and around the hall.

Wi-fi unpredictable and spotty at best

I would strongly prefer being able to access the secure network at the branch campuses, where I am primarily located.

Sometimes is too slow on devices as tablets or smartphones

wi-fi on campus of any college sucks. It is hard to sign in, slow as all heck, and it boots you off every half hour. And it blocks you from other sites that can be great for research. I disagree with blocks on social media. It is my right to have contact with my family as I need. It is not my fault others are not capable of being respectful.

the Wi-Fi is pretty good every time I use it -

The Wi-Fi on campus needs to be upgraded. There are lots of areas where no service is available.

Wi-Fi could be better. Bring back Secured...

For some reason the wi-fi is really slow in Gurley Hall. Rarely, the library sometimes is like this too, but overall the wifi works in other places very well.

It connects better in certain classrooms, and certain areas on campus rather than other areas.

It is always spotty or difficult to use

there is not enough bandwidth in the library area to serve everybody!

UNM's Wi-fi is way too slow. It is so slow that it's not worth using at all. I wind up having to hot spot off of my cell phone in order to do anything on the internet without having to wait until I've already graduated.

The wifi in the CFTA building is often sketchy, and non-existent in many key areas (some listed above).

wifi can be spotty but i understand why

It would be nice to have better wireless reception in the LGBTQ Resource Center her at UNM.

The art building not only has a poor Wifi connection, I hardly get service in there at all. Often we are researching other artists and reading articles on technique and history in these classrooms too.

why does it sometimes take multiple times of logging on to get the actual log in.

Since last month the UNM zuni campus Wi-Fi was discontinued and has caused problems for students, including myself, since the Wi-Fi has been down I cannot find any alternative for uploading homework and doing research over the weekend. Since the zuni campus and public library are closed on weekends I would have to drive into Gallup to turn in my work.

The wi-fi is a hit or miss. It either works wonderfully or it doesn't. I have many issues within Anderson it really just depends on the day.

Wi-fi could be consolidated toward studies instead of marketing the lobos. I understand that marketing is what brings in the most money but losing the quality of education will deteriorate the degree system it will be detrimental for the upkeep of a just society.

All of the places listed are high priority areas.

Don't need wifi in labs since they have computers already set up. But wifi everywhere else is a must; the library can be too loud to work sometimes, and the weather can be so nice outdoors. But on the flip side outdoors can become too cold/hot and it's necessary to move into the SUB or some other spot to work and excellent wifi is a must! It is EXCELLENT that LaPo has wifi!! That can actually be a really great place to work for a few hours!

It cuts out SO OFTEN on main campus.

I am overall extremely impressed with the performance and capability of the wifi. I have noticed, however, that in areas with highly concentrated traffic (i.e. Casas Dormitories) it has a tendency to crash at times when many students are completing important or time sensitive assignments.

Ever since LoboSecure was removed, internet reliability has been almost nonexistent. I have had a huge difficulty accessing internet while on campus, which limits my ability to complete homework.

The wifi needs to be able to reach in between the classrooms not only inside of them.

It's hard to get on too and runs way too slow.

It would be nice to have access to the internet from the outside on weekends. Sometimes my internet is down and I have a assignment due and its easier to try to send it by going on school grounds trying to connect to WiFi sometimes it works sometimes it don't.

The wifi in the Communication and Journalism building is so bad that I usually have to use the personal hotspot on my phone to be able to connect.

There are blind spots in when walking from one building to another.

It can be frustrating trying to get work done when devices have a hard time connecting or there is very limited connectivity...
Random login request annoying.

It needs to get better!

Not always usable during the day.

Very poor wifi in public places and in student housing

There are some areas in the GSM building that Wi-Fi does not work

Connection speeds are highly variable but usually tend to be too slow.

Slow desktop login speeds. RStokes

Spotty (tends to crash in the evening/night when people are studying on campus), better than last semester

the wi-fi needs to be less spotty on android phones

Everywhere I use wi-fi on campus seems fine… but that mostly in the library.

Wifi does not reach all ends of campus

The Wi-Fi is very spotty on campus, especially particular parts of campus.

I use Gallup UNM wifi throughout my day between attending classes. It is helpful for quick search, music, and UNM learn access for lectures and assignments.

Classroom computers for instructors’ use seem to have the most problems.

Need to have printers that are operating and have ink and paper in public areas

In general, WIFI doesn’t work half the time and the other half it makes you log in 6 times before it finally works

We require better internet connection for Hokona offices. We have a doc group there on Saturday and we must use my professor’s internet extension. I pay too much tuition for my professor to have to pay out of pocket for Internet.

Please improve the wireless connection for the Alvarado housing unit, specifically on the third floor.

I am currently only taking one class, so there is not a lot of time spent on campus, or trying to access wi-fi elsewhere. My teacher is pretty old school so he doesn’t prefer we take notes on computers (and that’s fine with me)

When the wi-fi is down, it can affect alot of students ability to turn in or complete assignments. I hope the next academic year will have less problems with our servers. Also, some labs need to stay open longer because the labs we do have are often use for other classes.

It doesn’t matter where I am on campus the wifi is very weak and frustrating not only for me but for other students alike. there are several conversations I’ve been in with groups and students on how bad the wifi connections are on and close to campus. especially the frequent drops in service and interruptions at Student Family Housing resident housing on Campus.

Sometimes I am asked to sign in and sometimes not? Why.

The Wifi Sucks at UNM. Sometimes I can't even get service to use my Phone. nusenda sucks

some classrooms are crap for wi fi

I study between classes and at lunch time in the SUB. April 20 at 11:18 AM in the SUB, Speedtest showed download at 0.45 mbps and upload at 24.42 mbps, ping 24. This meant really slow screen refreshing times. When I logged out of wifi and just went LTE (AT&T, which generally sucks on campus), the results, again April 20, 11:28 AM in the SUB: download 13.14 mbps, upload 3.95 mbps (the reverse of wifi), ping 78. I hope this is helpful.

On the Gallup campus it is hard to get Wi-Fi outside of the buildings.

In my experience it is inconsistent and unreliable. Therefore, I cannot count on it, which is rather frustrating.

Need better communication protocol. My phone and laptop always get error connecting. I have to restart or disable my internet connection before connecting once again.

Certain areas in the sub and certain areas outside the sub like the sitting area on the patio doesn’t get good connection sometimes and or it takes a while to hook up to the connection.

WIFI is generally slow across campus

Quite slow...

Wi-fi near the book store and communications building isn't the best and can use some improving. Same goes for the dorms on campus.

Wifi cuts off often. This is especially problematic during test taking and timed assignments. Signal strength of UNM wifi is good, it’s the reliability of it continuously working that needs more work.

Sometimes my phone and/or tablet wont connect to the Wi-Fi

awful- always disconnecting, never lets me log in

Wi-Fi most of the time doesn't work in campus.

The wifi is constantly requiring all my devices to re-log in at minimum of twice a day. It is also requiring logins several times in a row, as if it's an incorrect password, which is not the reason as I have my up-to-date password saved on my devices. It's outrageously inconvenient to have to spend five minutes twice a day to log into something I shouldn't have to do more than once a month, if that.

It is always difficult to log into the wifi when I'm on the ASM campus.

There is currently very poor wireless accessibility on campus.
Authentication setup seems to conflict with versions of Windows 10 wifi drivers. Hard to connect.

The Wi-Fi connection for my i-Phone 6s+ does not work even in the library which is a problem because I need to use it for various different academic needs.

I am consistently shocked by how unreliable UNM wi-fi is. It's shameful. I can rarely trust that my computer will connect and stay connected, especially as I move from place to place. It has a direct effect on my work and it makes UNM into a second-rate institution.

Wifi needs to be accessible across the entire campus. Including parking lots and Johnson field.

Lobo Wi-Fi has been a lot better in the dorms this year than in years past.

North campus wi-fi is extremely slow. Especially in Domini 2nd floor classroom by the cadaver lab.

Moving from building to building, then having to re-sign on ... what a hassle.

The WiFi handoff could be improved. The sign-in splash can also sometimes be a bit quirky, preventing access unless the device is reset.

Even after I log on to use the WiFi it disconnects me after a few minutes. This issue had been consistent for the past two years.

The WiFi can be very spotty and kick you off randomly. Had problems on both North and Main campus almost every day.

I would like to see the wireless capabilities get better in the biology building the downstairs portions and the MSB downstairs. I have a class there and missed important phone calls from my child's school due to me being underground.

Srly, fix the Pit

It's important that Wi-Fi work in the dorms as well, because that's where on-campus students do most of their homework/studying.

when i try to use the wi-fi it gets stuck and won't submit the page. this has been happening recently

sometimes when I go to the Johnson gym, I don't get any phone signal or WiFi near the basketball area

Getting connected to Lobo WIFI is extremely unreliable; it usually takes me 3-10 attempts to get connected.

The WiFi in the SUB and high-traffic areas needs some work.

I just can't seem to logon on my Macbook Air to the network when I'm on campus - could be my settings, but I seem to have no problem at other public places.

Wifi in Hokona hall sucks

I haven't run into any problems with mine.

UNM Wifi is very slow and constantly drops in the majority of areas I have used it throughout campus.

sometimes the wifi is slow therefore I lose some of my class work because of wireless errors

I have never really had a problem with Wi-Fi anywhere on main campus, the Wi-Fi is a bit shaky on Valencia campus.

Wi-Fi needs to easily logged into and/or not kick people off so easily. Can be a major pain to log in multiple times in one sitting.

Student Housing should be the highest priority area. I do not understand why it is not listed above.

I mostly use the wifi in the Graduate art studio, which was recently upgraded and works well for me. Additionally I use it at the Hartung building where I teach. It serves me well there. I do not use it in the other spaces indicted.

Please fix the wifi. It is slow and unreliable. It is very hard to do homework on campus. Also in Mitchell Hall the classrooms need updated DVD players. One of my professors spent half an hour struggling with them the other day.

The Wi-Fi was frustrating at times

Some of my online classes have required a hard-wired connection. That meant I had to go home to participate, sometimes causing a conflict with face-to-face courses. When I did try to use Collaborate on my iPhone, I was knocked off multiple times.

The Sub has exceptional bad internet

Really annoying that it requires you to log on several times to be connected, especially on phones. Once you log in as a student, you should be logged in until your password changes.

N/A

The wifi is great and helpful to use for research and other class assignments. Wifi should stay the way it is.

Johnson Gym!!

You basically can never access the Wi-Fi in Zimmerman or the SUB.

I love Wi-Fi and at UNM it is really fast and internet to me is really important.

Wifi has gotten better in many areas. Having to manually login to the network is annoying. Other colleges have allowed me to login once with school ID/password and then my information was stored so I did not have to keep re-entering my information everyday I got disconnected or kicked off

It goes in and out too much!

The wifi at UNM is notoriously bad, slow, in and out, awful! It is a shame in contrast to other universities and colleges, including CNM. PLEASE fix this!
In the building of centenial the Wi-Fi there sucks, the connection is always week, and sometimes the connection disappear and never comes back.

Spend less on mundane things and get your internet shit together. Seriously.

When connected to Zimmerman library the wi-fi is extremely slow. Also I never have service at Zimmerman and therefore have to rely on the WiFi.

The WiFi coverage here is absolutely atrocious everywhere

Actually, items numbered 1-5 are all highest priority items.

it is very weak

I have never had a problem accessing the wi-fi. I have heard my peers complain about it in various places, but, as I said, I've never experienced a noticeable problem.

Connecting on mobile devices is a painful experience.

There are dead zones in a lot of areas on campus as I described above. Also, the log-in is confusing as there is no way to specify between Loboguest and the log-in with lobo ID because the Ad for Nusenda intervenes.

I've only had issues with it a few times!

I have problems getting Wi-Fi on the bottom floor in certain buildings (UAEC).

the wifi cuts out at the worst times and it is hard to determine which will be better depending on the location on campus

Not sure as I am a graduate student who doesn't frequent the wide spaces of campus.

first four should be highest priority

Usually it's pretty good!

Sometimes the sign in doesn't process and just keeps reloading the sign in page and wifi is never received or it does go through but I don't know because it is still loading the sign in page.

The WiFi is always terrible whenever it is windy. I am not sure if you guys can do anything about that; but it is consistently true. I feel that Academic Labs, Study Spaces, and the Library are equally important

This year I am not in classrooms, but hope to be teaching next year so the top two categories might become reversed.

Wifi is awful in the SHS building. I usually use my phone as a wifi hot spot.

Availability of Lobo WiFi is inconsistent even in the same classroom location on different days (this problem has affected me in Mitchell Hall, Humanities [Linguistics department seminar room], and the Science & Math Learning Center.

I am an ITV student

its doesn't connect on phone

Never have big issues with WI-FI however the network appears to get slow at the same time everyday around 3 pm.

don't regularly use wifi

I find it extremely difficult to stay connected anywhere on campus.

UNM wifi should remember the device, it isn't convenient to enter id and password each time.

It works better on laptops than it does on phones. I find it very hard to connect using my IPhone

I often can't get wi-fi when indoors near the SMLC building the first time around but cycling through the connection several times eventually it'll get picked up.

we need more or better mobile access

I have had wifi everywhere that I have needed it. It is most important to me in my dorm room and in the library. These are places that I actually use and need wifi.

All of the places on campus should be a priority to access WiFi. There's not one specific area students go to do work.

I will get kicked off randomly, and if I log off my laptop and log back in I can't connect to wifi.

This question is too general, if you don't mind me saying so. My laptop was hacked on campus, and IT could not have cared less. (That's the nice way of saying that fellow students can steal at will from other students without fearing reprisals.) So I am very careful in using my own tech on campus.

The WiFi on campus in general is awful. It needs to be more accessible

Wi-fi is bad at the dorms and living areas. That is where it is needed

Wifi connection to mobile devices is awful. It's spotty and hard to maintain a connection because yo must constantly log in and out.

Residence halls also have trouble connecting occasionally.

n/a

UNM WIFI IS ABSOLUTE HORSESHIT. AT GEORGE PEARL HALL, NO ONE CAN CONNECT THEIR PHONES TO LOBO-WIFI. THE PROMPT THAT USUALLY CONNECTS DEVICES TO THE WIFI VIA LOBO ID AND PASSWORDS, NEVER APPEARS ANYMORE!!! GET YOUR SHIT TOGETHER, UNM. WHAT A USELESS UNIVERSITY!

Often times the wifi would shut off or disconnect

Wi-Fi is okay at certain locations on campus.
The wifi is terrible in the entire Anderson Area.

Generally I have been satisfied with connections over wireless.

It does not work well

Online student, I have never used the wifi at UNM

inconsistent signal Dane Smith Hall

Wifi Infrastructure is particularly weak at the dorms both on campus and off.

When I’m in DSH or Ortega Hall I can not get connected to the UNM Wi-Fi on my smartphone.

Can almost never connect in the central atrium or classrooms of the Art building (Fred Peralta Hall) at UNM Taos Campus

This doesn't specifically list dorms, but living areas on campus are high priority for my wifi connection.

I've noticed that the Wi-Fi can be hard to use sometimes. I have to constantly keep switching between LoboWiFi and GuestWiFi to try to see which one has a better connection.

There is mostly dead spots in the gym and at the farther edges of campus. Down on Sigma Chi there is barely any Wi-Fi

Thank you for enabling roaming wireless network authentication.

Currently, wireless network not high priority anywhere, internet on UNM computers is most adequate for my needs.

The wifi is awful! Some days it will be decent and some days it won't work at all.

Some classrooms it just keeps forwarding me to the login page.

Wi-Fi is relatively weak near the shuttle stop just off central.

Outside the campus and stairwells

The Wi-Fi is spotty everywhere, and there is really no place that connects. I am on my phone a lot, and always have to make sure the Wi-Fi is off in order to access email and other necessities.

The parking our is the worst because you can not do and reach while sitting in your car. Waiting for class or having lunch.

Wifi outdoors is effectively nonexistent, but really needs to exist on the plazas by the SUB, the basement of Johnson Gym and on Johnson Field.

Its not listed, but the dorms are the highest priority area if you live on campus! And currently the wi-fi connection/access is less than satisfactory in the dorms.

WiFi in the CJ building doesn't work

Out of state. Study at home or cafes

I currently do not take classes on campus.

Underground music building is the worst Wi-Fi

we need faster simple seamless connection

Ever since I changed my HSC password (because it was time per the email I received), my laptop will not allow me to connect to the internet at the HSC. I took it in to the IT department and I could not get any answers. I didn’t change anything on my end at all other than the password, and the IT guys worked on my computer but couldn't figure it out. I’m very frustrated about this because I haven't been able to use my laptop here since December. It sucks!

The wifi at UNM sucks, we need to do homework and assignments, sometimes its down for a few hours.

My only real complaint is how often i get logged off of the lobo wifi. I need to re-login at least once a week and i need to enter my info twice for it to work.

I am often thrown off and for the most part it really effects me trying to get online to go do things for my classes.

Lobo-Wifi is not so good. It takes way too long to connect.

It's unclear what the difference between the guest, non-guest, and lobo-sec wifi connections are.

I use the internet primarily from home and at the HSC library.

Classrooms seems to be the most problematic for WiFi especially in the communication and journalism building.

I used to have a lot of problems with my laptop connecting at the college. I just stopped bringing it in, if there were a quick way to get ahold of someone who knows how to fix it.

All a big priority except athletic events

I find that sometimes the wifi cuts off. This even happens at my dorm (Redondo).

I use this mostly at home.

N/A

Library is my highest priority area, however, it has lately been the worst location to study as some students utilize there seating area for gossip, tend to get loud and asking them to tune it down tends to make matters worst.

Sometimes the Wi-Fi is really good, and other times it's slow, but for the most part whenever I need it fast I can usually get to it although it may take a little time, especially in Johnson Gym.

Not accessible in all indoor an outdoor places.

The library has the worst Wi-Fi
The Wi-Fi is unpredictable and there have been a number of times where the internet is not working appropriately on the desktops in the classrooms for the teachers.

I believe that there classrooms, study spaces, and the libraries should all be considered the highest priority areas.

It is very slow, especially when first longing in

I'd actually rank most of them about the same, with the exception of outdoor and athletic events (those would be lowest priority for me)

Wifi tends to log you out in addition to be really slow in several areas.

Wi-Fi is good really good it is fast and really use full for in case the computer labs are closed. it is also useful for students who have laptops that can research or log in a lot faster.

More secure.

The constant logging in is incredibly irritating. The system throws me out and my phone keeps trying to log-in and my battery dies. Once verified, I should always remain logged-in.

Need more wifi coverage.

Often times you have to sign in multiple times before you are finally able to get to lobo wifi

The Olympic and Johnson pool areas have especially terrible Wifi, signal is lost every couple minutes. Student employees are allowed to complete homework on their breaks, but are unable to if they need to use the internet. This is an ongoing problem that has been occurring since at least my freshman year, fall 2011.

Wifi is a necessity

the wifi has certain restrictions that prevents me from playing hearthstone. also wifi can not connect in certain areas of the school.

it can be awful at times

Terrible connectivity issues in the Communication & Journalism building. Have a very difficult time getting wireless anywhere in this building.

The Wi-Fi is really bad in the dorms.

Wifi sometimes goes out in the dorms for an hour. Also, the LGBTQ Resource Center could use another wifi router (or whatever it is that transmits the wifi signal)

sometimes you just cannot log on or it takes 10 to 15 minutes and you've lost that much of class time or you have to come that much earlier just to log onto the network.

It seems very inconsistent all over campus. One spot might be great one day and the next the signal seems weak or slow.

IT IS SO INCONSISTENT GUYS. Please add a new router or something because obviously whatever we have going on now is not enough for 36,000 students. It's so bad I decided to write my paper about fixing something in the community on it. Just saying.

I do not use the Wi-Fi often but it is difficult to connect at times and slow due to the volume of usage.

FIX the login time for all of the windows computers it takes 20 minutes to just log in. WASTE OF OUR TIMES! Also the Wifi is awful in the sub First floor table area between subway and wise pies.

I have had consistent conductivity problems associated with my Mac laptop.

The little wifi router (newly installed after Spring 2015) in my room, a dorm in Redondo Village Appt. sometimes makes loud "whirring" noises at night. Otherwise, great improvements on campus overall!

I have not used the wi-fi on campus as I am taking online classes

Horrible in the Lobo Lair

I am content with Wi-Fi access across the campus.

Just needs to be overall improved to work everywhere

Wi-Fi is often reliable although it depends on the location with the worst being athletic events.

Most online work was done from work or home computers.

Download speeds are pretty great where I usually I am, but some of the dorms aren't having such luck

Sometimes when I need to login in to lobo wifi, it will refresh to the login over and over again. Which is pretty annoying.

I do not attend classes on the main Albuquerque campus.

The old education building has old technology, and the wifi signal is weak/nonexistent.

the Wi-Fi in Zuni campus is terrible

Wi-Fi occasionally is slow and cuts out. Very annoying to have to re-enter student information every two weeks.

Wi-Fi is a wonderful adjunct to study and communication . Most places on campus are signal close , I wish I could access the school wi-fi around my yard outdoors. Is this possible within a 2 mile range if I had your encrypted code no. ?

Felt very secure.

some assignments require watching videos

the wifi in classrooms, especially in mitchel hall is really bad/slow.
It appears that students who have Apple products have no problem logging in, but windows users have difficulty. I can never get on! I have gone to Brain Bar, and still do not have any luck.

Around 3pm the network is slower than other times in the day.

Difficultly achieving connection on phones/tablets at the above listed occasions-sometimes so bad as to have zero connectivity.

Very slow access

Sometimes, Wi-Fi would take too much time to get connected. It asks for logging in multiple times.

Some places on campus get better strength than others, but I use the campus WiFi more than anything else.

I can't ever get on and it is extremely frustrating! The hardest device to get to work is iphone. However, even with laptop or ipad it is a pain in the butt- and UNM is capable of doing much better in this area! I mean, come on, I feel like I am in a foreign country trying to get on the internet in my own school!

I get kicked off of the wifi a lot and when that doesn't happen, the wifi doesn't work or won't connect most of the time

The Wifi has gotten better, but I don't understand why sometimes I have to sign in 17 times to connect. why can't I register my mac addresses with you.

I repeatedly have to log in to LoboWifi or resend for the guest. In my classrooms that also use blackboard, I have a very hard time getting into the app on my phone or tablet to be able to work along with the class.

Great WiFi overall but needs improvement in Casas Del Rio buildings 0

This is 2016. All of campus - everywhere - should have excellent WIFI.

UNM wifi always kicks me off. Consider upping broadband connectivity

Highest priority are areas where clinical services are being delivered. HSSB has very poor connectivity.

It would be nice if we didn't have to reauthenticate each time we walked more then 10 feet.

no opinion--off-campus online master's student.

It is sometimes cery glitchy in my dorm room on campus, but is usually fine.

Just save up the needed millions of dollars to update the campus wifi.

I have an office in Carlisle Gym and I always have trouble getting wi fi.

The Lobo WiFi will reset on my smart phone several times if the signal is not good. In otherwords, if I'm in a poor wifi zone, it will lose the network and when it picks it back up, I have to go back to the lobo website to log back in. It might just be my phone, but its annoying nonetheless.

I do not need the wireless network

It is hard to always find what Wi-Fi I need to use depending on where I am so it takes me longer to login in and get my work done when I always have to be testing the different Wi-Fi's to see which one is at my location.

Connecting my Iphone to Lobo Wi Fi is a nightmare. The ridiculous authentication page requires multiple attempts with the same username and password to connect. As this is a simple operation, this is not acceptable.

Please fix it. I turn my wi-fi functionality off on my phone each day I come to campus because I am better off using data than spending valuable time getting frustrated. It's a bit embarassing that a school at the level of UNM does not have properly working wi-fi.

Wifi is unreliable when being accessed via smart device. Band width needs to be improved.

The wifi can disconnect at random times.

Wi-Fi never worked on my laptop.

It is very needed because most students come to school to access programs for homework assignments. Some students aren't able to log into the desktops and use wifi in the classrooms with laptops.

I don't understand why, but I often have to switch back and forth between Lobo wifi and Lobo guest before I can use the wireless.

Don't need in study spaces

I'm a distance online student so if the above pertains to locations on campus, none of these are applicable to me.

na

UNM wi-fi is regularly out of service at the law school.

It takes me so many tries to be able to log in to the wifi, it's frustrating and a waste of time. It is always disconnecting also

I'm off-campus, in Los Alamos

Wifi Drops sometimes even when it is in use, could possibly be the technology that I am using but it does not give me issues otherwise while I am studying at home.

Very strong; no complaints.

I think that the Wi-Fi should be better in some of the classes.
It is still a mess in the dormitories, specifically in Santa Clara (where I've lived). Moreover, the lot of Santa Clara, Laguna, and DeVargas residents often complain about Internet in our weekly meetings - even when they know to direct complaints to IT, signifying their frustration. The most common complaint is that there are seemingly-daily, unpredictable outages of Wi-Fi that recover in about 5 minutes. It has caused some online learners anguish when they can't turn something in during the time that Wi-Fi is down.

I find that, when logging in from my iPhone, I have to try to log in multiple times before it'll actually connect me. I also don't get wifi in the basement levels of most buildings.

It seems like the guest WiFi has a lot of ports blocked, including 22, 6667, and 6697. As a security conscious user, I use a password manager running on a server that I control. SSH on port 22 is my primary means of getting to those passwords (including my NetID password), and 6697 is IRC over SSL which I can use as a fallback access route. If I get logged out of the non-guest wifi it becomes problematic to log back in. This institution should be fully capable of managing an enterprise-level authentication mechanism for the wifi; a hotel-style landing page is acceptable for the guest network, but you're throwing your customers (The students) under the bus by not offering an encrypted wifi network.

Overall, wifi network is really good. Except for there are times that it is not connectable.

I have never had issues with getting wifi when I need it.

The Lobo Wifi login is awful and frequently drops me, or gives me login problem. At time almost unusable.

From time to time wifi just disconnects itself. When I talked to my friends, it turns out to occur quite frequently. I usually don't mind but when I'm in hurry and have to do quick check, it is rather annoying.

It seems that the "outskirts" or campus (i.e. Centennial, Farris, Science and Math Learning Center, along with basement areas, or any building too far away from the "center" of campus (Zimmerman area) doesn't have good wifi.

I hate having to re-connect every so often.

I hate have to re-authorize every so often. What is the network doing? Recognizing my devices. Some days, the system will not authenticate the same devices without a lot of persistence. Some days, I can authenticate once, then move around campus without problems. Some days I must re-authenticate moving between buildings or on campus.

Having to login every week a pain. Why can't the system remember IP addresses? This is the only university I've ever been to that requires a weekly login.

Wi-Fi is very unreliable on campus

The wireless internet services in general this year have been extremely frustrating and unreliable. This especially true for the dorm areas (I live at Casas Del Rio). More than once, the internet connection/reliability has interfered with my ability to complete an assignment on time.

N/A

I tried clicking on Academic Labs, Study Spases, Library as "1". Highest priority, but it won't let me. Athletics Events would be a 7.

actually our location does use Wi-Fi

The Wi-Fi always drops out around the Kiva Hall/SRC area outside. Regardless of time of day it also never shows up on and around Johnson Field and between Johnson Gym and the SHAC.

Normally I am working outside on campus to enjoy the weather, and in some places like outside Mitchell or near the bookstore the service can be spotty.

The wifi at the university is awful. The connection always drops and half of the time you cant get devices to connect.

Wifi is inconsistent. We need a higher quality wifi across campus. Maybe even have a Wifi for school work and a Wifi for fun stuff like netflix or hulu.

I wish the law school was allowed to maintain its own network because we wouldn't have the random blackouts and insane enrollment problems we do. Most of the people of law school IT are the kindest, most patient people because of the wireless problems--they had no control and fielded ALL of our complaints.

On the Taos campus, I can not depend on availability. I don't use it there.

The Wi-Fi in Johnson Gym is horrible.

N/A

The wifi is not very reliable. It will work for a little bit then all of a sudden stop working, and I will have difficulty connecting to it again. The UNM wifi is usually the most unreliable, so I prefer to use the Lobo-guest.

I feel like the service is very slow sometimes the servers are fully loaded and many students cant connect

UNM Encrypted internet (Lobo Sec) was a more reliable connection. UNM should consider bring back this wifi. Lobo WIFI and Lobo Guest are both unreliable across campus and require logins more frequently--sometimes they do not even work.

Intermittently can not log in under my UNMH-secure account.

Wi-Fi needs are met everywhere except for at athletic events - the Wi-Fi needs at athletics events are much greater than what is provided. The service is slow, and many times the service is not available because of the large volumes of people.

I research things very often for my homework or classwork so I need better wifi in classrooms and study places.

The Wi-Fi inside of Dane Smith Hall often displays that a limited network exists, making connection with my laptop difficult.

This is technically from last year, as I am not in New Mexico right now.

I am considering outdoor areas such as the duck pond as outdoor, not a study area.
I am a distance learning student at the UNM-LA Campus, so most of this I don't care about.

I live at Lobo Village a campus dorm/apartment and the internet is really bad, and lags quite often.

I was not on campus this semester. Last semester I was in classes, but rarely was online. Not worthy to assess.

The wi-fi in the dorms is shit. It has an unreliable connection and sometimes cuts out without apparent reason.

As a prestigious research university, UNM should be the wi-fi showcase of the state and yet it is oftentimes unusable. More resources should be allocated to improve it.

Some places at UNM does not have great Wi-Fi. One building is where the biology labs are at.

The transfer from one repeater to an other can be jarring.

As a prestigious research university, UNM should be the wi-fi showcase of the state and yet it is oftentimes unusable. More resources should be allocated to improve it.

WiFi in dorms would be number one top priority if given the option

Had to constantly re-sign on to wifi on campus

Dane Smith Hall!!!!!!!!!

The Wi-Fi is alright. It has slow speeds at various times. There are certain places that the WiFi is not too good. The worst I've seen is in the Center For Fine Arts (CFA).

Outdoor wifi was not as great as it should be.

N/A

N/A

I don't like signing in three times every ten minutes.

increase bandwidth! Network very unstable while moving as well

The wifi has improved in connectivity but the the speed is still rather slow. Sometimes downloading a lecture or sending large emails takes a long time.

highest priority areas should be in the computer labs, lecture halls and studying areas.

Would like better wifi connection in the fitness center

Works well

Many of my students complained about being unable to use the internet during classtime.

Never on campus

Wi-Fi inside some of the classrooms like Dane Smith is very spotty.

Good for me

I'm an online student and not often on campus

The internet is horrible on the entire North campus. Most days, it takes a minimum of 5 minutes to download a powerpoint presentation, or to navigate between web pages.

terrible!!! I couldn't connect to it once with my IPhone 5s but I was able to with my laptop.

I have not used the wireless on campus.

The WiFi always kicks you out of the network, sometimes during quizzes which are timed which is bothersome.

The Wi-Fi in the dorms sucks.

I would like outdoor/public areas to have wi-fi if it is at all possible. It does not matter which device I use or if I'm leaning against the wall of a building, the wifi sucks. One building that needs specific work is Mitchell Hall. The WiFi has worked this semester better than in others, but I think it could still be improved.

Some days I have to input my net id and password repeatedly for 5 minutes before it'll connect with my device.

I have had a hard time connecting through my tablet when in the education buildings.

I personally have not had many problem with the wifi and think is great

Terrible speeds, unreliable, probably data throttled My phone is more stable

n/a

Every once in awhile, indoors when I am trying to connect to Wi-Fi with my laptop or tablet, I am unable to connect to Lobo Wi-Fi even though my laptop or tablet says that I am connected.

I don't go to athletic events. I have no need of wi-fi there as a result.
The authentication process is not reliable. Sometimes I have to attempt authentication many times before I can connect to either Lobo-Wifi or Lobo-Guest. When I started attending UNM in 2008, authentication wasn't required and I liked that better. I haven't noticed any increase in throughput so I don't know what the value added is for making students authenticate. Student satisfaction would increase substantially just by implementing this one change.

My experience with the wi-fi has been pretty good and consistent.

Outdoor wifi is terrible around campus. It needs to be improved.

Classrooms in DSH are lacking connectivity.

coverage is fairly spotty

All campus should be a priority

Why is lobo wifi so undependable? I work in offices in the basement of travelstead and the connection that was the most reliable was lobo-secured. Now that lobo-secured is gone, lobo wifi is often hard to connect to and lobo guest is very unreliable. In an office space with limited ethernet connections, wi-fi is important to have!

Very spotty coverage in classrooms at UNM-Taos

It should be only for student use and should have students sign in with their lobo id and password

Authentication for lobo wifi is less reliable a process, i.e. needs repeated many times or sometimes just doesn't function at all, than for lobo guest, both on my apple ipad and android smart phone (running lolipop).
Question 12
Which means of communication from the University would you prefer in the following cases? (check all that apply)

Levels

<table>
<thead>
<tr>
<th></th>
<th>Text(opt-in)</th>
<th>Email</th>
<th>Instant Messaging</th>
<th>Video Chat</th>
<th>Social Media</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class Cancellation</td>
<td>1613 46.31%</td>
<td>1360 39.05%</td>
<td>303 6.7%</td>
<td>9 0.26%</td>
<td>198 0.68%</td>
<td>3483 100%</td>
</tr>
<tr>
<td>Financial &amp; Enrollment Deadlines</td>
<td>571 20.46%</td>
<td>1862 66.71%</td>
<td>149 5.34%</td>
<td>13 0.47%</td>
<td>196 0.72%</td>
<td>2791 100%</td>
</tr>
<tr>
<td>Communication with Instructor</td>
<td>601 19.6%</td>
<td>1898 61.9%</td>
<td>331 10.8%</td>
<td>151 4.92%</td>
<td>85 0.27%</td>
<td>3096 100%</td>
</tr>
<tr>
<td>Academic Advising</td>
<td>400 13.52%</td>
<td>1825 61.68%</td>
<td>358 12.1%</td>
<td>282 9.53%</td>
<td>94 0.31%</td>
<td>2959 100%</td>
</tr>
<tr>
<td>Tutoring &amp; Academic Support</td>
<td>388 12.43%</td>
<td>1613 51.68%</td>
<td>455 14.58%</td>
<td>478 15.32%</td>
<td>187 0.59%</td>
<td>3121 100%</td>
</tr>
<tr>
<td>University Events (Entertainment, Athletics, Seminars)</td>
<td>428 15.25%</td>
<td>1494 53.22%</td>
<td>131 4.67%</td>
<td>43 1.53%</td>
<td>711 25.33%</td>
<td>2807 100%</td>
</tr>
<tr>
<td>Library Support</td>
<td>368 12.66%</td>
<td>1717 59.08%</td>
<td>436 15%</td>
<td>185 6.37%</td>
<td>200 6.88%</td>
<td>2906 100%</td>
</tr>
<tr>
<td>Sum</td>
<td>4369 100%</td>
<td>11769 100%</td>
<td>2163 100%</td>
<td>1161 100%</td>
<td>1671 100%</td>
<td>21133 100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell
Absolute frequency
Relative frequency row
Relative frequency

Text input
I would like to specifically limit the amount of text messages I receive from the school.
I like the text alerts from the police department. However, I only prefer alerts on events that are important because UNM already sends a lot of emails.
Too many spam emails from grad office.
Announce school sporting events to increase participation.
As for advising and Staff (not faculty) - I would prefer faster ways of communication, as getting back to e-mail takes unreasonably long. I see no point in waiting for 2 days for a reply e-mail, when my question only takes 20 seconds.

Advising should only be done in person, and we need to hire enough advisors to be able to handle that.

There should be more of it.

I receive text a lot faster than I do email and I will be alerted immediately—which helps a lot with procrastination.

Video chat is kind of overkill.

If there could perhaps be a separate Twitter feed for just important - financial aid etc. - announcements that would be good. I don't care about the Lobos wins, and I tend to ignore all of UNMs tweets perhaps when I shouldn't. Having one that is just for important things would be helpful.

No, the communication is great!

prefer to keep school and friends separate—I never email my friends, I never text my professors.

It would be nice not to get the long winded emails about events and happenings. Should be able to opt out.

n/a

I hate social media and I'm only 20. Also communication only on blackboard is not good communication.

Email is the most professional, but in cases of class cancellation it's important that everyone knows

Some of these depend on if the information is just for me, or a general announcement. Also, if I need a record of the conversation - like advising - it is good to have it in email, even though IM or text is quicker.

None

N/A

The Portal Tweet page is completely useless. Weekly newsletters generally don't get read: it would be better to have the items on that opening portal page, than in an easily erased format.

I FEEL TUTORING AND ADVISEMENT IS BEST DONE IN PERSON

No email spam from the bookstore!!!

Maybe I'm old, but video chat and social media are not professional methods of communication

The emails tend to come later than when they should.

more instant messaging to get the word out to students.

I found it hard to do Video chats because I rather meet face to face.

UNM sends out way too many emails to students, many of which I feel are frivolous. We're students--let's be honest, we don't really have time to read President Frank's weekly perspective...

Communications seem to have increased this year, but frankly I get a ludicrous amount of emails some days. Often, the emails/notifications are duplications (that doesn't appear to be IT's fault).

Not the Instant Messaging we have now--it slows down my computer considerably. The Learn IM is much more user friendly, and loads my class list--easy communication with students and can be used for Online office hours.

Email works great for most things.

Email is main resource

The University does not communicate, the University broadcasts. I've attempted to communicate with the University and have been ignored repeatedly. What happened to my application from 1992?

I don't like text alerts for school stuff, not even police warnings

n/a

also, phone calls with humans would be nice

The communication is pretty good through email.

There are to many listserv's for student's to manage, and social medias to join. Why can't we have one source of information that notifies us

N/A

I wish it was more direct and faster!

video chat sounds great in theory to me but I have never really used that so I really can't say.

I would like to see less UNM spam in my email. Provost newsletters, UNM health, annoying stuff like that that I'm not interested in.

I feel the current communication methods are sufficient. Great job!!

I don't have a smart phone. I can't afford one.

I really hate my email being cluttered with university events.

N/A

Do not take away ITV!!
Cut back on the social media everywhere. I'm having trouble finding the important links I need to find forms and such when there's an irrelevant twitter feed on the main pages.

N/A

We need more face-to-face, these other things just feel like a barrier between me and another person

The library instant chat is incredible and sooo useful! Same for financial aid! Saved me numerous trips to campus, and many headaches:)

I do not live on campus so most of this is not important to me.

Im not really in the mood for entertainment with the problems facing latinos as a whole at this moment. If conditions for latinos improve maybe I will watch a game or too.

Social media is a must. It is so much more user-friendly than LoboMail. However, posts on sites like FB can be moved higher or lower on a newsfeed based on how "popular" they are, so important messages can be lost. That's why it's important that all important messages go through email and can maybe be re-mentioned on a social media post. (Or a "check your LoboMail because there will be news about _____ coming soon!")

That Library "Chat with a Librarian" is terrific.

Some of the tenured Doctors seem unwilling to fully participate in the communication infrastructures like UNM Learn and UNM Mail. This is extremely frustrating and must be addressed.

most preferred is in-person or phone; these aren't included

The communication of events on campus is very poor.

Faster alert on text would be nice.

E-mail is the least intrusive and most widely accessible. Texting should be used for class cancellations so students don't miss that information.

Update Facebook page better

These would also be helpful if they were user friendly. When the IT changed the layout of the new webpages for the UNM, it was something that I wasn't accustomed to so a friendly walk through or tutorial would have been helpful.

I like the idea of instructor's being available on social media. However, I also think that e-mail and IM is just as fine. I'm sure there will be a lot of instructors/professors opposed to social media communication (personal boundaries issues).

In person would be nice.

I have no issues with communication. I am happy to be apart of Trio/SSS. They are a great help with everything i needed to become a successful student.

Class cancelation text would be very helpful

I think the safety alerts for criminal activity are pretty great via text and so would class cancellations be, but otherwise, I have access to email on a computer pretty readily.

Alot of times it takes so long to connect I dont have time to wait on my email logging in and so I just close the browser and move on until I have a secure ATT carrier connection, because even though UNM wifi takes so long to connect it continues to try blocking my 4G connection and I have to turn wifi off to quickly get to my email UNM mailbox

I have noticed people do not check their email, however, everyone checks their IM.

Academic Advising should happen in person with an advisor made available to students.

I love texting for immediacy but do not want it for everything or everyone. Email is my preferred general mode of communication. I use very little social media for academics. Btw, I am 70 years old and practically live on Facebook.

Video Chat seems unnecessary.

Add university website to the options.

Email is always the best for me

Video chat seems inefficient.

Sometimes notifications are really late and, thus, unimportant. I got into a car crash last year on the home from campus due to a really late class cancellation notice (got 5 minutes before class, making the drive up on the icy road a waste of time).

No response indicates no need of the particular services listed.

I'm open to any type of communication that works best for the professor. As long as I know where to go for the information I'm fine with it.

Less security alerts

Text does work for some communication, mostly with classmates.

The emergency alerts could be more clear, prompt, and professional

Everything is great no improve ment.

N/A

We need to receive the incident reports on campus as soon as it occurs. Also we never received an alert when the escaped convicts were near the UNM Main campus until much later in the day. We need to receive these alerts instantly so we can be prepared and extra vigilant.

The chat--not necessarily video--is really good for Library Services. They do a great job!
Alerts take a long time to go out, we receive alerts about incidents that happened days before sometime.

Text updates for canceled class would be very helpful!

You did not ask about emergency notifications, which I want by text.

I haven't had any issues with communication.

Other than social student public events should be posted on social media. Everything else is confidential for students.

Not all instructors email to notify of class cancelation, and just post on the door to the class room.

University communication should be made more accessible, and that includes having instructors determine what their students' needs are rather than going on a blanket idea of those needs.

n/a

the communication isn't so great hear because you don't know what there talking about or even what there saying.

none

Easy to access and all in the same place.

Communication approach should be determined by instructor.

Andersons CAPS tutoring has never worked for me the multiple times I attempted it.

For number 4, there should be an option for not caring at all to use "more or less of these"!

Too many GRC emails,

Checking e-mail regularly is good practice for professional settings.

It would be wonderful to have help when one needs it on demand, but with such complex subjects, I wonder if such help is feasible. If I knew more about my field, I would gladly volunteer.

N/A

I do not utilize academic advising at all, I utilize LoboTrax to stay on top of my academic enrollment needs, this alleviates waiting in line.

Better communication regarding important topics, such as, the lobo alert system.

Live instant online tutoring would be great because you could access it from home and not have to be on campus to receive help.

N/A

very good

Usually for me i communicate through E-mail i log in to email everyday to keep up to date of what is going on and also keep in contact with my instructors and my advisor.

Less bullshit from the President, please!

I'd love to be able to know more about events, it doesn't seem very centralized and everything I hear about is by word of mouth

no comments

Face to face communication is best when meeting with advisors and getting help if possible

For tutoring, academic support, and academic advisement, I would prefer in person communication.

Most communication for me is through Lobomail and UNM Learn and often events or occurrences are communicated through texts.

Wi-Fi at HSC

put unm bus schedules at scheduled bus stops when each bus will be there at a particular stop . City buses have schedules enclosed in glass in a box attached to signposts .

In person only

there is way too many university communications. if there are going to be a lot of emails sent out, they should be short and to the point.

I think Campus safety alerts need to be included in the above. Our campus has many transients and homeless that walk on campus all day every day asking for money, and accosting students. Women are assaulted and items are often stolen. Text alerts are vital for safety!

Can be burdensome to not be aware of cancellations when not constantly checking email intermittently.

none

The Library is already excellent in the chat services it provides.

I think that everything should be opt-in text based. And email, these features do not work in BBlearn

Timely communication is the biggest issue.

Emails works best
I had no notification of class cancellation in Spring and drove 45 miles to no classes. I am a senior but a timely notice would have been a good thing.

It would be very helpful to be able to access these messages easier because we are not always able to get on to the web or social media. It is important to be up to date with what is going on.

I love email, especially because I don't have a smartphone.

na

Communication is present, possibly if there were more ways to get a hold of students than it would be even more successful.

No comment.

I only use email

UNM IT should continue its good commitment to academics first, and leave the University Events category only after that priority is addressed.

If you're going to put people on a mailing list they can't unsubscribe from, it should only be used for critical announcements. "Wednesday Communiques" are not critical announcements. School closures, emergencies, and maintenance (such as water, power, or other utility outages) are the type of things that should be sent to that mailing list.

Anything regarding advising or support/tutoring I prefer in person over any of the listed communication.

Online chat would be good for all of those events mentioned.

No

University Administration sends out to many emails

The Lobo Alerts often report events that happen days late. I do not know the extent to which UNM is responsible for this, but I would feel safer if I could be warned about an incident more closely to when the incident took place.

The IT instructor is not present at all times

There should be an option to opt yourself out of the President's weekly perspective and the Provost's communiqué.

In case of an emergency with the class or campus, Instant Messaging would be good, if possible.

n/a

We get too many damn emails from the school. At the least I got 20 a day. The most was when I didn't check for a week and had over 200.

I am tired of all your surveys. My time is limited and valuable. There is no benefit to me to do all this..... last one folks!

i like lobo alerts

N/A

I don't have any social media, I don't like video chat, and I don't really know what instant messaging is or at least don't have it.

The emergency contact texts are, as long as I've been receiving them, universally inconsequential to me. They are similar to the old fable, "Peter and the Wolf." Don't cry wolf unless there is reason to do so!

The "Communication Marketing" email that is sent every other day is good at covering University wide topics, but can be a bit long.

Less spam email from the university and more communication. When I was an employee of UNM we had the messenger system, that would extremely beneficial if we all could all use this system to talk to one another, like a chat group for classes and to directly speak with our professors instead of phone calls.

Appointment confirmations and reminders would be nice to have a text opt-in.

email

na

overall grate and helpful

The more helps.

N/A

I commute from Tijeras. A while back there was a two hour delay that came into effect fifteen minutes before classes began. Please don't do that.

N/A

Talking in person to teachers advisement is preferable.

Too many emails if enrolled at multiple campuses that contain the same information.

you should include a in-person preference - I would want to be advised in person

None

NA

N/A

none
The only hold up with instant messaging is that the drop down list to try to find which group I should instant message is confusing. I usually end up picking the wrong group and have to be routed around until I find the correct department.

It would be nice if professors would send a text when they will be out of the office when you have a scheduled appointment.
Question 13
In the past year, to what extent have you used the following technologies for your coursework? Also indicate whether you would like to use more or less of these.

Levels
<table>
<thead>
<tr>
<th>Tool</th>
<th>Did not use at all</th>
<th>Used in at least one course</th>
<th>Used in about half of my courses</th>
<th>Used in most of my courses</th>
<th>Used in all my courses</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNM Learn (BlackBoard)</td>
<td>112 5.44%</td>
<td>169 8.21%</td>
<td>228 11.07%</td>
<td>664 32.25%</td>
<td>886 43.03%</td>
<td>2059 100%</td>
</tr>
<tr>
<td>Email</td>
<td>18 0.89%</td>
<td>100 4.95%</td>
<td>161 7.96%</td>
<td>402 19.88%</td>
<td>1341 66.32%</td>
<td>2022 100%</td>
</tr>
<tr>
<td>Shared document storage (Dropbox, Google Drive, OneDrive)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attend class by web conference</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recorded lectures or &quot;lecture capture&quot; (for later use/review)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>In-class audio visual</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Computers actively incorporated into classroom learning</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e-books or e-textbooks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Free, web-based content to supplement course-related materials (e.g., OpenCourseWare, KhanAcademy, iTunes U, Youtube, etc)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Online collaboration tools (e.g., Blackboard Collaborate, Skype, Desktop sharing, Group editing)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Smartphone use during class (for class related, not personal purposes)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Simulations or educational games</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Social media as a learning tool</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advising/Starfish</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Levels</td>
<td>Absolute frequency</td>
<td>Relative frequency row</td>
<td>Relative frequency</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------------------------------------------------</td>
<td>---------------------</td>
<td>------------------------</td>
<td>--------------------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shared document storage (Dropbox, Google Drive, OneDrive)</td>
<td>748 36.68%</td>
<td>2.63%</td>
<td>7.18%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attend class by web conferencing</td>
<td>1621 79.73%</td>
<td>5.7%</td>
<td>2033 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recorded lectures or &quot;lecture capture&quot; (for later use/review)</td>
<td>1258 61.85%</td>
<td>4.43%</td>
<td>2034 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>In-class audio visual</td>
<td>668 33.04%</td>
<td>2.35%</td>
<td>2022 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Computers actively incorporated into classroom learning</td>
<td>611 30.43%</td>
<td>2.15%</td>
<td>2008 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e-books or e-textbooks</td>
<td>719 35.65%</td>
<td>2.53%</td>
<td>2017 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Free, web-based content to supplement course-related materials (e.g.,</td>
<td>625 30.68%</td>
<td>2.2%</td>
<td>2037 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Online collaboratio n tools (e.g., Blackboard Collaborate, Skype,</td>
<td>927 45.6%</td>
<td>3.26%</td>
<td>2033 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Smartphone use during class (for class related, not personal purposes)</td>
<td>1135 55.99%</td>
<td>3.99%</td>
<td>2027 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Simulations or educational games</td>
<td>1411 69.61%</td>
<td>4.97%</td>
<td>2027 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Social media as a learning tool</td>
<td>1603 78.77%</td>
<td>5.64%</td>
<td>2035 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advising/Starfish</td>
<td>1401 69.22%</td>
<td>4.93%</td>
<td>2024 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sum</td>
<td>12857 - 45.24%</td>
<td>5086 - 17.9%</td>
<td>28417 - 100%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell
Absolute frequency
Relative frequency row
Relative frequency
<table>
<thead>
<tr>
<th>Activity</th>
<th>Absolute Frequency</th>
<th>Relative Frequency Row</th>
<th>Relative Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Shared document storage (Dropbox, Google Drive, OneDrive)</strong></td>
<td>1308 100%</td>
<td>429 32.8%</td>
<td>4.87%</td>
</tr>
<tr>
<td><strong>Attend class by web conference</strong></td>
<td>1237 100%</td>
<td>731 59.09%</td>
<td>4.05%</td>
</tr>
<tr>
<td><strong>Recorded lectures or “lecture capture” (for later use/review)</strong></td>
<td>1288 100%</td>
<td>360 27.95%</td>
<td>1.99%</td>
</tr>
<tr>
<td><strong>In-class audio visual</strong></td>
<td>1254 100%</td>
<td>228 18.18%</td>
<td>1.26%</td>
</tr>
<tr>
<td><strong>Recorded lectures or “lecture capture” (for later use/review)</strong></td>
<td>1263 100%</td>
<td>287 22.72%</td>
<td>1.59%</td>
</tr>
<tr>
<td><strong>Computers actively incorporated into classroom learning</strong></td>
<td>1324 100%</td>
<td>480 36.25%</td>
<td>2.66%</td>
</tr>
<tr>
<td><strong>e-books or e-textbooks</strong></td>
<td>1350 100%</td>
<td>199 14.74%</td>
<td>1.1%</td>
</tr>
<tr>
<td><strong>Free, web-based content to supplement course-related materials (e.g., OpenCourse Ware, KhanAcademy, iTunes U, Youtube, etc.)</strong></td>
<td>1350 100%</td>
<td>199 14.74%</td>
<td>1.1%</td>
</tr>
<tr>
<td><strong>Online collaboration tools (e.g., Blackboard Collaborate, Skype, Desktop sharing, Group editing)</strong></td>
<td>1279 100%</td>
<td>452 35.34%</td>
<td>2.5%</td>
</tr>
<tr>
<td><strong>Smartphone use during class (for class related, not personal purposes)</strong></td>
<td>1237 100%</td>
<td>551 44.54%</td>
<td>3.05%</td>
</tr>
<tr>
<td><strong>Simulations or educational games</strong></td>
<td>1237 100%</td>
<td>386 31.2%</td>
<td>2.14%</td>
</tr>
<tr>
<td><strong>Social media as a learning tool</strong></td>
<td>1195 100%</td>
<td>673 56.32%</td>
<td>3.73%</td>
</tr>
<tr>
<td><strong>Advising/Starfish</strong></td>
<td>1161 100%</td>
<td>590 50.82%</td>
<td>3.27%</td>
</tr>
<tr>
<td><strong>Sum</strong></td>
<td>18067 100%</td>
<td>5743 31.79%</td>
<td>100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell

Absolute frequency
Relative frequency row
Relative frequency
Question 14

Please indicate the importance of the following features in classrooms or laboratories.

Levels
<table>
<thead>
<tr>
<th>Feature</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seating that facilitates group work</td>
<td>613</td>
<td>789</td>
<td>420</td>
<td>207</td>
<td>2029</td>
</tr>
<tr>
<td></td>
<td>30.21%</td>
<td>2.79%</td>
<td>20.7%</td>
<td>1.48%</td>
<td>7.17%</td>
</tr>
<tr>
<td>All students have computers to use in class</td>
<td>508</td>
<td>667</td>
<td>650</td>
<td>212</td>
<td>2037</td>
</tr>
<tr>
<td></td>
<td>24.94%</td>
<td>2.36%</td>
<td>31.91%</td>
<td>2.3%</td>
<td>7.2%</td>
</tr>
<tr>
<td>Class/lab polling or audience response (clickers)</td>
<td>240</td>
<td>549</td>
<td>744</td>
<td>490</td>
<td>2023</td>
</tr>
<tr>
<td></td>
<td>11.86%</td>
<td>1.94%</td>
<td>36.78%</td>
<td>1.73%</td>
<td>7.15%</td>
</tr>
<tr>
<td>Document cameras at lectern/podium/lead table</td>
<td>302</td>
<td>699</td>
<td>669</td>
<td>347</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>14.97%</td>
<td>2.47%</td>
<td>33.17%</td>
<td>1.23%</td>
<td>7.13%</td>
</tr>
<tr>
<td>In class/lab group editing/viewing of documents or multimedia objects</td>
<td>360</td>
<td>787</td>
<td>644</td>
<td>231</td>
<td>2022</td>
</tr>
<tr>
<td></td>
<td>17.8%</td>
<td>2.78%</td>
<td>31.85%</td>
<td>0.82%</td>
<td>7.14%</td>
</tr>
<tr>
<td>Student screen/video sharing to share work</td>
<td>297</td>
<td>651</td>
<td>725</td>
<td>338</td>
<td>2011</td>
</tr>
<tr>
<td></td>
<td>14.77%</td>
<td>2.3%</td>
<td>36.05%</td>
<td>1.19%</td>
<td>7.11%</td>
</tr>
<tr>
<td>Enough wireless to connect the entire class or lab, even for streaming video</td>
<td>1165</td>
<td>585</td>
<td>190</td>
<td>80</td>
<td>2020</td>
</tr>
<tr>
<td></td>
<td>57.67%</td>
<td>2.07%</td>
<td>9.41%</td>
<td>0.26%</td>
<td>7.14%</td>
</tr>
<tr>
<td>Video screens or projectors (all walls)</td>
<td>880</td>
<td>775</td>
<td>298</td>
<td>75</td>
<td>2028</td>
</tr>
<tr>
<td></td>
<td>43.39%</td>
<td>2.74%</td>
<td>14.69%</td>
<td>0.26%</td>
<td>7.17%</td>
</tr>
<tr>
<td>White board</td>
<td>1001</td>
<td>760</td>
<td>213</td>
<td>48</td>
<td>2022</td>
</tr>
<tr>
<td></td>
<td>49.51%</td>
<td>2.69%</td>
<td>10.53%</td>
<td>0.17%</td>
<td>7.14%</td>
</tr>
<tr>
<td>Classroom/lab recording devices for lecture capture</td>
<td>570</td>
<td>712</td>
<td>556</td>
<td>190</td>
<td>2028</td>
</tr>
<tr>
<td></td>
<td>28.11%</td>
<td>2.52%</td>
<td>27.42%</td>
<td>0.67%</td>
<td>7.17%</td>
</tr>
<tr>
<td>Classroom/lab recording devices to capture classroom activity</td>
<td>372</td>
<td>475</td>
<td>749</td>
<td>416</td>
<td>2012</td>
</tr>
<tr>
<td></td>
<td>18.49%</td>
<td>1.68%</td>
<td>37.23%</td>
<td>1.47%</td>
<td>7.11%</td>
</tr>
<tr>
<td>More electrical plugs for student computers</td>
<td>905</td>
<td>728</td>
<td>294</td>
<td>97</td>
<td>2024</td>
</tr>
<tr>
<td></td>
<td>44.71%</td>
<td>2.57%</td>
<td>14.53%</td>
<td>0.34%</td>
<td>7.15%</td>
</tr>
<tr>
<td>Network plugs for students</td>
<td>626</td>
<td>676</td>
<td>533</td>
<td>177</td>
<td>2012</td>
</tr>
<tr>
<td></td>
<td>31.11%</td>
<td>2.39%</td>
<td>26.49%</td>
<td>0.63%</td>
<td>7.11%</td>
</tr>
<tr>
<td>Web/Video conferencing to remote sites such as branch campuses, other universities, and students who are off-campus.</td>
<td>474</td>
<td>624</td>
<td>610</td>
<td>311</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>23.48%</td>
<td>2.2%</td>
<td>30.21%</td>
<td>1.1%</td>
<td>7.13%</td>
</tr>
<tr>
<td>Sum</td>
<td>8313</td>
<td>9477</td>
<td>7295</td>
<td>3219</td>
<td>28304</td>
</tr>
<tr>
<td></td>
<td>29.37%</td>
<td>33.48%</td>
<td>25.77%</td>
<td>11.37%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Many students have computers in the classroom. Rarely have I seen them used for classwork. Games, music streaming, video streaming, some kind of streaming from facebook, jokes - all these are what are on student computers.

For my smaller classes a lot of these don't apply, but as an undergraduate most of the above are really important.

All electronic devices are superfluous and unnecessary in the classroom. They detract from student learning and do not enhance it.

It should be university policy to permit the use of laptops and tablets for class. Furthermore, iclickers should be phased out. They're a bookstore racket, a lazy way to teach, and a pain in the ass.

Learning by looking off a bright LED screen is exhausting.

Making sure on a regular basis that computers like those in Dane Smith actually work. The speakers in every class I've even had there for the past 5 years has always had a problem.

The thing is if any of these features are going to be implemented in the future than it needs to become a requirement and not optional to ensure the professors and instructors USE these features instead of doing whatever they want or is convenient for themselves.

Smart boards were used in my high school and are very good for interactive learning and activities, would like to see more of those

I pay extra for online fees to be at the Santa Fe Campus. the campus has a classroom environment and networking. I signed up for a place to take the class close to home and I am told because of budgeting that we will be forced to use zoom at home or work. that is not what I signed up for but I will be done with Graduate school in the fall. If not given a choice, I will adapt with contest.

n/a

Sometimes rooms such as the third floor of colaboritive teaching and learning feel like they've just tried to throw money at students because they think it improves outcomes. It's more about professors need some tools they can use well than having expensive classrooms.

Noneh

It seems like wireless during class is mainly used for non-class related things, like students checking facebook. While I think whiteboards are necessary, maybe chalkboards are better. Dry erase markers are not healthy.

Instead of network plugs, improve wireless availability

Recorded classes "Mediasite Recordings" is incredibly useful and should be offered for every class offered at UNM. SMART boards would be really nice for science classes

Most

Personal computers are less important in the class room, but we need more infrastructure for it in libraries and labs.

I prefer blackboards to whiteboards. This is probably due to my majors (physics and math). Chalk simply feels better to do math with.

Class recording should be available for most classes

Access to ITV from home all of the time and for all courses (ITV/Online).

Why projectors on ALL the walls? That's stupid, one is more than enough.

Strengthen Collaborate to work seamless like Lync/Skype

I don't like that there's so much unnecessary technology. It's superfluous. I feel like the simple projector and white board suffice.

I've of mixed mind here. It seems to me that the more computers are used, the less interactions students have with other students. It's the "alone together" syndrome. I think putting the damned things away facilities/forces students to talk to one another more. Also, computers as a general rule encourage shallow "swipe syndrome" that is, students don't engage deeply with what they read, they just scan it and swipe to the next screen. As helpful as computers are, they are a tool with limited use at times.

It depends on the class. Technology in my Chem 122 (section 2 with Diana H-R) is great. But I don't think it would work for they way 362 with Grigsby is taught. Also, does white board = chalkboard in your little chart above?

Lobomail is terrible. I have not used a worse email web interface.

There are many broken electrical outlets on the student desks at the law school.

More computer classrooms would be awesome

n/a

more plants and openable windows in classrooms
I believe it is important to limit to much technology, especially since I already have to watch other students shop during class. Limit the distractions or write a policy to help control the distractions.

Everyone has some device or another, and that will only become more true as time goes on. Just support the use of what we already have. Also adapters for projectors are a constant struggle.

N/A

Touch screens in Zimmerman basement study rooms are great BUT THEY HAVE NO CABLES TO CHECK OUT FOR USE!!!

Power - most devices have good enough battery life to last one or more classes. Data - wireless has become infinitely more convenient and reliable and necessary than hard-wired data.

Some of these depend on the class you are in.

Recorded lectures or lecture capture (for later use/review) I find extremely helpful!

I'm older so I am still all about handwriting notes so I am probably not in the majority here.

The Lobo wifi authentication service could be improved. It takes forever to authenticate and sometimes requires authentication multiple times.

I guesses on many of these, as this technology has not been available in classes I've attended.

N/A

Yes that seemed to be a factor we usually experienced of the last question as the Gallup and Zuni branch. The web/video conferencing.

Do not take away ITV!!

N/A

Does not have to be white boards, could be chalk.

If there were more classes with video lectures that we can access anytime online, it would open more courses to students who work 9 to 5 and can not register for day classes due to work.

Enough wireless and knowledge of tools for video conferencing when the teacher is teaching a class. Hate that a good portion of my time during the class is waiting for the teacher to get back on line.

I feel we need more live classes due to some students that have a disability and they learn better hands on than by On-line classes and ITV classes. We need more live classes.

With online courses, it is possible to cheat the system by opening up two web browsers in most of the classes, which prevents actual measures of performance. Also, studies show that online learning has a lower retention rate than traditional learning environments. Online courses are mostly garbage.

Locking doors to prevent violence during studies.

The right software installed on all lab computers. There's lab where just part of the computers has a specific software. Also, a good and up-to-date hardware.

This question should be split for regular classrooms, classes which have technology component, and technology labs.

none

It depends on the type of class. Whether it is a lecture, a lab, or an interactive class. As well as the topic, like in a cs lab, everyone needs a computer, but in a chem lab, only each group need one.

Although the technology is nice in the classrooms, some of the computers are not in use. A laptop is most often used for the projector.

If these options were more available, I would like it to monitored. I know much of the funding will be from either the state, federal govt, or even student fundings so I think we have a say-so in monitoring. I would hate to see all this hard go to waste for misusers.

I think including the classroom recording might encourage students to just skip class and watch the lecture later. I don't think it's important to include that, nor the capturing classroom activity. I like the idea of making more electrical plugs available for students, especially having clickers. Students are able to see the overall classes' stance on questions.

N/A

I mainly support to idea of recording a lecture so that I am able to go back to the recording if I missed any information. Also some professors give more information in some classes than others in excitement of the moment.

I will probably be taking more courses in the future and imagine some of these will be more important in those classes.

I do like to use my smartphone to check on topics or statements made by professors in class, although most of the time I have to wait until I am outside the building to check after class then if I find something different I have to email the professor and the whole class may or can receive misinformation and its too late. thanks LoBo Wifi.....

Branch Campuses need to have live classes. Online classes only are not providing enough interactive education. We are sacrificing quality education for only technology assisted learning. This is a misconception that online classes can take the place of live classes with instructors at the branches. A combination of live courses and online is good. Only online is decreasing quality and access of statewide education by UNM.

Lecture capture very important for online classes!!!!!
We need less technology, less distractions, more LEARNING. The good old fashioned way. With books. And research. And hard work. Technology is hindering those things. Not to mention the use of social media in a classroom sounds absolutely preposterous... I don't want to connect with people who think they know each other because they have read one the other person's biography or they have the ability to "like" another person's post. Social media is about phony popularity contests and living in a virtual world. I live in the real world and I choose to learn in the real world as well. We have enough people staring at their smart phones all day and attacking each other through social media. Unless people are ACTUALLY networking (and 99% of the time, they aren't) then why are we incorporating social media into schools? I strongly disapprove. Technology will be this country's downfall. It should be kept at a minimum unless absolutely NEEDED. (Libraries, language labs, public indoor university settings, etc).

On the Gallup campus, there are times when the computers have problems when it comes to during a ZOOM class.
Web/Video conferencing to branch campus are not important to me but I see the importance to other students.
Offer more ITV courses at the branch campuses especially for MGMT 326 and financial accounting.
I'm a painting and drawing major, so technology in the classroom isn't very important to my classes.

N/A
different teaching methods may be more suitable in other department
Not a fan of in-class computer use in classes not really related to computer use.
Did not reply for some items that I have no experience with. Note on White boards: with the limited exposure I've had - most instructors don't seem to know how to use them.
I recognize that these aren't as important to me as a philosophy major. I fully expect that other majors - especially more technical majors - would have more complex technological requirements.
Some of these features kind of depend on the class so I just tried to pick my overall feelings but for example "all students have a computer to use in class" might not be important at all in a painting class but might be very important in a computer science class.

Network plugs would solve the issue with Blackboard on campus, right?
Allowing good reception for cell phone carriers. At Centennial and Zimmerman library there is horrible cell phone reception.

Note that Question #4 was limited to the past year, when I had begun dissertation work and had no classes. Answers would have been different the year before. Regarding #5, the last point is essential, and designed such that the instructor can operate it with little or no technical assistance in class.

I am an ITV student
Some of these features are vital to students with difficulty in attending class due to medical or physical restrictions.
I don't attend class in the school buildings.

n/a
Use of Wifi rather than network plugs. Instead provide laptop charging stations or plugs.
Computers that log on in a timely manner would be great. It's ridiculous that computers (in Mitchell for example) take 15 minutes to log on.
I would prefer live classes at branch campuses.
a lot more time finishing up assignments in order for it to get graded.
Consider Blackboards! Chalk is very easy to see and they do make multiple colors. Handwriting tends to be better as well for instructors. I had this at my undergraduate university, and it is amazing to take notes from a blackboard.

Online student, rarely visit campus
Most of the above not necessary to me for my one class in art.

Did not use or have experience with most of the above features, hence, not important.

- I've been trying to take a class but it's only offered on another campus. Connecting campuses with video lectures/online classes will help the university save on paying faculty while offering even more classes.

N/a
It makes easy for students to share information in concerning academic work.
students using laptops and smartphones in classes where everyone is not at a CPU is distracting. The students usually aren't viewing class material but surfing the net. I hate that!!!!!!!!!

"Classroom/lab recording devices to capture classroom activity" sounds like some disturbing surveillance of the students that I am not comfortable with at all. If you mean rentable cameras for students in film or photography to utilize for activities assigned by the teacher for in class work then I'm on board, but that isn't what that quoted statement above implies.
no comments
Do not like that classes are being changed to video conferencing
I am a hands-on type of learner, so using any kind of online, web-based conferencing to promote learning is not helpful in gaining the full knowledge necessary in order to apply the skills that are being taught through these kind of modalities.

IT Services make use of projectors and videos because they allow the students to understand the material more easily.

Distant student need more support and better class facilities. Current ITV classrooms in Taos are just terrible.
projecting language learning by instructor writing corrected sentences of homework or class exercises with stylus on plastic which is projected on wall for all to see.

computer pods that work. Mitchell Hall pod had major problems this semester.

none

none

Web/Video conferencing is in my opinion a waste of time. I would rather love to have as many face to face courses as possible. I have taken half of my classes this way and it is a pain! I feel that I am unable to contribute as much and time is not used to its maximum benefit. I feel that main campus is given more time to speak etc. Then we branch campuses revolve around their conversations. Lastly, the many technicalities--glitching, audio issues etc.

Improved classroom seating to accommodate use of paper and computers simultaneously.

The last feature is really the only one that applies to me.

na

n/a

Whereas UNM IT represents so many different aspects of technology on campus, they would do well to focus on what already exists instead of expanding professors' tools of teaching without an adequate knowledge of pedagogical method. There is no practical student benefit with most of the items listed above. They make a classroom more 'advanced,' but, at best, have only a negligibly tangible effect upon student performance. It is easy to turn 'classroom technology' into a cash cow if the prerogative of improving existing implements is forgotten.

I'm pretty sure most studies show that many of these technologies promote shallower thinking, and abstractedness. It seems counter intuitive to promote them, and a wait of money that could be better spent

I marked the second feature (all students having access to computers in class) as not important if you mean that the university provides the class computers, as virtually all students now have access to personal computers, and should be able to use those, with the exception of certain computer labs requiring special network capabilities.

No

All needed for Dr. Orlando Biochemistry.

I feel the wireless network needs much improvement to satisfy student needs.

n/a

The remote attendance should be the exception and not the rule, but it should be available as one-offs like class captures/recordings

I do not like online courses for $1000.00 I will not take another one.

N/A

I mostly like it when instructors use white boards to explain things because they go step by step with it.

I often watch professors become confused with the in class entertainment/projector systems. A lot of professors have clearly not been simply shown how to operate the projectors in the classrooms. Sometimes, students know how to operate the systems better than the instructor. I think professors, instructors, and teaching assistants could REALLY benefit from attending a quick IT demonstration prior to each semester to familiarize them with, and teach them how to use the media systems in the rooms they'll be teaching in.

The benefit of document cameras is great if the recorder and instructor knows how to utilize them. I will not recommend an ITV class because many times the camera referring to the lecture was not displaying the content. Very frustrating.

Need wifi to work in classrooms (UNM-LA)

na

There are not enough electrical outlets in the engineering side of campus.

intuitive lighting switches

Please update all the lab computers! Especially in Dane Smith, it literally took 15 minutes just for the computer to sign on for me and it always bugs us to update the java or adobe.

N/A

N/A

In the rooms with individual desks they barely accommodate a lap top.

none

blackboards! whiteboards grow smears and don't erase well

I'm a doctoral candidate and no longer in course work. So classroom features are less important to me moving forward I answered based on my previous classes which were more seminar based classes

N/A

The biggest concern is good WiFi connectivity for all in the classroom.

none

I would need more information on how to use some of those features because I have not encountered them.

n/a
I have not taken any web or online classes.

Some rooms in DSH don't have access to outlets.

A lot of these answers were mainly for laboratories, not classrooms. It is not important for classrooms to have network plugs unless it is a course that requires you to research online, but if it is a lecture class, the internet will be very distracting.
Question 15
Please rate your satisfaction with the following cross-departmental IT services.

<table>
<thead>
<tr>
<th>Text input cell (row 3, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td>I had a terrible interaction with a kid on the phone who clearly was snacking and had no interest in lifting a finger to help me. Very aggravating. I had to basically solve my own problem. Much better training/management needed over there.</td>
</tr>
<tr>
<td>did not know it existed</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Do not utilize</td>
</tr>
<tr>
<td>Hit or miss depending on person</td>
</tr>
<tr>
<td>The last time I contacted IT Service desk I was asked for my name FOUR times and I gave it three times and hung up with much frustration after being asked the third time.</td>
</tr>
<tr>
<td>With one exception, each of my helpdesk interactions this year has ended up with “Sorry, we don't support that,” despite the fact that the software is issued by the university. On top of that, the techs are often incapable of understanding why I'm calling</td>
</tr>
<tr>
<td>Have never called the help line</td>
</tr>
<tr>
<td>they helped me set up antivirus software for free</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>i think they should be trained on HSC technology so that way when you’re a student on UNM and work for HSC you don't need to call 50 million different places.</td>
</tr>
<tr>
<td>Registration crashes every semester and you do not fix it.</td>
</tr>
<tr>
<td>I have not used services</td>
</tr>
<tr>
<td>No help for macs</td>
</tr>
<tr>
<td>Reps have been disrespectful to me as a woman when I've had to call in.</td>
</tr>
<tr>
<td>Do not use it</td>
</tr>
<tr>
<td>Very satisfied because I never needed them.</td>
</tr>
<tr>
<td>Quick and easy.</td>
</tr>
<tr>
<td>Bad at assigning tickets to proper people</td>
</tr>
<tr>
<td>They didn't help me</td>
</tr>
<tr>
<td>All issues I've had to go through UNM IT for have been resolved slowly and the employees have been rude and uncooperative.</td>
</tr>
<tr>
<td>miss spelled my name in the system and has yet to fix it even with my email requests</td>
</tr>
<tr>
<td>Absolutely no help at all</td>
</tr>
<tr>
<td>I have had to contact them regarding lost password.</td>
</tr>
<tr>
<td>Was not helpful when I called asking how to open PC programs without the start button.</td>
</tr>
<tr>
<td>Wifi sucks everywhere on campus</td>
</tr>
<tr>
<td>got help earlier this year; friendly, courteous and effective</td>
</tr>
<tr>
<td>Always helpful!</td>
</tr>
<tr>
<td>no answer</td>
</tr>
<tr>
<td>Haven't used</td>
</tr>
<tr>
<td>not very nice and no customer service</td>
</tr>
<tr>
<td>Called and didn't offer proper help.</td>
</tr>
<tr>
<td>HSC IT</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't had to use it</td>
</tr>
<tr>
<td>unhelpfull with questions</td>
</tr>
<tr>
<td>I work in Tech Support, never had to call IT help desk</td>
</tr>
<tr>
<td>they help me</td>
</tr>
<tr>
<td>I haven't had any problems. Great job!</td>
</tr>
</tbody>
</table>
Never answered my issue, which was a stupid issue, but would have appreciated the help.

haven't used
always available

Working in the housing department, IT often helps fix our computers and does a good job.
updates
Never used it
Never used this

Haven't needed to work with them so unsure. But I am glad they sent a survey.

Never used
Very helpful when trying to register on short notice.

On the Gallup campus there is no help for the students
Problems aren't getting better

It's awkward when I call; it is never clear whether I have called the correct number because the techs don't know the answers.

Long wait times, excellent customer service
They take forever to do anything,

IT has been prompt and conclusive with solving my IT situations.
Never used.

Never used
never used

They were very helpful and responded rather quickly to my requests.

STOP SENDING SPAM!!!

Service is inconsistent; sometimes they are great and sometimes they seem like they don't want to be bothered. Sometimes they are helpful and sometimes they are not!
Professional, prompt

Was referred to LoboBrain
Need to support TA's

Problems rarely fixed on first attempt
quick and easy
prompt response & solution

Never used this service
Haven't used service

My computer was hacked and they were useless.

Never used it
No support off campus
Rude.

Don't use it
they didn't even answer my call
very bad customer service

Helped me get connected to WI-Fi once
Not really responsive

Did not use
Never had an issue yet to go there
helped me.

never used
Prompt service
never responded to my voice mail that I left

Never used it
Didn't help me solve my problem besides saying to switch browsers.

First response asked a question that did not need to be asked. Second person resolved the problem.
Never used it before.

Not up-to-date

have had mixed experiences of helpful and getting put on hold and hung up on.

A woman who worked there (a student I believe) was very helpful and came promptly.

haven't used it

IT Customer service is horrible. I have called asking for questions and been scolded for even asking by student employees! My office has requested help and the IT student employee will disappear without completing the request.

Why can't I email?

Did not use

I have called for issues i have had and they are very nice and helpful.

IT service wasn't available to help my Writing About Dance Class when none of the technology would allow us to watch an important video.

It personal before took issues fast and on time. The new staff isn't to polite prod they know what they are doing.

Resolved the IT issue on my own.

Have not had to contact.

Didnt really use it

some good some bad. Once I was on hold for 2 hours.

Did not use

N/A

Had trouble with my netid in the beginning and they helped me

Fast/Helpful/Reliable

Not used

They always help me very quickly and friendly.

because they fixed the wifi in my class

I have not tried it

Too difficult to just contact help directly. Waste of time.

Slow to respond rarely understand my issues.

prompt reply to issues

Text input cell (row 4, column 8)

did not know it existed

Never used

Do not utilize

Easier to just call in

Completely unhelpful

The new Loboweb doesn't seem to work very well

Never used

It does not answer any of the questions I am looking for and the format is very not so user friendly.

Impossible to use

Registration crashes every semester and you do not fix it.

Once I installed the campus printer driver on my own laptop (and I have a manual firewall for myself) and asked help what files I should introduce to my firewall and the answer was disappointing. Also, the online bureaucracy of finding help is awful.

a clusterf*ck of enourmous proportion. You try answering a real question with that garbage.

Do not use it

I'd like to see the categories a little more clearly organized, sometimes it's hard to find what I'm looking for.

Never New About it

always available when I need an answer.
didn't find the webpage helpful

disfunctional

All I wanted to do was reset my password. It's absolutely impossible to do so.

Not used

Takes a while to get back to you and answers are not helpful

Terrible customer service

Long waits and mediocre solutions

haven't had to use it.

Your website is very confusing, especially putting in IT word orders.

never used it

Haven't used before.

Difficult to search for answers to specific questions

Never used

same as above

On the Gallup campus there is no help for the students

Problems not resolved timely

Have never used

New site is hard to navigate

Never used

never use

STOP SENDING SPAM!!!

It is one of the most cumbersome tools I've every experienced, you have to know too much "insider" info to use it. It assumes that non-IT department users know or care about the inner workings of IT in order to use it. Customers shouldn't need to kno.

Very hard to find answers

Layout, design

not simple but effective

never took me where i wanted to go

Never used this service

Haven't used service

Didn't ever find out a way to use nickname rather than given name in correspondence.

Can never find what you need

Never helped, basically said it wasn't their problem.

Don't use it

i didn't even use it

none responsive, long wait

Never used

DNU

never find answers

never used

They ask for ridiculous follow up questions, when they could just as well direct the issue to the correct department.

Have not utilize

Does not answer qeyesuestions

never works

Never used it

not very clear

It was generally helpful.

Archaic docs used
Haven't used it.
I often got better and faster results by directly contacting IT personnel rather than opening a ticket.

<table>
<thead>
<tr>
<th>Text input cell (row 5, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td>Hard to find answers to my questions that actually are useful/work</td>
</tr>
<tr>
<td>didn't know it existed</td>
</tr>
<tr>
<td>I have never found fastinfo helpful</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Doesn't ever work</td>
</tr>
<tr>
<td>It is hard to use and often I cannot find the answer.</td>
</tr>
<tr>
<td>Neither fast nor informative</td>
</tr>
<tr>
<td>Useful for finding relevant, often updated information</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>a clusterfuck of enormous proportion. You try answering a real question with that garbage.</td>
</tr>
<tr>
<td>Do not use it</td>
</tr>
<tr>
<td>quick info</td>
</tr>
<tr>
<td>Questions of my concern are not posted</td>
</tr>
<tr>
<td>couldn't find answers that were supposed to be there</td>
</tr>
<tr>
<td>Never view this.</td>
</tr>
<tr>
<td>Kept annoyingly rerouting my questions but I finally found the answer.</td>
</tr>
<tr>
<td>Some of the links or questions appear not to work.</td>
</tr>
<tr>
<td>dysfunctional</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't had to use it</td>
</tr>
<tr>
<td>never have answers to my questions</td>
</tr>
<tr>
<td>not user friendly enough</td>
</tr>
<tr>
<td>Few specific answers for staff questions</td>
</tr>
<tr>
<td>It doesn't cover any relevant questions and it is difficult to search for answers you need</td>
</tr>
<tr>
<td>never used it</td>
</tr>
<tr>
<td>Never used this</td>
</tr>
</tbody>
</table>
I found what I needed when searching
navigating to relevant topic
Faster to ask someone
some bad experiences, but some good
Haven't used before.
Never used
same as above
A lot of information is outdated and hard to search
Vague, yet particular explanations that never address real problems I'm actually having
Sometimes hard to navigate, but useful
Infrequently helps me find what I'm looking for
Have never used
don't know what this is
Like 24x7 access, some content out of date
not really fast

No issues, not often used
dont know what that is
STOP SENDING SPAM!!!
Layout, design
easy and fast
Outdated, incorrect information
not user friendly
Never used this service
Haven't used service
Doesn't let you log in to use it
It never benefited me personally
i got no info from them
Never used
Was Fast
same
never used
No help
Never used it
not updated enough
Hard to find answers
Never heard of it.
Archaic
Not always accurate.
found nothing relevant
haven't used it
Did not use

It isn't clear what kind of info it offers, so I tried lots of things that it didn't do.
Have not had to contact.
Didnt really use it
It never takes you to what you search for
Did not use
N/A
See comment on Help.unm
I have not tried it
Too difficult to just contact help directly. Waste of time.
Do not use too hard to find answers too many answers related to one topic.
easy to look through, but related questions option not very good

<table>
<thead>
<tr>
<th>Text input cell (row 6, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td>same reason as above</td>
</tr>
<tr>
<td>I've never had any dealings with them.</td>
</tr>
<tr>
<td>Tech staff are usually very helpful</td>
</tr>
<tr>
<td>visited for a computer issue and was told to go to best buy</td>
</tr>
<tr>
<td>Always useful, but could work on attitude</td>
</tr>
<tr>
<td>When I finally get to someone, stuff gets done. It just takes too much to get there.</td>
</tr>
<tr>
<td>they are super nice</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Never fixed wifi issues</td>
</tr>
<tr>
<td>Registration crashes every semester and you do not fix it.</td>
</tr>
<tr>
<td>Everything that comes from UNM IT is infuriatingly low quality, and reliably misses the point.</td>
</tr>
<tr>
<td>Do not use it</td>
</tr>
<tr>
<td>Slow, often rude responses</td>
</tr>
<tr>
<td>Quick resolution of webmail client issue</td>
</tr>
<tr>
<td>Get some people who can do their job</td>
</tr>
<tr>
<td>Occasional interaction with, but what i have experienced is good.</td>
</tr>
<tr>
<td>Tuan Bui and Neal Sabol are the best!</td>
</tr>
<tr>
<td>Always helpful!</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>not very friendly</td>
</tr>
<tr>
<td>HSC IT</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't had to use it.</td>
</tr>
<tr>
<td>Wireless is generally pretty bad, server crashes every year during registration.</td>
</tr>
<tr>
<td>Registration always, always brings servers down. Need more capacity</td>
</tr>
<tr>
<td>haven't used</td>
</tr>
<tr>
<td>always nice</td>
</tr>
<tr>
<td>wifi network 99% up</td>
</tr>
<tr>
<td>All the positive interactions I've had only cancel out the bad interactions.</td>
</tr>
<tr>
<td>always coming into classroom and fixing all tech problems quickly</td>
</tr>
<tr>
<td>Never used this</td>
</tr>
<tr>
<td>Haven't needed to meet with the staff before.</td>
</tr>
<tr>
<td>Support Ticket Help is slow and unprofessional</td>
</tr>
<tr>
<td>Very helpful</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>same as above</td>
</tr>
<tr>
<td>Quick email response</td>
</tr>
<tr>
<td>Very long time to get a response or fix issue.</td>
</tr>
<tr>
<td>not helpful</td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
Never used

Do good things but not always very helpful.

Need support for BBLearn at branch campuses

they are mean

STOP SENDING SPAM!!!

Individuals are often great, but as a whole they seem to miss the boat on their purpose and what needs they are filling.

Good workers

solve problems quickly

They should be more prepared for internet outages.

Haven't used service

Nice and fast

It never benefited me personally

somewhat rude

When I have called they've been helpful

DNU

never used

Nobody could figure out the reason why I was able to connect to HSC secure back in December, and then when I came back in January, after changing my HSC password, I couldn't

So that student can get help with someone with IT experience.

can never get a hold of a real person

Never used it

Once again didn't help me besides saying to switch browsers.

I think they're doing the best they can with what they have

Helpful when I can get them.

Only used once to reset password, they were very quick and helpful

It's sort of a mixed bag. Lots of really helpful staff, some not so helpful.

I requested an ethernet port to be activated in my dorm room and it never got fixed.

haven't used it

Never understand what I'm saying

Did not use

Quick response

Staff is rude! Not helpful whatsoever!

Have not had to contact.

Didnt really use it

Did not use

N/A

Not used

laptops are not updated

Updating MyUNM and voting online for ASUNM

I have not asked anything of them

Too difficult to just contact help directly. Waste of time.

seem to be too few people, but generally helpful

---

Text input cell (row 7, column 8)

Text input

what is departmental technical staff?

Almost always helpful and nice

Harder to reach them this year.
Anderson school It is great
Never used
They're great on the phone and also in person. Just student employees should not be answering phones because they
don't know worth a darn and seem clueless which is very annoying when you need something done pronto.
Unprofessional
no help for macs
College of Nursing IT is amazing, patient, and very hands on!
Do not use it
Not organized, does not work very hard
Know nothing about macs
Very satisfied with ISS-IT service technicians.
Always are knowledgeable and attentive.
Not sure who they are
UNM CS Staff = Awesome
Not used
More helpful than campus wide things
haven't had to use it.
Haven't used
good at their job
They don't do the right things and in the right time. There’s a lab that since the beginning of the semester has been
uncompleted.
Never used this
what is with the logins
N/A
Music department has little help with technology
Never used
Awesome at the Law School
Anderson IT does a great job
have not used
Just sent me to 277-5757
STOP SENDING SPAM!!!
These folks know the department needs and are highly adaptable to those needs while staying within reasonable UNM
parameters.
Polite, skilled
Adan and company in C&J are phenomenal.
Never used it
Don't use it
not very responsive
Never used
DNU
With computers ever evolving, proper cords needed are not available immediately. Fortunately a student purchased the
necessary cord, but was repaid by instructor
never used
see above
Never used it
I'm not sure what's meant by this, but in general non-IT people tend to not know what they're doing.
We don't have that.
ECE department technical staff is knowledgable and a pleasure to work with.
haven't used it
Tom reliably fixes our computer issues.
Did not use
Have not had to contact.
Didnt really use it
Did not use
N/A
non supportive in photo lab
Not used
seem to keep the ship afloat

Text input cell (row 8, column 8)

Text input
The system often loses/moves emails and makes it hard to correspond
Old version not easy to use as oppose to personal email office 360
I hate having to chang emy password so often
it's clunky
A lot of time wouldn't let me log in and would have to always change browsers to get on as it doesn't work half the time with google chrome
Microsoft software is awful when options like Gmail exist.
My go-to email, useful and gets job done. Would help if more people on campus adopted it, though. Gmail seems to be people’s preferred email.
outdated technology
Having to log in twice is unnecessarily complicated. Plus, Gmail is so much better than Outlook.
Good software with some confusing limitations (calendar publishing, for instance)
Never seems to want to log on the first time
LoboMail is amazing if it is used correctly. You should inform people of all the tools and resources that come with Office 365.
Loses emails and cannot receive email and cannot send email regularly
It gets the job done, but I'm not super excited about the clutter folder.
browsing problems all the time
its convienent
Difficult to login; does not work at times
I do not like that if you work for HSC the email account overrides lobo mail and If you're a student you miss emails from professors.
No spam filtering
Just make it one link with a redirect already.
Filled with unm issued spam, and no filters. I finally had to just route it to gmail.
The webmail client hid an email, that I could not later find.
Use it all the time
I forward my email to Gmail, but do use the O365 SMTP to send through Gmail
Error page every time one logs in
Sometimes this doesn't forward all the emails it gets but it's okay overall
often it doesn't work properly
while the information sent my Marriah Harrison is extremely helpful, most of the weekly information from the Dean would be better as a link instead of taking up virtual space
I wish it was only one screen to login, rather than two.
Everything is just all over the place, I feel. Very important emails were thrown into the clutter folder without me knowing.
I do not pay attention to this.
Sometimes I won’t receive E-mails in time that are important.

<table>
<thead>
<tr>
<th>Issue</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>No issues</td>
<td></td>
</tr>
<tr>
<td>kludge</td>
<td></td>
</tr>
<tr>
<td>Easy to use, but I wish there was a way I could receive emails on my smartphone from this address.</td>
<td></td>
</tr>
<tr>
<td>Doesn’t work well on my smartphone, but functions normally on my laptop.</td>
<td></td>
</tr>
<tr>
<td>Bad sending from gmail integration</td>
<td></td>
</tr>
<tr>
<td>Do use</td>
<td></td>
</tr>
<tr>
<td>Hard to get to, but once there works great</td>
<td></td>
</tr>
<tr>
<td>I don’t like constantly having to update passwords this is hard to keep up with but the site itself works very well</td>
<td></td>
</tr>
<tr>
<td>not a very good set up and the clutter/junk mail is excessive</td>
<td></td>
</tr>
<tr>
<td>Often cannot log in from web browser</td>
<td></td>
</tr>
<tr>
<td>I use HSC mail, not Lobomail</td>
<td></td>
</tr>
<tr>
<td>Outlook is not user friendly</td>
<td></td>
</tr>
<tr>
<td>Clunkey, having to put my name in twice. Does not work on my cell phone. Does not work with old versions of IE.</td>
<td></td>
</tr>
<tr>
<td>does not work, rarely does</td>
<td></td>
</tr>
<tr>
<td>Adequate, but sometimes finicky</td>
<td></td>
</tr>
<tr>
<td>my emails are never sent out, and the junk box has taken all my important and actually left the junk in my inbox?!</td>
<td></td>
</tr>
<tr>
<td>sometimes it wouldn’t allow me to log on using different devices( phones/tablets)</td>
<td></td>
</tr>
<tr>
<td>We have to log in twice, the interface is not very user friendly and the attachment capacity is limited</td>
<td></td>
</tr>
<tr>
<td>can’t get it to sinc with my Android phone email</td>
<td></td>
</tr>
<tr>
<td>somewhat slow sometimes, but usually great</td>
<td></td>
</tr>
<tr>
<td>Use Gmail!!!</td>
<td></td>
</tr>
<tr>
<td>I always check my mail and everything I need to know is there</td>
<td></td>
</tr>
<tr>
<td>always going down or not sending emails</td>
<td></td>
</tr>
<tr>
<td>We get spam from outside the university. How are e-mail addresses accessible when I only use this account for university business?</td>
<td></td>
</tr>
<tr>
<td>what is with the logins?</td>
<td></td>
</tr>
<tr>
<td>I can’t login on my windows 8 laptop with chrome as my browser</td>
<td></td>
</tr>
<tr>
<td>I don’t like the double log in.</td>
<td></td>
</tr>
<tr>
<td>Easy to use, best source for any communication.</td>
<td></td>
</tr>
<tr>
<td>hard to find the right link for lobo mail</td>
<td></td>
</tr>
<tr>
<td>have not used</td>
<td></td>
</tr>
<tr>
<td>Average</td>
<td></td>
</tr>
<tr>
<td>I sometimes takes to long to upload a simple word documenty.</td>
<td></td>
</tr>
<tr>
<td>Helped me be able to contact my professors.</td>
<td></td>
</tr>
<tr>
<td>Lobo email has yet to fail me in terms of reliability as an email provider.</td>
<td></td>
</tr>
<tr>
<td>I lose my email just for graduating? It’s an okay email service, but all of my academic connections fall away upon graduation --- Never heard of any other university in the United States doing this to students!</td>
<td></td>
</tr>
<tr>
<td>It really isn’t your system though. It’s outlook’s system, and they do well.</td>
<td></td>
</tr>
<tr>
<td>Web interface is problematic. Frequently mail needs to be resent</td>
<td></td>
</tr>
<tr>
<td>folks need better discipline to use the %@!@$ calendar.</td>
<td></td>
</tr>
<tr>
<td>this platform is so silly</td>
<td></td>
</tr>
<tr>
<td>The UI is terrible</td>
<td></td>
</tr>
<tr>
<td>Every time I log onto my email, it says I have an error and I have to hit the back button on my browser before I can even get logged in.</td>
<td></td>
</tr>
<tr>
<td>Mine never was updated to Microsoft office</td>
<td></td>
</tr>
<tr>
<td>too many junk mails get into my mailbox</td>
<td></td>
</tr>
<tr>
<td>Good service</td>
<td></td>
</tr>
<tr>
<td>Forwarded to my personal - it’s ok.</td>
<td></td>
</tr>
<tr>
<td>Email works properly</td>
<td></td>
</tr>
</tbody>
</table>
Can't download office through my email.
Works, has some limitations compared to other options, ex: gmail
Lobo mail worked great this semester and I did use it quite a bit.
It's very clean and concise.

STOP SENDING SPAM!!!
The web version SUCKS. I'm a Mac user, and don't use the Outlook version. I'll never waste my time with LoboMail again.
After the update, I couldn't access it all the time.
it takes a long time to load in remote locations
Login more than once unacceptable.
Could be improved
Microsoft, integrated
It's a hassle to sign in and isn't well organized for use. I only check it regularly on my phone.
I don't like the new email.
never use it - too many logins
Cannot stand Microsoft products, which have little functionality.
Slow and sometimes doesn't work
Use it often

Why do I constantly have to log in twice?? Storing cookies should not have to be required. Also the Old LoboMail system was better than the Microsoft Outlook online version.
Use all the time. It's great
User Friendly
Outlook is really frustrating to use.
Outlook Clutter system
Not too keen on the clutter setting
Hardly anyone uses Office365. I just have to integrate my email with Google anyway. There should be more events calendars that I can selectively subscribe to (like ASUNM, RLSH, RHA etc) without having to get all the junk (boring faculty lectures, etc).
I have trouble logging in on my mac
i get frustrated ho often restrictions get put on my account.
Do not like "Clutter" section.

It never works
Outlook does not work half of the time
the clutter box is terrible at deciding what's spam vs legitimate emails
i am able to receive emails.
I hate logging in 3 times
I have never had issues with LoboMail
never stopped the junk mail
It feels outdated.
Turn Clutter Off!
Good communication
not intuitive
not easily accessed
It no longer works on Google Chrome, which is my primary browser
The Clutter thing has been grabbing important stuff and leaving behind stuff that isn't important.

It's windows come on...
Interface is horrible if you are in the online version.
Helps keep school info separate from my personal email
I hate having to renew my password every 6 months. Check the stats. It's no more protective than not changing it.
Works great.
i don't like the clutter feature
I stay in the loop.
I use for consistent communication and have had no problems
I didn't recover various emails even though I have my email account registered on my phone. I missed assignments because I wasn't receiving the emails from professors.

**EXCESS FEATURES NOT USED**

- No IMAP/SMTP
- Have not had to contact.
- Too complicated, constantly missing important emails
- Its pretty good
- I dislike the clutter feature. I lose many important e-mails to that folder.
- Don't like outlook
- Needs to be rerouted to personal emails that students might check more frequently. Streamlining option.
- Feels very cluttered
- Terrible interface
- It can be slow sometimes, but this might just be the Wi-Fi.

**N/A**

- Do not use it but when I do it is not user friendly and I have to login multiple times to get to the email app.
- Clutter folder forces important messages to be lost.
- My instructor would email us when important things would be due or what important thing so bring to class.
- I hate Microsoft and I hate Outlook. Looks horrible and moves non-spam to "clutter." If I had another option for retrieving e-mail online, I would use it.
- I enjoy Lobomail.
- Often have problems logging in. Error messages.

**In general, I like Lobomail. But I believe the new clutter option is not working efficiently. There should be more ways to give feedback to the system.**

**buggy. hate outlook**

I dislike outlook, it does not play well with my mail apps

<table>
<thead>
<tr>
<th>Text input cell (row 9, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td><strong>what is departmental email?</strong></td>
</tr>
<tr>
<td>Clunky, outlook is so-so, and what's with not being able to send or receive attachments of a certain size? very frustrating.</td>
</tr>
<tr>
<td>hard to find</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>outdated technology</td>
</tr>
<tr>
<td>Doesn't seem to be updated very often</td>
</tr>
<tr>
<td>there seems to be lots of maintenance resulting in limited access/information</td>
</tr>
<tr>
<td>Does not integrate to other services like Google Calendars</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Lacks info</td>
</tr>
<tr>
<td>Do not use it</td>
</tr>
<tr>
<td>Too much email - not aware of calendar</td>
</tr>
<tr>
<td>Cant figure out how to use the calendar</td>
</tr>
<tr>
<td>Not sure what this is.</td>
</tr>
<tr>
<td>not up long enough to work with</td>
</tr>
<tr>
<td>*</td>
</tr>
<tr>
<td>to many calendars</td>
</tr>
<tr>
<td>Not easy enough to access.</td>
</tr>
</tbody>
</table>
CS department = broken SSL for Gmail integration
Not updated
Email through UNM is the only one i am honestly familiar with. the calendar.. well its not something that is very easy to incorporate with other calendars so its not very relevant to me. I use other calendars.
Too much information on calendar - should be only major events
Does not work, never did
never use
never used it
They don't post.
Don't know what this is
Never updated
Hard to find/read
I wish these were available as an app or more effective in an agenda form.
Not very user-friendly
Again, at the Law School
Didn't have access to one. it would have been nice
have not used
nothing is on the calendar, dont find out about things until the day before they happen, no time to plan
not incorporated enough
depart uses lobomail
Never used
Clunky and not highly user friendly
Was accurate.
STOP SENDING SPAM!!!
not sure what this is
College of Ed is not tech savvy
Microsoft, integrated
I wasn't aware of a lot of deadlines and found them out on my own by cruising UNM's website out of curiosity. Would've liked emails on important events like registering dates before the actual day.
Don't use
Haven't used service
Nothing original was sent out by the department, for the most part and we were discouraged from using the listserv for discussions or other college uses.
Never used it
Use it often
Use all the time. It's great
User Friendly
never use
More departments need to have advisers emailing info on job openings & student opportunities. Megan Lippert is a champ with this--why not everyone?
So that i can keep track of upcoming events
Whoever is in charge in the English department does not send very many notifications about upcoming events that are English related; I feel like I miss out on a lot of great events because they are not well publicized.
Never used it
Formay kept changing throughout the semester.
not easily accessed
It's fine
We have that
This was seamlessly switched to integrate with Lobomail.
haven't used it
<table>
<thead>
<tr>
<th>Did not use</th>
<th>Complex to use.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have not had to contact.</td>
<td>Dept. Calendars don't seem to have the information I'm looking for.</td>
</tr>
<tr>
<td>I was never given the email address of my new advisor.</td>
<td>Doesn't exist. I wish there was a calendar set up by the school that connected to everyone's email accounts so we could stop getting so many damn emails</td>
</tr>
<tr>
<td>The sync didn't work with my personal calendar.</td>
<td>N/A</td>
</tr>
<tr>
<td>N/A</td>
<td>Fine.</td>
</tr>
<tr>
<td>Not used</td>
<td>I am not too sure what that is</td>
</tr>
<tr>
<td></td>
<td>timely and descriptive emails</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Text input cell (row 10, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td>Wifi still an issue</td>
</tr>
<tr>
<td>in mitchel hall commons the computers take over ten minutes to log on</td>
</tr>
<tr>
<td>Projectors could be upgraded</td>
</tr>
<tr>
<td>My professors always have difficulty</td>
</tr>
<tr>
<td>logging onto a computer in Dane smith and Mitchell takes forever.</td>
</tr>
<tr>
<td>Computers in Mitchell are useless. Trackpads don't work, connection is buggy, etc.</td>
</tr>
<tr>
<td>don't use</td>
</tr>
<tr>
<td>technology usually works, seats in mitchell's lecture halls are hell to sit in.</td>
</tr>
<tr>
<td>Overall it's sufficient, but there have been problems with projectors, audio, and connecting to the network from the instructor computer in Mitchell.</td>
</tr>
<tr>
<td>It needs to be updated to have the same remote capability as SMLC hall. I also think instead of just having PC computers for use there should be MACs and stools to sit down.</td>
</tr>
<tr>
<td>Classrooms have no tech</td>
</tr>
<tr>
<td>Always broken</td>
</tr>
<tr>
<td>Sometimes it didn't work.</td>
</tr>
<tr>
<td>computers take forever to log into</td>
</tr>
<tr>
<td>Functionally useless. Printing a single document from unm email requires 3 seperate logins and a physical id card. F*cking unusable, my time is an element in this equation.</td>
</tr>
<tr>
<td>Convenient</td>
</tr>
<tr>
<td>Needs a major upgrade</td>
</tr>
<tr>
<td>The computers have to be restarted every class.</td>
</tr>
<tr>
<td>Computers are very slow in Mitchell</td>
</tr>
<tr>
<td>Chalk??? It's 2016</td>
</tr>
<tr>
<td>chalkboards are bad</td>
</tr>
<tr>
<td>Never used it</td>
</tr>
<tr>
<td>Why do the computers always have problems?</td>
</tr>
<tr>
<td>Buggy</td>
</tr>
<tr>
<td>I am 90% at DSH and find the classroom tech more than adequate.</td>
</tr>
<tr>
<td>No working wifi, computer lab printer malfunctions</td>
</tr>
<tr>
<td>There isn't any</td>
</tr>
<tr>
<td>Technical difficulties occur often.</td>
</tr>
<tr>
<td>get kicked offline a lot</td>
</tr>
<tr>
<td>What's with all the ancient tech in Dane Smith?</td>
</tr>
</tbody>
</table>
North Campus
Don't use often
the teachers have a hard time with it sometimes which is uncomfortable but that is user error.
adquate
poor wifi
Instructors need better training on how to use classroom technology.
There could be better network connection in these buildings
would prefer more white boards over chalk boards
Johnson Center needs to be upgraded
Need more computers, since Wifi is shoddy
Computers don't always work
could upgrade
Computers in Mitchell take long to load
Can't hardly connect to Wi-Fi
Mitchell hall computers ruin lives..POD computers...
sometimes the devices (projector, wi-fi) will not work.
sometimes equipment don't work
never really experienced issues, besides occasional slow internet
Many times the instructors cannot figure out the computers and must call for IT support
At C&J we had to use the Mac lab for our 507 class, and SPSS doesn't run well on Mac computers so we had a lot of problems.
A schedule calendar of events would be nice.
Good
Wifi is very helpful and the Trio/SSS services.
Mitchell Hall computers slow very slow and help for issues a computer is always down
have not used
the availability is convenient
What technology- the blackboards
They are unacceptable.
Computers for science labs often do not work.
It works, most of the technology is outdated.
Computers are slow, very slow and they don't get maintained
It's got what it needs, a board and a projector.
Presentation equipment presents problems at least once per class per semester
Not enough computer areas in Anderson School of Management
few screens, hard to see in some rooms
not too good or bad
no current experience
No issues
Wi-Fi sucks in most buildings, some projectors need help
The technology worked most of the time but there were times when the heating was turned on too high and the audio did not work on the instructors AV.
Helps with class when we need to research.
STOP SENDING SPAM!!!
The university-owned laptops for faculty use in Johnson do not work consistently and instruction suffers
Haven't had issues.
More is better
Wifi needs improvement
The computers in the concourse are the worst computers to use on campus. The average time it takes for the computer to load once I log in is 8 minutes. Such a joke that it would take a computer to take that long to load.
| inadequate |
| Recurring problems in Dane Smith |
| It is satisfactory for what we need in the classroom |
| Never used it |
| Takes a long time to connect, printing is spotty |
| Wifi connections are abysmal |
| Take forever to log on |
| Use it often |
| Internet connection could be improved in Ortega Hall |
| Logging in takes too long |
| Student Benefit |
| SmartBoards would be helpful |
| wifi sucks, learning through technology means the teachers don't actually teach as much and leave you to your own (electronic) devices to learn. |
| Need more outlets. |
| Just that wifi. |
| Never used it |
| The printers in Dane Smith were down a lot of the time during the semester. |
| connectability issues |
| It's serviceable. |
| They need to be locked |
| Many times does not work and not always the correct connections (Mac Laptop) |
| It's sufficient. |
| Most of the time the podiums take forever to load the material and it is not user friends. Also the projector bulbs go out and take forever to replace and it is very hard to see the material |
| haven't used it |
| DSH is a good venue for talks. |
| Mitchell Hall computers tend to stop working for printing purposes. |
| If you're talking about the public computers, then at times there are not enough computers for the amount of kids wanting to use them. Otherwise the projectors and document cameras in classroom are fine. |
| Works slowly in Mitch hall |
| Logging in at Dane Smith can take a long time |
| Have not had to contact. |
| Teachers do not always know how to operate. |
| N/A |
| Not used |
| computers have problems with audio and others after logon |
| Lots of technical difficulties. |
| Where I attend classes in the scimat there are sufficient outlets and projectors for each room |

**Text input cell (row 11, column 8)**

| Text input |
| wifi still an issue |
| Most rooms are excellent, but some lack decent projectors/wifi |
| My professors always have difficulty |
| its impressive |
| Classrooms have no tech |
| Always trouble |
Didn't always work.
No useful wifi
Do not use it
ALL of my classes use classroom technology, and about 10% of class time is used dealing with technology problems.
A lot of technical errors
black boards should not be standard in classrooms
Dane smith still uses chalk boards
see last comment.
NEED MARKERS FOR THE WHITEBOARDS THAT WORK
No issues
Blackboards are too old school
Technical difficulties occur often.
not supportive
Sometimes audio-visual content doesn't load or play
It seems to give teachers lots of trouble.
Projector lamps at end of life
Very slow
adequate
many times projectors weren't working or sound wouldn't work either
Not wired very well. every projector is different with different connections.
needs upgraded technology
Unreliable
could be better
sometimes the devices (projector, wi-fi) will not work.
surprised by some of the technology I didn't know UNM used in classrooms
wifi unreliable
Outdated software, necessary software not always available
I am pleased with the advances the school has done but I wish it were more student friendly. Many of the desks don't have the chargers or are too small to fit most of our text books.
Functional
Never used any classroom technology
It mainly works.
See previous note
There always seems to be an issue in Dane Smith rm 134 for the last two semesters the computer has a mind of its own, fast forwarding thru lectures and presentations
could be more user friendly
no current experience
Sometimes there are issues with syncing or something on iclickers
Wi-Fi sucks in most buildings, some projectors need help
Same.
Plug-ins are always nice.
macs are old/slow
STOP SENDING SPAM!!!
The needs are simple - screen, projector and sometimes mic.
not enough outlets
Not enough technology or the quality in the Johnson center is low (poor projectors etc...)
Really bad in EDUC bldg
Not used enough
in the newer classrooms
inadequate
need better resolution in KIVA
effective
everything we need is in the classroom for the most part
It's very basic.
Never used it
Use it often
Internet connection could be improved in Ortega Hall
often did not work... disruptive (older model made alot of noise)
Despite the above comment, we need more classes that teach computer/software skills. That's what you'll use in real life. I can put that on job apps now, but not classes that didn't help you learn how to use certain technology.
Sometimes it works sometimes it doesn't. Often needs IT to come and fix it
C&J Rm 106
More updates and reliable WiFi and reliable tech for teachers to use.
Good communication
Pearl Hall 101 had alot of A/V issues
It's pretty good
Anderson classrooms outdated
Umm who
See above
Used Macs for my lab but they need to be upgraded
CTLB is a great example of this, other places not so much.
The wi fi often doesn't work
Projector quality could be better, but the projectors work nonetheless.
broken equipment
It doesn't work. most of the time.
No complaints
Have not had to contact.
ece needs an upgrade though
A lot of time was spent in some classes using technology, just to get the audio to work.
Teachers do not always know how to operate
N/A
Mostly worked but sometimes didn't
Classrooms need tables or better desks
Not used
same as above
Lots of technical difficulties.
All of my classes have had issues with the technology in the room, which has delayed classes many times depends on the classroom, they vary greatly
people have trouble setting up projectors when hooking up their own laptop to present with

**Text input cell (row 12, column 8)**

<table>
<thead>
<tr>
<th>Text input</th>
</tr>
</thead>
<tbody>
<tr>
<td>Take too long to login most of the time</td>
</tr>
<tr>
<td>computers are way too slow to log on (8+ minutes)</td>
</tr>
<tr>
<td>log in takes forever</td>
</tr>
<tr>
<td>Don't Use</td>
</tr>
<tr>
<td>come in clutch</td>
</tr>
<tr>
<td>Never used</td>
</tr>
</tbody>
</table>
I am neutral at this point. I think it’s beyond ridiculous to make student have to pay to print out papers. We should’ve given so many free prints like CNM does then after we exhaust a charge can be implemented. We already pay a lot in tuition.

<table>
<thead>
<tr>
<th>Computers down frequently</th>
</tr>
</thead>
<tbody>
<tr>
<td>The computers on Lobo pods are super slow!</td>
</tr>
<tr>
<td>All I want to do is print, which takes 10 minutes and 3 seperate logins. Pure fail.</td>
</tr>
<tr>
<td>Do not use it</td>
</tr>
<tr>
<td>Some of the computers are slow, but in general, good.</td>
</tr>
<tr>
<td>Computers in DSH painfully slow</td>
</tr>
<tr>
<td>Never heard of it</td>
</tr>
<tr>
<td>The printers take forever!</td>
</tr>
<tr>
<td>Rarely used this. Never enough seating.</td>
</tr>
<tr>
<td>Very slow computers</td>
</tr>
<tr>
<td>Takes too long to log on.</td>
</tr>
<tr>
<td>No working wifi, computer lab printer malfunctions</td>
</tr>
<tr>
<td>Some vdeoing troubles in Spanish lab</td>
</tr>
<tr>
<td>limited assistance when need help</td>
</tr>
<tr>
<td>Do use</td>
</tr>
<tr>
<td>Printers often don't work</td>
</tr>
<tr>
<td>Computers start up slow</td>
</tr>
<tr>
<td>always a line waiting to print and the computers are very slow paced. these are very weak areas for connection so improving that would make a huge difference.</td>
</tr>
<tr>
<td>The computer keyboards are ALWAYS dirty and I don't think they ever clean the SRC commons lab.</td>
</tr>
<tr>
<td>Need docking stations for vga or hdmi input</td>
</tr>
<tr>
<td>Login time is slow</td>
</tr>
<tr>
<td>Need mroe</td>
</tr>
<tr>
<td>They take forever to log in to!</td>
</tr>
<tr>
<td>computers in Math &amp; Science Learning Center Building in B81 often took a long time to load up. Sometimes were left unplugged and off. One of them had a malfunctioning keyboard.</td>
</tr>
<tr>
<td>need more wi-fi bandwidth</td>
</tr>
<tr>
<td>printing is awsome</td>
</tr>
<tr>
<td>Very slow computers</td>
</tr>
<tr>
<td>Sometimes the labs would not be open</td>
</tr>
<tr>
<td>At the end of semester their printers go down and there's no one available to fix them</td>
</tr>
<tr>
<td>Usually inaccessible because another class is using them</td>
</tr>
<tr>
<td>many computers, never a shortage</td>
</tr>
<tr>
<td>Always available computers and they work well</td>
</tr>
<tr>
<td>When I usually go to the labs, they are either not working, the printers don't have paper or a class in session. We need more computer labs and they need to be monitored. When I pass-by many of the users are playing videos games, on chatlines, mediacites</td>
</tr>
<tr>
<td>The printer in the library was always out of order. However, i liked the availability of the computers.</td>
</tr>
<tr>
<td>did not work</td>
</tr>
<tr>
<td>have not used</td>
</tr>
<tr>
<td>need more with access to cs linux boxes</td>
</tr>
<tr>
<td>Computers are slow, very slow and they don't get maintained</td>
</tr>
<tr>
<td>Extremely slow logon</td>
</tr>
<tr>
<td>some locations (e.g. Dane &amp; SUB) VERY slow</td>
</tr>
<tr>
<td>Convenient, however DSH, Mitchell, and SUB are very slow to connect.</td>
</tr>
<tr>
<td>takes too long to log in</td>
</tr>
<tr>
<td>no current experience</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>No issues</td>
</tr>
</tbody>
</table>
Macs are very slow
The computers worked every time I used them.
STOP SENDING SPAM!!!
Logon often takes longer than five minutes.
Boot up times slow
Don't use
Never used it
Use it often
When I've used the labs, they work great
Logging in takes too long
The Mac computers are very slow and not worth using.
Computers take forever to log into computers, and often times they are broken. Especially the public computers in Mitchell Hall
computers boot painfully slowly, makes me late for class often.
login times are awful
Have not utilize
DSH computers always down, printers too.
many are for specific classes
To log into a computer takes a long time.
generally not enough space
Easy access
computer login times too long
I've had both positive and negative experiences with these
No wipes
depends on lab.
Great stuff, except for in the SUB basement where the computers take 6-8 minutes just to log on. No idea why.
These are well kept
The computers are a little slow.
There are never enough computers.
The dance department needs computers
ONLY A FEW OPEN AT 7AM
Have not had to contact.
its alright
Easy access
The technicians in the midi lab are awesome but the schedule leaves us working folks scrambling for time to get in the lab.
Later hours included in the schedule would be extremely helpful.
They don't apply to the law school
N/A
a lot of the computers don't work
Windows 8 sucks. Revert to Win7.
bad connection in DSH Lab
Not used
Computers in hall take too long to log in
climate control is too cold in summer, too hot in winter
can be slow, like the macs in the Escape Pod
Hours of operation could be improved
no cell service in zimmerman
Always helpful
Response times are excellent
These guys are fantastic.
Never ran into one!
usually helpful
Do not use it
not enough availability
Always helpful.
Librarians are the best!
AWESOME SUPER HEROES OF RESEARCH
Very helpful

Dr. Aguilar ROCKS!
Not used
never used
helpful for inter-library loan
never used
Zimm library girls bathroom was on multiple occasions out of soap, and had malfunctioning sinks.
everyone is always nice and helpful
The librarians don't know anything, it doesn't help that the subject librarians are assigned to subjects that they have no
doe expertise in
nice people
Librarian was unpleasant
I have tried to chat Ask-a-librarian during work hours and there was no reply after an hour of waiting.
Most of the time, they are student workers who aren't as experienced or informative of information other than the general
information.
Helpful

have not used
Always able to serve the students' needs!
Great feature!

never used
The librarians were very knowledgeable and helpful.
Always friendly and courteous.
STOP SENDING SPAM!!!
Fantastic service! Always helpful - even when they do really know the answer they find a way to direct you somewhere
helpful.
All the librarians I've needed help from have been wonderfully knowledgeable.
Didn't use
Ingrid is amazing
Love the libraries. The librarians have saved my rear end more than once.
Not useful
It never benefited me personally
Never used
Librarians at UNM seem to sit around and speak with normal outdoor voice at high decibles, no regard for quiet or the
integrity of the library. UNM librarians hinder students while they study, too many librarians, unimpressed to say the least.
ever used
Very helpful
<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Always helpful in helping me find what I needed</td>
</tr>
<tr>
<td>Easy to approach</td>
</tr>
<tr>
<td>This is useful and helpful</td>
</tr>
<tr>
<td>asked and never got what I asked for</td>
</tr>
<tr>
<td>Mostly helpful with questions.</td>
</tr>
<tr>
<td>Good way to help get access to journal papers.</td>
</tr>
<tr>
<td>Did not use</td>
</tr>
<tr>
<td>Have not had to contact.</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>friendly and helpful!</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't used this</td>
</tr>
<tr>
<td>Text input cell (row 14, column 8)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Great resource on campus</td>
</tr>
<tr>
<td>Well trained staff</td>
</tr>
<tr>
<td>new interface website makes it hard to find this</td>
</tr>
<tr>
<td>most articles are available, though the online system is increasingly useless.</td>
</tr>
<tr>
<td>Student staffers stand around</td>
</tr>
<tr>
<td>A lot of times the most noise in the library is from the employees at the circulation desk</td>
</tr>
<tr>
<td>Organized easy to use.</td>
</tr>
<tr>
<td>Very helpful</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Missing cables for touchscreens in Zimmerman basement and door on B38 doesn't lock. My study group partners and I have reported several times with nothing done to fix situations.</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>the librarians themselves are typically very nice and easy to get information from</td>
</tr>
<tr>
<td>need improvement in staff (customer service) and the study areas need to be cleaned more often</td>
</tr>
<tr>
<td>would like to see more ebooks</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Good and friendly service</td>
</tr>
<tr>
<td>nice people</td>
</tr>
<tr>
<td>Have books I read for fun, but didn't have a copy of a textbook I desperately needed</td>
</tr>
<tr>
<td>Helpful</td>
</tr>
<tr>
<td>I was very confused of how to use the research data base. You should have a seminar of how to use it.</td>
</tr>
<tr>
<td>*</td>
</tr>
<tr>
<td>These people never seem to know what they're doing...telling me I'm not allowed to check out a book, then charging me for it being overdue (I don't have it because they wouldn't let me check it out), double booking room reservations, arbitrarily cancels</td>
</tr>
<tr>
<td>See above. :)</td>
</tr>
<tr>
<td>*</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>STOP SENDING SPAM!!!</td>
</tr>
<tr>
<td>Fantastic service! Always helpful!</td>
</tr>
<tr>
<td>All the librarians I've needed help from have been wonderfully knowledgable.</td>
</tr>
<tr>
<td>Didnt use</td>
</tr>
<tr>
<td>Not useful</td>
</tr>
<tr>
<td>Use it often</td>
</tr>
<tr>
<td>-------------</td>
</tr>
<tr>
<td>Librarians at UNM seem to sit around and speak with normal outdoor voice at high decibles, no regard for quiet or the integrity of the library. UNM hinder students while they study, too many useless librarians, unimpressed to say the least.</td>
</tr>
<tr>
<td>HSC Library staff rocks!</td>
</tr>
<tr>
<td>Have not utilize</td>
</tr>
<tr>
<td>They were always helpful in directing me towards where I needed to go</td>
</tr>
<tr>
<td>couldn't ever get a hold of anyone at the Fine Arts library</td>
</tr>
<tr>
<td>more conferencing capability.</td>
</tr>
<tr>
<td>Good for communication</td>
</tr>
<tr>
<td>They're doing a good job</td>
</tr>
<tr>
<td>Lots of resources easily accesed</td>
</tr>
<tr>
<td>Helpful with questions.</td>
</tr>
<tr>
<td>Very helpful, and are also students so they know what we're going through</td>
</tr>
<tr>
<td>Did not use</td>
</tr>
<tr>
<td>Have not had to contact.</td>
</tr>
<tr>
<td>Librarians at the Fine Arts Library are extremely patient and helpful.</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>There was one weird thing that it seemed to not be able to go through even though it was a circulation book that can be moved through Universities. That was odd.</td>
</tr>
<tr>
<td>quite fond of online reading and access to journals the school subscribes to</td>
</tr>
</tbody>
</table>

---

**Text input cell (row 15, column 8)**

<table>
<thead>
<tr>
<th>Never used</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don't know what this is.</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Do not utilize</td>
</tr>
<tr>
<td>Don't use</td>
</tr>
<tr>
<td>Always helpful, well organized.</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>good study space</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>Hate it! Why pay tuition to attend class when we can just stay home and do it ourselves. They both involve self-teaching. Plus it involves so much work.</td>
</tr>
<tr>
<td>Wtf is that?</td>
</tr>
<tr>
<td>No idea what this is</td>
</tr>
<tr>
<td>Never heard of it</td>
</tr>
<tr>
<td>Never New About it</td>
</tr>
<tr>
<td>Never heard of this</td>
</tr>
<tr>
<td>Never heard of it</td>
</tr>
<tr>
<td>I prefer classroom teaching from a book.</td>
</tr>
<tr>
<td>not experienced with them</td>
</tr>
<tr>
<td>*</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't had to use it.</td>
</tr>
<tr>
<td>never used</td>
</tr>
<tr>
<td>Useless, the computers have access to only one program that. Most people don't use</td>
</tr>
</tbody>
</table>
never use it
Never used this
I don't think the UNM-Gallup has one. If they do, I don't know about it
Never used
have not used
Have never used
what is this?
-
What is this?
STOP SENDING SPAM!!!
It took over the best study space in the library
Haven't tried it
Didn't use
Don't use
Haven't used service
Never used it
Use it often
Never used
never used
Never used it
WiFi connectability
Never used it
You ruined the idea of a library, little shits use their cellphones, their fucking cellphones. That is not okay.
haven't used this
Never heard of this.
haven't used it
Did not use
Tutors walking in the lab are very helpful.
Have not had to contact.
Didn't really use it
 Doesn't apply to the law school
N/A
Not used
I do not know what that is
haven't used

Text input cell (row 16, column 8)

Text input
Where is the Commons?
Never used
Do not utilize
Never used
Wtf is that?
Never New About it
Very great space!
Never heard of it
rarely use.
I don't know what or where these are, but they sound nice.
Not used
haven't had to use it.
rude staff
never used
needs to be more friendly and visible
commons is boring place to be needs remodeling
never used it
It's not student staged. More of a lounging area.
have not used
Don't know what this is

Never used
The commons were set up well and were conducive to learning.
STOP SENDING SPAM!!!
Seems good
The redesign is great! I love all the spaces for group work.
Don't use
Haven't used service
Never used it
Use it often
Never used
never used
Never used it
What is this?
Nice ideas, I think students undervalue this.
haven't used it
Did not use
I miss all the individual and group study rooms on the main floor of Zimmerman. Also, the new huge booths should fit six, but are mostly used by one or two people at a time, which is a huge waste of space.
Have not had to contact.
Doesn't apply to the law school and there are no quiet places to study on either campus
N/A
Not used
I do not know what that is
haven't used

<table>
<thead>
<tr>
<th>Text input cell (row 17, column 8)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Text input</td>
</tr>
<tr>
<td>Less people use it, so I usually have to use GoogleDrive instead.</td>
</tr>
<tr>
<td>Do utilize</td>
</tr>
<tr>
<td>i don't use it and it asks me to upload a document to one drive cloud every time i attach an e-mail</td>
</tr>
<tr>
<td>Way too unwieldy to use. Google Docs is so much easier and more versatile.</td>
</tr>
<tr>
<td>Don't like that it consistently opens tons of windows</td>
</tr>
<tr>
<td>Google Drive is better.</td>
</tr>
<tr>
<td>This is amazing. Great resource.</td>
</tr>
<tr>
<td>Just bc I don't really use it.</td>
</tr>
</tbody>
</table>
Great
Never used
Very confusing and difficult to use
It's really nonfunctional. Why should we use that when we can use Dropbox and Google Drive?
Wtf is that?
Never New About it
I wish that OneDrive for business would better connect to Macs.
Was not aware of service
This has become my favorite tool.
not easy to use
Never works
Need more references to navigate
I just hate these kinds of things.
ever use.
Confusing
It's not utilized by many classes/teachers, and I use Google Drive anyways.
Don't know how to access
need to use more
disfunctional
glitchy, unreliable
- I like how I can save a Microsoft Word document from any location.
Love this. It's indispensable for both departmental work and classes
Not used
haven't had to use it. I've only used Google Docs to share with classmates
automatic downloads or not proper format from a chromebook
LOVE the storage capacity
Complicated. Google Drive is much much better. UNM should have secured a contract with Google, not Microsoft.
never used it
One Drive is confusing and not reliable
efficient and helpful
Never used this
This makes communicating with partners very easy!
This was incredibly helpful!
Never used
have not used
Not a fan of these Microsoft cloud services
This isn't even your service, if you're paying extra for more space; however, don't.
Have never used
Would like to see expansion to HSC campus
dumb. No one uses this and no one should. We should be using Google
Not much support from UNM IT
googledrive and github are easier to use
good for sharing docs
Haven't used this
-
Never used
Works for work, not school
Same.
I don't use it often.

STOP SENDING SPAM!!!

Why would I use this? I won't be able to access it once I leave UNM. We have so many cloud-based options that will be accessible and no hassle. I can't use it anyway since I'm a mac user. Seems so silly.

It's difficult and unreliable.

Haven't tried it

Didn't use

convenient

This is one service that it would be great to get a tutorial on about safety and good work practices.

Not easy to use

Use it often

Emails tend to have a habit of submitting attached documents to the OneDrive, rather than as a regular attachment. Annoying!

Never used

never used

Use it more! Put all lectures on it!

Have not utilize

I'd like to learn to use it, but I don't know how.

Never used it

?????

It's fine.

Its Microsoft, come on.

Cannot stand using this.

It is known that this service does not work properly, and I have been advised to avoid it.

Hard to organize

Did not use

Have not had to contact.

cumbersome and confusing design

Didn't really use it

Had one instance where Office 365 wouldn't let me print because the server was down. Need to be able to access Office docs offline too.

space is limited.

its also pretty good

Confusing but convenient

Couldn't get it to connect

N/A

Not used

I have not tried it

haven't used

---

Text input cell (row 18, column 8)

I don't know what this is.

It's messy and unorganized

Never used

Never used

Wtf is that?

Never New About it
<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>We use a shared drive and it works out well!</td>
</tr>
<tr>
<td>need to use more</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>haven't had to use it.</td>
</tr>
<tr>
<td>UNM IT blocks Dropbox. Many people utilize this service and it's difficult to make the switch especially when it worked fine without IT intervention</td>
</tr>
<tr>
<td>never used</td>
</tr>
<tr>
<td>Don't like it, also it requires a password</td>
</tr>
<tr>
<td>I don't think that my department has one.</td>
</tr>
<tr>
<td>Never used this</td>
</tr>
<tr>
<td>I haven't used this yet.</td>
</tr>
<tr>
<td>I don't think I have used this.</td>
</tr>
<tr>
<td>have not used</td>
</tr>
<tr>
<td>We use our own</td>
</tr>
<tr>
<td>not really used</td>
</tr>
<tr>
<td>We don't have this as far as I know</td>
</tr>
<tr>
<td>Never used this</td>
</tr>
<tr>
<td>Been known to be buggy for department</td>
</tr>
<tr>
<td>STOP SENDING SPAM!!!</td>
</tr>
<tr>
<td>Accessible, consistent. Plus, I use my own cloud-based repository.</td>
</tr>
<tr>
<td>Didnt use</td>
</tr>
<tr>
<td>No one could help me on this one in trying to archive my study data.</td>
</tr>
<tr>
<td>Never used it</td>
</tr>
<tr>
<td>Use it often</td>
</tr>
<tr>
<td>Storage space for departments has been significantly reduced. This has made sharing documents for the students very difficult.</td>
</tr>
<tr>
<td>Never used</td>
</tr>
<tr>
<td>never used</td>
</tr>
<tr>
<td>Never used it</td>
</tr>
<tr>
<td>Also fine.</td>
</tr>
<tr>
<td>We used to have that but not any more.</td>
</tr>
<tr>
<td>This works great.</td>
</tr>
<tr>
<td>haven't used it</td>
</tr>
<tr>
<td>Did not use</td>
</tr>
<tr>
<td>Have not had to contact.</td>
</tr>
<tr>
<td>Didnt really use it</td>
</tr>
<tr>
<td>Need free permenant free data storage and sharing.</td>
</tr>
<tr>
<td>Doesn't apply to the law school</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Didn't know this existed</td>
</tr>
<tr>
<td>Not used</td>
</tr>
<tr>
<td>I have not tried it</td>
</tr>
<tr>
<td>haven't used</td>
</tr>
</tbody>
</table>
Text input

Cost is high for Graduate students
I don't know what this is.

Good enough, but more color printers should be available, and shouldn't cost so much. $0.50 a page?! Who can afford that?

Do not utilize

Wish color copies weren't so expensive
i always grab one before my first class.

Expensive

Need more free printing available to students

I hate this system. We should not have to pay for printing when we already pay for tech fees. Use CNM's method by allowing so many free prints at least.

Costs more money than department printer

Rediculously useless. Security and utility are a tradeoff, and it's harder to print a document at unm then it is to withdraw money from my bank account. Jesus tapdancing christ:

Only gave $5 credit :( 

I don't think I've ever once managed to make it actually work.

over-priced for students

Never New About it

Reduction from ten to five dollars

Not enough money on balance. Also, too expensive to print.

Every printer on campus should be able to print from your phone and have paper

I wish you would support Linux

not easily used

Better if free

never use.

Need more money on lobo cards for printing

too expensive

Printers always out at the worst times

* 

Previously were given more initial credit at the beginning of terms...

Our printing budget was cut

maybe lower costs

Very important especially since IT cut the student money

system in Zimmerman is disjointed and doesn't work at all stations.

Needs a physical log in

Too expensive!!

Does not work in the library, though

Although it takes a long time it isn't hard to oose. It would be better if you didn't have to log in/out and computers stayed logged into UNM and we just entered ID info to send to a printer... much more time efficient.

wish there was a way to print and have my account charged without swiping my id

Why do I have different $ amounts everywhere? how am I supposed to know?!!

Wireless printing never works. Sending documents to the printer in the SUB never works, sends to black and white on a regular basis rather than the color printer even when color printer selected.

We got our print money cut but I bet I'm still paying the same amount.

Student printing money was decreased

More than $5/semester

like it

limited printouts and prints break down frequently
Our amount of money for printing was reduced to five dollars this semester which isn't enough, I usually use Seven
I love the $10 I get per semester, never had to pay out of pocket
It's okay
once the printers would not print after several times....was almost late fpr class
Generous printing credits per semester
Already commented above.
Not enough printers. And it is expensive
No color printing is bad
The service worked on and off for me, so I stopped using it
we should get a small allotment of about 25 pages to use for the semester. it is silly to think our tuition doesn't pay for this.
have not used
More simple instructions needed-Lost $10 credit trying to use it
Limits on printing is kinda rude, as we literally bought everything connected to it, including the ink, and the paper, and the machines, and the computers.
Requires logon to slow UNM machines
Why are we being charged to pay for printing?
Downloaded onto my computer and did have access to printers. Works from UNM laptops, not personal laptops (which is a preferred access point).
Haven't used this
Used once - worked great.
No issues
I did not receive printing credit for the last two semesters.
I love the ability to print on campus.
STOP SENDING SPAM!!!
Should be free
The weekly limits at college of ed are limiting; a semester limit would be better
Can't find printers
If the computers aren't broken printing is fine and there are lots of places to print from.
costly.
Didnt use
There should be more places to print
Haven't used service
Expensive
Too expensive and time-consuming.
Never used it
printing is difficult, would rather be able to print from my computer not the UNM computers w/o having to download software
Use it often
printers jam constantly
I think this is one area where our lab fee could go--to pay for printing costs.
Never used
The printer always jams
Students should receive more printing considering the cost of tuition.
Not always clear
Color printing is expensive
The printers are broken too often. Running across campus trying to find a working printer has caused me to be late for class a couple times
Printers are always out of paper--there should be reams of paper there to load in case it runs out with all printers, especially in La Po. Honors LLC printer has been out of ink all year. Color printing is poor quality.
Cannot print from own computer
It gets pricey, but it works.
They lowered the amount of free printing we get from 10 to 5 and often times the only printers that work are the ones in Zimmerman.

expensive
too costly to print
There always seems to be an issue when I need to print in the library or the computers are full and I can't send my doc to the printers.

I wish to have more lobocash designated for printing in the library.

Never used it
no app for phone
It's pretty good.
Its a pain in the ass for locations.
Need to raise the amount of money we get for printing every semester back up to $10

Color printing costs a lot
This works awesomely well.

haven't used it
Not enough credits for graduate students
Don't read the paper
Printers break down too often and sometimes print too slowly. Also, the printing station computers don't log out quickly enough.

I wasn't given the right amount of printing this time
Shouldn't have to pay to print.
free printing!
Never figured out printing in library, SUB printer didn't work once
Have not had to contact.
Tend to have left over money which can't be used for anything else.
Account balance does not transfer at end of semester
its awesome
N/A

Not used
I enjoy the printing.
too few pages each semester
why was our printing budget cut?
Sometimes the printers fail to print special symbols in PDF documents.

I would have liked an announcement from the university about the decrease in allotted printing funds ($10 to $5).
Personally, I liked having the funds up to $10.

Though I do not understand why library printing was reduced from $10 to $5
works fine, need more places to print around campus

---

**Text input cell (row 20, column 8)**

Instructors seem to have difficulty with this. Student interface is good enough.

Not always up, not all staff can use
would like it to be used more for classes

Only about half the classes I have use this and the ones that do use it also use outside learning sites such as ALEKS or Mastering.

I wish professors made better use of it
Wish pros and instructors would actually use it to make course announcements and syllabus updates.
great for my classes
Easy to navigate
Frequent issues
It's too complicated! and too dull!
Every update makes this less usable.
The university could be doing a LOT more with this, as far as course offerings and data collection.
Definitely has gotten better, still wish it had a mobil feature.
Bloated and buggy with terrible UI. Several better systems exist
I consistently have problems with learn being inaccessable or being unable to log in. This has been a problem since the inception of the program.

Easy to navigate
Great way to keep on-top of assignments and events. Some teachers overload this and make it confusing.
Never had a problem with Learn.
ugly website but utilitarian

Still issues
kludge
Please switch to canvas
hate this program not user friendly
It's constantly derpy but better than nothing.
It could look nicer and should have alerts to e-mail and phones that is easy to set-up.
So much better than WebCT, but needs better document download interface (esp. for mobile)
It would be nice if all professors used Learn at least to input grades all throughout the semester.

Do use
PDF do not open in learn, redirects to another page.
Not used by enough teachers
Occasional crashes but it is great besides that
combersome
Known to crash at crucial moments
Need to be able to integrate Mircrosoft Mix and the like better
But I wish teachers knew how to use it better.
Blackboard is very bad. Slow. Hard to navigate.
It never not worked
The Blackboard App should have the ability to view as normal.
online learning isnt efficient
UNM Learn is an abominable piece of technology.
notifications don't always work
somewhat clunky, could see how it may be hard for people inexperienced with computers

Use Canvas!
Only one of my teachers is always using this and the others just post assignments
no standard format
Could be better, a little buggy at times
I enjoy the learn and blackboard center.
Not all teachers know how to use it. The service itself is excellent, but when professors don't use it it goes to waste

Great application!
Good platform
Very helpful, i was able to get lectures and extra opportunities and print copies of papers i misplaced.

never any problems
Blackboard created a decent system.
Notifications are disabled by default. Even when enabled, they lack useful notifications like due date reminders before the due date

search function not very clear. Nigh impossible to navigate the system
Perfect for checking grades, getting docs, etc.

Would like more features
Wish more would use.

Love this

Learn worked perfectly throughout the semester.

It would be nice if Learn did not require you to input your password at every new page/download on UNM public computers. That is very tedious and annoying.

Easy to use and shows all my current activity and grades.

STOP SENDING SPAM!!!

Instructors don't know how to use it

For what it is, it's great. I don't think the tools are quite developed yet for what we really need for online learning. Except for discussions, Learn is great.

Effectiveness of use varies widely by instructor

difficult to navigate.

good system

Slow

Chunky and over-wrought programming makes it impossible to experiment in UNM Learn.

The worst thing ever invented. Never works

Use it often

Use this all the time. Works great

Interface can be improved

Very helpful. Simple and clear.

ALL teachers should have to post all classroom materials, notes and slides plus announcements on Learn. Makes it drama-free if you have to miss class, and makes reviewing so much easier.

CNM's bb is much easier to navigate. Find things and see grades. Yours is VERY difficult. I earned my bachelor degree from UNM.

Did not utilize

Slow and problems submitting work because it freezes

It has all the things we need for class.

It is really simple to get assignments and sending in to your instructor.

See box below.

Isn't there something better than this? WEBCT was better than this!

Excellent communication

Incorrect link to Zoom class.

Every instructor organizes differently. Learn navigates different per instructor

Works much better than it used to. I don't think it's crashed on me at all this year.

Easy to use view good tech support

Shit, total shit.

If you are on a tablet and have a quiz or test, you are screwed.

Very easy to use, easy to turn in assignments

It does the job, the authoring tools are clunky and it's a bit hard to keep track of what's going on. But it works.

haven't used it

No complaints. All online classes went fine

Should get notifications of upcoming deadlines not past due assignments.

Works most of the time

Great program, when teachers enter grades.

Clunky.

Have not had to contact.

cumbersome distraction from actual education

Its not bad this year

Learn was OK but at times very difficult to open.
Terrible interface
Doesn't apply to the law school
Website not available sometimes when I needed to get on.
N/A
I have noticed that my professors have a hard time getting document on learn and in some cases do not use it due to confusion. Otherwise, I like it.

Had all my grades, videos to watch, and what assignments would be due.

Depends on Professor. If class design is good, tool works great. If not, causes much difficulty.

Learn has been very helpful in my classes especially knowing where I fall grade-wise in classes.

Some issues with understanding due dates and finding embedded rubrics.

It is down way too often

works fine, just clunky and requires me to drop my browser protections

Text input cell (row 21, column 8)

Text input

my computer won't connect
I don't know what this is.
Fast and easily accessed.
safe haven whenever Lobo wifi dies for some reason
Never use wired networ
At least it's not the wireless.
New Desktops in Mitchell painfully slow/ not an improvement
Never used
no cables
It's fast (good), but no IPv6 (bad)
Internet service SUCKS
Continually having problems losing network when transferring files from server to computer
Inconsistent and unreliable.
Never been able to use a wired connection. It never loads anything when I try
Donot know a place to hook up
Reliable and fast for basic needs.
The wired connection in my office has shut down on multiple occasions.
disconnected in Hokona College of Ed--WHY? The wireless is miserable there and all of the ethernet plugs are dead.
Do use
Slow but reliable
NEVER WORKS

near flawless
never used it
Never used this
what is with the logins?
Haven't used lately
Crashes often for long periods of time.
have not used
Lot of outages
never used
Never used
Never used
Slow for number of students/locations being used
not available
STOP SENDING SPAM!!!
I don't use this.
Didnt use
don't use
Too easy to hack.
Never used it
Only with library/lab computers
Use it often
Never used
No connectivity sometimes
setup is tricky, but after that it's good
Teachers often have difficulty when trying to access a video.
Good connection
Not all students with Windows can log on. Frustrating!
I don't know what this is.
When you haven't blocked the port.
Works well
Great network speeds and service.
haven't used it
Never used
Have not had to contact.
Sometimes, it is just as bad as the wireless network.
Doesn't apply to the law school
Seems to be reliable
N/A
Can't connect at all
Not used
haven't used

Text input cell (row 22, column 8)

Text input
Bad signal and constant interruption
Still a high issue, and I live on campus so it's very important to me
Wireless is not good in most parts of campus
It doesn't work well with android and requires me to enter the password every time even when moving between buildings.
Almost never works for me when I need it, need for login is ridiculous, and general confusion about which one I should be using. What happened to Secure. That one was great.
I can never get connected to the network, only Lobo Guest
Rarely utilize
Wifi never works for my phone!!
it's ok the download is fast but it's unreliable in certain areas and the dorms
generally good, but sometimes hard to establish connection with lobo-wifi (kicks device out)
Usually works for my laptop where I want it to (CSEL & Centennial Eng) but smart phone connectivity is buggy
This is the most abominably byzantine excuse for technology extant in the 21st century.
Doesn't connect in all classrooms
It's choppy and unreliable
<table>
<thead>
<tr>
<th>Issue</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drops connection/never fully connects</td>
<td>sometimes doesn't work</td>
</tr>
<tr>
<td></td>
<td>Secured ones don’t always work</td>
</tr>
<tr>
<td></td>
<td>amazing</td>
</tr>
<tr>
<td></td>
<td>Sometimes down</td>
</tr>
<tr>
<td></td>
<td>Inconsistent signal across campus</td>
</tr>
<tr>
<td></td>
<td>Worse connection ever. UNM needs an upgrade!</td>
</tr>
<tr>
<td></td>
<td>Wifi drops packets, login disrupts connection</td>
</tr>
<tr>
<td></td>
<td>it is frustrating how hit or miss it is.</td>
</tr>
<tr>
<td></td>
<td>Connectivity issues</td>
</tr>
<tr>
<td></td>
<td>Takes multiple tries to connect my iPad</td>
</tr>
<tr>
<td></td>
<td>often doesn’t work for me</td>
</tr>
<tr>
<td></td>
<td>It worked most of the time, but sometimes it would have some terrible problems during essential times such as not being able to connect, asking me to sign in multiple times, etc.</td>
</tr>
<tr>
<td></td>
<td>There is no available wi-fi on campus. The logon gateway renders purported Wi-Fi service absolutely unusable... by the time I've signed in to ask google a quick question, the moment has passed. Pure fail</td>
</tr>
<tr>
<td></td>
<td>coverage sucks and goes in and out</td>
</tr>
<tr>
<td></td>
<td>Hard to connect to sometimes</td>
</tr>
<tr>
<td></td>
<td>Capture page is problematic for me pretty frequently, just bounces back up over and over again.</td>
</tr>
<tr>
<td></td>
<td>Crashes on my iPhone 5s, can’t get anywhere</td>
</tr>
<tr>
<td></td>
<td>Internet service SUCKS</td>
</tr>
<tr>
<td></td>
<td>Difficult to connect at times</td>
</tr>
<tr>
<td></td>
<td>if were paying a lot for tuition, the least we could get was wifi that works. Its worse for people who live on campus because we have no other option for wifi and the majority of classes have almost everything online</td>
</tr>
<tr>
<td></td>
<td>Do you seriously need to ask?</td>
</tr>
<tr>
<td></td>
<td>Improving but still subpar.</td>
</tr>
<tr>
<td></td>
<td>Continually having problems losing network when transferring files from server to computer</td>
</tr>
<tr>
<td></td>
<td>Inconsistent and unreliable</td>
</tr>
<tr>
<td></td>
<td>Generally have had success with the wireless network, especially with getting rid of LoboSecure</td>
</tr>
<tr>
<td></td>
<td>Bring back Lobo-Sec</td>
</tr>
<tr>
<td></td>
<td>a pain to log into all the time</td>
</tr>
<tr>
<td></td>
<td>Better than a few years ago but still incredibly unreliable and slow at times</td>
</tr>
<tr>
<td></td>
<td>Sometimes I keep disconnecting and reconnecting.</td>
</tr>
<tr>
<td></td>
<td>It's extremely unreliable for something capable of getting me 90 up and 60 down</td>
</tr>
<tr>
<td></td>
<td>I usually have great connection</td>
</tr>
<tr>
<td></td>
<td>Not particularly great. Slow. Issues connecting. But at least it is available.</td>
</tr>
<tr>
<td></td>
<td>Wifi sucks everyone on campus</td>
</tr>
<tr>
<td></td>
<td>Always seem to lose connection, and have trouble connecting when walking from one place to another sometimes.</td>
</tr>
<tr>
<td></td>
<td>Lost wi-fi connection in Mitchell Hall SO many times.</td>
</tr>
<tr>
<td></td>
<td>It won't work or has poor service at times.</td>
</tr>
<tr>
<td></td>
<td>Sometimes doesn't connect</td>
</tr>
<tr>
<td></td>
<td>Very inconsistent</td>
</tr>
<tr>
<td></td>
<td>Doesn't work for me anywhere on campus</td>
</tr>
<tr>
<td></td>
<td>Often can't connect</td>
</tr>
<tr>
<td></td>
<td>Signing in too often is ANNOYING. ALSO, it could be improved in some places.</td>
</tr>
<tr>
<td></td>
<td>LoboWifi only works about 50% of the time.</td>
</tr>
<tr>
<td></td>
<td>does not work</td>
</tr>
<tr>
<td></td>
<td>terrible</td>
</tr>
</tbody>
</table>
Could always be improved, some much use!!
Cuts in and out often
spoty and different everywhere
Slow, unsecured

Wireless in Hokona College of Ed building is miserable. Login process is better now that login protocol has changed.

Login (esp for mobile devices) often unsuccessful/unreliable
The wifi is very iffy
Never works when I need it.
Doesn't work consistently
spotty coverage

Some places have poor wifi and I have to log in multiple times
not reliable at all. Always crashing, always logging students out.
slow and crashes WAY too often. Esp. on registration days

issues getting on line
I don't like how the WiFi disconnects from my devices when I go from one part of campus to another or outside of a building.
Lobo Wifi has improved, but Lobo Sec was better in previous semesters.
Super slow and can't connect sometimes

only lobo wifi works, only works sometimes. living at lobo village, I am forced to use this wifi and it's almost always slow or doesn't work and lobo guest never works.

NEVER WORKS
Network constantly kicks users off and requires them to log back in.

Definitely spotty, especially in libraries and public places
Too slow esp. compared to the WiFi at CNM
Horrible for what I pay
Most spots still have issues
It's a pain to log into and the connectivity is awful
It could be better
Frequent dropped connections, ongoing login errors with lobo-wifi

It has fast download speeds
Unreliable
It's way too slow, and spotty at best
in the parking lots connections are weak and occasionally disconnect
can be slow at times, and hard to connect to (takes multiple tries)

wifi unreliable
Always use this for my small electronics and works well
Far too slow
what is with the logins?
Greater bandwidth needed!
Definitely could be more reliable
Unreliable
It is very slow!
Crashes often for long periods of time. ESPECIALLY during early registration
Sometimes spotty signal or not functional at all

hardly ever works
have not used
only sometimes doesn't work
not reliable

burdened and slow
There are times it does not work well on the Gallup Campus
Sketchy...can't finish much because internet connections continually fail
Login issues consistant with everyone I know
This network has become progressively slower to use/logon in the years I have been here
Wifi is very spoty. This year it is better than last though!
Lot of outages
Aothough it is fast, sometimes doesn't work and it doesn't not log in in the Logo Wifi
very spoty in buildings, slow and drops connections in libraries and Ferris
connection issues..
needs better areas covered
not very stable
the connection is slow sometimes
unreliable log-in
Horrible in some areas of campus
Have trouble logging in on MacBook Air
No complaints.
No issues
Subpar network with terrible log in process and buggy overall experience
not fast enough
There were times the wireless was down when I really needed it.
Remove having to manually login for acess
Always slow and having problems.
STOP SENDING SPAM!!!
Awful
Better WiFi needed at the library.
SUCKS! Most of the time I can't access stuff I need. LoboWiFi and LoboGuest are HORRIBLE. Other major universities in other states have secure network and no hassle. Why not UNM?
ECE building needs better WiFi.
Much better than it used to be.
Spotty, slow service
It works??
It's good for the most part, every once in awhile the internet outtages are very inconvenient
Too easy to hack.
have a hard time connecting with my smartphone or tablet
Logs you off randomly and sometimes doesn't let you on.
Always disconnects and doesn't work
Use it often
Very frequent network issues
very choppy, drops several time during the day
Needs improvement in DSH and Ortega Hall
It has it's moments but so does any wifi. I think this one has just cost me more headache
It sucks
Inconsistent wifi in study areas.
WiFi is patchy in areas and can take time to sign-on
LoboWiFi rarely works, I have to use LoboGuest
more outdoor wifi if it's possible
Constant disconnections
Erratic inconsistent service
I can never connect on my phone
needs better connection
authentication will often get stuck in a loop

It is pretty slow.

excessive logging-in

They could be stronger and not crash as much

Spotty and often slow

Very inconsistent.

regular conductivity issues

Good connection

inconsistent

Wifi can be a bit hard to login into.

Can improve a lot in signal strength and speed

spotty at best

It was better than the previous semester.

connectability issues

This tends to crash at the most inconvenient times, such as when major papers are due by email.

Having to constantly log-in each day

sporadic availability

Reliable

Aruba networks, thats all.

Drops all the time and I have to repeatedly "login"

Sometimes need to reboot computer for wireless to work.

Good network speeds, some spotty coverage, and the need to constantly reauthenticate is a bit difficult.

Poor WiFi in CFA

At some times the wifi will go out, in high concentration the wifi will go out at busy times like midterms and finals
doesn't work in Carlisle Gym

Slow

When it does not work well in an area, it keeps prompting me to continually log on.

Doesn't work half the time.

Not as strong when a lot of people are on it.

For the most part good.

The wifi doesn't always work. there are often times I cannot connect to Lobo Wifi or Lobo guest

still slow during the afternoon probably busy at that time

Can never get wireless in the library

Living at Lobo Village, internet outages are common.

See comments from question 2.

Connection is horrible. Takes multiple attempts to connect and often drops the connection.

Have not had to contact.

very inconsistent, login doesn't work properly

The wifi drops so many times.

Sometimes hard to authenticate, and can be slow.

Not stable and slow.

Login required

I havn't had any problems

Very unreliable

frequently malfunctions in pearl hall

Problematic areas where it could cut off or is very slow

Difficult to connect

It's pretty sh*tacular

Not always reliable and strong enough.
<table>
<thead>
<tr>
<th>Location</th>
<th>WiFi Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lousy WiFi</td>
<td>Not great for mac at LA Campus</td>
</tr>
<tr>
<td>Lobo Village</td>
<td>Unreliable connection</td>
</tr>
<tr>
<td></td>
<td>unstable while moving, not complete</td>
</tr>
<tr>
<td></td>
<td>Issues with speed especially in classrooms.</td>
</tr>
<tr>
<td></td>
<td>It is extremely slow and inefficient</td>
</tr>
<tr>
<td></td>
<td>Sometimes difficult to connect on mobile devices.</td>
</tr>
<tr>
<td></td>
<td>Very undependable and hard to connect to.</td>
</tr>
<tr>
<td></td>
<td>works well when you find a good spot</td>
</tr>
<tr>
<td>my own office</td>
<td>has poor wireless access</td>
</tr>
<tr>
<td></td>
<td>what is this?</td>
</tr>
<tr>
<td></td>
<td>I don't know what this is.</td>
</tr>
<tr>
<td></td>
<td>Wireless is not good in most parts of campus</td>
</tr>
<tr>
<td></td>
<td>Don't use</td>
</tr>
<tr>
<td></td>
<td>Do not utilize</td>
</tr>
<tr>
<td></td>
<td>Wifi never works for my phone!!</td>
</tr>
<tr>
<td></td>
<td>Usually works where I want it to</td>
</tr>
<tr>
<td></td>
<td>Worse.</td>
</tr>
<tr>
<td></td>
<td>Never used</td>
</tr>
<tr>
<td>George Pearl hall</td>
<td>There is no available wi-fi on campus. The logon gateway renders purported Wi-Fi service absolutely unusable... by the time I've signed in to ask google a quick question, the moment has passed. Pure fail</td>
</tr>
<tr>
<td></td>
<td>Internet service SUCKS</td>
</tr>
<tr>
<td>P&amp;A regularly</td>
<td>has bad wifi</td>
</tr>
<tr>
<td></td>
<td>Doesn't always work properly</td>
</tr>
<tr>
<td></td>
<td>Slow and lose connectivity often</td>
</tr>
<tr>
<td></td>
<td>a pain to log into all the time</td>
</tr>
<tr>
<td></td>
<td>never use</td>
</tr>
<tr>
<td>CFA basement</td>
<td>has low reception</td>
</tr>
<tr>
<td></td>
<td>Login (esp for mobile devices) often unsuccessful/unreliable</td>
</tr>
<tr>
<td></td>
<td>Wi-Fi in the office I work at is the only decent Wi-Fi I've found on campus.</td>
</tr>
<tr>
<td></td>
<td>Kicks me out</td>
</tr>
<tr>
<td></td>
<td>not reliable at all. Always crashing, always logging students out.</td>
</tr>
<tr>
<td>ECE wireless</td>
<td>is terrible is some classrooms</td>
</tr>
<tr>
<td></td>
<td>Horrible for what I pay</td>
</tr>
<tr>
<td></td>
<td>never used</td>
</tr>
<tr>
<td>Poor in CFTA</td>
<td>never used</td>
</tr>
<tr>
<td></td>
<td>Crashes often for long periods of time.</td>
</tr>
<tr>
<td></td>
<td>*</td>
</tr>
<tr>
<td>Hokona Hall wireless</td>
<td>is very spotty and not strong</td>
</tr>
<tr>
<td></td>
<td>have not used</td>
</tr>
<tr>
<td></td>
<td>Logan Hall has virtually no connection</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
same as above
unreliable
Not sure how this differs from UNM's network
Never used
Never used
Each department seemed to work fine.
STOP SENDING SPAM!!!
It works! Consistently!
Problems with access in Hokona
Horrible in my office, goes out often
Successfully logged into LingGradsNet once.
it works??
There's a departmental wireless network?
Never used it
Work on device connectivity
Never really works
It never benefited me personally
Never used
never used
ME
C&J Building
Good connection
Every device is exposed on the network. More secure network is needed
Better than the general network
This shouldn't be a thing, we should all have to suffer equally.
This was seamlessly integrated with Lobo-Wifi.
Poor WiFi in CFA
doesn't work in Carlisle Gym
Did not use
Have not had to contact.
it's good
frequently malfunctions in pearl hall
Difficult to connect
Doesn't apply to the law school
N/A
Not used
I haven't used this in the math department

Text input cell (row 24, column 8)

Text input
I don't know what this is.
What is that?
Do not utilize
smart
Never used
??????
Wtf is that?
Never New About it
Never heard of this
Workers not competent in technology
Never heard of it
never heard of it.
Not used
haven't had to use
never used
Didnt know about virtually partitioning a macbook!!
More hours please!!
ever used one
have not used
Have never used
Don't know what this is

What is this?
STOP SENDING SPAM!!!
I have no idea what this is and based on the name, I'm not interested.
What is this?
Didn't use
Haven't used service
Never used it
It never benefited me personally
Never used
helped me.
what's that?
Never used it
Don't know what this is.
What is this?
ever heard of this
I haven't used this.
haven't used it
Did not use
Have not had to contact.
Doesn't apply to the law school
N/A
Not used
I do not know what that is
haven't used

Text input cell (row 25, column 8)

Getting better, but often come days after the incident
often come too late
It's weird to get notifications hours or days after an event occurs
Does it's job. Do I really need to know about every groping though? Weather advisory and class cancellation is most useful.
Alerts are coming in too late after the issues have happened to make a difference
We get alerts hours after the incident. What's the point of even telling us then could notify us about crimes quicker instead of waiting 2 weeks
The loboalerts are often vague. So vague that I wonder if they even help. They also often are sent out a few days to a week after each incident which is more than unhelpful.
I don't get them any more and I don't know why.
They're usually sent out when the danger has passed
They happen after the situation is not relevant anymore. For example, a week or even a month after the incident.
Should be used only for Sex/other assaults, not thefts
always come way after the event occurred
Sometimes the alert is way after the incident
enlightening
Usually late
Alerts come days after an incident
The alerts for crime are horrible. To be notified weeks later about an incident that took place is just unnecessary and places student at risk in the mean time.
Too frequent and over petty instances
It does not help me to know about an incident more than 3 hours up to 3 days after it happens.
most are way after the event took place
Constant spam over stolen cell phones. learn self control
I always get the Lobo Alerts many hours after they actually happen.
Too late after incident
I always get alerts hours late
Try to make sure they're timely, I've seen alerts of some assault, and then I check the date and it was like two days ago! What use is that to anyone?
Info is always too stale to be useful
I am generally off campus, so they do not affect me. Not the Lobo Alerts' fault.
Good information but usually alerts well after when the information seems of little use.
The delivery of these is fine - just not often delivered in a timely manner (which is NOT the fault of IT)
Never New About it
Too many useless alerts
Too many alerts
Notices come so late that they are not worthwhile
They've been two weeks late before...
Has definitely gotten better.
Most of the time they come in hours after the event. Why bother?
alot of these warnings have limited information and not everyone is familiar with all areas of campus so a map link in the warning emails would be very helpful
They arrive hours after the event
Often days behind and often are racially prejudicial.
Often Delayed
often too late
I want an option to opt-out of certain type of alerts.
Comes too late
Too many emails some days. Vague useless descriptions.
I love that these are texted to me. Makes me feel safer on campus.
the alerts are slow - two hours after the fact is useless, seems to me
I receive them hours after an incident occurs
I appreciate knowing when things happen on campus
Sometimes it feels like there's a lot for minor things, but the texts for random gropings have dropped (I'm not sure a random groping is as important as a mugging, e.g.)
Not getting all info about what's happening on campus.
Could be faster alerting students to potential threats, sometimes we don't get them until hours after the event occurs and by then the danger has passed. It would be nice to have them as soon as it happens so we know what areas to be cautious of.

It seems like I always getting the text messages much later than when I should have. They can be so late it's irrelevant. Everyone seems to get them at different times. Like to be informed. Sometimes alerts students a day later. They are great, but telling me 4 hours after an issue occurs is not helpful or relevant anymore. They are so behind that most people ignore them.

Alerts happen too long after the event that students can't avoid areas or be aware (days later warnings about a groping). The literally send alerts hours or sometimes even days after the fact.

The verbiage is terrible, the timing is bad, I do not feel any safer or more informed. They always come way after the event occurred.

slow; need notice BEFORE I commute all the way downtown from the Westside that classes are delayed! Alerts are delayed. Like, days late. Information should be current and relevant.

Too delayed after event. Sometimes I get them late. Not timely or helpful. They are informative. I don’t live on campus. Irrelevant. unexpected and can be seen as annoyance, but I also realize it's importance and feel as if safety is taken seriously when I get an alert.

Also got these kind of late. They are way after the fact.

Text and email messages often very different story/details. Confusing and misleading at times. always come out much later.

Alerts come in late, esp for assaults. Should be used for emergencies only, not for when people get their phones stolen. That is not an emergency.

I often do not get alerts in a timely fashion. Stop sending junk.

Useful and quick in emergencies. You could use text messages better or social media for weather alerts for cancellations or delays.

Often takes until the following day to get alerts. They are often way too late

nice to know what important things are happen to stay safe.

Notifications are delayed. Make this opt-in.

They come too late to be meaningful. Sometimes more vague than they should be.

Frequently delayed to the point of uselessness. We should be getting these alerts as soon as the incident happens.

good grief, 5 hours to get an emergency alert out? What's the point after that long.

Alerts are not in real time. We should be able to get them right away, especially when there is people attacking (punching, robing) student.

can be in a more timely manner.

Tell us about stuff sooner, bros.

Take too long to arrive to be relevant. Take too much information is provided - worried it gives some people ideas...
Sometimes I get alerts that really don't relate to me. Someone stealing his girlfriend's cell phone is not a danger to the entire school only to that one girl.

The Lobo alerts came out way too late.

Need to be more timely with the alerts.

STOP SENDING SPAM!!!

Alerts frequently late (by a couple days in some cases)

Awful

Need to be more recent, sometimes the alerts come weeks after the incidence.

They often seem to come later than should.

Alerts need to be more up to speed, not days after an incident has occurred.

Campus Police messages showing up way too late after event

Little late on most no clue why

They always seem to be late

Lobo Alerts could be a more timely.

Appreciate the alerts, but they need to watch the language. Stating that women need to be aware of their surroundings when they are the victims is shaming to those women who are attacked.

 Tells too late about important information

Stop telling me about gropers. I want actual valuable alerts.

Use it often

Not enough information was given

Works great

They have been several hours late.

Often sent out too late to matter.

Used appropriatey

Helps get criminals caught, but it's kinda depressing that a girl just like me gets assaulted every two weeks... how about an ounce of prevention (like security guards posted around campus)?

Sometimes they're delayed by a significant amount of time...

Good to know the alerts and warnings, but sometimes I get these notifications a few hours after the incident happened.

This is the dumbest invention of UNM ever. It gives me updates of events I can't do anything about, and it's purely annoying. How is text supposed to help identify anything!? It's just stupid.

Send alerts when they happen not days later

The Lobo alerts are usually a week after the incident occurred.

So that we can get alerts from the branch.

Need to be faster

They're always very late

Alerts are often not sent in a timely manner

Usually local news networks report UNM incidents more quickly than UNM itself

Get them sooner

Good communication

Late sometimes

Some were late.

Isn't informative on time

They do a pretty good job

Efficient

I don't fucking care, and can't unsubscribe. They are a tad bit racist. "Tall black-man" well that narrows it down to all fucking tall black men.

don't always occur in a timely manner.

Always know when there is something wrong

A lot of Lobo Alerts are sent out well after an incident occurs

These work quite well.

Not fast enough
Lobo alerts would do better earlier, rather than hours after an incident.

We are finding out about things we should be aware of the day of but we find out about things days later.

Needs to be an opt-out.

Half the time we don't receive alerts on things we should.

Its good to be aware of the gropers on near Central

Stupid things posted late at night.

Did not use

Good in letting us know what is going on

they came in late all the time

TOO MANY

I don't care, nor should anyone else, about a UNMPD announcement of a groping crime that happened five hours ago at a remote location relative to UNM. Lobo Alerts is a failed system and should be categorically overhauled.

There has been some improvement in relaying the message sooner, but could still be improved.

Have not had to contact.

Arrive late

I get alerted

I feel the alerts come too late.

Each notification comes hours after the incident has occurred, so it's too late to be useful.

I don't want to hear about every scumbag that paws at a woman on campus or steals a phone. It's upsetting and interrupting.

Never receive them on time

I hardly ever receive them when they come out

It's great to find out someone was assaulted last week. Also, every time I try to call Lobo Police, there is no answer

Lateness of alerts

N/A

I like getting the loboalerts because they keep me informed about what is happening around campus, but they are not very detailed and usually come in too late.

See note in previous section.

Comes days later after incident

sometimes don't seem pertinent or are very delayed

These alerts are good, but quiet frightening with all the activity and violence committed against women in these. I really hope that something is changed about this so our student population especially females can feel comfortable walking around/near camp

Emails are delayed.

Maybe alert at times when people are awake? I received one alert at 2:27 am on 4/21.

Does not help to receive an alert 8 hours after an incident

the emails about assaults are useful and timely

Text input cell (row 26, column 8)

more rooms to we can have more time to study instead of the standard two hours

I don't know what this is.

Usually in good condition.

Don not utilize

I use these a lot

These are a great resource.

Very useful

None exist

I haven't used these but think they're a great idea
Waste of money, where are my dedicated print terminals?

Often individual people in group study rooms, also not using whiteboards.

Not sure we have these in our department?

Not enough spaces

Love the white boards in the study rooms!

more would be better

I love having a white board to write out problems

never use.

These spaces are very helpful for study groups

Only had one class in CTLB 310 (or 300?) and it's awesome.

Very useful, although hard to get a room because there's always people using a room to play Mario kart

Zimmerman missing cables to the touch screens and haven't replaced them. I've requested them several times for reserved study rooms and have been told several times "the cables have disappeared." Please restock cables & "check out" for inventory control.

Not used

rooms, whiteboards are great - never used shared displays

great, except wifi connections

pretty dirty and markers always dying

As a student, working on a group project it is very difficult to set up a laptop to display on a TV. It takes away time from study groups and student workers don't know how to set up the cords either. It would be nice to have instructions on the wall.

need more technology in them

i can never get connected in my class that I had to use it.

never used

time limits short

effective for teaching

Need more of them

More study rooms would be beneficial.

Helpful for study groups.

have not used

Prefer blackboards and chalk

Broken cables inhibit usefulness

Huge improvement this year!

In the ENG library, they are chalk boards!! old school and messy

No experience

Never used

Access to the study rooms was superb and the rooms are set up very well.

STOP SENDING SPAM!!!

Haven't used much but It's a great option.

Didnt use

Haven't used service

Where are these?

Use it often

Never used

There is only one study room at the Law school that has shared displays and no white boards.

this seems like another situation where the students are teaching themselves. What are we paying tuition for again?

Difficult to locate plug for screen

Broken shit

HSC library rocks!

Have not utilize
<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sometimes technology can be a good thing but sometimes students don't keep track of notes up on the board.</td>
</tr>
<tr>
<td>Never used it</td>
</tr>
<tr>
<td>Distant Grad student do not have access to this items.</td>
</tr>
<tr>
<td>More study rooms are needed in Zimmerman library</td>
</tr>
<tr>
<td>These are excellent. I would appreciate more of these.</td>
</tr>
<tr>
<td>They should be checked out. because the Commons are destroyed.</td>
</tr>
<tr>
<td>Not all of it is always working or accessible.</td>
</tr>
<tr>
<td>Great quiete place to study</td>
</tr>
<tr>
<td>CTLB is a great example of this.</td>
</tr>
<tr>
<td>Did not use</td>
</tr>
<tr>
<td>Good source to learn by seeing other ways of thinking and learning</td>
</tr>
<tr>
<td>White board markers need to be replaced more often</td>
</tr>
<tr>
<td>Have not had to contact.</td>
</tr>
<tr>
<td>Not enough in law school</td>
</tr>
<tr>
<td>they can be fun</td>
</tr>
<tr>
<td>I wish there were more of these.</td>
</tr>
<tr>
<td>Don't have any available to the law students</td>
</tr>
<tr>
<td>Need to have markers and erasers present in each of the rooms.</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>SOme of the technology did not work</td>
</tr>
<tr>
<td>I have had problems with internet in Zimmerman study rooms</td>
</tr>
<tr>
<td>Very helpful and useful!</td>
</tr>
<tr>
<td>NEEDMORE</td>
</tr>
<tr>
<td>I love white boards for group and solo work, I desire more of them, ideally layered and rolling</td>
</tr>
</tbody>
</table>

Levels
<table>
<thead>
<tr>
<th>Service/Department</th>
<th>N/A</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNM IT Service Desk (277-5757)</td>
<td>718.35.27%</td>
<td>362.17.78%</td>
<td>460.22.59%</td>
<td>393.19.3%</td>
<td>56.2.75%</td>
<td>47.2.31%</td>
<td>2036</td>
</tr>
<tr>
<td>HELP.UNM Self Service (online)</td>
<td>890.43.97%</td>
<td>221.10.92%</td>
<td>356.17.59%</td>
<td>452.22.33%</td>
<td>56.2.77%</td>
<td>49.2.42%</td>
<td>2024</td>
</tr>
<tr>
<td>FastInfo</td>
<td>821.40.76%</td>
<td>221.10.97%</td>
<td>374.18.57%</td>
<td>473.23.49%</td>
<td>78.3.87%</td>
<td>47.2.33%</td>
<td>2014</td>
</tr>
<tr>
<td>UNM IT Technical Staff</td>
<td>683.33.76%</td>
<td>382.18.88%</td>
<td>472.23.33%</td>
<td>395.19.53%</td>
<td>46.2.27%</td>
<td>45.2.22%</td>
<td>2023</td>
</tr>
<tr>
<td>Departmental Technical Staff</td>
<td>807.40.33%</td>
<td>310.15.49%</td>
<td>388.19.39%</td>
<td>428.21.39%</td>
<td>44.2.2%</td>
<td>24.1.2%</td>
<td>2001</td>
</tr>
<tr>
<td>LoboMail (enterprise email and calendar)</td>
<td>136.6.73%</td>
<td>610.30.17%</td>
<td>764.37.78%</td>
<td>325.16.07%</td>
<td>122.6.03%</td>
<td>65.3.21%</td>
<td>2022</td>
</tr>
<tr>
<td>Departmental Email and Calendar</td>
<td>592.29.44%</td>
<td>367.18.25%</td>
<td>493.24.52%</td>
<td>450.22.38%</td>
<td>75.3.73%</td>
<td>34.1.69%</td>
<td>2011</td>
</tr>
<tr>
<td>Technology in General Purpose Classrooms (Dane Smith, Mitchell Hall)</td>
<td>377.18.62%</td>
<td>353.17.43%</td>
<td>686.33.88%</td>
<td>431.21.28%</td>
<td>134.6.62%</td>
<td>44.2.17%</td>
<td>2025</td>
</tr>
<tr>
<td>Classroom Technology</td>
<td>224.11.08%</td>
<td>368.18.2%</td>
<td>803.39.71%</td>
<td>438.21.66%</td>
<td>145.7.17%</td>
<td>44.2.18%</td>
<td>2022</td>
</tr>
<tr>
<td>General Use Computer Labs (LoboLab DSH)</td>
<td>417.20.79%</td>
<td>413.20.59%</td>
<td>655.32.65%</td>
<td>393.19.59%</td>
<td>87.4.34%</td>
<td>41.2.04%</td>
<td>2006</td>
</tr>
<tr>
<td>Libraries (ask a librarian)</td>
<td>489.24.16%</td>
<td>582.28.75%</td>
<td>557.27.52%</td>
<td>350.17.29%</td>
<td>28.1.38%</td>
<td>18.0.89%</td>
<td>2024</td>
</tr>
<tr>
<td>Libraries (reference/circulation desk)</td>
<td>453.22.37%</td>
<td>598.29.53%</td>
<td>592.29.23%</td>
<td>342.16.89%</td>
<td>25.1.23%</td>
<td>15.0.74%</td>
<td>2025</td>
</tr>
<tr>
<td>MathMall</td>
<td>1101.54.69%</td>
<td>145.7.2%</td>
<td>207.10.28%</td>
<td>505.25.09%</td>
<td>22.1.09%</td>
<td>33.1.64%</td>
<td>2013</td>
</tr>
<tr>
<td>Information/ Learning Commons</td>
<td>972.48.67%</td>
<td>195.9.76%</td>
<td>309.15.47%</td>
<td>480.24.04%</td>
<td>21.1.05%</td>
<td>20.1.04%</td>
<td>1997</td>
</tr>
<tr>
<td>OneDrive Document Storage and Sharing</td>
<td>801.39.95%</td>
<td>254.12.67%</td>
<td>364.18.15%</td>
<td>476.23.74%</td>
<td>69.3.44%</td>
<td>41.2.04%</td>
<td>2005</td>
</tr>
<tr>
<td>Document Storage and Sharing (departmental)</td>
<td>955.47.7%</td>
<td>203.10.14%</td>
<td>301.15.03%</td>
<td>472.23.58%</td>
<td>44.2.2%</td>
<td>27.1.35%</td>
<td>2002</td>
</tr>
<tr>
<td>Student Printing (Pawprints)</td>
<td>581.28.89%</td>
<td>377.18.75%</td>
<td>480.23.87%</td>
<td>413.20.54%</td>
<td>101.5.02%</td>
<td>59.2.93%</td>
<td>2011</td>
</tr>
<tr>
<td>UNM Learn</td>
<td>117.5.78%</td>
<td>747.36.89%</td>
<td>759.37.48%</td>
<td>260.12.84%</td>
<td>97.4.79%</td>
<td>45.2.22%</td>
<td>2025</td>
</tr>
<tr>
<td>UNM Wired Network</td>
<td>664.33.28%</td>
<td>308.15.44%</td>
<td>440.22.06%</td>
<td>433.21.7%</td>
<td>90.4.51%</td>
<td>60.3.01%</td>
<td>1995</td>
</tr>
<tr>
<td>UNM Wireless Network</td>
<td>158.7.84%</td>
<td>323.16.02%</td>
<td>548.27.18%</td>
<td>391.19.39%</td>
<td>373.18.5%</td>
<td>223.11.06%</td>
<td>2016</td>
</tr>
<tr>
<td>Departmental Wireless Network</td>
<td>703.35.15%</td>
<td>234.11.7%</td>
<td>342.17.1%</td>
<td>442.22.1%</td>
<td>155.7.75%</td>
<td>124.6.2%</td>
<td>2000</td>
</tr>
<tr>
<td>Lobo BrainBar</td>
<td>1142.57.13%</td>
<td>120.6%</td>
<td>181.9.05%</td>
<td>513.25.66%</td>
<td>18.0.9%</td>
<td>25.1.25%</td>
<td>1999</td>
</tr>
<tr>
<td>Lobo Alerts</td>
<td>173.8.56%</td>
<td>551.27.28%</td>
<td>677.33.51%</td>
<td>378.18.71%</td>
<td>152.7.52%</td>
<td>89.4.41%</td>
<td>2020</td>
</tr>
<tr>
<td>Study Rooms with Shared Displays and White Boards</td>
<td>606 30.15%</td>
<td>450 22.39%</td>
<td>501 24.93%</td>
<td>379 18.86%</td>
<td>45 2.24%</td>
<td>29 1.44%</td>
<td>2010 100%</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>------------</td>
<td>------------</td>
<td>------------</td>
<td>------------</td>
<td>---------</td>
<td>---------</td>
<td>-----------</td>
</tr>
<tr>
<td>Absolute frequency</td>
<td>1.25%</td>
<td>0.95%</td>
<td>1.04%</td>
<td>0.78%</td>
<td>0.09%</td>
<td>0.06%</td>
<td>4.16%</td>
</tr>
<tr>
<td>Relative frequency row</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relative frequency</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell

Text input

Wifi is the worst

Wireless internet isn't reliable yet.

Wifi works very well for my computer but never for my phone

make the wifi more dependable

I have suffered great torment in the past four years. Easily 30 percent of this misery is at least partially attributable to UNM wifi. I hope one day this University will have wireless befitting civilization, in place of the hamster-and-potato-powered smoke signal generator with which my computer is expected to run.

Lobo web never ceases to crash during registration and this is something I would like to never have to deal with again.

Your Forgot Password steps are rediculous - you require too many security questions that have to be pre-defined. Either allow us to define our own security questions or have a better password reset process.

Wireless printing? Is that even a thing? I've been trying to figure it out for two semesters and don't know who to talk to about it.

MORE ELECTRICAL PLUGS IN THE SUB AND EVERYWHERE ELSE!!

Fix the registration crash that happens EVERY semester.

UNM ITS has never been pleasant to work with. Only way to solve problems is with separate department IT.

Need to continue interactive rooms for distant learning sites.

Instead of spending your time and my tuition money updating the LoboWeb portal just to look pretty, maybe actually do something useful to students and fix the servers to handle more traffic that way it does not crash within the first 1 second of registration every single semester for the past 6 semesters I've been at UNM. UNM IT gets a score 1 out of 10 solely for terrible service during registration.

n/a

Both E-learn and the new Myunm are really awful! This is really disappointing that how UNM uses students money to make everything worse!

Everyone at a decision making level in the UNM IT department should be fired, and beaten for good measure. Nothing, I repeat, Nothing, in the UNM IT sphere of influence reaches bare adequacy, much less success.

How do we get IPv6?

None

Lobo alerts are not quick enough to actually warn anyone, needs to be at-the-moment notification.

The printing system works fine, but needs to cost less.

It is common that when loading lobomail.unm.edu, the splash page for the Outlook web app fails to load properly resulting in a "server error" message.

IT on this campus needs to up their game, become more efficient, and more agile. I might suggest more partnerships with the Computer Science department

UNM Registration Portal crashing at midnight when its the first day to register for classes is absolutely absurd. That is an embarrassment.

I forward all my unm email to my gmail account. Lobomail is a pain. We got a Lobo Alert that was actually timely this semester -- not "be on the lookout for a while male in a hoodie who was acting suspicious in a parking lot two weeks ago"

I don't really use anything in this list

LoboWeb and registration for law students is the worst!! The system crashes every single time and in turn leaves most students waiting for hours to log in and complete registration! This is the worst experience ever with registration and someone should lose their job over the registration fiasco!!! TERRIBLE!!!

For goodness sake, please look at updated the myunm servers so that we can actually register without having to stay up until two in the morning waiting for the page to load. All the work was putting in to streamlining the website without actually working on any improvement for the servers. It is rather ridiculous that the university cannot manage to have computer servers updated enough to handle registration traffic. I am incredibly dissatisfied with this system and it must be improved. It causes undue stress on the students and needs to be brought up to date.
Lobo web sucks on priority registration night. It crashes every single semester not mention 12 midnight is the time to register as well as due to its crashing it requires everyone to stay up later waiting for it to work whilst still having to attend class the next morning. Please fix. You know it recieves heavy traffic every semester on priority registration night.

Why is it so hard to find anything on the UNM websites?

Wifi needs to be improved. LAN should be available to students using supercomputers for stable connectivity on campus

The computers in the honors lab are kind of slow - wonderful monitors on all the campus computers though.

Neutral = not used

Stop making me sign my devices in to the wifi over and over again!!!!

Internet connection or services are poor

IT has always helped me when I contacted them. Very patient.

Please, please, please fix the registration process. It's incredibly stressful for students trying to register. I have personally had to stay up until 2:00 or 3:00 in the morning waiting for the registration website to load just so I could input my classes. It's incredibly disorganized and makes the entire experience something negative.

PLEASE consider switching to canvas

The ECE department desktop computers are excellent

Neutral = not used

Would be nice if people introduced themselves and it was clear who to contact when you are having and issue

N/A

Keep up the great work.

Accessing funds for printing is touch and go --> the $10 of free printing each semester is available at any printer on campus, but any additional money I try to load won't be available at Zimmerman. I can use extra money I put on the card in the Honors college and SUB computer pods.

IT needs to get it together. Web apps often don't work, such as Loboweb. They don't post all scheduled outages, either, and plan them at inconvenient times, such as during registration.

N/A

The computers here at the SRC were giving me a hard time for some reasons to not save my typed work on Word. Then it did something to my flashdrive and messed up some files. For my Ed Psych 310 class when we took our quizzes, there was a back button to view our results and sometimes it would even show my results.

Do not take away ITV!!

In the past laptops, tablets, and phones would store net id and password to allow access to the lobo secure network. Not you must go to a website to log on every time to use the secure network. This takes much more time and doesn't always work. I am very upset about the change, it is definitely for the worse. I essentially don't use the wifi on main campus because there always seems to be trouble getting access. The constant searching for wifi network on my phone, since it cannot connect, runs the battery down as well.

There has to be some way to ensure the website will not crash during registration, like it does EVERY YEAR. This should be #1 priority.

There should be more emphasis on bandwidth and speed within the residence halls. We live here, we should have better access to the internet rather than crashing regularly.

N/A

Anything marked N/A is because I have not used these services.

I don't have WIFI connectivity in my office at all, and find the Lobo WIFI to be slow - if it works at all.

I dont live on campus. I dont have access, and I dont know about most of it.

We just need more live classes in Taos

the interface for the Lobo website and Trax have become more difficult to manage.

Great job keeping New Mexico up to date with technology!

Please expand BrainBar hours! That help is MUCH appreciated!!

I use ITV and haven't had an experience where I needed to contact any of the above

UNM generally needs to move away from paper and to more digital. It is crazy that we still have paper forms that have to be signed and walked over for things going to OGS or the registrar's office.

Computers in labs are slow to start up.

Please reduce logins for lobomail and lose the twitter feed page for myunm, I just want to logon. lobomail and myunm are misspelled... hilarious.

none

I think having OneDrive available is very efficient. I am familiar with it and I think students should be made aware of its uses.

The school lacks IT crews
The Law School needs to stay separate from main campus. Our current IT staff and e-mail system are excellent and relied heavily upon by students for academic and professional purposes.

This is my last semester as an undergrad graduating in May and since 2010, I am very irritated with LOBO Wi-Fi and LOBO internet services all together. I have over the years missed assignments because of server and connection crashes four months of no internet service and having to leave my family until four in the morning to find a Wi-Fi hotspot to finish papers research and homework. Very frustrating, but I made it out alive despite the bad service of my internet service.

In my opinion UNM Learn needs professional attention as I consider use of PowerPoint presentations inadequate for online courses.

When I use it.unm.edu to attempt to report a problem or ask a question, it is NEVER clear whom I should contact or what avenue I should follow.

After studying abroad and dealing with crap Wi-Fi, I definitely appreciate UNM more. Do your thing, chicken wang.

Overall, unimpressed due to unreliable aspects of the network.

Lobo Alerts are not helpful when they go out 6hrs to a day after the event occurred….I realize this is more an administrative issue…but tell them and we will too.

I don't know what some of these are, maybe more information or a link to explain them?

Computers take way too long to log in. I have waited over ten minutes in some cases and I have never waited less than five minutes.

These questions are weird. The survey is directed to students but students don't normally know anything about department-based or IT-based technologies and such. These questions only make sense for students if they are in one of the few program departments that offer some of these things like department servers and such.

Online tech support was the best support I have ever received at UNM.

I don't have much contact with IT. UNM Learn works well. Our classroom is very antiquated generally speaking. Not even enough outlets. The projector from laptop to screen works well.

ITV used Zoom. Zoom is fine once recorded, on my Android tablet and live it wasn't great. Also, not sure why ITV doesn't have standardized protocols regarding recording format--each employ does it differently, some for the better, some not so much. Suggest define optimum student experience and dictating that as new protocol for all employees to follow.

I love the GRC’s lab and services.

Working mostly off-campus this year.

The search engine seems random and it is almost impossible to directly 'search' for anything unless your advisor gives you the 'secret code' so you don't spend an hour going to random sites that have nothing to do with what your are searching for.

I believe that UNM needs to have a competent IT department on campus that goes after cyber criminals and doesn't blame the victims of those crimes for becoming victimized.

Student rooms have shared display and whiteboards but the equipment to attach computers to it was hard to find.

Anderson IT has the most expensive laptops there is for business students, which they do not use more that 20% of the computing power. The money can be allocate to improve the wireless network, and IT staff, and computer lab computers or library computers.

Please update the license server for Tanner EDA toolset on all the machines in the ECE Room 211 lab.

The web site is terrible and very hard to get around and find things on.

didn't use many features.

I have not used many of the services listed. Some of the services may not be necessary.

Overall I am satisfied with the IT at UNM. The UNM Learn system was very difficult to use for the majority of the students in my online class. The CNM bb was much easier to use.

More small and hidden computer labs. The bigger labs get busy and therefore get loud, the library doesn't really accommodate quite computer areas, so it's nice to find little hide-away spots like the engineering and science computer pod, or the one in Johnson.

Wifi and internet service at UNM student family housing seems to have a bit of a glitch and goes down more than occasionally.

I wish that when a LoboAlert notified me of suspects being apprehended, there would be another alert as to whether anyone was actually found guilty and convicted of whatever they had done (follow-up on whether any apprehended suspects were actually found guilty of the crime).
Learn is actually super awesome except for the submissions box for assignments. Not only is it inconvenient that you can't copy and paste by a click of the mouse, but it always says correct words are spelled wrong and then when a word actually is spelled wrong, the suggested words aren't even close.

| no comments |
| None |

Most IT Services used by me include Learn, wireless networks and Lobomail because they are easy to access and use.

| Please program the very simple but critical: “did you forget to take your flash drive or memory stick out of the computer”. Why do I sometimes forget to take it home with me? Why do I have to come back to get it when I’m half way home? This should not be! Program it in the logout itself! |
| you need to compile a list of computer labs and pods with included software; so that some one knows where they need to go if they need to use adobe flash or illustrator |
| the IT help chat is really bad because they are really slow to respond and the answers are not helpful. waste of time. its easier just to call. |
| Many of the above services are not advertised well. |

I think the issue on UNM Taos branch campus is that we need more labor hours/staff positions to give to employees and maybe more funding for more technology enhancements.

| The wifi is terrible most of the time here on campus |
| Too many Lobo Alerts. I'm getting texts and emails and I am not on campus. I don't care!! I saw that I can opt-out and I will. |
| I more less figure out how to make different tools and services work for me |
| Customer service needs to improve immensely. |
| Lobo Alerts does a good job with sending me a text message warning me of something that is going on on campus and I think that is very important to have for college students. |

The Microsoft suite of web applications (Outlook Online, One Drive, etc.) is TERRIBLE and does not work well or consistently. I have accidentally deleted email drafts (with a single keystroke, no less) that could not be recovered and have encountered poor performance with One Drive. In my personal life (and most of my academic life), I use Google for everything and have never experienced any problems. It backs up my documents automatically and has version control, so there's no chance of permanently losing anything by accident. It also saves deleted email drafts for a long period. Drive can export to all the major file formats, so there are no compatibility worries. Please, please, please switch to Google for email, document storage and creation, and content sharing. It will make everyone's lives better.

| na |
| The IT staff in Taos at kluer |

Lobo alerts usually come so long after the event, that it's almost useless:

| The computer labs in Taos do not provide enough desk space for pads of paper or opened books. |
| I'm pretty sure most studies show that many of these technologies promote shallower thinking, and abstractedness. It seems counter intuitive to promote them, and a wait of money that could be better spent |
| Do not like Microsoft Office 365 only working when the servers are up. You can be crippled if you need to do work, say, in Word, and the server is down, as you can then only ‘read’ your document - can't print, save, export... |

| No |
| Why is there no cellphone network at Zimermann library? |
| Don't know how to use all that is offered and took class to get to know how use it, but the IT instructor is a failure to instruct and has poor attendance. |

| n/a |

I would be a poor judge of all the above, I take one class and for the class, we hardly use wifi or it services, if at all. If we do, its to look at pictures to get pictures of examples.

| Cindy is apparently in charge if the chairs outside of the printer. Even though you need a work order to appropriate one chair from any classroom, she felt it was more appropriate for those chairs to be taken out of classrooms being used than the Commons chairs to be moved by a professor for the use of judges just down the hall when the same two students were the only students in that area all morning. Thumbs up, Cindi. |

| N/A |

Please ditch Outlook Clutter. Horrible.

| Whoever is responsible for registration out to be ashamed. Year in and year out, the system crashes. The IT Dept should know that increased traffic is coming. Fix it. It is ridiculous. |
| Allotting more money on student ID cards for printing would be great. Plus, I've heard that each building allows each student $10 worth of printing per semester, instead of the whole campus allotting $10 worth of printing per student throughout each year. I don't know if this is true or not. |
Lobo Village internet can lag Lobo Alerts should at least alert us of danger in certain areas if they can't give out information of an incident in exact.

na
N/A
please update rentable laptops: OSX, java, flash, etc
N/A
N/A
Never on campus
none
N/A

For the most part my class IT techs were really good. But the tech for my Practicum class seemed to struggle a bit with support, I would recommend additional training. She was very nice and really tried but did struggle a bit.

n/a

I did not need to contact any IT services this year.
Question 16
Do you have any comments about the use of instructional technology by UNM faculty?

Text input
No.
No
CoN has excellent tech support
Some are better than others.
no
So far, the 2 classes I have taken in UNM Learn (Blackboard) have been a little out of date as far as external readings
(outside the textbook) and links to resources on the Web. For example, I was very disappointed in a web design class to be
referenced back to an article from the 1990s with outdated web hosting information (Netscape, really??). My current C&J
class online has also had some references from the 1990s and 2000s, which at this point are more than 10 years out of
date. Online should allow the ability to stay better abreast of relevant readings, IMHO.
N/A
No
The IT personal helped me with a trouble ticket and my problem was resolved quickly.
It all depends on the professor/faculty. Some of my classes online have been fantastic, with in-depth typed discussions
contributing to the learning as a whole. If professors are not present then there is no point in having an online class. Better
training for consistent teaching would be a good idea.
no
My majors don't really use much other than the chalkboards besides online classes which use Learn
N/A
Some need more training and some need to utilize it more.
No.
No
No, I think it is all self explanatory.
I wish that the faculty were better prepared to operate technology, so many times we have to stop class so they can
troubleshoot something not working.
I had a History of Psychology class with Dr. Delaney in Dane Smith and he only used a chalk board. This was difficult to
follow and I started failing the class and dropped it. I feel that the lack of technology contributed to my failure in the class.
None at this time.
My professors never know how to use the computers or set up sound for videos or presentations
No
Make the faculty take a workshop on using classroom technology. A lot of the lecture faculty are unfamiliar with is and end
up putting in a help ticket.
NMEL and the Library did a great job moving everyone from the old eReserves system to Blackboard Learn. They deserve
a lot more than praise.
For the love of God why don't they use Learn more?
Not only should instructors receive trainings on how to use the technology, but students as well.
I would like more white board areas in Zim
Please buff up wifi strength and speed.
N/A
No
no
Please revert back to mostly whiteboard use! Call me old-fashioned but I would really like to stop staring at a bright screen
and leaving with a mind-numbing headache.
I enjoy the different types of technology the instructors are open to using.
Either post the lecture slides or outline on LEARN ahead of time; it helps student take notes where needed.
Never used
The databases on Zimmerman's website are always clunky. Perhaps smooth that out if it can be fixed?
please grow up the environment of wi-fi
No
Helpful
Fix the registration crash that happens EVERY semester.

No, just that all buildings need to be updated like most.

Instructors could use more available training to help them use various technologies available to them.

No comments, everything's been fine so far this semester.

Once a computer is connected to wireless network by UNM, it should get connected automatically next time. Asking for username and password everytime is kind of annoying and disgusting.

some of the profs waste a lot of class time because of technical issues

Most professors don't know how to use in class room technology.

No

N/A

Nobody uses it

It would be a better use of time to have faculty trained on the use of tech.

no

I do wish all instructors used mylearn to its fullest benefit. I usually only have one that uses it. I like the place to post assignments and see assignments. Especially graded.

label the switches in all classrooms so regular people can use the equipment.

The usefulness of technology in the classroom depends on the course and the technological competence of the instructor. I'm fine with classes without tech or with tech, as long as the teacher knows what he or she is doing.

More training for faculty so they know how to work different types of media and not waste class time.

Chapters are often shared by faculty online. While I appreciate the cost savings, it is very hard on students's eyes to read 40-80 + pages online. This is especially true when the scan quality is very poor. Thank goodness for the printers for times like these.

No

Nope

Na

No

In a word? Unusable

I think instructional technology can aid the learning process by speeding it up and encouraging valuable interactions between students.

No

Learn how to use all of the instructional technology

seems hard for them sometimes, especially when they're trying to demo a technology they don't have permission to download.

no

Equipment is subpar generally

None

N/A

No

n/a

Audio is clumsy to get working in classrooms, notably DSH.

Provide additional or separate video coverage for disabled students, specifically sign language students.

it would be beneficial if faculty members were trained in best uses of technology. For example: using UNM Learn Collaborate sessions to have students present PPT presentations is ridiculous. These could be video captured, edited for best presentation, and uploaded to Kaltura for asynchronous delivery. It is not actually better to present in Collaborate, where student "buy in" is low, and it is impossible to monitor actual viewing: everyone just "tunes out" and the class time is mis-used.

no

Use UNM Blackboard as much as possible for exams, quizzes, and homework to facilitate not having to go to multiple sites to get everything accomplished.

Faculty need to be more consistent about using this (and I understand why some do not, given the sometimes sketchy service-levels). Faculty who are not as technologically savvy need to either be trained, or need to consider retirement.

No

I like when professors teach with more advanced technology instead of books and chalkboards

No
No

Nope, I think it's fine now.

No

Not at this time.

No

no

The instructors use it well for the students' learning.

They need more funding much better tech at other schools

They need training on UNM Learn. Most of them have no idea how to use it.

The products are really there for the teachers to use, but a lot of them need better training to get the most out of it

Not at this time

n/a

No. I am not a pedagogist.

Maybe give a course for instructors who want to learn about all the tech that's coming out for their disposal.

I'm surprised more aren't actively campaigning for the abandonment of Blackboard.

N/A

N/A

n/a

Class discussion/learning makes it helpful to understand the material when there is a use of technology in the class room.

Classrooms should be equipped with Smart boards.

No

Some projectors in some class rooms don't show colors very well.

If using PowerPoint lectures please make the lectures available in advance because some students do not have the technological means and may be able to print into handouts prior to attending classes.

Should embrace it, and make graded assignments portable for students.

n/a

no comment

n/a

Need tutoring for mgmt 330. 437 at caps

need to have more web captures. It helps to go back and study the lecture when preparing for an exam and when you miss a class.

I really enjoy it when an instructor uses clickers. I also sometimes like it when they use power points depending on the topic that is being taught. Other than that I don't think that the technology helps.

No

If you use slides in your lectures, please post them online/on Learn - at least by the weekend after - so I can focus on the lecture itself rather than frantically making notes from the slides and trying to keep up with that instead of actually absorbing anything you're trying to teach.

N/A

Not really

Depending on the class, it's great.

No sorry, though I've never had an issue.

There should be more various explanations when the problems happened to students who should figured out by themselves. Also there are so many problems that could not be fixed right away. They need overall support.

No

No

Not sure what this is

Nope

no comment.

No

In the school of engineering, none of the faculty use instructional technology to facilitate learning, despite the incredible opportunity to characterize important engineering concepts with computer animation. Disheartening is an understatement when considering that this doesn't happen in 2016.

No
I think faculty should stop using services online that require payment and/or e-book. I already pay for the class, I should have to pay for an online program to do everything on (that also happens to have all the instruction on as well) I might as well as take an online course.

I like when the professors hook up their laptops so we can see on the big screen

no

n/a

nope

No, I enjoy all of the instructual technology used by the UNM faculty.

No.

No

They need to be trained as a whole. Some of the instructors know how to use Learn, but others have no clue. TRAINING is part of professional development and faculty needs this training.

No

My professors often can’t figure out the tech in the rooms.

Nope. :)

no

None

I think that there shouldn’t be any extra fees unless it is actually something that is used in the class. For example, I have to pay $15 extra for a course that claims it includes MATLAB. My teacher has never once touched the computer in the classroom and has barely talked about using MATLAB at all. It’s a complete waste of my money.

N/A

Instructors should take care to properly update courses on BlackboardLearn for the new semester. A little customization, especially with communication about specific due dates, is very helpful to students.

I don’t know what type of professional development is offered but I feel some professors would really benefit from going to like a workshop on how to use some of the technology.

No

The faculty needs training because instructors still do not understand how to use LEARN, projectors, or even computers.

Not really, just the same stuff like make the wifi more stable for desktop/laptop. It works just fine for phones, but it’s hard to do a whole lot on the ladder using just wifi. I have to use the wired connection most of the time at the dorms, which isn’t a problem except for that I can’t always drag my ethernet cord with me to class everyday.

I don’t like classes that combine Web based instruction. It takes away from students in the actual classroom due to technical difficulties. Instructors need more training on how to set up projectors, turning on sound, and making the screen go full screen.

I think it’s helpful but not used by enough instructors. I like to get things done in a timely rather than to wait on somebody who prefers Office Hours Only.

Instructors at community colleges in CA used technology better than instructors here- i.e. calculus, where the instructor’s notes were drawn on an tablet and digitized- haven’t seen that in any of my classes here.

We need a consistent format or template to follow on UNM Learn. All of my classes this semester were set up completely different and that caused confusion and mistakes to be made.

I love the ITV format, even when I attend the classes it is a great way to go back and review a lecture.

Technology is incorporated well into students lives by UNM and technology is very accessible.

The technology is helpful!

N/A

In the fall our SPCD 201 our teacher Professor Brawley was always having a hard time. This spring, I had two online classes. Some times the recorded videos for us to watch would get fuzzy and skip. That was for our CCS 393 NATV 305 class.

N/A

With ITV, cannot hear students who speak during class.

If it’s forced, it’s more of a novelty or a gimmick than a help to the classroom. Classroom technology only works when it’s implemented intelligently and smoothly.

N/A

UNM seems to be picking up but is still behind the curve compared to other universities. As stated in another part of the survey, UNM should have secured a contract with Google rather than Microsoft. Most students are frustrated with Microsoft services and utilize Google Docs/Gmail/Google services more frequently. The only major benefit of the Microsoft contract is the software.

N/A

no

n/a
Almost all may instructors use the projectors and internet during the classes. It helps when you need to study.

No

I hate the existing VMWare, it doesn't work well with my newer computer. Extremely frustrating. It is also very buggy.

Many math courses do not use learn to post grades and news. It would be very helpful if they did.

UNM Learn is often confusing to navigate when each new instructor has a different way of constructing the class. The flexibility is nice, but it sometimes makes it hard to find all the assignments. A template for common structure for all the faculty would be helpful.

If UNM is going to require that we use the unm email to communicate with staff, then the email should be available to use. My email has rarely worked. I spend weeks trying initially to gain access, and finally gave up. Advisors get all bent when I don't use my unm email. I grew tired of that fight a couple of years ago, but now that I wish to graduate, I have to fight it while trying to finish my last semester.

no comments.

n/a

Many instructors have difficulty using the wall mount to switch their personal computer to the projector.

No

Nope

No I do not.

No comments at this time.

No

Instructors in online classes need to be more proficient in BB

Not really all my classes use different things.

Please videotape lectures so that students who live in areas that are affected by inclement weather can still view and hear what happened in class. Please encourage teachers to use projection screen lectures that they can later provide the PPT of their lecture, or the scanned copies of their lecture for later review online.

no

Online courses and text books are terrible. They do not measure actual performance but encourage students to search for answers in books and get the correct answer once.

Nope.

I am against computer-based instruction.

love the computers but hate the battery life

None

More brighter and quality projectors and screen.

no

no

N/A

No

Great job!

Instructional use of tech at UNM works very well, and the structure of having clickers and letting students interact with lecture is a great learning strategy.

Make sure instructors have working equipment

There is no tutoring for any of the business classes

I enjoy when professors use both current and older methods of teaching, both of them are effective in context. For example using a chalkboard or whiteboard are still easy ways for professors to quickly write out information, but at the same time using projectors to show informative videos/links/website etc., can portray different information when needed or helpful.

Instructors are going to have to become technological because that's what ALL of the new generations are going to be.

USE LEARN. Learn is a powerful tool that allows both students and teachers to effectively manage workload, communications, and learning materials, not to mention it cuts down on countless reams of unnecessary paper for printouts. It is one of the most frustrating things when a tenured doctor, from whom you would expect exceptional use of teaching infrastructure, simply refuses to use Learn, especially the gradebook aspect. Enforce campus-wide adoption of proficient Learn use.

Blackboard Learn is outdated, buggy, and inconsistent. Use Instructure Canvas. It is MUCH MUCH BETTER.

Use more

Working as a work study it would be nice to have the work orders accomplished a little faster

n/a
Some machines are very old, or have not been updated

Only about half of my professors use technology. However, those who use it use PowerPoints slides for note taking and every now and then informational videos.

none at this time

N/A

N/a

No

I use the computer lab for Anderson students a lot and I am very satisfied with all the IT staff that work in that department.

None at the moment.

Should be used a lot more than it is sometimes.

Teachers still use chalkboards.

I think it adds a lot to the class when instructors incorporate technology.

Nope

no

No

I used Learn mostly for my online courses. They worked very well. I didn’t have any issues with anything.

Faculty does not know how to use technology.

They seem to know the basics but don’t fully understand the software. Professors are good at explaining the basic for students but they should consider that all students aren’t good with internet.

Good.

I believe it is in the university’s best interests to continue to promote technology use in its education to increase student participation and ability to attend classes.

N/A

I’m thankful that we get to use all this cool stuff. Thanks.

everything should be pushed through blackboard. It’s a waste of paper to turn in hard copies of assignments. Instructors that require a hard copy of assignments should pay for my printing requirements or something. It is ridiculous that instructors aren’t made to go paperless.

Not all faculty are trained on how to use the technology in their classroom, at the very least the TA’s should be trained.

N/A

When work is turned in by computer files often there is no feedback to the students. Just a grade, no information on the content of the students’ submission. More feedback needs to be worked into these systems so that we know where we need to concentrate our studies. It really is a problem.

When broadcasting from Zuni campus the video is choppy.

audio and video equipment often and always don’t work in Gallup—where is the money to fix these!!!

No.

Nope.

It’s good for now.

NO

N/A

It needs to be incorporated better and should actually work when they want to use it.

None

No.

none.

no

No

N/A

None

The instructional technology used by UNM faculty is out of date. I believe that the University of New Mexico can afford and incorporate Promethean boards in every classroom and Mac computers in all libraries as my current high school (Atrisco Heritage Academy) has implemented all of these.

No

no
UNM faculty should do more with their lectures other than powerpoints. There are so many instructional videos and simulations online that can be used to their, and the students', advantage.

Need more of it: UNM faculty need to get their classes, particularly, their graduate classes online! Before we leave for other universities that have their programs online.

I've never had any experience to have an opinion.

It should be determined on a instructor to instructor basis. The more a teacher uses, the more should be available to them.

If more faculty in my department actually used the technology to record the class content that would be helpful. It's helpful to have access to class content when you are not in class. Especially because some write on the white boards and are not very clear with their organization so being able to refer to what they say is important.

I think some faculty don't know how to use technology properly. They may benefit from a training on technology use.

Professors need to be trained to use technology or make the technology more user friendly.

It appears that many faculty do not know how to use or incorporate technologies very well.

I appreciate the fact that those who aren't as comfortable with technology aren't forced to use it. Using technology badly is far worse that not using it at all.

More classes need to utilize class capture. It is very, very handy if I have to miss.

They need to be trained how to use it so they are not taking up class time wondering how to start a powerpoint presentation or wondering how to control+click a link in the presentation.

I wish all instructors recorded their lectures so students could watch them again later or multiple times.

I like the structure of classes with technology that is incorporated into teaching.

More faculty should use services like Blackboard/Learn. We have used it extensively in the LEND Fellowship at UNM CDD with great results.

I think that sometimes teachers are more focused on the technology than their teaching.

Need to utilize more applications than PowerPoint and lectures.
Most faculty fumble severely, need coaching. Many just don't use it.

Lecturing and reading from powerpoint does very little to engage me. I am not gaining insight into the subjects I am studying and only go to class because it is mandatory, otherwise there would be no point.

Lack of consistency in instructor use of UNM Learn leads to student confusion. When it's good, it's very good.

could use improvement

I think it all works very well and i rarely experience issues.

No, it is used appropriately

Often, instructional technology is used just because it's there and it becomes a distraction. Another comment is that when other students use their computers/tablets/etc for web browsing, etc. that is not related to coursework, it can be extremely distracting.

I actually only saw one gen ed class sue technology, Geology 101 with Aurora Pun. I think she did a good job. Little to no use in any of the rest of my classes.

I like using computers where necessary but sometimes find them a hassle as there seem to be many network problems or constant java issues on various computers making it difficult to complete projects as efficiently as possible.

I would like for you to make it easy for the professor to use the technology available to them. they can use more video in the classroom

They all seem to know how to use the technology. When a teacher doesn't know how to use technology it is such a time waster.

n/a keep up the great work!

More time on the weekend

No

It's funny that instructional technology at UNM is behind the times considering the technological and research capabilities on staff. For instance, in one classroom the screen for students who are attending online is in front of the class. For students who are shy or introverted, this is a nightmare. (And not using the imaging aspects of these programs does not help.) Also, all colleges need to become more adept at accessibility across the board, including captioning for videos or even group chats on Learn.

no

The computers in DSH and Mitchell take so long to turn on. When I need to print something that should take me two minutes, I end up standing there for 15 waiting for it to turn on.

None

No. 

n/a

No questions

Very necessary for engagement

No

no, very informative

Some of my instructors don't like UNM Learn so they use other sites instead, it's really confusing and a bother to have to go to multiple websites each class.

no

none

Instead of checking into Blackboard for e-mail, can't those be forwarded to regular unm.edu account?

I like the way they keep changing the web change.

All of my instructors use it

I appreciate all of the learning labs and computers open to students on campus. I feel it significantly below those who cannot afford that type of technology and also benefits those who temporarily don't have it

Most do not know how to fully take advantage of resources they already have.

No. I would like to be able to access the internet using my phone in DSH, Ortega Hall, Mitchell Hall, the SUB...

N/A

Technology can be very useful in a class but nothing beats having the instructor give you something. We are here to learn from people if I though videos on YouTube could teach me something entirely I wouldn't have come to college. This is also on me to ask questions.

It would be nice to have whiteboards for the professor to have a document on the screen and be able to modify it, which we could download after the presentations.
The faculty NEED training on UNM Learn and how to troubleshoot and use in classroom teaching aids. All of my professors except one dump all course related information into "Course Information". This makes everything difficult to find and use. All but a few of my professors for the last year have implemented Learn correctly. If they had mandatory training, students would benefit from the proper organization. Another issue is professors not knowing how to use or troubleshoot the drop down screens, audio hookups, and source inputs on the podium/computer. If they can’t plug in the VGA adapter and go, they have to call for IT support. If the audio doesn't work, they have to call IT support. If the video output doesn't display on the screen, well you get the point. I can't tell you how many times we've all heard the dreaded words, "Let's hope this works" followed by silence. This cuts into valuable class time and inhibits student learning. There needs to be mandatory computer usage training and troubleshooting.

<table>
<thead>
<tr>
<th>Good use of technology.</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Needs to be updated or often maintained.</td>
</tr>
<tr>
<td>-</td>
</tr>
<tr>
<td>N/M</td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td>Most of my professors did a great job integrating PowerPoint into lectures, and it was helpful to have a visual aid while lecturing.</td>
</tr>
<tr>
<td>non at this time</td>
</tr>
<tr>
<td>Everyone really should use Blackboard for everything. Technology should not be a substitute for lectures.</td>
</tr>
<tr>
<td>No.</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>no</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>no</td>
</tr>
<tr>
<td>Much better than NMT</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>I like it a lot and find it very helpful and beneficial to my education.</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>The instructors should incorporate technology in mathematics as well. Also, the programming classes should be made more interactive and inclusive.</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>Wifi is not very great which can make it difficult.</td>
</tr>
<tr>
<td>There isn’t enough multimedia being used. We have a multimedia department, why aren’t they helping to animate some of these disembodied voice lectures online? For example, in an episode of Jerry Seinfeld's Comedians in Cars getting Coffee with special guest Louis C.K., they animated the story that C.K. talked about as he was telling it to the host. There’s got to be a million ways to better bring difficult material to life by way of plays, music, cartoons, and student inspired movies, that can still be dependable to sufficiently relate.</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>as an instructor, I would like to have redundant systems and/or frequent checkups ... when projectors go out, it interferes with some of my lesson plans.</td>
</tr>
<tr>
<td>I spend most of my time in the ME building and in its computer pods when I need to use my own or a school provided computer. I have not had issues in this building with wireless or wired networks.</td>
</tr>
<tr>
<td>Compatibility needs to be considered when uploading presentations, videos, etc.</td>
</tr>
<tr>
<td>No i do not.</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Everything is fine.</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>no</td>
</tr>
<tr>
<td>I feel like a lot more teachers should earn how to deal with more technical problems or have IT check on the classrooms daily to make sure things are working properly.</td>
</tr>
<tr>
<td>none</td>
</tr>
<tr>
<td>Everyone I have spoken to is friendly and helpful.</td>
</tr>
</tbody>
</table>

117 / 196
I wish more faculty used instructional technology when they had the opportunities to do so.

I would like to see more class lectures online.

the internet seems slower this semester and it has crashed several times while working in the SUB at GPSA...

No

Some teachers are more tech savvy than others. I don't know how practical it would be but I would like to see a seminar for instructors to learn how to take their technology skills to the next level so they can better interact with their students who are extremely tech-reliant.

I wish it would be used more since students to pay for all this tech anyways.

This has been adequate in my opinion. For technology-related classes (i.e., GIS coursework) in geography department, there has been hands-on activity which helps reinforce classroom concepts.

Professors across departments should have a standard procedure for use of black board discussions/information.

No

no comments

None

They are very knowledgeable with technology.

UNM faculty should more widely use video for review sessions so that those who could not attend are able to see the material.

N/A

no

No.

I love smart boards

Teachers need to learn more about how to use technology in classrooms.

Using powerpoints and videos really help.

none

No, they are very busy people and need to speed up their work.

No

No

The two instructors I had were great. When I had a question, they got to me right away. LLSS 593 E. Torres and LEAD 512

no

N/A

No comments

no comments

no

good use

nope

no

Some of the interactive whiteboards did not function properly during class.

N/A

No

Na

N/A

Not all faculty knows what they're doing/how to do it, which can be irritating.

Some use it well, others not so much. In one class the semester was 1/2 over before things got posted and the site was terrible. Also, there is no consistency between the learn sites which requires a learning curve for every class, every semester....not something we should be spending time on.

The wifi never works

nope

No

Make them all use blackboard! We would all like to see where we are with grades and it just makes communication easier.

No

N/A
More efficient projectors

Adjust faculty does not always seem like they have received training on Learn.

Every teacher should know the basics in case students have questions.

More technology is always better.

Most faculty do not even know how to write "Clicker" even less use it.

I believe there is too much reliance on technology in the classroom these days. This hinders students who don't have Internet access at home or time to utilize the tools at school.

no

No

No

no

It is my first experience learning online. I have no comparisons but have learned an enormous amount in a short time. Prefer classroom learning though.

Blackboard lacks some usability so professors require us to use multiple platforms for different projects. Not helpful.

Satisfied

I don't like when it becomes so integral to the class that physically "taking notes" is discouraged.

I've been pretty happy over all with my IT experiences at UNM Albuquerque.

No

Wish document cameras were used more often in all rooms

In class dedicated technology such as projectors and computers are a constant nuisance and regularly malfunction. The majority of in class presentation equipment does not run on a digital link resulting in poor presentation visual quality.

Great technical staff!

None

It is doing really good and it is much help for students.

None at this time

A lot of professors use online library reserves and/or UNM Learn to share required reading with their students. However, this invariably results in the readings being added too late or not at all. Please encourage instructors to add all readings ONCE, at the beginning of the semester. Also, please encourage instructors to have a copy of all readings printed and bound together for purchase at the Dane Smith Copy Center.

No comments

No.

n/a

None

It was used well

No.

No

This might not have anything to do with UNM IT, but the second-floor lighting in some rooms of Mitchell Hall is virtually inoperable. The fixture panels, which I'm sure are energy efficient and all that jazz, have about eight different, unlabeled buttons on them to adjust specific lights' brightness in the room. However, perhaps out of some wiring issue, the buttons become an indecipherable interface. As a result, the classroom remains alight and the whole energy-efficient concept is pretty much pointless.

Should all the instructor use the IT support.

If not already offered instructional material should be provided for new or updated features.

I'm pretty sure most studies show that many of these technologies promote shallower thinking, and abstractedness. It seems counter intuitive to promote them, and a wait of money that could be better spent. These technologies should only be implemented in the fields of study they are relevant to.

none

No

nope.

It is very useful

No

No comments.

N/A

One of my professors had to change his teaching method due to facility/location issue, but UNM was able to help set up additional equipment to facilitate his teaching and our learning. It was a pleasant spin on an initial dilemma.
YES!!!! Get a Better instructor and make sure he/she don't have excuses, Just like UNM has for students.

One of my professors sometimes can't figure out how to use the tech podium (SMLC 102) so I think they should receive better training over it.

No. Not at this time.

No

I wish there were more PowerPoint presentations.

Collaborate was useless!

no

No

N/A

I think they need more dedicated training.

no

I liked using a projector for quizzes.

A lot of professors don't like those weird monitor stands in the classrooms, the ones that allow the monitor to be moved in several different directions. Instructors often make a funny fuss in class about the ridiculousness of the contraption the monitors are attached to.

No.

No

Ed Lead faculty do a great job.

N/A

Pretty good use by all SPA professors.

No

perhaps putting together trainings on Lynda.com each of the technologies.

None

no

N/A

No

None. Great job so far.

I've had a very positive experience throughout all of my online coursework with the CON.

No, not right now.

NA

NA

None.

N/A

Much of the faculty in Nuclear Engineering avoids newer technology, so not much in the way of comments.

I don't have additional comments.

please stick to learn instead of launchpad etc

More training may be necessary because audio tends to be a problem.

No comment

N/A

Blackboard Learn was very helpful this semester

Nope

none

nope

I think you guys are doing a good job, incorporating a lot of technology into learning.

None

none

N/A

With UNM Learn it would be more helpful if all instructors that use it would organize their class in the same way. Better guidance to the instructors to give examples of how to setup their class page might help them organize them in similar ways. Some instructors do it better than others.
no they are doing good. but if you can make the Wi-Fi work for my iPhone that would be great

None

No

one of my teachers used piazza, which was leaps and bounds better than unm learn

N/A

- 

Yes. I have seen a few instructors that have a heck of a time getting simple applications to work, maybe there should be some sort of training or help for them.

no

As technology gets updated, professors should be instructed on how to use the technology in the classroom they are in. Some of my instructors this semester have had a particularly difficult time figuring out how to turn on the projectors.

I wish professors would use more of the lecture capture tools. I always take notes, but sometimes they just aren't enough. There is a plethora of information online but it would be really nice to be able to rewatch the exact lecture your notes are on.

I feel the ITV classes are a but distracting for the in class students. I also, feel that if the professors are not trained how to use the ITV technology the ITV students really miss out and are not able to collaborate with the rest of the class for discussions, projects. It seemed to be very difficult for the ITV students to hear and see many of the video's that were used in these classes. Once they were able to, many of the times they has missed most of the video or presentation.

n/a

no comments.

Faculty are generally very familiar with equipment

N/A

All was good

Maybe instruct them better on how to log into the system/make sure the computer is set up with the projector and screen technology. I have had a couple of classes where my professor has had to call out to UNM IT to get everything running. It wasted about 15 minutes of lecture time.

No.

N/a

No comments

None at the moment.

Some instructors are way more tech savvy than others and do an excellent job of making use of available technology and integrating technology into the curriculum.

Some instructors (at UNM-LA) seemed unsure how to use UNM Learn/Blackboard and other online services for their classes. Please consider providing resources to instructors so they can better utilize the technologies becoming more available to them.

Generally pleased.
Question 17
UNM IT is planning an equipment checkout service for students. What devices would you prefer to be made available? The equipment would be for student use during class. (Check all that apply)

Levels

<table>
<thead>
<tr>
<th>Device</th>
<th>Essential</th>
<th>Important</th>
<th>Somewhat Important</th>
<th>Not Important</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Laptop</td>
<td>877 44.47%</td>
<td>658 33.37%</td>
<td>223 11.31%</td>
<td>214 10.85%</td>
<td>1972 100%</td>
</tr>
<tr>
<td>Apple Laptop</td>
<td>665 34.02%</td>
<td>606 31.2%</td>
<td>356 18.21%</td>
<td>328 16.78%</td>
<td>1955 100%</td>
</tr>
<tr>
<td>Linux Laptop</td>
<td>163 8.8%</td>
<td>355 19.17%</td>
<td>563 30.4%</td>
<td>771 41.63%</td>
<td>1852 100%</td>
</tr>
<tr>
<td>iPad Tablet</td>
<td>350 18%</td>
<td>515 26.49%</td>
<td>548 28.19%</td>
<td>531 27.31%</td>
<td>1944 100%</td>
</tr>
<tr>
<td>Windows Tablet</td>
<td>265 13.82%</td>
<td>493 25.72%</td>
<td>567 29.58%</td>
<td>592 30.88%</td>
<td>1917 100%</td>
</tr>
<tr>
<td>Android Tablet</td>
<td>207 10.89%</td>
<td>450 23.68%</td>
<td>585 30.79%</td>
<td>658 34.63%</td>
<td>1900 100%</td>
</tr>
<tr>
<td>Sum</td>
<td>2527 - 21.9%</td>
<td>3077 - 26.6%</td>
<td>2842 - 24.63%</td>
<td>3094 - 28.61%</td>
<td>11540 - 100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell
Absolute frequency
Relative frequency row
Relative frequency

Text input
An equipment checkout service is stupid. The tech will inevitably be stolen or broken.

Apple or Windows depends on personal preference, what's been used by the person before. While I prefer Apple products, there are many who don't and that needs to be the basis for what to make available to students.

I would have used a service like this this year...but it's also important to have checkouts that students can take home. It would simplify things to have one system (i.e. Apple or Windows) across campus.

The PCs around campus are incredibly slow compared to the Macs. I don't know why that is the case.

Linux and Android are very non-need. Linux is great, but for school and the normal person, Microsoft and Apple do it better. Tablets are all pretty meh for school, but a windows one or iPad will sync to other things in the school better.

windows 7 or 10 are fine avoid windows 8

I'm still not sure what kind of work can be done on tablets, so laptops will continue to be my preference.

Tablets are nice, but laptops are infinitely better and would be a godsend to many.

I am more of an Apple person. Generally Apple is more user friendly.

Windows is far more universal than ios. You will alienate far more people implementing macbooks than windows laptops.

OS preferences. Cloud sharing is easier with that I think.
I think this would be a great implementation. Not all students can afford a computer with the cost of tuition and books they have no money left to purchase a laptop or tablet so this would be a great addition and would make learning a lot more successful. Also do not limit the access of what a student can and cannot do like the MathMALL. Just block the inappropriate sites.

mini portable projectors
Waste of money. If students want to use these items they should be purchased by themselves.
Equipment should not be loaned out. It should be at an area that it cannot leave if loaned.
n/a
I would love to leave my 10 year old beast of a laptop at home and use a tablet for taking notes in class. All students should have access to some sort of laptop or tablet.
Autocad and solid works is a must to have in all those
Such a waste of money! I'm angered you're even considering spending my money is such a way!!!
headphones? maybe with changeable earbuds or something...
Tablets are just cool looking, not important.
Laptops are a necessity and sometimes a linux machine is very helpful but not for most students. Tablets are distracting and not super helpful.
None
Debian Linux please! It's hard/impossible to find workstations running Linux on campus.
Any of these could be useful, depends on the student, use, program, software available, and functions...
If this service does happen, it would be very important to have enough computers for the majority of students who want to check out.
Prefer Apple
Power cords would be nice to be able to check out.
Both Windows and iOS laptops
The mobile version of UNM learn is hard to navigate and you have to dig for stuff I wish you could access the desktop version from your phone
I think that windows laptops have more specified programs that students need to use for class. I love iOS and prefer it more, but if we had to only get one, I think windows is generally more program-friendly.
the tablets could be more important depending on the major and even though I prefer windows not everyone does
Dongles and cables could also be highly useful. Often students have the equipment but lack tools to connect it appropriately.
Laptops are more helpful then tablets for any work that is going to need data analysis or use spreadsheet based software
Linux laptops HUGE, apple/Windows somewhat important. Would really like to see a Linux computer lab.
As long as you can use a laptop/tablet the brand doesn't seem important.
This is an erroneous cost! Students already have their own devices. Keep tuition down instead. This is stupid
For students involved in mobile software development, having devices that can be used for testing would be nice, but it's hardly requisite.
Just chargers for personal computers brought to school from home
I mostly use Windows. I see a lot of people use Apple, too.
At least 13 inches and not too heavy.
Laptop for typing is preferred, IOS or WinTel doesn't matter. I've always just brought my own preferred device.
n/a
As long as there are working, decent speed computers available to students (with hopefully a printer connected to it), the is satisfaction. Students need to print their paper before class and the computers either in Mitchell Hall or Dane Smith Hall are the slowest which either makes the student late or it gives the student a bad grade.
Stick with Windows 7.
Apple/iOS it always my go-to
headphones
I've not needed a computer during lecture or class as of yet.
tablets aren't as useful as laptops, but they'll work in a pinch - get MACs for God's sake; so much better to interface with.
I don't see why the school would need to provide Apple products when almost all teachers and programs default through a windows software - they should all match right ?
What is the purpose of loaning out computers for class? If a class is one that needs computers, won't it already be in a lab, or a room with one of those laptop carrels?
PC laptops and Macs are preferred by students.
This is a horrible waste of money. Instead of enriching your favorite vendor, push that money to students and let us buy our own equipment if we feel it necessary.

It would be nice to check out headphones and webcams. I notice people needing these things for projects and have to ask around for them.

I think Computers are essential, regardless of operating system, but tablets are not as important (Note, Microsoft surfaces can be both)

Chromebooks can be turned into super cheap & super fast Linux laptops.

I would love to be able to check out an ipad

Replace cables for touch screens in Zimmerman basement study rooms. Fix lock on door in Zimmerman room B38.

A/V equipment - video cameras, DSLRs, microphones - would enhance multimedia production for group projects. Access to plotters as well.

I think at least Laptop check out is essential.

Kindle

I'd love to be able to check out a projector.

clickers would be a great rental option, I know many people have only had to use for one class and never touch them again for windows, 7 preferred.

I prefer Windows on laptops, iOs on my tablet and Android for my smartphone.

I don't like ios because I don't use it often. I have never used an android product or linux os.

always prefer apple

The way the library has tracking devices in the use of their lap tops, hopefully that can be the same way IF class checks for equipment becomes possible.

Do not take away ITV!!

Macs are really finicky especially if you are trying to run windows programs on them. The more open OSs are better for business and students.

Tablet OSees are for consumption, not production. Harder to take notes or write papers on a tablet.

Microsoft equipment and software.

This is a great service offered by the UNM Libraries!

I do not attend classes on campus

Much of the modeling software used in engineering and water resources are designed for windows not mac. Therefore having access to windows is more important in some cases.

No comments at this time.

I believe it would be much more efficient to offer virtual desktop logins where each student has a login to network computer which may be accessed from anywhere. The students work would be saved there and always accessible. Then for Laptops handed out the computational power would be with the network computer not the personal computer. Looking to the next question it seems this is considered; I have heard nothing about it.

Windows 10 but only on touch screens

reserve VR glasses for the future of learning when all the safety precautions are up to date for student learning and will not harm intelligence growth.

I've needed to check out auxiliary equipment like cords and headphones. Pretty much everyone has their own laptop at this point, but those little things a lot of us don't or might forget at home. Having a well-stocked supply of chargers and all that extra stuff is important and so, so helpful.

All are important for the different users

I believe Windows and Android devices would be of more use because they aren't as limited as Apple devices depending on the use. Linux laptops would be good for more of the CS or computer/technology based majors who know what they are doing and I believe they would serve a good purpose.

Windows is the most easily used, widely familiar, and compatible Operating systems. Not to mention it is cost effective and UNM already has a contract with Microsoft through Outlook and Office.

Maybe things like chargers or HDMI cables could be checked out? People would dig that. If this checkout could be taken off campus, some people would like that too.

Depending on what assignments are going to be done.

Multi os boot options.

none at this time
I like Windows on computers, but not on other devices.

Tablets, especially without keyboards, would be more likely to contribute to distraction than learning (e.g. peer looking up interesting websites, distracting others and themselves).

Although Apple is my preferred use, I do like how the formats for the Windows Computers have less errors in usage. Trying to get them to be compatible normally doesn't come close.

I think it would be a good idea to have these resources available for students. It would definitely help students financially.

Video camera

I don't think UNM should waste money on these expensive items because they are just gonna get stolen and broken. And teachers won't really use them for lectures. Students will abuse the privilege.

Clickers for classes could also be checked out for classes making use of them.

I guess really depends on what type of tablets

Have an android tablet and can use (my) school's laptop when needed.

would we be able to figure out how ZOOM student would have access to that

I don't really know much about tablets, haven't used them

Any device that can help someone learn should be readily available to them if they so desire period. (I mean they are paying a lot of money to attend this institution, right?)

The equipment would depend on the material you are working on.

Different class will require difference OS, Apple may be good for some classes, but when using excel or programming, you will need other operating systems as IOS is not good for those.

The tablets would be nice to have but not necessary.

projector

I have doubts about whether students should be trusted with rental equipment

I have my own laptop that I feel comfortable working on.

I would like to take a computer to classes to take notes on since I cannot afford one myself; I ultimately resort to writing my notes by hand, and do not have that great of handwriting. It can be difficult to read my own writing.

I usually need a windows laptop for presentation because the other operating system laptops usually need extra converter or have compatibility issues

Dual OS is preferred

While iOS and Linux are major operating systems windows is the most common out in the "business world" and if priorities are to be made I would start there. In order: 1. Windows 2. Linux 3. iPad 4. Apple Laptop 5. Android Tablet 6. Windows tablet. I would personally forgo 4 through 6 entirely, not that they are not good products only that they are less common at a job site.

I have my own laptop so I have no need to rent any device.

Video cameras and audio recording devices.

I have my own devices and wouldn't want to use a loaner for my academic activities. Maybe someone would but without knowing more about how this works it's very hard to say. Checkout for an hour? Day? Semester? How do they get it? How do they return it? What's this mean?

IPad, Windows, or Android tablets seem very useful. Something like the Surface would be better.

Some upper division classes require or recommend programs for easier processes with homework and projects, these programs should be offered on some of the rentable devices per professor request.

Tablets are tricky to use for class purposes and may cause more headaches that anything else. I am not sure how they could be integrated fruitfully into classrooms.

None of it is important to me; I have my own. Younger students probably need any or all of these.

I have a laptop; I'm not sure what devices would be most useful for students without personal devices.

Would this be available for remote students? If not I do not care

Laptops should be equipped with scientific software.

Personally I would not check out an item. However, my laptop is essential to everything i do. It might be beneficial for others to have the same tools.

I love Linux but sadly a lot of programs aren't easily compatible with that OS and would make things harder to access...

Different majors use different platforms. Having both Windows, Apple, and Linux is essential for students among different majors.

Once again, the needs of the under-served, or those with medical or physical challenges, need to be better addressed and understood.

no.

n/a
Students should be able to checkout tablets or laptops for homework.

android smartphone

the Windows laptops the have for checkout, are extremely delicate and over priced, and people do not check them out that much. in my opinion if we allocated the IT budget better we can lower our Anderson student fees.

I have all the electronic equipment I need for my classes, but I know other students that could benefit by being able to check out the equipment listed above.

laptops with proper connectivity ports (VGA, HDMI, LAN)

I don't have as much of a preference on this brand of laptop is available but I would like for them to have some good software. I don't have word, or adobe publisher on my own computer so it would be nice to be able to check out a computer out that had these or other specialized software.

Long distance?

Mac sucks. Windows tablets would be dope.

Laptops are more effective than tablets.

There should be some way in which to convert sound to text, and vice versa. I understand this is more of a consideration under software, but I'm sure software with proper peripherals would probably assist the process more smoothly.

Due to limited to none financial resources, I have not ventured past a laptop.

Until apple decided to be compatible with other devices, it would be a waste to have any of their products for any windows based software which is the heart of UNM right now (office 365).

Flashdrives

I don't know because everyone learns different.

I have no comment

NA

N/A

I personally like laptops over tablets and feel more productive with a laptop over a tablet.

Waste of money. Instead of wasting valuable floor space at Zimmerman with "open space" how about you take advantage of that space and install more desk tops. I know its to create some optimal "learning environment, but you're wasting valuable space. More computers please.

Prefer OSX and Linux, Android over iOS, please don't require Admin access for routine software installation

head phones, maybe some cameras for shooting or making videos.

It would be beneficial if both laptops could support process-intensive GIS software.

no comments

Additional equipment includes keyboards and mice for both Apple and non-Apple products.

Graphing and other expensive calculators would be nice to check out

some kind of equipment for taping a math or physics class for home study .

i would much rather use a surface pro for student tasks.

WiFi device for at home interaction with classwork in hybrid/online classes.

I find that on an Apple machine, the Apple OS tends to work much better than Windows.

Macintosh is nice.

Connectors for presentations.

I prefer windows or android

More than devices, it seems applications are likely the most important. All Microsoft, updated Adobe Reader, and perhaps all Adobe Creative Suites, all presentation software including prezi, etc.

Few teachers assign Linux assignments. Based on student interest in that OS

Apple versions of Microsoft Office don't always have the same capabilities as the Windows versions.

Linux is the preferred OS for instruction, and is easier to maintain and secure. Windows is also nice and would be more familiar for students.

Microphones, cameras, and other studio and lab technology for music, art, and film classes

Providing these devices can help, but are not always necessary for the class or based on the students learning style

Audiovisual equipment

Laptops are much useful for doing school work and they are easier to work with, it does not matter what brand as long as it works good.

Laptops running R Studio would be great for the students in ADA I and II (STAT 427/527 and 428/528).
Equipment checkout is absolutely pointless when you have computer labs all over campus. There is no purpose to such a program when public libraries also offer computer access. I need to be frank: This is just another way for the University to lose money over time. The idea that some people are technology-illiterate and might benefit to this end (from using "their own" machines) is one thing -- and that supposed need can be addressed with workshops -- but implementing a checkout system only makes the University susceptible to losses.

Recording devices, video cameras, external hard drives.

As a CS student having machines with decent development environments is important. As a student who already owns multiple laptops and a tablet, I have no need for loaners.

Diversity amongst OS's may be helpful.

I prefer Mac OS. I only use apple products, and its great to be able to airdrop a picture from my iPhone to a university Mac and print it for a report.

No thanks

Resources should be allocated to improving existing technology and equipment, NOT providing new resources.

HDMI cords, Ethernet cords, etc.

Is this really necessary for most classes?

If i couldn't afford one of the above, it would be essential, but if i had one for school, i would think that it wouldn't be as important to me, but if my laptop was stolen or damaged, that would be great if i could take advantage of this service.

Everyone has their personal preferences when it comes to technology so I believe that a wide range would be beneficial.

One of the mentioned above, not all.

N/A

tables, with a keyboard, are useful for note taking.

I work better with laptops or computers than with smaller devices like tablets.

People should buy their own.

Windows 7 only! All subsequent Windows o/s's are horrible.

Actual full sized laptops would be great.

Most students appear divided between Windows and Apple. I prefer Windows, but Apple products seem more popular around campus. Maybe both types of devices could be made compatible with class activities.

Unless the tablets come with a stand, and a keyboard I don't think the university should be spending more money on devices that will just distract students during class.

Matlab on checkout laptops would be great.

Laptops should have priority over tablets.

how will liability be implemented on such devices? is there fee? or priority?

na

if there are the tablet crossovers which double as computers those could be really handy for all students.

I use linux regularly but I don't see a need for it outside of students who are using linux tools in their classes (very small pool compared to the overall student body). That said, distributions like Mint are very approachable but students might not understand why they cant run Word. Tablets would only be useful if they were something like surface pros where handwriting capability is actually viable. But those things are prohibitively expensive for how quickly they would break or be lost.

latest software. Make magsafe 2 (or at least adapters) available for checkout

Please make Word available on Macs, not just Pages

N/A

N/A

As a campus we should pick on system that is preferred and use that.

none

Laptops should decrease in importance as wireless and cloud storage with enterprise software become more reliable and accessible.

Lots of chargers for standard devices - Mac, iPhone, Android phone, etc. Headphones. Mouses. Ethernet cables.

NA

N/A

Linux laptops would be good for any CS student as some of the classroom assignments require using it.

I think this would be a nice addition.
Maybe wireless ergonomic mouses, or for art/media students Wacom/similar drawing tablet tools.

OSX and iOS are the only worthwhile OS to implement in learning. Windows will soon be obsolete. Linux has always been obsolete.

It is easier to type and take notes on a device that has a physical keyboard.

Just updated laptops. The current laptop carts have very old Dell laptops that barely hold a charge and whose batteries don't even last through an entire class period. We had major difficulty getting the most recent version of Excel on the laptops for use with our STATS 145 class.

Charging cords will help also with a plug in for wall outlets

Please consider gathering and providing a stash of compatibility cables, thumb-drives, and other storage or connective equipment so students could more easily hook-up their own computers to projectors or school equipment for presentations and online conferencing, or to move their digital files from one place to another.

lecture capture technologies such as cameras and tripods; these are especially useful for people who use note takers in science classes that have important demonstrations such as chemistry and physics, where notes on the demonstration are not sufficient to learn from.
Question 18

Last year, main campus students ranked items for improvement, and student fees were allocated to make improvements according to the rankings. Please rank the following general areas, and provide more information in the text box that follows.

Levels

<table>
<thead>
<tr>
<th>Levels</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>More Academic Software Deals (such as for Adobe, Matlab, SPSS)</td>
<td>458 23.2%</td>
<td>410 20.77%</td>
<td>296 14.99%</td>
<td>265 13.42%</td>
<td>163 8.26%</td>
<td>164 8.31%</td>
<td>218 11.04%</td>
<td>1974 100%</td>
</tr>
<tr>
<td>Lobo Wi-Fi (More access points, roaming...)</td>
<td>1123 56.86%</td>
<td>495 25.06%</td>
<td>143 7.24%</td>
<td>86 4.35%</td>
<td>56 2.84%</td>
<td>49 2.48%</td>
<td>23 1.16%</td>
<td>1975 100%</td>
</tr>
<tr>
<td>Improved Availability of Student Equipment Checkouts (Laptops, Tablets, Camcorders, Projectors)</td>
<td>57.94%</td>
<td>241 12.44%</td>
<td>398 20.55%</td>
<td>301 15.54%</td>
<td>345 17.81%</td>
<td>322 16.62%</td>
<td>273 14.09%</td>
<td>1937 100%</td>
</tr>
<tr>
<td>Improved Student Access to Computing Lab/Pods (such as more Macs, more PC's, greater availability seats)</td>
<td>81.41%</td>
<td>200 10.3%</td>
<td>383 19.72%</td>
<td>478 24.61%</td>
<td>374 19.26%</td>
<td>310 15.96%</td>
<td>116 5.97%</td>
<td>1942 100%</td>
</tr>
</tbody>
</table>
Text input

I am constantly using special software, like the Adobe Creative Cloud and find that through course fees, I have access to special labs, there should be an option to personally purchase the software for personal use.

The Wi-Fi at the law school is good enough I don't foresee the need for anything but maintenance. If other parts of campus are not up to that standard, my priorities would change.

distance learner, don't use campus facilities

Cell reception and WIFI are crucial and unsatisfactory at this point.

Wireless is not good in most parts of campus. Good Wireless should be top priority!

Free software deals would be more useful. Wi-fi is important for students to be able to utilize their phones and computers. Having more availability with computers in computer labs. Sometimes when I go the computers are all taken.

As cheap as products like Adobe can get, the better. Especially Acrobat!

Good internet is absolutely crucial. The fact that it is usually easier for me to go onto my data plan on my phone than use UNM wifi is telling. Granting high-speed internet to all of campus should be a major priority. I personally don't ever need to checkout equipment, but if I were in a position to, I'm sure this would be a priority for me.

Integrating technology into classroom lecture engages students in more creative ways than by traditional means.

There should be no cell phone coverage on campus anywhere and a nice white noise generator in the FM frequency range to block all cell phone signal on the campus.

Always good to have more than enough computers for us. Never bought software from UNM. More lobo wifi access in DSH. I would like to access desktop infrastructure from any computer.

**BEFTER SERVER AVAILABILITY FOR REGISTRATION!!!** It's ridiculous that it can take an hour or more to register every year while the server freaks out.

WiFi is essential, especially in doing UNM Learn classes.

I always get disconnected from Lobo Wifi at random and sometimes it won't even connect when it shows good service (on my phone).

For me personally, all the points check out and cause no issues, apart from software (Adobe mostly).

Adobe Acrobat Pro is only available on two PCs on campus, whereas Adobe CS6 is available all over the place. Why? Mac users aren't the only ones who need to edit .pdfs.

Would be nice if students can receive discounts on Microsoft Office, Adobe, etc.

UNM wifi has been more of a pox on my existence than any other technological imposition I can today contemplate facing in college. More lab PC's would be nice. The macs are garbage and you should burn them all. As abovementioned, checkout laptops sound like a brilliant idea and a magnificent potential help to many.

It would be amazing if students could rent out equipment (like laptops) and take it out of the library.

The two main areas that should be focused on is the wifi strength and improvement for learning through both "old" technology and "new" technology. Old technology is "old school" methods. The use of mastering physics and such have not been working so well when creating a good environment for teaching (New Technology). The use of physical homework in the form of textbook problems, packets, worksheets are more helpful than mastering physics. Therefore, it is best to keep some of the traditional ways and methods of teaching/learning, "New" technology methods like Blackboard Learn, online courses, online lecture videos/notes, etc have been really helpful at reinforcing learning and creating new ways and environments for learning. In conclusion, I would suggest that we continue to add new ways of learning with new technology, but in a gradual growth and without the disappearance of old methods of learning and technology.

Every now and then, it's hard to connect to Lobo-Guest or Lobo-WiFi and I have to click on the other to gain internet access.

<table>
<thead>
<tr>
<th>General Classrooms (More lecture capture, screen sharing tools, etc.)</th>
<th>116 5.96%</th>
<th>225 11.57%</th>
<th>302 15.53%</th>
<th>341 17.53%</th>
<th>469 24.11%</th>
<th>310 15.94%</th>
<th>182 9.36%</th>
<th>1945 100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual desktop infrastructure (access lab software from any computer)</td>
<td>56 2.9%</td>
<td>131 6.79%</td>
<td>207 10.73%</td>
<td>276 14.31%</td>
<td>328 17%</td>
<td>547 28.36%</td>
<td>384 19.91%</td>
<td>1929 100%</td>
</tr>
<tr>
<td>Better Cell Phone Coverage</td>
<td>111 5.69%</td>
<td>268 13.74%</td>
<td>229 11.74%</td>
<td>206 10.56%</td>
<td>199 10.2%</td>
<td>227 11.64%</td>
<td>711 36.44%</td>
<td>1951 100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell

Absolute frequency
Relative frequency row
Relative frequency
I think cellphone and wifi coverage is more important, for safety reasons, especially because if students have late evening classes and have to walk from their class to their car, it's important to be able to get in contact with police in the case of an emergency. Some devices I use don't have cell service, but I connect them to the wifi.

It would help the professors - like the historians - who want to show interactive maps and the like to have access to those things in buildings like Dane Smith.

Wifi and cell phone coverage needs the most improvement, particularly in the basements of Zimmerman and Centennial Libraries.

I think it would be great to implement all of this but if it means raising tuition and other fees then I could care less for it.

Because I have a desktop, laptop and tablet, software deals are the most appealing to me. Equally, accessing a virtual desktop for any lab work is also appealing as is having improved Lobo Wi-Fi access. Having access to backup devices either on campus or through equipment check outs should my devices brick would be nice.

Roaming please!!!!!!

Honestly, I didn't realize there was a way to check technology out

The wifi needs to improve in reliability and there are a few spots on campus that are deadzones for coverage and putting the two together makes for a disaster at times. More labs with greater availability are very useful for classes that need computer time

N/A

n/a

I think that all students should have access to portable technology and should be able to access the software needed in order to complete assignments.

Wifi I think is the most important - it not only involves doing homework but also checking on updates for events and classes. Software is also really expensive so student deals would be amazing. The others aren't as important to me as I don't generally use it. However, sometimes the technology in classrooms don't work and delay the class which can be annoying.

The Wi-Fi goes down quite often so that is a major priority that needs to be fixed.

Nothing IT does is useful, so just give me cell phone service and refund my IT fees, so I can fend for myself.

Cell phone coverage has much improved. Links to academic software could be added, many already exist on the internet! Ranked by what I actually use

We need more coverage wherever we are. One option that wasn't there was lab hours. It would be nicer if there were more computer pods and printing labs open longer.

Problems with Wi-Fi are the most negatively impactful. If I can't connect to network, sometimes I can't work. This means I have to go somewhere else, or find a ethernet jack, which is sometimes difficult.

None

I think WiFi is an important component of learning at any point or setting. It should be worked on to be made better.

The wifi network an UNM main campus is clearly not able to support much of the network traffic students put through it. Thus, wifi improvements are my priority. I would also like to see more technology afforded to professors so they may publish lecture content for later review if needed. The rest, I have little vested interest in.

Lobo wifi is very important because the majority of all programs used need wifi, where cell phone coverage is the least important.

The most important for me is Lobo Wi-Fi access. I have a difficult time sitting at outside areas of buildings and using my laptop for school work when I have a break in between classes.

I believe it is an extremely bad idea to use our student fees on cell phone coverage, we should use the money to improve the situation of our university not access to twitter and facebook.

Are virtual desktops already a thing? I'd love to be able to access stats and GIS software from my own computer.

N/a

The most important thing is to create tools to enhance learning in the classroom.

It would be great to get SPSS for free. And if the Lobo-Wifi overall connectivity could be enhanced, that'd be great.

It's annoying when you can't connect to wifi so that needs to be fixed. Then its annoying when i don't have service in my classes when i can't connect to wifi on my phone.

Wifi is very important

The Cell phone coverage is almost as bad as the wifi coverage. I've never understood why it's so bad in places at UNM.

Hopefully when Reagner is remodeled they'll have updated tech

Most of our in-class assignments are on Learn. If we can't get wi-fi in the classroom, or it keeps disconnecting, we can't complete our assignments.

Does anyone use lecture capture?

Not sure where it falls above, but the linux servers could use an upgrade. Much of the software is several major revisions behind their current iterations.

Because many students are using Adobe Acrobat for PDF files, i think there should be more discounts on software and products. In order for students to successfully utilize computer equipment, wifi is the most essential tool to have when working online.
Lab software access from any computer would be incredibly helpful in completing work on a more flexible schedule vs. having to be in specific locations.

Lobo wifi (at least in the dorms) constantly goes down and is pretty slow about 60 percent of the time. I realize IT can't really do anything about cell coverage but it's pretty terrible in most buildings. I use adobe illustrator and need to make PDFs for most classes so it would be great if INM had some kind of deal for that software for personal use.

I don't think cell coverage is important.

Have multiple computers and would prefer the low cost option of purchasing software over having to use one license for each computer (all computers). For example, “Install Office 2016 on your PC” will not work as a download (authorized computers), will only work for one computer at a time and have to remove access for previous computer.

I am not on campus, rarely for class.

N/A

If the Wi-Fi is off, then a good amount of the others will not work also, therefore, the wi-fi is the highest priority of the them all. Then the virtual desktop infrastructure needs the least because in my experience, I have not had many trouble with this area.

I am a more traditional type student. Therefore, phone coverage and having laptops to check-out is of little importance to me. I appreciate Learn, projectors with high quality, areas to link my laptop to for Power Point. I also appreciate recorded lectures—just audio is fine.

phone service in Zummerman Library for texting.

No cell service in Anderson

a cell phone cannot give a student the resources they need to complete their work. More pods and lecture capture will help.

Cell phone service is terrible in buildings, also Lobo Wifi is usually not too good either.

It's a waste of money to buy laptops for check out; tech changes too fast. Invest in the stuff that lasts: software deals, wi-fi and cell coverage areas. I can't get iMessage on campus at all (Sprint, yeah I know...) and that's just stupid.

The ones of highest priorities would be because they were the issues I had to deal with throughout the semester. The lowest were due to issues that weren't as important or that I didn't have to deal with.

I get fine cell coverage everywhere except the basement of the honors college, but that is expected.

Having the software I need at home is extremely important, followed by cell service and wifi on campus.

Need SPSS cheap!

Why SPSS? We need STATA as the stats software. It's only in 2 labs on the entire campus! ...how are you going to get us better cell phone coverage? Isn't that up to the companies like AT&T, Verizon, et al.?

Lecture recordings are very important in my opinion, besides having wifi signal! Lecture capture is important for student who miss class, and for present student to refer to too, for revision for example. I feel this is part of future education so should be implemented asap. If my laptop ever failed, I'm very reassured to see that you guys make your best efforts to provide such equipment, great job.

There should more provide the things to charge laptop for class. Also lobo wifi has a lot of problem so it should be managed by stability and speed.

LoboWifi is absolutely terrible, it hardly works and in some buildings such as Dane Smith it doesn't work at all. Cell phone coverage is good too because sometimes when the WiFi isn't working, I use my phone to turn in assignments/take quizzes on Blackboard. More academic software deals would also be nice because software is generally expensive and not many students can afford it. Everything else on the list above is irrelevant in my opinion.

Cell phone service is lacking in several spots on campus, particularly the libraries. Lobo Wifi could always be improved, but it works well usually. Often, people have to wait for computers in the library because the desktops are so limited.

Software deals? Ugh, this university is the absolute worst. You all just don't get it. The tone deafness in NM in general, and UNM specifically, is stunning. This survey is clearly disingenuous.

More MACs and more support for MACs.

Cell coverage is spotty and unreliable on campus in ASM classrooms, Zimmerman, etc. Improved wifi in Zimmerman and across campus is important. Software deals for students is important for learning.

The bottom floor of Zimmerman has no cell signal and it has the group study rooms, so that tends to be a problem when coordinating group meet-ups

Better wifi would be my #1 pick over all others combined

no

Sometimes I need to take an online test on campus and the Wifi won't connect!!!!

I have a hard time finding places on campus where I get cell phone service, so please improve this.

The wifi needs to be way better.

Please make Wifi and cell service more widely available on campus. I shouldn't have to dread going into a building because it does not have service. I should be able to study or do homework anywhere I like on campus.

Adobe software free for students would be incredible. It's a huge expense for the students who need it.

tela vista hall needs wifi. grad students need wifi too

N/A
Better cell phone coverage in Zimmerman basement Improve wifi in Hokona College of Ed building

It would be nice to have a "not a priority" option that I could select multiple times.

Cell phone service is only useful when there is no Wi-Fi. If there was good Wi-Fi on campus, I would never use my cell phone service. Most people have some form of their own devices, so I think the Wi-Fi needs the biggest improvement.

HSC student

In the basement of centennial library always has no signal of cell phone.

wifi should be better

Wifi is really important to everything I do Free/ cheaper deals software would be amazing

It would be great to have lobo wifi while roaming through campus. Wifi tends to go in and out while walking

wifi is super important because wether you check out a computer or buy one if you can't access the internet it is useless. check out is a great idea because not everyone can buy a computer but they are soooo essential. software availability is another great thing students truly need, and it relieves the conflict of buying the wrong software and being out of luck until returns/ exchanges are done. More computers and more class tools are close in priority ranking to me because yes more would be great, but if there are already more to check out this is less of an issue. Classroom tool need really depends on what kind of lecture it is. Lab software would be nice but not essential for most labs.. maybe high level ones but 100 and 200 don't NEED that. Cell phone coverage is always great but this is about school not texting so it isn't an area where the budget should be focused, instead just whatever is left over.

Please have a larger server for campus WiFi

A solid connection that I can do my research with is the most important thing for me as an individual.

I get bad service in the library basements which make it difficult to communicate with group members to work on group projects. That could be fixed.

I feel comfortable using technology from anywhere I may be. If I could access and turn in homework from any place, that is very helpful, I placed Equipment Checkouts lower because most people have access to these at home, most people OWN them already.

Better coverage for Lobo Wi-Fi would be helpful. It was quite nice in previous semesters to have Lobo Sec, which had far fewer people on that network. So perhaps Lobo Wi-Fi having more access points would help to recreate that experience.

There is only one place on campus that I have access to ArcGIS weekends (escape pod), and sometimes the people who are supposed to open the lab don't show up. That's bullshit.

I would like more places I can print on campus.

wifi is necessary for pretty much everything and almost always gives issues or goes out when I need it

As stated above the ITV format is wonderful.

I think the Wi-Fi usually works well on my laptop but I still have issues on my phone, and I think the Wi-Fi could be better in buildings like Dane Smith, although I know it is difficult with so many people connected in a large building like that.

1・ Cell phone coverage is weak in so many areas of campus (classrooms, SUB, zimmerman) 2・ VDI would be amazing 3・ Adobe deal would be helpful for so many classes, extracurricular student organizations, and self taught design skills in general. It would make students more marketable to employers if we had access to adobe software in college to improve design skills 4- camcorders can only be rented for film students currently, but it would be helpful if other students could rent for class projects that require them

N/A

I am not as fortunate to have enough cash to own a laptop, but I appreciate how the library does let us use their loan out laptops. Also the Native American Studies department deserves to have computers in their small library section for students as well.

Do not take away ITV!!

Cell coverage is awful in Zimmerman and underground locations, but that's to be expected, and it's fine as long as the Wi-Fi is working. Wi-Fi is by far the biggest priority.

I would like for the wifi access to go back to automatic login on devices and not to have to go to the website to log onto the network.

We shouldn't have to pay more fees for great internet!

Software like Adobe is now only available with a subscription, very costly for students! Also e-textbooks at low or no cost would be extremely helpful.

Lobo Wifi as a whole is lacking across campus. I would much rather have a fast, reliable, secure network than having any of the other options.

N/A

All I care about is better wifi and deals on software

Students should update their own account software

Classroom technology needs to be updated

I tend to bring my own computer, so I need the wifi to work as well as possible. It does well over in Anderson. The labs being open so much is very helpful, but would appreciate more Saturday hours for those of us that work.

Wi-Fi and phone service sucks on campus. A big part of the reason I refuse to physically attend classes.
Access to software is a huge issue...many classes are scheduled in some of the rooms where the software is installed therefore it is difficult to work on homework that involves software such as powersim and MatLab. I would suggest having it installed on a few laptops that are available for checkout.

Students should not use their cell phones in the classroom, it is a huge distraction and takes away from the learning experience to other students who are there in the classroom to learn.

Academic software is higher priority but I couldn't change once selected

rarely do I require the use of cell phone for educational purposes but consistently I am forced to devise ways to utilize 90 day uses on academic software to accomplish assignment objectives

More discounts on software and hardware (like laptops, hard drives, even cell phones)

My phone doesn't have signal when I am at Zimmerman basement.

STATA is only available in the Political Science lab, to which there is limited access.

The amount of fees a student pays should be based on what they actually use. Some students don't use computer pods or gymnasium at all but are charged for the use. We should be able to opt in and out of what we want to pay for as students.

In terms of software available to students - with some software the student can only receive one copy of the software. This makes it so that a student cannot get the software again if they get a new computer. Usually, this software is essential for coursework. If there was a way to prove that the student truly did get a new machine it would be nice if we could re-download the software. Examples of these are Microsoft Visio and Microsoft Project.

I use my own laptop more often so I just need to be sure that I will have access to wifi, internet and programs.

The cellphone coverage in the engineering pods is actually non-existent

More Updated Software licences for students.

Thank you guys for having long hours open in the SUB labs!

I think the setting is important, with a dual action of software and quality settings for students to explore and enhance intelligence.

The MOST important thing is access to working printers. Sad to see that not on here. Second is sufficient staff to deal with printer and computer issues promptly (especially in last weeks of semester when everyone must print!!) Speed of internet and access to internet are vital. If you have 20 minutes before a class, that should be PLENTY of time to log on, retrieve a document, and print; if the computers are so slow that you can not do that, there is a problem. The campus internet shouldn't be bogged down so that that is ever a problem. Throw whatever money you need to at networking so that that is never a problem! I've had zero trouble with my cell phone.

Wi-Fi needs to cover more areas

Give back the ten dollars worth for printing, that is the most important thing

I wouldn't know if things have improved but I feel they do have importance and improvement should always be the main goal

Overall I feel like Wi-Fi is a main concern because no matter what most people on campus I know and have talked to have had complaints with that versus anything else listed. Wi-Fi is used for an endless amount of things on campus and would strengthen the campus the most.

Software is expensive and confusing for many students. Having a university subsidized version of pdf editors, revvit, autocad, etc. would help many students to be more productive. Wifi is very important, especially in high traffic areas/times. LEARN NEEDS TO BE CAMPUS WIDE AND PROFICIENTLY USED.

Wireless access has been the biggest culprit, especially the weak connection in the entirety of the CFA building.

Wi-Fi can always be improved

I believe that there should be a better wireless connection with a better capacity during the day.

nothing to add

I have all the devices I need, so being able to get internet and programs for them is my greatest concern. The devices for the classrooms are nice, if the instructor knows how to use them.

More Adobe deals would be VERY nice to have! Also better cell phone service especially in the case of something bad happening on campus.

College is expensive enough without having to pay $40+ for certain software not available on campus; not everyone is capable of bringing laptops with them to campus, better access across campus would be great; some pods have terrible hours and some have exclusive rights to certain programs (adobe creative suite)--making these accessible can help mitigate student frustration with cost of software.

There are areas where the wifi does not work well that need improvement. More software deals for students would be wonderful.

There is practically no wi-fi in the CFA building, which is were 90% of my classes are. It makes it difficult to function both for students and teachers.

Cell phone coverage could be improved in Hokona Hall for AT&T Wi-fi is getting better, but could still be improved

I think wi-fi is the highest priority and having it available on campus is crucial. I'm not too sure that cell phone coverage is really needed.

Faster WiFi

The biggest problems for me have involved the Wi-Fi and phone signals on campus. They have gotten a little better since last year, but still tend to be quite spotty.
Lecture recordings. Text messages for alerts.

More deals for students on software, windows 7

Improving wireless connectivity allows for a variety of electronic devices to be used, making it the most important. However, it’s always good to expand the ability of classrooms to use that technology, and to put the technology to take advantage of the infrastructure in the hands of students who may no be able to have access otherwise.

Access to virtual machine software would be helpful

STRONGER WIFI CONNECTION

Pay for the Adobe Creative Cloud is tough, it is really expensive but necessary. Lobo Wi-Fi has definitely improved this semester, please keep this pace. AT&T’s reception is pretty bad on campus, I know that is their fault, but maybe something can be done? Even Wi-Fi calling doesn’t always work inside Zimmerman.

It is particularly important that software that is used regularly by my courses is kept as a low cost to me.

I am again upset for having to pay an extra fifty dollars rent for access to lobo wifi, as told by Student family housing, and getting very bad internet service. they told us the reason for our fifty dollar rent increase was for Lobo internet and wifi, although it never seems to work.....

Need to communicate to students about software deals, where do I find them? The bookstore website just sends you to the manufacturers sites - not helpful at all.

WiFi is most important because reliability can make getting work done that much easier.

I think software like Adobe that is expensive should be available to students.

Stuff in the classrooms should actually work. The CE lab on the 3rd floor almost never works and we get nothing done in class because of it.

Wireless more important

The only one of concern that I listed would be the access to computing labs. There is enough pods or computers from what I’ve seen, but some of the tech is outdated and could use replacing.

What is actually going to help students succeed as students should be highest priority, and having access to the internet, wherever and whenever a student is on campus makes a huge difference in one’s ability to research, communicate with professors, other students we’re collaborating with, to access assignments, etc. Better and easier to access wireless is vital.

WiFi improvement related to actual interfacing and interacting with it would be much appreciated. As to the rest, the software deals aren’t at all that great, seeing as it’s just money we already gave out to you (even thought it is a little less for the software, it’s not really worth the effort). The rest aren’t really that important at all, and I don’t think anything actually needs or should get improvements.

I don’t use any of these this semester, I was off campus.

NA

WiFi is essential to my academic performance as it is widely needed and essential to every aspect of academic success. The checkout of computers is needed as many students can not afford technologies. Rentable E-Books would be needed for academic performance.

They are all important. Categorizing by priority is a false exercise.

WiFi access has improved significantly this school year, however the more infrastructure improvement that can be done, the better! Also, if there are more devices available to students for checkout, more students might be inclined to study on campus, creating a larger and more interconnected community.

Cell phone coverage in the basement of libraries! Better deals on software in general or deals on buying technology.

We have the music softwares just at the music building. It would be nice to have it at least also in the fine arts library. The cellphone coverage is too poor especially in the music building.

The Wi-Fi is very unreliable

Personal tech access and software is a large bonus for students and staff. It’s becoming more and more important, for sociocultural and professional reasons, to stay connected. I think it’s a huge turnoff for prospective students if their devices don’t work on a tour or have difficulty with coverage.

Getting the wifi go be better would be very important

WiFi is king, bro.

Nah

School is so expense - now the fees are separate from the tuition - getting software and books is a major hardship for me

I need to be able to access software at a low price but pretty much all of us have the electronics

Network is unreliable, cell phone coverage could be better but not crucial, sometimes feel network interferes with cell phone coverage.

In general, Lobo Wifi is satisfactory, but I have run into some slow-downs in highly populated areas (e.g. Dane Smith).

Take classes at UNM West and have missed work related calls and important text due to poor coverage in the building.

Stronger wifi, stop selling bandwidth

I would absolutely love to see more classes utilizing class capture. I don’t think students need better cell phone coverage there is no reason to use your phone in class at this time ((maybe if things change in the future)) and there are plenty of emergency phones about campus.
Better wifi and cell phone coverage are needed to improve access to the internet. Then classrooms need to be upgraded to white boards instead of chalk boards because I hate the sound of chalk scratching and squeaking and it makes for an unpleasant lecture experience.

**NEED RELIABLE COMPUTERS AT UNM GALLUP**

It would be nice to have cell phone coverage in the basement in Zimmerman and the Central Engineering building.

My choices say it all.

All instructors should record all their lectures

The Academic Software and Lobo Wi-fi are both top priorities. Academic software deals mainly because students can't afford for books AND software. Wi-fi because college students need access anywhere on campus.

We need better cell phone coverage at the library. Sometimes we are waiting for a ride and a call or text message doesn't come through until you leave the building, which is can be dangerous at night.

Lobowifi is horrible - poor connectivity, poor consistency, that stupid safeconnect should not need to be downloaded every time I use my laptop. So, what's the point of having "more" access points for something that isn't all that great in the first place. I don't get why this is so hard when other, bigger and smaller universities all over the US can manage this without issue, even with guest wi-fi. How about better wifi!

There were several that I think ought to be of highest priority--Lobo Wi-Fi, General Classroom and Better Cell coverage. It was really hard to decide. I chose overall Wi-Fi coverage as first, because that really lends itself to better overall experience.

A lot of times the in class monitors don't work well

Having cell phone coverage at zimmermen library.

Office 365 is a fantastic tool to have available although it would be nice to have student discounts/access to things like Photoshop, CAD software, and especially Adobe since working with PDF's is huge at least for me.

Would be great to have a 24 hour computer lab

I want the Wifi to be reliable even when there is a lot of weather outside. Also, I would like to see more Adobe Creative Suite Software at more computers.

Regarding the Cell Phone Coverage, I think it's very important for any kind of emergency. It's kind of scary knowing that there are buildings or areas were the cell phones just don't work and if I have to make a call for help... well, I'm screwed up.

Make the software deals known. I bought mine before I discovered I could have had them free or significantly discounted.

College should allow students to access many different types of software during academic session. Allow everyone to play with the large library of Adobe products for anyone paying for classes.

Have had classes drop us due to storms etc in ABQ

The academic deals are not so important to me as i don't use any of them. The cell coverage is fine and the wifi and classroom tech is the most important to my learning

Lobo Wi-Fi is not dependable and all of the devices that I depend on use wifi!

I primarily use Lobo Wi-Fi on campus and it is sketchy at best.

Wi-Fi is ESSENTIAL. Although it is already decent, it can never be too good. General classroom technology is important to me because it can help me learn more. Having good technology in the classroom would help me.

Students should have access to technologies that they can't access at home or regularly and school should be a place where they can take care of school work and personal business.

Once again, the needs of the under-served, or those with medical or physical challenges, need to be better addressed and understood.

Wifi needs to be better, perhaps create an app that can be downloaded so students can use it on their cell phones easier.

Software for discipline specific projects should be provided at a bulk discount by UNM IT. One example would be STATA.

Students should be able to access lots of Software for free.

All we want is more stable internet connections.

Most students use their phones and laptops for class but the wifi is horrible, also at on-campus dorms have weak wifi signals. In a lot of classes, there is often no service for phones.

Adobe because everything is now pdf form

all of these choices need improvements because where always checking on these to see if its okay to use.

Specialty software requires access to the computer labs. Accessing the computer labs means I have to pay more for parking. Parking is an issue anyways, so if I can work remotely on my projects, money and time is saved!

I am online student, my highest priority is being able to capture all the lectures in the classroom.

The classes I took last year didn't require in class computer usage. I'm more interested in being able to connect to the Wi-Fi using my smartphone in DSH and Ortega Hall.

Better wifi at UNM Taos campus
At the law school, every time we start our laptops we have to sign on to the LoboWiFi; it should be where we have designated a laptop on the WiFi when starting the laptop it should automatically connect. I could understand re-signing to the LoboWiFi every month but every day does not make sense.

Roaming Wi-Fi is huge and has made a large impact on productivity.

Cell phone coverage is poor in many basements (centennial and farris for example). This needs to be improved.

convenient checking out of laptops (Windows) would be a valuable resource for many students.

A secure Wi-Fi is very important. This past year it was difficult or impossible to log onto a secure Wi-Fi. Have in past years. Very dissatisfied and uncomfortable this year!!!

WiFi is the priority - would be good to have strong coverage across campus but also in the sports complex. Software availability would be great also, as packages are expensive. Cell phone coverage is fairly strong everywhere.

More Lecture capture would be great.

None

I would use Adobe all the time if it were cheaper.

I would like to see more software such as CAD and programming student pricing on software.

WiFi needs to be improved

I use computer labs often, and i overall am satisfied by them. However I feel like they are more concentrated in some buildings as compared to others, it would be nice if they was at least one accessible computer lab in each building.

I like the idea of being able to check out computing equipment, I like the idea of better cell coverage in certain areas. I like the idea of good wifi EVERYWHERE, including basements and DORMS

more distance learning options

I do not attend lab classes so these are not high on my list. As a graduate student most of my time is spent in seminars or the library conducting research

I think, as a school, the main focus should be on learning, not cell phone coverage, or roaming for wifi; you can't honestly be too invested in your work if you're moving about. School is for study; better equipment, access to that equipment, and places to use and study with that equipment seems paramount.

My priority is to have access from my PC whenever I'm on campus and that sometimes is not very easy, wifi access has been restricted to public on campus and I understand is for security reasons, but not being able to connect to wifi in the classrooms is a hassle.

At UNMG campus, I limit my use to wireless wi-fi and cell phone.

better wifi access in outdoor areas, fix issues with having to log in multiple times from Apple devices

I think software provided for students is a huge deal for those who cannot afford it. This is the biggest learning tool.

The priority would be to have better access to technology in the classrooms, especially if the teachers are going to incorporate technology into their lectures. Better access points of lobo wifi , more software, improved student equipment checkouts,and better access to this equipment and technology will supplement an active student learner.

no

I don't use many of these

I have kids so I need to have better cell coverage to insure in the case of emergency they can reach me; lobo wifi is unpredictable and not always available as needed. There have been times where the professors haven't been able to access learning material in the class and it wasn't accessible out in any other study areas either.

I believe that for those who do not live on campus, it is extremely important for us to have efficient wi-fi in order for us to do your assignments.

NA

N/A

The wifi network should be improved

I see all of these things as being very important. It is hard to rank them when most of them are rather essential to my success as a student.

I know that in a lot of the buildings with basement levels such as Cassater Hall, cellphone coverage is nonexistent. We also see that some classrooms lack things like projectors, whiteboards, document cameras,etc. making the teacher have to change the lesson plan from one classroom to another.

The wi-fi access is terrible. Cell phone coverage in buildings is terrible.

Lobo Wi-Fi is legendarily bad. Why are we now forced to use wifi on unsecured network? Lobo Sec wasn't much better, but at least semi-secured, in that casual passerby would need to look up WEP key. If Lobo Wi-Fi has some form of encryption, please advertise the fact. Classrooms should all have ability to capture lectures! Screen sharing would be great too, in both directions, faculty to students and vice versa. Don't worry about SPSS, R is more than sufficient, but Matlab, and even Mathematica, are very welcome.

Improved student Access to computing lab/pods would greatly improve my experience at UNM.

Too many dead spots

Being able to use programs that are only available in small areas on my personal laptop, so I'm not stuck driving from my house just to do homework. I don't really live too close to campus. Specifically ASPEN PLUS V8.8
Better cell phone cover for safety/security reasons.

The lobo-wifi needs a lot of improvement, it does not work a lot of the time. More labs would be nice and also equipment checkouts also.

N/A

The wifi gives me headaches.. HEADACHES! (that was a Drake and Josh reference by the way)

Computers on South Campus

I would rather have the ability to check out equipment as the need arises rather than making sure that my cell phone has a signal.

Having more software deals would make it easier for students to have access to programs they may need. For example, I have heavily used both ESRI ArcMap, and EDRAS Imagine for my thesis processing. I have been able to use both licenses on my personal desktop which has allowed me to be more productive. Having access to programs would ease congestion for shared computing resources.

Students with portable devices needs Wi-Fi access across campus that has strong signals and very secure.

someone needs to wake up...I bought a twelve-inch 360 lenovo laptop that everything and more that these fancy tablets do.

Cell coverage is important, in case there should be some kind of medical emergency.

Most areas where people would like to access Learn or Lobomail may be done at public or private computers on campus. More general classrooms allow the instructor to more easily proceed with the class.

if there is a problem about the network or wifi we would need to use, i ask that we shouldn't get denied because not everywhere you go you don't always have wifi to do the work you need to.

Wi-fi improvements are always nice, but cell service is a close second. There are a couple spots on campus that just don't get wifi.

I feel like my phone (which is an iPhone) always has trouble connecting to the network. It counts down and reloads like I never entered my password. I don't know if that would be counted in "coverage" but it's the one thing about technology on campus that can be quite frustrating.

Wi-Fi is never that trustworthy, so try to make that the top priority!

this really does not apply to distant students.

The network is very difficult to access especially in cases where you have several people accessing UNM's network at once. This is challenging. Also the ability to access the internet on my phone is not always a possibility which I do not know if that is related to the internet availability, or network availability. This can be challenging if I need to access my email but cannot do so.

SPSS should be loaded on more computer lab computers. it is a key tool that we all need.

The majority of students work on their own equipment, wifi access to ALL brands of computers is essential. It appears that Apple products have priority and windows or hp users are not given the same ease of access.

Lobo Wi-Fi allows you to use UNM Learn and the web to access information for assignments.

none

I think there needs to be more software deals. For example, I need to use ASPEN for my chemical process calculations course. The software is only available in one lab in Farris or in another lab in Dane Smith Hall. ASPEN in Farris is an older version than the one in Dane smith. Therefore, if you start in Dane smith you have to finish it there. This is difficult because we usually have time in class (which is in the lab in dane smith) to do our homework. If I want to finish my homework, I have to work around all of the classes that have that room reserved. Therefore, software such as ASPEN need to be more available on campus, or be given to students to download such as MATLAB. I know upperclassmen get the opportunity to download ASPEN from their computers, but sophomores don't due to limited licenses. This has affected my ability to manage my time and my ability to learn the software. I think cell phone coverage is the lowest priority because I do not need my cell phone to learn. I need access to software and access to laptops, tablets, study space, etc.

All of these are important. The reason I ranked Virtual Desktop Infrastructur last is that it doesn't apply to me very much. This could be extremely important for someone truly affected by this.

We must be able to access our devices while on campus. Period.

The wifi needs to be better for laptop usage and cellphone usage.

Any computer, that means I can SSH into mine? if only you had a meraki set-up.

LoboWifi on campus becomes a joke. There are many places there is no service thought I can see a node in the ceiling. It needs to be upgraded. And with so many individual devices, it just can't handle the load.

Would be nice for more recording of lectures and general software downloads.

Cell phone coverage is poor in basement areas like Parish Library. Don't know if it is possible to install repeaters.

Better Wifi is always the most important thing. If that's not available, it would be cool to be able to stop in more places and quickly log onto a wired computer.

No cell service in most of Zimmerman.

Whatever lowers price for the student helps.

More software deals for download would be great! Also renting out of electronics such as cameras would be really cool.

I wish the technology that is available were being used in the classroom and not classes being cancelled.
I feel cell phone coverage is already good. I think more software deals would be cool to provide students with free services they actually use.

I don't check out much equipment, so my opinion is less informative.

I'm pretty happy with things, but I don't have a laptop or a printer. I use qua am for these things.

Having on campus computers available is the best thing. I walk into the library. Dane smith. Or Mitchell and 99% of the time. All the computers are taken. You either wait and hr. Or go somewhere else.

It is important to remain connected!

I like having wifi wherever I am on campus. It's convenient and easy.

I think that the network access is important but not as important for cellphones; however, there should be more accessibility for laptops.

most important is to have improved availability of WIFI and software deals.

With regard to greater student access to computers, please designate some quiet areas. I had to take a practice GRE one morning, and the library was very noisy; it was distracting.

Product of the times. We need strong internet specifically in Res Life. Should be the highest priority.

Need more Lobo access points

Never used MatLab so I have no comment on that. Computer labs are far to come from here at the Valencia Campus, no one knows where they are. Cell phone coverage is not important to most school work. Lab software should be available more than just at campus. Lectures can be more successful if lecture capture was working. More technology should be available to students. Wifi keeps cutting out and some people even lose their work due to the drop.

Students need more equipment so they can further better their assignments.

I think the hard network could be a little faster. also it would be great if yall had a secured wireless network.

Better cell coverage on the AT&T network would be most helpful. I know boosters can be expensive, but they might be worth the investment when coverage for this common carrier is knocked out in many buildings on campus; buildings that don't necessarily have people inside for class.

Lobo Wifi should be available everywhere on campus, and it should not be impossible to use on iPhones.

As I mentioned, accessing my password manager on campus can be tough with the wifi setup. I can fall back to getting at it with my cell phone, but only if I have service.

I'm pretty sure most studies show that many of these technologies promote shallower thinking, and abstractedness. It seems counter intuitive to promote them, and a wait of money that could be better spent. These technologies should only be implemented in the fields of study they are relevant to.

I feel that there aren't enough computer labs throughout campus, and I like to do a lot of my work in computer labs, so that I can concentrate without distractions. PLEASE OPEN EARLIER! Even Zimmerman library doesn't open until 7 in the morning. I like to get up early and go to a computer pod and do my work, but the I don't gain access when I want to. By providing more early morning hours, I would have improved student-access to computing lab/pods.

Lobo wifi needs to be improved. My cell service drops in the basement level of the Science building, as well as the bathrooms in Woodward. (Verizon)

If Adobe Illustrator discount is good enough, that would be great! Very helpful for making figures and posters for high-quality publications/conferences!

Reliable Wifi is essential.

Wifi and cellphone coverage are extremely important.

WIFI is super important and being able to access lab software from any computer is super useful too. Then having more deals is always better.

N/A

Good WIFI is essential for all the rest!

I don't really have any additional comments.

its not allowing me to check boxes, i would rate all as a 2.

n/n

For the most part everyone has their own devices so checking out devices is not overly important, but better wi-fi would be helpful as would cheaper products such as SPSS so that people can buy them and reduce lab use.

It sucks to not be able to walk from one side of the school to the other because if you're indoors or too close to the building your signal gets cut off.

n/a

Sometimes it is very difficult to see the chalkboard due to light glare. It would be good to have the class captured and reproduced on Learn. It is not easy to capture notes written across 3 chalkboards on a 8x11 page

I think the main issue that needs to be resolved is the wifi. I know that some people get really stressed out because they try to take an exam/quiz/test online and the wifi will stop working midway. I think that improving the wifi should be a priority.

Lobo Wi-Fi has been a HUGE improvement this year. Thank you!

I don't really see the need for more academic software deals. It would be much faster and easier to be able to access lab software from any computer.
Allowing students to check out computers for the entire semester would be a good idea.

Ease of access from anywhere on campus to non sensitive academic material should be allow students to work on any material from anywhere.

The wifi needs to be a stronger connection simply because when we're taking a quiz or test and it goes down, we get screwed out of a grade, and half the time cut throat professors don't believe us when we say "the internet went down". That's like saying "the dog ate my homework".

To improve general classroom topics faculty need training to provide a better experience for the students that are paying extra for this service that as of now I believe it was a waste of money.

The core of all wok originates from Blackboard Learn, so internet connection should be top priority.

The 'checkboxes' didn't work on the question #9. I wanted to more all somewhere in the 2-3 range. Defiantly better cell service. Where can students check out equipment? Better software deals.

Make the wi-fi less shitty. It sometimes won't even load the login page because I haven't logged in.

I think Lobo Wi-Fi should be very important because most people use their laptops for online classes and for their classes on campus.

There were many times this year and before where I would be working on homework in learn and the WiFi would go out for a bit. Cell service all around campus is not that good.

**WIFI!!!**

na

more classrooms, paaking for staff and faculty,diaper changing tables in all restrooms

Well, I'm more than less a computer nerd, so...

N/A

we run out of macs and no cell phone coverage in many areas! Wifi could solve this for many, but some not.

I usually have my mac air with me on campus, but when I want to print, I log onto the lab's computers and it takes forever just for the computer to log on. Also, is there a way to have Learn and myUNM automatically logged on when you log onto the computers? It's pretty annoying to have to log onto the computer, THEN Learn, THEN myUNM. Also, can there be more postings on how one actually wirelessly prints from their own computers? I still don't know how.

software deals because it can add up really fast

I think Wi-Fi is one of the biggest priorities right now and I know you all are working hard with what you have to complete this.

N/A

99% of your student body relies on wi-fi for all online needs.

Lobo-wifi fails in some offices on campus and we have to constantly alternate between this and lobo-guest. In addition to more access points, I would suggest improving the coverage in quality.

Having a more efficient WiFi to use on campus would make it much easier to do independent work on campus. Not being able to due to the current WiFi makes doing work on campus nearly impossible

virtual desktop only if lag can be addressed- gave up using matlab from ssh because it was too slow to be useful

Better Lobo wifi

NA

I already have cell service all over campus, but getting deals on software is the most important because everything is already expensive enough

Walking through campus, the wifi cuts in and out constantly. Wifi in Lapo is basically non-existant

Where would these checkouts take place? I only know that you can check out equipment from Zimmerman Library so long as the equipment stays in the library. Cell phone coverage is terrible in Zimmerman. I also have issues sometimes in Mitchell Hall unless I stand by a window. The reason it's a problem in Mitchell is because the WiFi fails so often.

More academic software deals are definitely a priority to me! As an engineering student, I need access to Aspen Plus but there are few computers on campus that offer it. I work 40 hours a week along with going to school full time so I'm short on spare time. There's been a few times I went to do my homework but didn't have access to any computers that had Aspen Plus.

None

n/a

I definitely feel it is most important to have more spaces for Wi-Fi, because most individuals have some sort of device, but I constantly hear that students have difficulty with Wi-Fi in class, studying, or outside of class.

In general, classrooms are why we are here. They should be top priority. Then accessibility to tools such as computers and whatnot.

cell phone coverage at the school can be terrible

I luckily have access to a desktop computer and mobile technology but I can imagine that there are some students who don't have that same luxury. More computing areas seems like the most important option.

Cell coverage is terrible around campus. Stronger, more reliable wifi across 100% of campus property indoors and out is essential.
Wi-fi needs to have more speed and for unm students only

Students obviously need the required software to do work for their classes! Cell phone coverage is of lowest priority due to computers being available across campus to check lobomail or other such alerts.

I use my phone to collaborate with classmates the most frequently, followed by email. I benefit from lecture capture a great deal since note taking services are often inadequate in higher level math classes. I don’t currently use virtual desktops, but in the course of my research I may need to. I find access to be adequate to the labs, and as for software I use matlab and am happy with it.
Question 19
UNM IT provides multiple software packages such as Office 365, Matlab, and antivirus software. What other software should UNM IT Services offer?

Text input
STATA for statistical analysis
These are great
An official deal with Canopy for their python installation would be cool. That installation is awesome.
Adobe Creative Cloud.
Adobe Illustrator
Adobe Suite tools such as Photoshop and InDesign
Something beyond basic Adobe Reader.
unsure; plagiarism software; I try to use zotero but can’t make it to Alb for the inservice; this would be helpful
Better antivirus protection
N/A
Adobe
na
Adobe pro
Adobe Acrobat Pro for graduate students.
Adobe
Adobe products at discount
Adobe Dreamweaver CC
N/A
Programming software
longer Access to Aleks math.
Microsoft Office
GIS—it is expensive, but for the students who use it, it would be beneficial. Maybe it's possible to get it discounted. Currently if you take a class that uses it you can get a 1-year license, but you can't just get another one year license after that even if you continue to use it for projects etc.
ArcGIS
Adobe.
Solidworks
Full Adobe creative suite including acrobat. Perhaps letting students know what is available would be useful since I don't know what else is offered.
Adobe Acrobat Pro
It would be great to have photoshop
FlowJo
SPSS
Adobe
Photoshop, After Effects
I think Office 365 and the antivirus is what is really good for every student. Students get plenty of free software just by being a college student. No particular software that I think should be provided otherwise.
maple, mathematica
Adobe Suite, Camtasia
Maybe other Mac programs that certain departments would use, like Aperture for Art, for example
Igor Pro, Mendeley, and Origin
Adobe
not sure. but i should buy one for my home computer.
SPSS
Adobe programs even if at discount. They are crucial to help students develop their creativity and design abilities.
I am not very familiar with what is offered, maybe sharing all of the software packages would help so they could be more useful to people.

Matlab
Video editors.
I don't use any other software.

ES X for MAC
I think that those softwares were fine.

Creo Parametric 1.0 or SolidWorks
Adobe Creative Suite programs

no clue

SPSS, SAS
was unaware we had antivirus software available to us

Being and MBA student, I lack acrobat at the moment, and will likely require tools for financial analysis

Anti-malware, defrag and optimizers, and registry cleaning software.

Office is vitally important, but I'd like to see Publisher added. Adobe's products would be a nice option.

ArcGIS

N/A

Anything you can get. Someone will find a use for it.

I have what I need.

Stata, SPSS

I think that covers it

Video editor/editing software would be great for certain classes that require presentations and such.

ArcGIS

Adobe lightroom
Adobe Photoshop and Adobe Lightroom for all on campus computer pods if not available for all students.

don't know

N/A

None

Office 365 is the best thing that has ever happened to me.

unreal and acrobat

Adobe?

not sure.

That's good.

Photoshop

If possible Adobe Suite or a similar program would help.

IOS

SPSS, Foodwerks (or other nutrition analysis ware)

Adobe photo shop.

Photo Shop

Office 365

EndNote or other bibliography builder!!!

Adobe Suite

adobe creative cloud

N/a

Adobe lightroom and photoshop would be amazing to have deals on.

Photoshop

enough

Aspen for Chemical Engineers, JMP statistical software

I cannot think of any other services at the moment. Office 365 is a great necessity to have although it's at our own expense.

Anything that would enhance our educational experience.
I'm not sure as the ones listed are ones I either have taken advantage of or likely will in the future.

Adobe Creative Suite

Adobe Package

Mathematica. Office 2015

Windows, Adobe Photoshop, Adobe acrobat, Quartz, Microsoft Visio, Corel Draw, Google Sketch up, and many others.

cloud processing/computing/storage

All required software for classes.

Rhino, Adobe Creative Suite, Sketchup premium

discounted Windows 10 w/ multiple copies - some of us have more than one computer at home for different school-related purposes

Adobe Softwares

I'm not sure. The Adobe creative softwares? InDesign and Photoshop have been very useful (and necessary!) in many of my UNM activities.

None

Max (Cycling 74).

None

Windows

spss

Adobe software would be great especially for those of us in digital art classes.

N/A

LiveCDs of Linux distributions

More Statistics packages

N/A

Solidworks, or CAD software

Bloomberg terminal

Possibly trainings or referrals to trainings either online or in person. In order for students to better understand certain computer programs.

prism, papers3, stata

I think these are enough but teach students how to use them

Microsoft Office

Adobe

Autocad and solidworks

Powersim

Photoshop for everyone. It's now a skill required by almost every job, and I can't afford that on my own.

I'm personally satisfied with the selections.

All main enterprise software

Adobe products would be cool

System Mechanics

RedHat

None

Everything provided is fine

More CAD software.

Microsoft Visio, Adobe Photo Editing Softwares

n/a

I do not use any of the software offered by UNM. I do not want the university to have any way to lay claim to work I produce via a borrowed license.
<table>
<thead>
<tr>
<th>Software</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe products where possible.</td>
</tr>
<tr>
<td>Stata for research</td>
</tr>
<tr>
<td>Maybe a type of Photoshop software, since it can be very useful for visual project based assignments.</td>
</tr>
<tr>
<td>Mathematica</td>
</tr>
<tr>
<td>SPSS</td>
</tr>
<tr>
<td>Git subscription!</td>
</tr>
<tr>
<td>Photoshop</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Analytics software would be great SAS, JMP</td>
</tr>
<tr>
<td>Adobe</td>
</tr>
<tr>
<td>Photoshop</td>
</tr>
<tr>
<td>Adobe</td>
</tr>
<tr>
<td>`adobe photoshop`</td>
</tr>
<tr>
<td>I would like more computers to have R installed.</td>
</tr>
<tr>
<td>Photoshop, SPSS, After Effects</td>
</tr>
<tr>
<td>SPSS</td>
</tr>
<tr>
<td>Adobe Acrobat Pro and Mathematica</td>
</tr>
<tr>
<td>Adobe software on all computers would be great!</td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td>Illustrator</td>
</tr>
<tr>
<td>Adobe...? :D</td>
</tr>
<tr>
<td>Paup, Prism, Papers</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>`n/a`</td>
</tr>
</tbody>
</table>

UNM provides reasonable software availability, as far as I am concerned. My needs are met, but I can imagine that other students would benefit from a wider variety of programs/packages, especially for drafting, image processing, and statistics.

Photoshop
Microsoft Office
MS Project
VPN, Adobe Creative Cloud
Adobe Creative Suite
Adobe! I would love to have a good Adobe package.
Adobe creative cloud. Photoshop Illustrator Lightroom Premiere
I'm sure Adobe would be super helpful. Teachers should be given at least the document editor from Adobe.
Adobe
Adobe software would be nice, but not essential. Also, music production software at a discount price would also be nice, also not essential.
Productivity environments, such as Sublime Text, or the already given Office/Matlab.
Programs that might enhance or supplement classes.
Photoshop and lightroom so art students can work anywhere.
I think you all offer a majority of software
Adobe Creative Suite
Crossover
Software Development tools maybe? (Visual Studio, IntelliJ IDEA, Android Studio, Xcode etc.) Not sure if they are already offered.
Newer version of Microsoft office for Macs.
N/A
MATLAB is great for some technical work, but I have heard Mathematica has its place when it comes to other aspects. I would be very happy if UNM had a Mathematica site licence.
<table>
<thead>
<tr>
<th>Additional statistical programs like SPSS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Acrobat</td>
</tr>
<tr>
<td>N/a</td>
</tr>
<tr>
<td>I don't know of any.</td>
</tr>
<tr>
<td>Adobe products.</td>
</tr>
<tr>
<td>Adobe Creative Cloud</td>
</tr>
<tr>
<td>I think this is good</td>
</tr>
<tr>
<td>ArcGIS would be useful, albeit expensive.</td>
</tr>
<tr>
<td>Adobe products</td>
</tr>
<tr>
<td>Other antivirus software</td>
</tr>
<tr>
<td>Simulation software like LTspice, Adobephotoshop, Kintek</td>
</tr>
<tr>
<td>SPSS, Microsoft professional 2016, and other software to make merging and separating PDF files.</td>
</tr>
<tr>
<td>Adobe (everything)</td>
</tr>
<tr>
<td>Adobe photoshop, illustrator, etc</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Snip it: a program that allows students to take a picture of their screen using this program. It will be helpful in their assignments and projects for class.</td>
</tr>
<tr>
<td>Adobe</td>
</tr>
<tr>
<td>I am happy with Office which I downloaded from my UNM email page--That is all I really need.</td>
</tr>
<tr>
<td>Adobe with Illustrator and Acrobat. I love editing PDFs of class assignments in Acrobat! All of my notes and highlights are right there and I never have to print.</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>Maybe Photoshop or another design program</td>
</tr>
<tr>
<td>Visual studio</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Adobe Acrobat Pro. That way we can modify our pdf files prior to submitting them.</td>
</tr>
<tr>
<td>Make all e-books available on vital source bookshelf since there is an app for it.</td>
</tr>
<tr>
<td>SOLID WORKS!!</td>
</tr>
<tr>
<td>no idea</td>
</tr>
<tr>
<td>Adobe</td>
</tr>
<tr>
<td>Uncertain.</td>
</tr>
<tr>
<td>Adobe products</td>
</tr>
<tr>
<td>As of right now, there isn't any services,</td>
</tr>
<tr>
<td>Don't know</td>
</tr>
<tr>
<td>Adobe Photoshop, Lightroom, InDesign</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Adobe creative suite</td>
</tr>
<tr>
<td>Autodesk - I would love to have autocad and Revit on my computer. (You may already offer this - not sure)</td>
</tr>
<tr>
<td>I'm satisfied with what's available.</td>
</tr>
<tr>
<td>SPSS</td>
</tr>
<tr>
<td>STATA should be in all computers, not just the 2 labs it is.</td>
</tr>
<tr>
<td>Perhaps some video editing software for film students, as well as music students and actually all students to benefit from. Video is a format implemented into almost every study area now!</td>
</tr>
<tr>
<td>Libre Office Octave So students would not need to purchase software and Instructors can teach these free alternatives.</td>
</tr>
<tr>
<td>Office is the most important thing because evey class usually use the words. Or presentation</td>
</tr>
<tr>
<td>I think that's enough</td>
</tr>
<tr>
<td>Adobe Photoshop</td>
</tr>
<tr>
<td>Maybe info on how to get these &quot;free&quot; software.</td>
</tr>
<tr>
<td>Adobe suite</td>
</tr>
<tr>
<td>Adobe</td>
</tr>
</tbody>
</table>
Adobe, SPSS, AVID
AutoCAD, ArcGIS
no comment.
Wolfram Alpha
Free software that I can download and use without having to pay a bunch of money to some corporation. Libre Office or Open Office, Octave, etc.
Adobe (Photoshop, etc).
All of the above. All the essentials that anyone would have on a computer. NO MORE EDUCATION SERVICES THAT COST MORE MONEY, BY THE INSTRUCTORS.
I think the aforementioned plus Dreamspark are more than anyone could ask for. Maybe just increase awareness that UNM provides pretty much any expensive software we might need.
Adobe CC products.
I cannot think of any at this time, I do like the discounts that are offered already and would like to see them remain discounted.
unknown
Adobe Creative Suite
Dropbox storage
None.
I believe that UNM IT should provide some of the chemistry lab technology to input data after the lab has been completed because a lot of their programs are not available for use on campus besides in the lab.
Solidworks
Maple; Mathematica; Aspen
Windows 10
I am satisfied with these.
I'm happy with office 365
arcgis, adobe suites
SPSS, STAT----database stuff
Adobe
N/A
Adobe Creative Cloud
PTC creo parametrics 3.0
None.
N/A
Dedoose
Any software that would be useful in classes. Such as SPSS, maybe some poster design software, interpolation software, online view-only pdfs would be great.
I am satisfied with the services.
MalwareBytes
Would be good to know as a new student. Poster Creation software.
Adobe CS
SAS; Visual Studio
NA
Photoshop,
solidworks, creo
Adobe
Sketchup
I do not know to be honest. I am very happy with office 365.
SPSS
SketchUp Pro would be cool.
None
SPSS
N/A
N/a
Statistical software (SPSS, SAS, R)
I already had a lot of software on my computer prior to UNM attendance so I don't really know what is needed or available.
LoggerPro
Adobe full version
No software needed (as far as I'm concerned)
I wasn't aware UNM IT provides software packages. Is it free to download on personal devices?
Photoshop and Adobe
I haven't been required to use any of these programs so I guess I'm okay with the setup for now.
The range of various software tools is wide enough in my opinion.
Explore using Canvas.com instead of blackboard.
Autodesk & Adobe Suite
Adobe Photoshop
Unknown
Photo editing like lightroom and photoshop
Multisim and PSPICE
Video and photo editing software
PhotoShop
Mathematica? :)
STATA
Perhaps flash or adobe software packages
Adobe creative suite (or at least Photoshop or design)
N/A
If there is something to protect our flash drives, if something in the computer can affect our flash drive. How to recover the documents.
Access to windows software i.e. the dreamspark program
can't think of any
Adobe Creative Cloud
Slack or another team-oriented service.
Adobe design suite
I think Office 365 is great and I'm glad that is offered. I don't have any extra suggestions.
SPSS
More access to BYU corpora such as the COCA or corpus del espanol. We ran out of access to the corpora during a workshop I was in the other day. Very embarrassing for UNM.
Adobe Professional software (InDesign, etc.)--available off campus as well for students
Deeper discounts on Adobe products.
N/A
Adobe software,
I don't use any others, so none.
For the engineers there are a lot of CAD programs that should be offered. (PTC Creo, SOLIDWORKS, etc.) These would be very useful to have at home for projects.
none
I don't know
n/a
I think all those things are already good enough.
I don't care
I don't know
I am satisfied with what they provide so far.
Not sure
Some Adobe products would be nice. Maybe not the whole Adobe package (wishful thinking, I know) but even just an advanced Adobe reader.

<table>
<thead>
<tr>
<th>IDK</th>
</tr>
</thead>
</table>

Adobe Creative Suite and ArcMap on more devices

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

Not sure of any others

Adobe products

<table>
<thead>
<tr>
<th>Instructions for upgrading Office 365 already installed</th>
<th>Better advertising for available software</th>
<th>Adobe?</th>
</tr>
</thead>
</table>

SAS

Maybe Adobe Photoshop for art students.

<table>
<thead>
<tr>
<th>I don't really use any software for my degree so I cannot suggest any others.</th>
</tr>
</thead>
</table>

n/a

Adobe Suite

<table>
<thead>
<tr>
<th>Don't know</th>
</tr>
</thead>
</table>

You need to make sure student KNOW about this - I did not until my second year.

<table>
<thead>
<tr>
<th>I am not familiar with any other software besides the ones listed.</th>
</tr>
</thead>
</table>

N/A

Updates for computers

More programs for the photography classes would be nice as there is such a limited number of computers containing the needed software.

<table>
<thead>
<tr>
<th>Please include Eclipse IDE in Zimm. library Learning Commons</th>
</tr>
</thead>
</table>

Adobe pro for editing or grabbing tables and information from pdfs

<table>
<thead>
<tr>
<th>UNM learn</th>
</tr>
</thead>
</table>

Architectural program needs Rhino and Sketchup programs to utilize with AutoCAD Products. Adobe 360 is essential too.

Microsoft Office

<table>
<thead>
<tr>
<th>Updated Adobe software.</th>
</tr>
</thead>
</table>

Ugh, huh huh

None that I can think of at this time.

<table>
<thead>
<tr>
<th>UNM IT should advertise what they provide to students more.</th>
</tr>
</thead>
</table>

My program doesn't use any other software that is inaccessible to us as students.

cenage brain

<table>
<thead>
<tr>
<th>Finale 2014</th>
</tr>
</thead>
</table>

Mathematica, Abaqus

<table>
<thead>
<tr>
<th>windows</th>
</tr>
</thead>
</table>

Unknown

<table>
<thead>
<tr>
<th>Can't say.</th>
</tr>
</thead>
</table>

anything that helps with students education.

<table>
<thead>
<tr>
<th>SPSS for business students</th>
</tr>
</thead>
</table>

mac software as well

<table>
<thead>
<tr>
<th>nothing</th>
</tr>
</thead>
</table>

A active shooter alert system would need more research as well.

Not having to buy Office 365 or virus protection was so helpful as a student. I couldn't have afforded it and might have skipped the antivirus (at my peril!) I don't know if this goes here, but trainings are always cool.

<table>
<thead>
<tr>
<th>UNM has provided plenty software packages, I cannot think of any more programs to offer.</th>
</tr>
</thead>
</table>

Linguistic software like r and praat, chem draw in all of the libraries, video and audio editing software

<table>
<thead>
<tr>
<th>Those are good</th>
</tr>
</thead>
</table>

I have never looked at the different options but more is better

Adobe creative cloud

<table>
<thead>
<tr>
<th>offer the same</th>
</tr>
</thead>
</table>

Discounted, or potentially free use of the Adobe Suite.
Please! A pdf editor. PDFs are finnicky things and a comprehensive pdf editor would make things much easier for many students.

Adobe InDesign, Adobe Photoshop
Adobe Professional; @Risk package; statistical package
Adobe Creative Suite
spss, esri arcgis
Office 365 is usefully--I wish adobe software would come offered as well.
Maybe photoshop?
Programs specific to departments
All the updates that are needed for an IT class
Better deals on Adobe suite software, particularly on just photoshop and just adobe Pro.

not sure
n/a
A software cloud for students to save their works.
I am not sure
Specific sw for students enrolled in a particular class.
update Mircosoft 365 in all classroom
Microsoft Office would be nice.
I'm not sure
Adobe Photoshop & Lightroom
N/a
I am not real familiar with all that comes with a laptop or on a PC.
I don't know of any additional software programs
I didn't even know they offered antivirus! More computer protection for sure I can't always afford antivirus and stuff from other sources
Adobe Creative Suite, Zotero, End Note
N/A
LabVIEW, Origin
Adobe Suite (photoshop, etc.)
Media editing software
Windows 10 and Server, Adobe Creative Cloud (Acrobat, Photoshop, Lightroom), VM Ware, Parallels. Software related to specific fields, accounting, IT, engineering, art, math, etc.
I'm fine with Office 365. I think it's great that we have access to Office 365.
Microsoft Visio
Adobe Photoshop, Stata, SPSS, SAS
I never used this software. I don't have any suggestions.
N/A
Adobe Acrobat Pro (for pdf manipulation and creation)
Photoshop and art and music software
N/A
Gimp
Adobe
Adobe acrobat
Adobe formatting programs.
A service to capture the lectures, at least a recording so I could listen to them after class while re-writing notes.
Adobe Creative Cloud. I use Office 365 and Matlab every day, thank you!
unknown
Better SPSS offers. Especially when it is a requirement.

I'm satisfied with most of the software so no suggestions as of now.

Im done with this survey its making me upset

i didn't know these were provided??

I am not sure.

Where? Only on UNM computers right, can we get these packages for our computers? When I hear about academic software I think discounted packages for students, not what is on a unm based computer.

i don't know, i didn't even know about the current software available

n/a

Operating system

Any visual or video services for Deaf and Hard of Hearing individuals.

For the accounting concentrations an online tutorial for advanced MS excel, in particular Power pivot, pivot tables, and analytical add-ins. In addition, a BI tool such as Target BI, Jet Reports, or SQL BI should be accessible for accounting students to utilize in classroom training. The BI and advance excel knowledge and training seems to be lacking for certain UNM students, with some graduating at a disadvantage compared to other students in the workplace.

Windows upgrades

Adobe Creative Suite

SPSS, Microsoft Office including Visio.

More Mac compatible stuff.

Adobe Suite

UNM should offer all software that is necessary to student success.

N/A

none just the basics that are listed above.

Windows

Nothing else comes to mind.

Adobe Photoshop and other design software.

Those are all great, grammarly is free on the web but the upgraded version helps to catch grammar mistakes that would be nice to have.

Adobe

Adobe suite

Adobe Photoshop and Prezi (or some type of PowerPoint software)

Actually that covers the basic needs.

Adobe

Mi-fi device rental

SPSS - it's what the labs are using. It's expensive for students, but important to be able to participate in career preparation, lab experience, and real-world statistical analysis.

None.

Nothing much, I use the office 365 as well.

Don't know.

More digital media software; Photoshop, InDesign, Adobe Reader, etc.

Adobe Premiere, Photoshop

Photoshop and QuickBooks

Adobe Products

Adobe Acrobat

I would like to see a copy of Prism Graphpad available for institutional license. A lot of our researchers rely on this platform.

I feel that these systems are functioning quite well and are compatible with all of my devices at the moment.

Statistical software, qualitative analysis software - we have to be able to do our research.

Adobe Suite

Adobe Suite

SPSS

adobe pro
Adobe
Lynda.UNM
Access to the Adobe Creative Suite.
Adobe suite
More antivirus, although Symantec is sufficient. Free Adobe for students!
Department dependent software - for example biochemistry sequencing software for biochem students
Adobe Creative Suite (Photoshop, Illustrator, InDesign, etc.)
Adobe.Microsoft Office (no one uses 365).
Integration between all the different messaging systems. Using a separate email system from the Learn messaging system means I sometimes miss important information.
iOS
Finale, Sibelius, Photoshop.
N/a
Adobe Creative Suite
adobe
Visio, VMWare Fusion
The current and last version of Windows, Office 2013, and offering a general "academic" pack of software/tools might be useful.
Adobe software
Graphpad Prism
SPSS
na
I can't currently think of any software, but my alma mater (NC State) had a lot more software available to use. When I came to UNM I was somewhat disappointed by how little in general was offered.
unsure of what would be appropriate
general problem solving
Eclipse on more computers throughout campus
how about just MS office by itself
a software to modify pdf files
Adobe Premier and Photoshop
not sure
Adobe Creative Cloud, SPSS, NVivo
Adobe suite, free modeling software like Blender
The Adobe Creative Suite would be nice - although not necessary.
research data software
Stop offering Norton, McAfee or symantec that antivirus is terrible and takes over your computer worse than the viruses they are trying to prevent. Maybe solidworks instead of creo as it is more common to see solidworks when out in the world.
Better options for short term use of some online programs for homework
Photoshop, outlook
I've never needed to obtain software from UNM so I don't know.
Adobe suite.
Finale for music students to download to their computers
excel
Computer cleaners
More computers with SPSS. Also the ability to easily convert a document from Adobe (PDF) to Word.
Adobe, Captivate
ArcGIS, Adobe suite
NA
None
I cannot think of any others at the moment.
Adobe Suite.
I don't know exactly, but I like the services given already.

I like all of these.

Other softwares for example: more antivirus software like McAFFE

Steam

Photoshop

Zotero

Adobe Photoshop

SPSS would be nice; Adobe Pro Creative Suite

Atlas, NVivo

Adobe Products

Data analysis software such as InVivo would be good. Providing Matlab in more labs would be good.

N/a

Adobe would be a good software to provide to students.

Photoshop, adobe pro

Not sure

Dropbox for homework assignments.

MS Word 2014 or latest version

If UNM IT could provide an Adobe package that would be great, but what they currently offer is good enough.

SPSS

None

ActivInspire

Adobe Creative Suite: Photoshop, Indesign, Adobe Reader, etc

Adobe Acrobat

I'm not sure about it, but I do appreciate that UNM IT provides Office 365.

Microsoft Office for Mac (note that 365 is only Windows; a choice of coding softwares such as AtlasTI for Mac.

Adobe

I love having access to Office 365. Thank you!

Idk

I love Office 365. I don't really know of any software that I would need.

Office 365 and Matlab

Adobe suite

Adobe Photoshop or other publishing software

I would love Photoshop or any of the Adobe suite programs to be available for use.

you should provide the latest version of it otherwise we would get behind

laptop warranties

I these software packages cover the basic needs of college students. But once you get into different majors - different kinds of software are required. It would be nice if you offered things like photoshop to design majors, etc.

Adobe Creative Suite has my needs covered. Thank You! Steam with Counter Strike: Global Offensive installed perhaps? :P

n/a

All important software Mathematica, SPSS, python

SPSS

A whole catalog of software membership available to students

FREE Online tutoring

Research software for assessing data.

none

No clue

Adobe CC

Photoshop and InDesign.
I'm unsure, I don't really use any.

<table>
<thead>
<tr>
<th>Software</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. STATA</td>
</tr>
</tbody>
</table>

Adobe Pro

Not sure

Unblock Snapchat

Adobe software, such as the creative suite including Adobe Photoshop and Illustrator.

Can't think of any.

N/a

?, not too computer software package saavy

UNM IT should offer software packages to help with editing documents. Like an educational version of adobe to highlight and make notes on PDF's. Other software to work with citations and writing reports for graduate students such as limited subscriptions for endnote.

Adobe products for classes, and access to more online storage sites.

Prezi and grammarly

Some use of Photoshop and illustrator on more computers.

Adobe

Adobe Final Cut

Adobe Acrobat

Mcgraw Hill Connect

Adobe Suit, multimedia software

Photoshop / video editing

None that I can think of

Parallels Desktop

Photo Shop Elements

Not sure. I will be taking MatLab in the fall.

Unknown

Maybe programming or engineering software. Some design software would be cool too.

Evernote

AutoCAD

Adobe

Google Earth Pro, and Adobe Acrobat Pro.

Other data analytical tools in addition to Excel

Adobe Acrobat

ArcGis

pdf editors and creators

N/A

adobe publisher

Adobe photoshop

Office 365 is great.

Microsoft office

N/A

those are fine, but it should be made more clear that these are options for students.

Adobe programs (Lightroom, Photoshop, etc.)

Adobe (Pro) would be the most useful.

Norton

ArcGIS in libraries

Video and photo editing products would be cool.

Statistics packages like SPSS and SAS.

None

N/A those are the only ones I use
none at time

N/A
Adobe InDesign + Photoshop + Illustrator
Those services work for me
No suggestions.
No other software is necessary.
anti-spyware
noththing
UNM should provide an image editing software.
Adobe Acrobat
UNM might look for Adobe Reader and some free departmental tools
I do know any other softwares

MATLAB
photo shop
Adobe premier
Adobe Photoshop, Illustrator, and most of the Adobe software package.
I feel like that is about all a student needs unless they are in a program that needs CAD or some photo shop software
I didn't know you have Office and antivirus!
None
File sharing softwares.
N/a
SPSS
N/A
These are pretty good.
Solidworks, Creo
Not sure, I use some but not all of them and I'm satisfied
Autodesk's Revvit
Kaspersky lab total protection
Adobe Creative Suite
With experience at other schools, I have had the ability to pick up a windows licence which would likely be helpful here.
McAffee
Word, Excel, Access, Adobe, and ect
Microsoft office powerpoint.
I dont know
SPSS
Adobe Cloud
N/A
I believe everything to be fine the way it is.
NA
Dropbox, better email servicep
Adobe creative suite
N/A
Nothing to think of.
NA
SPSS
Adobe?
I can't think of anything else.
Adobe Creative suite
I was not aware of the software packages.

Statistical software
Photoshop, Statistical software
Mathematica. Office 365 is not very necessary, though, if it is to be offered, the iWork OS X equivalents would be much appreciated. Antivirus is generally useless.

More software for drafting programs like Sketchup, etc.

As a music student, I use notation software that can get pretty expensive. I know that maybe UNM IT Services might not find that relevant enough, but maybe if the CFA alone even could provide that software at a cheaper price or one type for free, that would be helpful.

Adobe Photoshop
Adobe Photoshop/Illustrator
Paying less for programs such as Aleks, language learning text books or photoshop/similar software
ASPEN Plus V8.8
Photo manipulation, video editing, and an illustrator program for making flyers
Language software. Native American Languages, Spanish, French, German, etc...It can be done!
office 365
I don't know
Adobe Suite
N/A
Don't know
Adobe Photoshop
Adobe editing software (Photoshop, Lightroom, Premiere, etc.)
Maybe just updating Word and such, not necessarily adding programs.
A/V editing software for possible video projects.
Music software
I think you should also offer adobe Photoshop
Adobe
More GIS programming software (i.e., remote-sensing related), such as Agisoft, etc.
This package is amazing! No need more
Java and acrobat
Unsure, not my area of expertise
Microsoft office 2016 an updated version
Operating systems software like Windows8 and higher.
Is your Office 365 cloud oriented? If it is, it is useless because my research takes me to locations where there are no bluetooth or wifi.
N/A
NX 8
UNM IT should also provide any software that they feel will be widely appreciated such as Adobe or Flash.
Those are good
Adobe photo., illus., etc...
n/a
MS Visual Studio
Seems pretty complete to me
I would say programs for adobe like photoshop. Otherwise, you have to be a little more specific when you say antivirus software.
None that I can think of
Clean out or fix computers or laptops
I don't know if it's possible to have a computer that has photoshop on it, or something similar.
I've never even heard of these that we could have.... so I guess you're good?
I would like to see PTC Creo on a few more computers

More technical Softwares which are necessary for STEM students

website for online tutoring.

I thin everything is good as is.

Adobe suite

N/A

Adobe, Photoshop

Adobe would be really helpful

Can't think of anything else.

Okay, Mac and Antivirus doesn't make any sense. just like linux and antivirus doesn't dont give me the bull shit about its because not that many people use these platform. and O365 is okay.

Adobe Suite

I can't think of a specific item at this time

N/A

Adobe

Adobe Suite

Tell students how to obtain these.

Adobe acrobat/creative suite

As explained above, ASPEN needs to be made more available for students.

My lab and mastering

Adobe

Adobe Suite

None

Adobe, Photoshop

Adobe Suite

I think IT should be more clear on how students can download these software packages instead. I did not know UNM IT offered MatLab until this survey and I am a graduating senior. However, in terms of other software packages I think offering individual Adobe products like PS or InDesign would be awesome, rather than having to subscribe to the entire Creative Cloud and pay a monthly fee. It would make more sense for me financially to pay for one Adobe product one time that I am going to use, rather than 50 apps, and only one or two of which I will ever use with any frequency.

I don't know

Adobe creative suites, other creative related software such as 3D rendering etc.

The Adobe creative suite should be available.

Adobe Suite

I thin everything is good as is.

Anti Virus softwares are outdated and do not support latest versions of Operating Systems and the range of softwares provided should be increased.

Adobe suite

Tell students how to obtain these.

Adobe acrobat/creative suite

As explained above, ASPEN needs to be made more available for students.

Adobe

Adobe Suite

I thin everything is good as is.

Adobe suite

I think IT should be more clear on how students can download these software packages instead. I did not know UNM IT offered MatLab until this survey and I am a graduating senior. However, in terms of other software packages I think offering individual Adobe products like PS or InDesign would be awesome, rather than having to subscribe to the entire Creative Cloud and pay a monthly fee. It would make more sense for me financially to pay for one Adobe product one time that I am going to use, rather than 50 apps, and only one or two of which I will ever use with any frequency.

I don't know

Adobe creative suites, other creative related software such as 3D rendering etc.

The Adobe creative suite should be available.

None

Adobe, Photoshop

Adobe Suite

I can't think of anything else.

Okay, Mac and Antivirus doesn't make any sense. just like linux and antivirus doesn't dont give me the bull shit about its because not that many people use these platform. and O365 is okay.

Adobe Suite

I can't think of a specific item at this time

N/A

Adobe
OriginLab for graphs Access to lab specific softwares: CHI, EC-lab etc.

Designing

Adobe Creative Cloud would be really nice.

SPSS / SAS

UNM IT should at least provide links to the cheapest software services needed for specific class labs.

Just the current ones

Adobe Suite

perhaps Adobe suite? Acrobat would be nice for papers.

Any software used in labs.

None these should just be more exessible so that students know how to get these

media editing software; examples: photoshop, Final Cut pro, etc.

Office 365, SPSS, STATA and Adobe

audio and video editing software

Photoshop

Visual Studio, Win Edit

Mathmatica

Adobe Suite

Photo packages would be nice.

other

I guess UNM has enough to offer for the students.

Adobe Captivate

I think Office is the most important and since they have that, I don't know of anything else they would need just because so many kids use Office for school work.

Adobe Reader

I think Office 365 is really great!

N/A

Adobe Acrobat - the Full version. It is very difficult to do basic things like split pages or combine documents when most computers on campus have Reader.

I think photoshop would be very useful for a lot of students.

N/A

Photo processing software, Adobe services

Adobe products, Microsoft word

Adobe Acrobat. The full editor not just Adobe reader.

Solid Works, CREO, MAPLE

Video editing software

STAR-CCM+ (or other CFD software)

Adobe

N/A

Photoshop

For me the services offered are great i have not needed other things yet.

Nothing to add at this time

Adobe

SPSS Statistics, Stata, Minitab, R Studio, Python

Adobe Acrobat, Windows, OSX

Esri packages for students would be awesome!

Microsoft products

Final Cut Pro, Adobe

I don't have any others

Unreal Engine

N/A
Those are good enough for me.

Do not know.

degree specific software, such as photoshop, finale, Sibelius, etc

SPSS

n/a

Origin

Maybe some type of photo editing software and video editing software.

I already have all the software that I have needed so I don't care what y'all offer.

n/a

I don't know.

Adobe Photoshop would be great, but I understand if that's simply too expensive. I'm very satisfied with Office 365 already.

Adobe Creative Cloud (Student), iCloud Storage, etc.

Operating Systems. Students (That aren't me generally, I have a bit of a bias against Microsoft) tend to have trouble getting their hands on Windows licenses, and considering how touchy the OS is when it comes to hardware changes sometimes you need "another" license.

None

AutoCAD, Solidworks, Labview

Adobe

NA

InDesign

Adobe creative cloud

I can't think of any that aren't class specific

variety of antivirus (if possible).

N/A

Adobe

Photoshop.

Adobe package.

I don't know.

Adobe applications

Creative suits like photoshop. Free mobile applications.

Can't think of any. Everything is well, considering the software.

N/A

Adobe Creative Cloud, Rhino, SketchUp

Other software that is used by multiple classes. The rest of Microsoft Office would be useful. It's widely used, and even with a discounted rate, difficult for purchase with many other expenses.

Stata, GIS

None that I can think of at this time.

No opinion at this time.

n/a

Adobe based programs.

I'm satisfied with what is being offer at this time.

Photoshop and cad

SPSS

I don't know

Sibelius, Logic, Pro tools, Garage band etc....

Getting Office 365 to actually connect to an account

photoshop?

I don't know.

Photo shop
I don't have need for anything other than what is listed above.

- N/A
- Access to some sort of photoshop or editing software
- ArcMap/ArcGIS
- I use office and antivirus. Much appreciated.
- I love that I am able to get Microsoft Office for my devices through UNM, but I would like deals to other software packages for FREE such as music streaming (Spotify), bookstores (Amazon Prime), photo editing (Adobe Photoshop), and file storage (iCloud, Dropbox, Google Drive, etc.)
- I don't know because I don't know much about technology.
- Adobe Creative Cloud
- UNM should offer productivity software that allows students to plan homework and course schedules over multiple platforms.
- Anything other than Office 365.
- Can't think of any additional services. I enjoy UNM IT making phishing alerts more visible. I have not received any suspicious emails in LoboMail for a long time. Good job UNM IT.
- Adobe that allows edits on PDF
- ADOBE, PHOTOSHOP! -though let's be real... we're not using it for school.
- LabVIEW, and maintain the current ones.
- Photoshop
- SPSS
- N/A
- Adobe products (XI, Captivate, Malware, Esxi (VMWare).
- The other software that UNM IT Services should offer is networking utilities.
- Adobe Creative Suite
- photoshop perhaps
- Adobe reader pro
- Flash player and adoberman pdf files that can be transfered.
- Sibelius or Finale, and Logic. At least student versions of these.
- Inventor. AutoCAD
- Kaspersky antivirus is really good to use, possibly Visio would be nice too.
- imovie maker or final cut pro for video making on mac or pc.
- N/A
- Unity3D
- not sure
- na
- Virus protection for Macs.
- windows
- I don't know at the moment.
- None that I can think of
- na
- Discounts on comouters
- NA
- I don't know.
- For Macintosh, it'd be easier access to the command prompt, for better security measures of keeping computers virus-free.
- Photo Shop or Publisher
- N/A
- Compiler options such as Visual Studio, Intel, etc. would be awesome.
- none
- SPSS
- Don't have any suggestions
I'm not familiar with any software off the top of my head.

wolfram alpha

I don't have much knowledge about software

N/A

the top of the line top ensure secure access

spss and atlas ti for those students that are conducting research and need those software for data analysis

Adobe

none

the adobe packages like lightroom and photoshop

Adobe Acrobat Pro, Microsoft Visio, and Microsoft Visual Studio.

Majority roles is ok with me

Adobe programs, Rhino, V-ray, AutoCAD. I got a pretty good deal on these, but it would be nice to have them available free of cost.

LabView, CAD

N/A

Adobe creative suite (all programs), arcgis

Adobe Creative Suite.

adobe editor

Adobe products

Adobe Creative Cloud

n/a

no opinion

Microsoft word

wolfram alpha

N/A

statistics

Can't think of any

Photoshop. IntelliJ IDEA Pro (programming IDE).

NA

VISIO

Audacity

N/A

Adobe for at least compiling several PDFs into one.

Engineering software

If possible training on this software could be available I feel this would be helpful.

I have not really needed to use any software yet, so I am not too sure.

Photoshop

Photoshop Sony Vegas

Choices available are good.

I am satisfied with the current offerings.

N/A

UNM IT should look into installing Tableau on desktop computers in at Anderson computer lab.

I'm not that computer savvy so, n/a on that one.

Maybe to work with more educational/free software. Just to give different options available readily for students to grab and join in. Like Mozilla’s Thimble: https://thimble.mozilla.org/en-US/

Adobe Acrobat, AutoCad, AutoCad Civil 3D.

Adobe and other such programs that will allow us to download and use all the thing+s we may need to for papers and assignments

N/a
Adobe Creative Suite

I believe that UNM IT should provide software packages specific for departments. For example, if you are a taking a course on video production or photo editing, you get a discount on great photo editing and video production software. But I feel like it should only be available while taking those courses.

Dragon for dyslexic students

Perhaps the packages should be course-specific to ease resource spending?

Photoshop or creative suite

Mathematica is widely used in my discipline.
Question 20

Please list any other physical upgrades or technologies needed for classrooms, labs, commons, or your academic work areas at UNM?

Text input

- The screen projector in many nursing classes fritz in and out.
- Access Points
- Better wifi
- Better projection/audio quality in all classrooms
- FOR BELOW. The law school uses TWEN as its primary LMS. It is an excellent model.
- I think the only thing needed is faster internet.
- Standing and walking desks
- na
- Computers in some labs don't run so smoothly
- upgraded mac hardware
- Light switch controls need to be easier to use.
- nothing
- Better Wifi
- Please fix the PC speeds for the "quick" computer bars around campus. They are so slow.
- More access to computers/labs.
- Better wifi coverage
- All technology is pretty good in all of the areas I go to.
- Can't think of anything right now
- None. I think everything is fine.
- Can you upgrade the instructor's knowledge on using computers in the classrooms and sound for video playback?
- I feel like most professors are up to date, but some are old school and that's not a bad thing. We just have to adapt.
- None that I can think of.
- I really think that chalk boards should be replaced with Elmo systems or at least white boards.
- N/A
- Replace chalkboards with whiteboards because they are easier to see and less messy.
- More couches! This might not sound important but students need sleep to be able to do good in school. Also more tables in the basement of the library
- nope
- N/A
- give teachers a crash course on how to use the projectors. Every time they use on they spend about 30 minutes messing with them only to break the audio.
- Everything seems pretty good.
- For the love of all that's holy, find a way to ghost systems on shutdown rather than login; it shouldn't take LITERALLY 8-10 minutes to log into lab computers.
- Updating the seats. A lot of classrooms have very uncomfortable seating.
- N/A
- better wifi, better wifi, better wifi, better wifi.
- I would like more whiteboard areas in Zim
- Regular check ups on computers, so many I find to just not work.
- Better roaming wifi
- high tech as we can afford is best
- N/A
- None
- None that I can think of.
- more technology
The overall WiFi needs to be improved.

remove the old small TVs and chalkboards in classrooms. Put in overhead projectors instead of plasma screens in all classrooms in Mitchell Hall.

Better tech in the classrooms.

Improved wifi or phone reception in Humanities. Not all of the offices have computers available or hard lines for laptops available, which makes it difficult to conduct office hours during peak hours.

Water fountains Printer and stapler

More than one scanner in the Library.

when restart the monitor, it doesn't work from the password. Please change it.

None

wifi

N/a

...

Beater and comfortable seating in ALL classrooms. Beater lighting to View the screens and the ability to make them digital so the glare of the light does not interfere with viewing problems.

None

computers in johnson classrooms

I'm not sure as when I've used equipment on campus, everything has been fine in general.

no

more plug ins

Please make the lobo wifi more reliable.

Wifi access that doesn't require use of password/login apps or doesn't redirect dns queries. Ticket system that isn't help.unm and that works.

N/A

Monitors for all architecture students?

More reliable wi-fi is the biggest thing.

None

I am satisfied with technology in the classroom.

Anti-spyware

better wifi

In general I feel like the classrooms need to have some system implemented to help boost the percent of times stuff actually works. Often there are issues and it can get annoying.

Several classes I've been in seem to have faulty projectors, maybe that is something that needs to be upgraded.

N/A

N/A

If you won't give me useful WiFi (i.e. no goddamn persistent gateway), at least give me cell phone service.

N/A

modern laptops

More computers with softwares such as solidworks and autocad will be very helpful!

N/A

Mostly just more power outlets and better WiFi

Flash and java should be upgraded.

Just get better wireless adapters and extenders.

None

IPv6

None

Most of the laptops in classes are old and slow. Nothing can be done with them.

More whiteboards and windows computers.

n/a

More outlets in classrooms please.

Please open port 21 (SSH) on the network.
N/A

labs. the computers in Dane Smith labs are very slow.

Actually, the ability to have private carrels for work. A place which is not in the open, and quiet.

none

Would be nice to have access to mobile white boards at any library to use when studying with a group.

There are two different types of ArcGIS software on campus and the current version in some computer labs cannot be opened up in a computer lab with the older version. Maybe have only one type of software version.

Just keep existing systems maintained. I have two classes in SMLC b81, and as the semester has progressed an increasing number of the computers stopped working. Also, classroom computers have odd defaults set (eg Reader instead of Adobe for pdfs in DSH) that aren't consistent.

N/A

Some classrooms just really need a face lift. Especially in older buildings

Myum registration

NO MORE CHALKBOARDS!!! they're horrible and make it harder to focus because there is always residue left behind. Also, bigger desks would be nice, as well as more space between the seats in lecture halls. People can barely fit through the aisles, and sharing so much space with people leads to a decreased learning environment.

The Wi-Fi in the ECE building is not very good.

None

I don't think anything else is needs.

N/A

n/a

upgrade projectors

More computers in the libraries specifically for printing.

Better cell phone coverage in Zimmerman basement

Better network at the dorms

more lecture recording available, printing in color

Walkways should have outdoor wifi

More outlets for laptop charging!

I can't say I have a single complaint, other than the wifi network. Often it takes too long to connect. The waiting screen often reloads two or three times.

Video recording in all classrooms

None at this time.

Would really like to see a Linux computer lab.

more wifi

More wired connections for laptops.

Better projectors

Google glasses would be nice.

Chair/Desk technology is terrible in classrooms. I realize this isn't IT, but maybe you could pass the message on? Simple chairs and tables are far better than the elementary school style desk-chair combinations.

N/A

More bandwidth for Wi-Fi.

N/A

The wired Ethernet is surprisingly slow in the physics department.

Better Microsoft software access on the Westside campus.

No requests at this time.

Better wifi

I think some projectors need to project color images better. I sometimes wish that wi-fi connectivity was better in many places, but I don't think it's too important. The wi-fi we have now is fine.

Need better projectors within the classrooms.

Trash cans in labs

Include LAN access as wifi access is not up to the mark

N/A

Faster speed/ updated computers in Mitchell Hall and Zimmerman Library in the basement.
I like everything how it currently is--except for internet wifi reception needs to be much better.

<table>
<thead>
<tr>
<th>Better temperature control</th>
<th>n/a</th>
</tr>
</thead>
<tbody>
<tr>
<td>more computers in Zummerman library</td>
<td>n/a</td>
</tr>
<tr>
<td>need the permanent computer in all the room for the instructor</td>
<td>Wifi</td>
</tr>
<tr>
<td>more white boards instead of old blackboards. Or even smart boards. the elementary schools have them.</td>
<td>More iclickers.</td>
</tr>
<tr>
<td>The Tk20 system for College of Education is nonsensical. When we already have blackboard, having to post assignments to Tk20 seems completely ridiculous--it's just another website to keep track of for UNM, and it's often confusing to use. Perhaps if Education students were informed as to WHY Tk20 is used at all, we might feel differently.</td>
<td>network infrastructure?</td>
</tr>
<tr>
<td>MORE PRINTING FOR GOD'S SAKE</td>
<td>um</td>
</tr>
<tr>
<td>The computers have been upgraded to Windows 10, but it can take as long as 10 minutes just to simply log on. These speeds need to be improved.</td>
<td>Stronger Wifi in nursing dept</td>
</tr>
<tr>
<td>More outlets in common areas</td>
<td>It would be nice if you had staplers &amp; paper cutting things next to more of the printers</td>
</tr>
<tr>
<td>More printers would be helpful as they break down with some regularity.</td>
<td>I'm good.</td>
</tr>
<tr>
<td>I mean, upgrading computers to the newest models is always fun, right?</td>
<td>Door stops in the music building basement!!!! We're forever moving instruments through doorways and need 2-3 people just to hold doors for us. DOOR STOPS! Telephone signal is non existent down there too. Please upgrade the music department!</td>
</tr>
<tr>
<td>Charger for laptop or cell phone to use in classroom</td>
<td>better microphones for instructor get instructors laser pointers that actually work</td>
</tr>
<tr>
<td>More electrical plugs</td>
<td>None</td>
</tr>
<tr>
<td>no comment.</td>
<td>More computer access for printing in the libraries.</td>
</tr>
<tr>
<td>More power outlets at tables and chairs in libraries and commons.</td>
<td>I think classes would benefit with &quot;smart boards&quot;. My high school and middle school had them and they were phenomenal and really made things easier for students and teachers.</td>
</tr>
<tr>
<td>Maybe upgrade from Windows 7.</td>
<td>na</td>
</tr>
<tr>
<td>I cannot think of any improvements at this time</td>
<td>more access for enhanced video viewing computers with Zoom Text for visually impaired students.</td>
</tr>
<tr>
<td>The computers and printers at Mitchell hall are very slow, both myself and several friends have been late because we tried to use their technology.</td>
<td>There is nothing that needs upgrading in the classroom settings.</td>
</tr>
<tr>
<td>Printer networks need to be enhanced because some of the computers do not connect to the printer well and they are slow to print.</td>
<td>It would be nice if the desks attached to the cars weren't broken, so I could place my laptop on it in class.</td>
</tr>
<tr>
<td>Many of the projectors in the classrooms often have technical difficulties, so more updated versions of these would be great.</td>
<td>healthy food and more plants</td>
</tr>
<tr>
<td>more electrical outlets, in general</td>
<td>n/a</td>
</tr>
<tr>
<td>N/A</td>
<td>166 / 196</td>
</tr>
</tbody>
</table>
Dane Smith is pretty outdated in terms of classroom tech. Those old TVs are weird. No one uses them as far as I can tell. Smart boards in more classrooms and videocameras in order to record them.

N/A

Hokona College of Ed has miserable wireless coverage. Where I can get wireless, it's inconsistent and often drops Skype calls. Several professors have connected their own routers because the coverage is so poor. Also, Hokona College of Ed has no ethernet connections in classrooms and small meeting rooms--please restore.

More outlets in certain areas of some buildings would be helpful. Some places there's outlets everywhere and other places you can't even find one outlet.

MYUNM.edu closing down when registering for classes. NOT OKAY!!

N/A

More group study rooms in HSC library.

N/A

Better Wifi

Hmmm... I think you are doing great and what you offer is great.

The laptops in the chemistry labs are extremely old. The FPGA boards used in the ECE labs are really old and aren't compatible with modern software.

None

Computer P.C.

N/a

New chairs in SRC commons computer lab. New printers in computer labs..wireless printing from personal laptops!

Word around the block is that the computers in Dane Smith Hall could use some serious IT.

Newer laptops at Zimmerman library. Wireless printing from laptops that have been checked out. The WiFi should stay connected as long as a student is on campus and not disconnect after walking out of a building.

I dont have any comments or suggestions at this time. Thank you.

The older classrooms, such as those in Johnson Center could use more power outlets.

More color printers being made available in the libraries.

New keyboards at all of the stations!!!! They are grimy and just disgusting.

Unknown

More reliable wifi

My biggest thing is the wifi. When that fails, classes can be halted.

More projectors

N/A

Most of my classes are in the mechanical engineering building which needs general updates to classrooms as opposed to technological ones.

Johnson Center (all areas used for academic purposes) needs to be upgraded in all areas of physical and technological upgrades.

some classrooms needs better projectors

Do not take away ITV!!

Can we get an upgrade from Windows 7? It's starting to slow down. I'm happy with the hardware right now.

N/A

Faster infrastructure. Perhaps, Google Fiber?

N/A

More Wifi on campus

I think computers should be downgraded to Windows 7.

More outlet options in the older buildings' common areas. Ex: In the Mechanical Engineering Atrium, there is only access to about 6 outlets. One is behind a big brown chair, there is 1 on each of the pillars, and then there is one in the "fish bowl". If there were more outlets accessible, it would make work easier.

none

None

n/a

The WiFi doesn't work really well in some places on campus.

Just fix the dang wifi!
Better projectors, and connections for computers. Have a standard connection box for the campus.

More plugs/wall sockets for charging. Also, Dane Smith Hall is very dark at night. More lights in common area would be pleasant.

IDK

smartboards, more electrical sockets

VMWare is five years old, needs to be updated.

Wifi and Cell Service are awful on campus and are in the most need of upgrades. In the library, the rentable windows laptops are dated and in need of an upgrade.

More outlets in the Anthro annex

More USB charging ports.

I do not go to the campus.

calibrate the smart boards....when instructors try to write on them it looks like a mess.

Bigger classrooms, more outlets

more outlets, more wifi hot spots

Maybe some more study areas around campus.

More outlets, better wifi

More computers would be nice, So often there are none available.

It would be cool to have weekly training seminars on software packages.

The computers have been slow to load after entering my id and password. The worst are the touch screen computers in Mitchell Hall. They take 7-10 minutes to load. These computers don't get used as much because of that.

More outlets and seating

Other than improving the wifi in the CFTA building, none that I can think of at this time.

Many classrooms have a lot of access to electrical plugs. This is great! However, many shared spaces/ commons do not. Having more would make it easier to work on campus.

The majority of my courses are in Dane Smith Hall. There are only about 6 outlets available near an area with tables. Most students that sit in the commons use their own personal devices, so it isn't always easy to get to an outlet. Otherwise you must block the hallway to use one.

UNM POD and Mitchell hall computers.

stronger wi fi

Better computers in the LGBTQ Resource Center (i5 or better processors, both Windows and Apple computers.

None

windows should be update to the least edition 2016

Black boards to white boards in dane smith,

More brighter projectors.

more apple products

Complaint area or website. suggestion box.

With VR on the rise, a place where people who are plugged in to feel safe and secure while plugged in and medical care centers if something goes wrong.

Sufficient printing and scanning are the most important

The only upgrades needed are seating and study areas in the library, for example more white boards for students to work with.

Nothing satisfied

More desktops in Centinnial and parish

Classrooms are hot this time of year

better wifi signal in classrooms
Printers especially color
Upgrading older classrooms that don't really have current technology and more teaching of the professors on how to use these technologies.

There should be more quiet locations other than in Zimmerman library.

It's not necessarily a physical upgrade, but require that Learn be used by ALL teachers without exception, and offer classes at convenient times for instructors so that they can learn how to properly use the technology.

We need more computer labs exclusive for classes, and not shared with students that need to work on homework and vice-versa. We need enough seats in the labs and the right software installed on all the computers in the lab.

reliable wifi

The CFA practice rooms need a major upgrade. You can see pipes coming from the ceiling and you can see paint peeling from walls. Many music students feel the constricting environment and lack of windows and color make it a very depressing place for creative endeavors. Students also lose complete cell service down in this area as well and it causes them to be late to a lot of classes because of the cell phone time delay. Many of us have resorted to wearing watches.

The study room in Calvin hall needs to be upgraded so when students have a down time they need a relax area like the main campus. Also, there is so many un-sturdy tables and chairs. I believe the classroom need to be also updated because sometimes to equipment is not working properly during lectures.

better wifi at C&J.

not sure
n/a
N/A

Outlets

Improve the Gallup UNM Trio LAB

Cleaner

Better network/wifi coverage in auto-tech shop

I am an Anderson student and I am very satisfied with the IT services and computer and printing labs

Desks! I had a class in the SSRC and those desks were more efficient.

Better projectors and training for them. More whiteboards less chalkboards.

Better cell services in buildings like Mitchell Hall and Centennial

Faster classrooms computers

WIFI

None

- Lecture recordings. Text message alerts.

- More printers at the Law School.

Projectors

N/A

Some of the login times are very long in Dane Smith Hall on the Windows 7 machines. In addition I think the general consensus on campus is that the computers should either be Windows 7 or Windows 10 and none of them should be Windows 8 no one likes Windows 8

Mitchell Hall common area

give the music department actual classrooms. Trying to take notes in a music hall with no desk to write on is absurd. We didn't need the auditoriums at all this semester. It only made things difficult.

Mitchell Hall is terrible.

The recording of the class discussions would be useful for harder classes.

unknown

No suggestions right now

Snack area

more outlets for charging laptops, phones, and tablets

n/a

need wifi routers in all Gallup classrooms!! Fix them damn audio and visual crap.

What do people need the most? Prioritize. Give people what's in high demand first. I can't speak for the entire university. If it were up to me, I'd say more webcams (especially in Zimmerman).
Gallup need to update their classroom with better Technology, equipment and more technical support. They also need to check all their equipment as often as possible. Especially at the beginning of the semester. There are times when they do not have anyone available to help instructors having a hard time in the classrooms.

CE lab needs to be majorly upgraded.

N/A

newer equipments.

Better WiFi should be a priority.

I wouldn't know - due to being a distant learner.

none

non

More powerful computers

N/A

Start cleaning up and maintaining the computers on campus. Regardless of where I am on campus, trying to sign in to a computer to print something takes an exorbitant amount of time.

None.

A classroom that is to be only used for dual-enrollment students at the Zuni campus.

Not sure.

N/A

More electrical outlets and/or charging stations.

Possibly bigger screens

Zimmerman Library and the classrooms need new computers, Macs, PC's the latest in order for the classrooms to function better. More community tables as opposed to desks would be needed for social learning as well as space saving.

Longer hours in computer labs. The tech lab is hardly ever open late hours and weekends. We can't use the resources if the labs aren't open.

more outlets

Nothing.

I can't think of anything.

All the improvements in the past few years have been great.

One or two more printing locations, and more computers in main classroom buildings.

More access to headphones though your campus. Not just in libraries. Chargers for phones??

More charging stations.

UNM should not be upgrading technology at UNM; UNM needs to upgrade technology to support online classes!

Bigger classroom

I am satisfied with those.

N/a

An on campus lounge that allows for IT access and stations where people can chill and charge up their devices.

free printing

More ITV capable classrooms

Again, WiFi needs to be shored up. There might also need to be a preventative maintenance schedule for the projectors, just because of the lead time that seems necessary before they're fixed.

na

more cameras to record lectures

I would like to see more outlets in the buildings to plug in my phone. Perhaps have a chargers that people can check out when they forget their phone chargers. I often get asked from students if I have a certain type of charger since they forgot theirs.

meh

more reliable internet connection, each person gets their own work computer in the office

Whiteboards in all rooms.

Better wifi connection.

more plugs

Some of the Dell computers in the DSH lab are miserable to use, especially having to use these several times a week when teaching a class.
<table>
<thead>
<tr>
<th><strong>Apple TV</strong></th>
<th><strong>Equipment to record lectures for distribution to students</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Maybe tables instead of tiny desks not even big enough for a notebook...</td>
</tr>
<tr>
<td></td>
<td>Just going to emphasize the need for better Wi-Fi all over campus</td>
</tr>
<tr>
<td></td>
<td><strong>n/a</strong></td>
</tr>
<tr>
<td></td>
<td>More whiteboards</td>
</tr>
<tr>
<td></td>
<td><strong>no</strong></td>
</tr>
<tr>
<td></td>
<td>ECE building is a joke, needs lots of upgrades. Usually don't have enough components/wires in labs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Laptops</strong></th>
<th><strong>More direct network connections for online Blackboard / Collaboration</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>UPGRADE COMPUTERS AND PRINT STATIONS AT UNM GALLUP!!! I.T. DEPT DOESN'T DO ANYTHING AT GALLUP CAMPUS!!! COMPUTERS IN GALLUP ARENT COMPATIBLE WITH ONLINE CLASSES FROM MAIN CAMPUS! HELP! COMPUTERS ARE FROM WINDOWS VISTA ERA.</strong></td>
</tr>
<tr>
<td></td>
<td>Training for professors how to use the technology, especially SmartBoards.</td>
</tr>
<tr>
<td></td>
<td><strong>NA</strong></td>
</tr>
<tr>
<td></td>
<td>The PC computers should be upgraded to Apple Mac is the it has more great use for, students in all different course.</td>
</tr>
<tr>
<td></td>
<td>Wireless internet connection could be better.</td>
</tr>
<tr>
<td></td>
<td>Better Wi-fi at the Latin American and Iberian Institute.</td>
</tr>
<tr>
<td></td>
<td>More wireless connection.</td>
</tr>
<tr>
<td></td>
<td><strong>None.</strong></td>
</tr>
<tr>
<td></td>
<td><strong>BETTER WIFI IN CENTENIAL BUILDING</strong></td>
</tr>
<tr>
<td></td>
<td>Individual laptops attached on tables</td>
</tr>
<tr>
<td></td>
<td><strong>Plugs</strong></td>
</tr>
<tr>
<td></td>
<td>Better cell phone coverage in the library.</td>
</tr>
<tr>
<td></td>
<td>There is no text box for the LMS section below. The questions are directed for classes that are in face-to-face format. They don't make sense for online classes. Plus, since I'm in grad programs, the class sizes are small but I don't see why class size matters for using LEARN for hybrid classes. The questions don't make sense.</td>
</tr>
<tr>
<td></td>
<td><strong>WiFi</strong></td>
</tr>
<tr>
<td></td>
<td><strong>N/a</strong></td>
</tr>
<tr>
<td></td>
<td>Better wireless.</td>
</tr>
<tr>
<td></td>
<td>Whiteboards in the Johnson Center</td>
</tr>
<tr>
<td></td>
<td>Update on Zimmer laptops.</td>
</tr>
<tr>
<td></td>
<td><strong>EDUC bldg needs a major technology overhaul.</strong></td>
</tr>
<tr>
<td></td>
<td>I don't know if it's the machines themselves or the network they're connected to, but computers in Mitchell and the CTLB are kind of slow on startup.</td>
</tr>
<tr>
<td></td>
<td>more screens in older classrooms, some of the older classrooms are very behind on technology</td>
</tr>
<tr>
<td></td>
<td><strong>None</strong></td>
</tr>
<tr>
<td></td>
<td>Most of my classes were in the TEC, so everything was up to date.</td>
</tr>
<tr>
<td></td>
<td>Language departments need more interactive systems, like smart boards or video interface, especially for sign.</td>
</tr>
<tr>
<td></td>
<td>More consistent Java updates for classroom computers.</td>
</tr>
<tr>
<td></td>
<td><strong>Better WiFi</strong></td>
</tr>
<tr>
<td></td>
<td>None that I know.</td>
</tr>
<tr>
<td></td>
<td>Ensure that spare bulbs are readily available for all projectors, especially on weekends when support services are minimal. Ensure that whiteboard markers are made available. Every classroom should have a supply cabinet with a variety of supplies and someone should keep them stocked. Life is not totally digitized.</td>
</tr>
<tr>
<td></td>
<td>Need to set up better video equipment HD is cheap now.</td>
</tr>
<tr>
<td></td>
<td><strong>Remote student.no concern</strong></td>
</tr>
<tr>
<td></td>
<td>A portable CD drive could be useful for department checkout as laptops do not come with CD drives anymore and software is often distributed through CDs</td>
</tr>
<tr>
<td></td>
<td><strong>None</strong></td>
</tr>
<tr>
<td></td>
<td>Woodward Lecture Hall 147 - It is so bad, it's like traveling back in time.</td>
</tr>
<tr>
<td></td>
<td>I'd actually like more outlets to plug in my laptop or more available, working computers around campus.</td>
</tr>
</tbody>
</table>
video calls or sharing conference with other countries or other universities

seating with laptop holders for short people.

I think everything seems to be up to date.

More mac access throughout campus. I prefer PCs when gaming but Apple's OSX platform is essential for my video/image editing projects.

n/a

N/a

A movie theater for students.

Most classrooms I have been in don't have a working projector system and the school refuses to fix them.

Hearing-aids adaptability for classrooms, captioning for lectures and videos, consideration of lighting aspects for individuals with trouble seeing in poor light, etc.

none

No clue

N/A

More macbook pros and macs in labs and in public areas

More seating!

There's nothing that I need more of.

n/a

All is good.

Not sure

Faster internet

NA

Distance learning classrooms are about 10 years behind the campus

n/a

More outlets

Computers that log on quickly. There should be express computers like in Zimmerman in other building around campus.

?

More seating areas. Less couch/comfortable lounging areas. Sometimes I want to move to the library or other areas of campus to work on homework, but there are more areas people are just relaxing or sleeping and very few spaces to pull up a chair and sit at a table to work.


A reliable printer in the Centennial Engineering 3rd floor lab. That old printer is always breaking down.

none

Working computers for nursing department

Better wifi and security

N/a

the projectors in most of the classrooms are old and the image is blurry or not bright enough

Projectors in multiple rooms could use replacement/adjustment.

Table

I can't think of anything right now. Maybe after Fall semester I can provide better suggestions.

Unknown

A few of the lab areas more in the smaller halls (I am thinking specifically Mitchell) could have more computer or maybe even a printer that lets you print directly from the flashdrive/USB bc then people who are just trying to print can skip the computer lines.

Better registration system for the Law School. The law school students had to register at 12:01 a.m. on April 18th and the system could not handle the load. I could not register until 2:30 a.m. and one of the classes I needed to get into I was waitlisted.

Things are looking great!

More study space. More attention to keeping them clean. Maybe another print shop. I also seem to have trouble printing in the SUB.

N/A

better wifi

more charging locations
More power please

More electrical outlets in common work areas such as libraries and student centers. Classrooms are fine but these other areas need more outlets.

Better internet access

Need for more outlets in study areas.

- none

Wifi or overheads

The computers in common areas are pretty horrible (like DSH and Mitchell)

None

N/A

More wifi hotspots all around. Outside especially (SUB plazas, major walkways), but also in classrooms and basements.

More outlets.

The labs need stools with backs!

none

Update the hardware and software (Windows 8 sucks) on the PCs in DSH and SUB. FIX LOGIN TIMES. It has to be a group policy or something else but it takes ten mins to login.

No

The computers take forever to load while logging on.

- More laptops

The art building classrooms need better chairs for working. The seats are very high compared to the table, so all students have to lean over and it hurts our backs.

Better wifi everywhere including basements and dorms

There's hardly ever any seating, I've had to resort to printing in other places that charge, which is very annoying considering I shouldn't have to pay.

Most of the computers take too long to switch on especially in the printing spaces around campus which is a real pain when you are in a hurry. Therefore, upgrades to these computers would be awesome.

N/a

SPSS

N/A

More TVs for March Madness!

More study spaces for specific departments would be nice. I don't like reading books surrounded by people trying to do calculus and chemistry because they always work in groups

More funding for the pottery place in the Student Union Building.

Wifi access in some offices and study areas should be improved

white boards instead of chalk boards in ALL classrooms

None, I have been satisfied so far while accepting the age of each facility.

The projectors need to be checked more often for technical difficulties. Faster WiFi in the classrooms.

Word, Excel, Access, Adobe, and ect. have recent systems installed and ready for use.

Better computers

Digital drawing tablets for Fine Arts and IFDM

Make them more known to students because I don't know about any of these

SPSS

N/A

N/A

NA

N/A

Not that I no off.

NA
Have more of a consistency of technology in every classroom would be all that I can think of.

<table>
<thead>
<tr>
<th>more outlets</th>
<th>n/a</th>
</tr>
</thead>
</table>

**CLOCKS THAT TELL THE CORRECT TIME**

Could use white boards in certain places lacking them, such as the Stamm Common Area in Centennial Engineering, and the front lobby of the ECE building.

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

It'd be nice if there were more promethean boards that could move to different walls in more classrooms.

| Tables and chairs in CFA lobby are few and in disrepair |
| Smart boards. White boards. |
| Whiteboards in the classrooms versus chalkboards. |

The computer labs in the TEC building lag a lot. I'm not sure if it's because they're Windows or because of the wi-fi.

**UNMG** Could do away with the TOP Hat class activity.

| apple computers | N/A |
| Better projectors | More outlets and lecture capture technology. |
| No suggestions currently. | |
| Just make the windows computers log in faster. | availability for student to skype or connect in during a class session in which they are unable to attend for whatever reason. |
| better wi-fi in the Lobo Lair | computers as well need to be updated and a bigger computer lab for students and public service use |
| No comment, because I feel the hardware for student use is above par. Wireless access points across campus is great. | |
| better wi-fi | working shades from sunlight. better audio for sound from power points and video presentations |
| Physical upgrades may include newer projection screens and software for lectures. | |
| better wi-fi | the audio on the computers don't work down in the basement. |
| Wi-Fi | I feel like the login time for most computers on campus are ridiculously long. I might have a few minutes between class and I might be late to class just because one computer took forever to login to. |
| BETTER WIFI PLEASE | more isolated study areas and bigger parking lots |
| | Sometimes the projectors can be really dim and I have trouble seeing what's on them, even if it's dark. They also get out of focus sometimes and my teachers don't know how to fix them. |

Grad. students ITVS classrooms facilities at Taos branch are simply terrible

| mac computers | N/A |
| n/a | |
| none | |

Upgrades in systems especially, latest softwares should be made available. Labs and computer pods have to be renovated.

| upgrade on computers. | NA |
| Better sound capture form students in physical classroom for students to hear at distant sites and recordings. | newer, or at least CLEANER mice... most of them are so old or dirty they are hard to use. |
| Some underground class rooms do not have wifi connectivity. | comfortable chairs make the difference when studying for long hours. The classroom chairs are too hard which makes it so uncomfortable to continue working. |

174 / 196
the computer lab on the second floor of the library is always really dirty. It had crumbs, hair, food, and other gross stuff on the desk areas and keyboards. It would be nice if someone was wiping down the computer labs every 3 hours. They are pretty gross.

Maybe a good working heating and cooling system. Some days of class can be extremely hot and others can be rather chilly.

<table>
<thead>
<tr>
<th>none</th>
</tr>
</thead>
</table>

More outlets

<table>
<thead>
<tr>
<th>none</th>
</tr>
</thead>
</table>

The sound system in the Keva and Woodward.

<table>
<thead>
<tr>
<th>I think that the current set up is good.</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

Blackboard to connect with tablets

<table>
<thead>
<tr>
<th>I think there should be more areas in Zimmerman. A lot of the spaces are for groups, so I think it would be nice for there to be areas for individuals. I often see one person sitting at a booth, which takes away space for a group.</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
</tr>
</tbody>
</table>

The computer lab in the sub needs to be updated. At least the lab that hosts classes sometimes. Those computers are very slow and they freeze every two sentences you type. It's very annoying and time consuming. They also have a beard time logging in and take a very long time to log in. This problem occurs on the computers in the lab in the sub and also on the computers in the hallway in the sub.

<table>
<thead>
<tr>
<th>Better seating</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I don't know</th>
</tr>
</thead>
</table>

None

More plug ins in classrooms to charge laptops during use

<table>
<thead>
<tr>
<th>A lot of the outlets at tables are broken, so it would be nice if those were repaired.</th>
</tr>
</thead>
<tbody>
<tr>
<td>It's good as is</td>
</tr>
<tr>
<td>WIFI WIFI WIFI, we have been telling you this since forever ago.</td>
</tr>
<tr>
<td>Computers capable of working with design programs and several at one time</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I think more that one screen in classrooms is important. With one screen in the middle of the room, it is difficult to view from the desks on the sides of the classroom.</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Better recording technology</th>
</tr>
</thead>
<tbody>
<tr>
<td>----------------------------</td>
</tr>
</tbody>
</table>

A lot of classrooms do not have enough power outlets. Some people's computers have battery life problems and more outlets would enable them to use their computer in classes that require them.

<table>
<thead>
<tr>
<th>I believe better and more interactive sound systems should be in more CFA classrooms.</th>
</tr>
</thead>
<tbody>
<tr>
<td>none</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Better wifi</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
</tr>
</tbody>
</table>

More lecture recording

<table>
<thead>
<tr>
<th>Provide better WiFi and technology maintenance should be better. There should also be extra plugs so that the wires don't get tangled up.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi fi improvement in Carlisle Gym</td>
</tr>
</tbody>
</table>

The most pressing need I see is the maintenance of the lab equipment we have. Many things are broken in the various art labs and this makes project work difficult. Macintosh upgrades operating systems free so why are we studying with old technology?

<table>
<thead>
<tr>
<th>other</th>
</tr>
</thead>
<tbody>
<tr>
<td>I'm not so familiar of the physical set up because I'm taking an online class.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>I think more power outlets in classrooms and halls such as Marron Hall and Ortega Hall.</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Adobe Acrobat - the Full version. It is very difficult to do basic things like split pages or combine documents when most computers on campus have Reader.</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Topic</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Lighting for chalkboards</td>
</tr>
<tr>
<td>More computers!! And whiteboards instead of chalk.</td>
</tr>
<tr>
<td>More seating and tables</td>
</tr>
<tr>
<td>Nothing I can think of at this time</td>
</tr>
<tr>
<td>Better wifi faster capabilities</td>
</tr>
<tr>
<td>Student Family Housings internet system being integrated.</td>
</tr>
<tr>
<td>Parish library needs to catch up to other more technologically advanced libraries.</td>
</tr>
<tr>
<td>Better wifi</td>
</tr>
<tr>
<td>Other than the wireless everything is working.</td>
</tr>
<tr>
<td>None that I can think of.</td>
</tr>
<tr>
<td>Maintaining up to date technology and software. More printers and copy machines throughout campus</td>
</tr>
<tr>
<td>There should be a place where students can go with IT people who will fix their lap tops at an affordable rate.</td>
</tr>
<tr>
<td>n/a</td>
</tr>
<tr>
<td>Faster internet</td>
</tr>
<tr>
<td>Make tablets available.</td>
</tr>
<tr>
<td>Better reliability on the hard network, there were days when I could get nothing done due to the internet being out.</td>
</tr>
<tr>
<td>Dry erase markers and chalk for teachers</td>
</tr>
<tr>
<td>Better desks that fit big and tall people.</td>
</tr>
<tr>
<td>I don't know.</td>
</tr>
<tr>
<td>Lighting fixtures should have simpler panels. There is actually great inefficiency incurred with these sensitive panels, as people are prone to just leaving lights on instead of using their adjusting knobs correctly.</td>
</tr>
<tr>
<td>UNM should have scanners available to students.</td>
</tr>
<tr>
<td>Bigger desks to support different kinds of digital access materials.</td>
</tr>
<tr>
<td>Power outlets. Why don't some of them work? I know for sure the outlets on the South side of the SUB on the patio don't work, and there was one in a classroom that I can't remember that didn't work.</td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td>Faster networking. Sometimes just logging in at Dane Smith can take over 5mins.</td>
</tr>
<tr>
<td>NA</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>Better wifi service. Faster connection speed.</td>
</tr>
<tr>
<td>I'm pretty sure most studies show that many of these technologies promote shallower thinking, and abstractedness. It seems counter intuitive to promote them, and a wait of money that could be better spent. These technologies should only be implemented in the fields of study they are relevant to.</td>
</tr>
<tr>
<td>Easier technology (some errors cause delay in classes)</td>
</tr>
<tr>
<td>None at this time.</td>
</tr>
<tr>
<td>All classroom should have a iPhone/iPad converter for the projectors.</td>
</tr>
<tr>
<td>Cluster and workstations.</td>
</tr>
<tr>
<td>I don't know.</td>
</tr>
<tr>
<td>Please give Dr. Orlando what he needs for into biochem.</td>
</tr>
<tr>
<td>WiFi</td>
</tr>
<tr>
<td>None.</td>
</tr>
<tr>
<td>N/A</td>
</tr>
<tr>
<td>I think they're already being upgraded, but the projectors in pearl hall are dim, poor resolution, and one shuts down mid-class all the time.</td>
</tr>
<tr>
<td>n/a</td>
</tr>
</tbody>
</table>
| A lab camera, we have limited space and have to peak over other peoples shoulder to see. If you can't and its too crowded, it is impossible and then you miss out on important demonstrations. Maybe an overhead projector screen with the camera on the demo so everyone can see. With playback capability in case someone comes in late. | Nel/
Some of the lecture halls have very tight space between the next seat and the seat you are sitting on and this is make it uncomfortable to enjoy lecture inside that kind of environment.

at Gallup Branch, everything works well just as it is.

None that I can think of

Better audio equipment in classrooms especially in 1111 and 1108 in the Fine Arts Building

How about tables that have plug sockets that go and stay down? Or plugs in common areas that actually work at better than a trickle?

Face to face classrooms.

None

Better seating, better wifi, and better laptops.

Longer lab availability, 24 hour!

Replace the desktops.

PLEASE REMOVE those old TV’s from the classrooms in Dane Smith Hall. Aside from obviously serving no purpose any more, they make the place feel technologically behind. The projector systems in the rooms have taken the place of those old TV’s. Professor’s just need to know how to use the projectors though.

Table instead of the desk that is too small for a notebook.

please consider addressing ergonomics. I was in a lecture hall that was outdated, chairs didn’t fit the ‘small’ desk area. (Arms were elevated, putting tons of pressure on forearm) ‘Small’ desk area didn’t fit laptops, notebooks, etc.

None

Better wireless coverage in Logan Hall 2nd floor.

Larger desks for taking exams

The instructor stated he requested for upgrade with the projector and screen in the rooms

Please upgrade the geography lab

Some sort of site where I can share my notes.

When I would watch lectures for my online course, I noticed that sometimes the video feed was focused on the professor but there was a video showing on the projector screen - maybe this could be worked on a bit?

Just add more outlets plug-ins for various needs.

More equipment for all to use.

Chairs need to be bigger to accommodate the larger people of the universe.

better recycling, more bungee chairs (especially 2nd floor zimmerman)

iClickers are unreliable but teachers enjoy them because of the increased participation. If there is a way to have classrooms with built-in polling or something similar, it would be very useful.
No suggestions. I find the campus satisfying.

N/A

Computers in the classrooms to access information from the main branch.
Better projector equipment as well as sound system.
Reliable Wi-Fi is the biggest issue.
Electrical outlets
none
none
N/A
None
Just better internet in George Pearl Hall studio areas.
N/A
More ports for student wired connections.
Docking stations for laptops
n/a
wifi needs to work better for phones.
Please update the CON lounge and have another space like this made available. Too many students to share this.
n/a
more screens
N/A
None tech is good
NA
WE need more plugs!
N/A
Computer hardware needs to be updated in the economics building classrooms.
none
I have not really seen a need other than projector screens, or smart screens.
Virtual Reality workstations.
Several times this semester students and instructor had difficulty connecting to the audio in the classroom when playing videos from a laptop. Not sure if that's operator error or equipment failure. :)
None
More outlets in accessible areas at Zimmerman is needed.
The projector in Northrop Hall 122 flickers and the speakers click. That's pretty specific, but I have nothing general to add. /
N/a
Have HDMI connections for personal laptops for presentations.
Board recorder
I think it would be nice if we went green and had laptops and other kind of typing technology available in each classroom available to lend out.
Upgraded laptop carts in classrooms.
UNM-LA had all the computers and software necessary for classes or otherwise. The only suggestion I have is for a wireless printing option from a personal computer, so students don't have to continuously send email attachments to themselves or move files to thumb-drives in order to print something on a school computer.
In some lab areas the chairs do not adjust height for the tables the computers are located on and this makes the labs painful to use for more than a short period.
Question 21
I use UNM Learn in class sizes of (Check all that apply):

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency by choice</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-9</td>
<td>471</td>
<td>10.65%</td>
<td>18.67%</td>
<td>23.6%</td>
</tr>
<tr>
<td>10-24</td>
<td>1183</td>
<td>26.75%</td>
<td>46.89%</td>
<td>59.27%</td>
</tr>
<tr>
<td>25-49</td>
<td>1223</td>
<td>27.65%</td>
<td>48.47%</td>
<td>61.27%</td>
</tr>
<tr>
<td>50-99</td>
<td>746</td>
<td>16.87%</td>
<td>29.57%</td>
<td>37.37%</td>
</tr>
<tr>
<td>100-199</td>
<td>493</td>
<td>11.15%</td>
<td>19.54%</td>
<td>24.7%</td>
</tr>
<tr>
<td>200 or more</td>
<td>307</td>
<td>6.94%</td>
<td>12.17%</td>
<td>15.38%</td>
</tr>
<tr>
<td>Sum:</td>
<td>4423</td>
<td>100%</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Not answered:</td>
<td>527</td>
<td>-</td>
<td>20.89%</td>
<td>-</td>
</tr>
</tbody>
</table>

Total answered: 1996
Question 22
Please indicate your level of agreement with the following statements about the Learning Management System.

Levels

<table>
<thead>
<tr>
<th>Statement</th>
<th>Don't know</th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly agree</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>The LMS is critical to my learning.</td>
<td>384 19.01%</td>
<td>119 5.89%</td>
<td>136 6.73%</td>
<td>509 25.2%</td>
<td>548 27.13%</td>
<td>324 16.04%</td>
<td>2020 100% 33.35%</td>
</tr>
<tr>
<td>The LMS is very useful as a tool to enhance my learning.</td>
<td>364 18.03%</td>
<td>97 4.8%</td>
<td>91 4.51%</td>
<td>412 20.41%</td>
<td>682 33.78%</td>
<td>373 18.47%</td>
<td>2019 100% 33.33%</td>
</tr>
<tr>
<td>The LMS is an efficient means of submitting assignments, accessing course materials, participating in a class, and viewing grades.</td>
<td>360 17.84%</td>
<td>90 4.46%</td>
<td>74 3.67%</td>
<td>322 15.96%</td>
<td>589 29.19%</td>
<td>583 28.89%</td>
<td>2018 100% 33.32%</td>
</tr>
<tr>
<td>Sum</td>
<td>1108 - 18.29%</td>
<td>306 - 5.05%</td>
<td>301 - 4.97%</td>
<td>1243 - 20.52%</td>
<td>1819 - 30.03%</td>
<td>1280 - 21.13%</td>
<td>6057 - 100%</td>
</tr>
</tbody>
</table>

*Sequence of numbers in a cell
Absolute frequency
Relative frequency row
Relative frequency

---

The LMS is very useful as a tool to enhance my learning.
Don't know
Strongly disagree
Disagree
Neutral
Agree
Strongly agree
Sum

The LMS is an efficient means of submitting assignments, accessing course materials, participating in a class, and viewing grades.
Don't know
Strongly disagree
Disagree
Neutral
Agree
Strongly agree
Sum

The LMS is critical to my learning.
Don't know
Strongly disagree
Disagree
Neutral
Agree
Strongly agree
Sum
Question 23
How many years of experience do you have using LMS technology?

Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1</td>
<td>741</td>
<td>29.37%</td>
<td>36.48%</td>
</tr>
<tr>
<td>2</td>
<td>306</td>
<td>12.13%</td>
<td>15.07%</td>
</tr>
<tr>
<td>3</td>
<td>344</td>
<td>13.63%</td>
<td>16.94%</td>
</tr>
<tr>
<td>4</td>
<td>308</td>
<td>12.21%</td>
<td>15.16%</td>
</tr>
<tr>
<td>5-10</td>
<td>295</td>
<td>11.69%</td>
<td>14.52%</td>
</tr>
<tr>
<td>Above 10</td>
<td>37</td>
<td>1.47%</td>
<td>1.82%</td>
</tr>
</tbody>
</table>

Sum: 2031 80.5% 100%

Not answered: 492 19.5% -

Total answered: 2031
Question 24
Do you currently use UNM Learn?

Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1902</td>
<td>75.39%</td>
<td>91.8%</td>
</tr>
<tr>
<td>No</td>
<td>170</td>
<td>6.74%</td>
<td>8.2%</td>
</tr>
<tr>
<td>Sum:</td>
<td>2072</td>
<td>82.12%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Not answered: 451 17.88% -

Total answered: 2072
Question 25
Describe how you use an LMS to support your learning activities (Select all that apply).
I use the LMS functionality for all of the above.

I'm only good at using Blackboard because of the amount of classes I've taken, but the system is really clunky, not user-friendly, confusing for those with less computer experience, and the way to submit documents is a headache. When one class used web conferencing, it was difficult to connect and talk with one another and stay connected. Uploading videos was time-consuming.

I'm not sure what LMS is...

I have no idea what LMS is

I've used Learn a lot for a lot of things. Had this been the case for all of my instructors, life would have been much, much easier for me as a student. The only problems I've ever had with UNM Learn arose from instructor unwillingness or incompetence with use of the system. I repeat, THE SYSTEM ITSELF IS FANTASTIC. STRESS THIS TO PROFESSORS AND INSTRUCTORS, ENCOURAGE THEM TO USE IT AND INCORPORATE IT MORE REGULARLY INTO SYLLABI. All of my 'very satisfieds' apply in best-case scenarios, assuming instructor co-operation.

I wish it was used more but teachers don't know how to use it

I'm a TA so I also do my grading there. That system is terrible. It makes my computer run slow and is nearly impossible for me to smoothly transition from one paper to the next, and I have a brand new laptop. That grading function should be upgraded.

I'd much rather take an exam online via UNM Learn instead of using scantrons and paper. Plus I'd like if it instructors were required to give students a min and max of 2 to 3 hours on a test depending on the multitude of questions.

I have no option of not using learn. I understand it's use for online classes but I don't want to pay for something that I only use for checking grades and docs that the instructor uploads. I feel that a cheaper method should be available.

Never knew it could web conference. I need it in a designated area off site that is supported by a person available at the off sites for distant learning.

n/a

I think that UNM Learn is great. I like Schoology because I can access information even after the class has been completed.

get grades

The grades part of Learn is terrible. It's so annoying on so many levels - there should be a way to not only check the percentage grade (instead of some random points that there isn't even a total out of), but also shouldn't be so confusing as to what actually is and isn't the grade.

I don't. It's a pain. But I'm in small classes where I can interact directly with the instruction. If you have 300 people in an intro class who need to take a quiz, I can see the appeal.

I also use it as a TA

Learn has never worked well for me, and in several classes I have been completely incapable of using Learn or even signing in. This year I have missed 3 quizzes in one of my classes because of issues with the system, and though I have sought support there has been little, if anything, they were able to do.

Vital tool and access for students that have limited access to UNM - Albuquerque and/or full-time jobs!

n/a
learn has been getting better.

I love UNM Learn. Don't get rid of it!

to often professors tend to use Learn as a crutch for grading and quizzes.

I don't know what lms is

I use Learn because I am forced to.

I like using Learn almost like a cloud storage-- I know there will be an exact copy of every assignment I upload over the whole semester, which is really useful for studying and making sure I always have every possible resource one place.

I do not know what an LMS is.

What we have is so-so, I've seen better.

Student-to-student messaging would be very helpful. I didn't know we can do that except through e-mail.

For my online class, the lecture is recorded, but there is no voice. This doesn't make any sense. So you can see the lecture, but you can't hear any of it.

I do not use LMS

Require teachers to be competent with learn

I like to track my progress in my classes and LMS makes it so easy to complete assignments.

I hate it when instructors use dropbox in lieu of Learn.

UNM Learn needs to be updates, it appears out of date and is not very pretty to look at. Ease of use, simplicity, and the way it looks work beautifully together. Make it look nice like the new update to the my.unm.com website. Props to those who helped design such a nice looking site. Not something that looks like it was made 15 years ago :)

N/A

I prefer Canvas as an LMS over Blackboard.

I don't always have consistent access to submit assignments (sometimes glitches). Also if the instructor has not set up a Dashboard, I do not know if I have received new Messages. The grading system is also not used frequently or updated regularly by many faculty members and can be confusing or distressing if not current.

The tool is only as powerful as the instructor using it. Many instructors have difficulty using learn and only upload papers for us to read. Many of my instructors use dropbox instead.

I think the "pessimistic" grade feature of UNM Learn should not be used. Grades should be reported as is and ongoing.

The biggest issue with learn is that sometimes the professors are not trained on how to use it or they only put some (instead of all) assignment due dates in the calendar.

Many Professors have different formats for their courses. It would be helpful for students to learn to navigate their course site if there was a standard course set up.

Great for document access, eliminating necessity of textbooks.

I would prefer more classes entirely online where I can work from home.

Great stuff, especially when the students attending are bothersome or too immature for collage online classes help to keep intelligence high.

I have used an LMS for an innumerable amount of activities, they are helpful.

Learn is brilliant and would vastly improve student to instructor interaction if used campus wide.

In my experience, online classes are a big disappointment. The instructor does little or no instructing. Students read the book and work on their own. Also but less important, instructors take little advantage of the technology. Online courses might as well be correspondence courses, just faster.

LMS technology makes it possible to continue to take classes online for full time employees. It's a great tool.

I really love and appreciate UNM Learn it is very effective and simple

Never used

some professors don't know how to set up there learn page

Educators beat the discussion thing into our head. I dont get a whole lot from these types of courses.

Highly satisfied.

I'd like the chance to use those other features, but none of my profs have offered them yet.

UNM Learn has been very helpful to me. I especially like when some of my professors have put UNM resources I didn't even know were available in there for me to discover.

Folks seem to think that if the class is online, there need not be instruction. Why is this happening??

I do not like the online discussions, even though I do use them. I do not think the online discussions actual help me with my learning.

Learn is good, but it need more update, a better plataform

Do not use it

I have not used LMS?
Never heard or used LMS

Helps me keep track of some assignments. But it relies heavily on the instructor.

Would like to see a student forum on Learn for all classes. It could be used to talk with other students about assignments and ask question. Odds are better I would get a student to answer me than have to wait for an instructor to answer an email, or coordinate a meeting time with an instructor or TA.

Learn is only as strong as the instructor--it's up to them to post grades and materials on time. They all should have deadlines with this, and have to post all slides there. We could save probably thousands of dollars in printing, students' grades and learning experience if teachers just used Learn as much as possible.

Providing feedback as a teaching assistant

Your LMS system was difficult to use. Impossible to get grades. Horrible.

It's nice to have a centralized place for all my class information.

Collaborate is used in one class.

Haven't used LMS

NA

N/A

I do not like on line classes

I use UNM Learn when it's required. Besides that, I want to view my grades and assignments. That's it.

I don't use it

no comment

My classes are through Zoom.

Love LMS

don't use

I don't know wha this is

Not enough exposure to comment at this time

ALL Faculty should have to use this.

none

Online submission of homework and such is amazing. Not only for the environment, but accessibility!

It is very convenient for me because i am able to talk to others and turn in papers at home.

na

UNM-LA ITV

n/a

I did not use LMS

Some professors refuse to use learn, which makes checking grades and accessing materials difficult.

Some of the instructors do not use Learn as effectively as others. It seems like they may benefit from occasional refresher on Learn's various capabilities, such as course forums.

I do not use LMS

n/a

Grades are always misleading. Some courses never have anything up until the very end of the semester, but I understand this is the teacher's preference and not the LMS.

it is a good learning tool for the branch campuses.

I did not like the online only class.

N/A

I'm an out of state student, so it's essential.

Some audio conferencing tool/product would be a good idea--Learn is sometimes overkill for group collaboration, and personally most people can't conference in more than 2 persons.

na

N/A

Blackboard has been a great tool to enhance my learning.

none

N/A

none

n/a
Haven't heard of Ims
**Question 26**

Please indicate your satisfaction with the following aspects of UNM Learn:

## Levels

<table>
<thead>
<tr>
<th>Aspect</th>
<th>N/A</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Sum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ease of use in general</td>
<td>20</td>
<td>787</td>
<td>193</td>
<td>81</td>
<td>315</td>
<td>40</td>
<td>1719</td>
</tr>
<tr>
<td>Ease of use from a mobile device</td>
<td>165</td>
<td>260</td>
<td>388</td>
<td>612</td>
<td>112</td>
<td>1711</td>
<td>1711</td>
</tr>
<tr>
<td>Engaging in meaningful interactions (e.g., via discussion boards, direct contact, or social-media connections)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System availability/reliability</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System response time</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accessing content (e.g., syllabus, recorded lectures, supplemental learning materials, e-texts, podcasts, blogs)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tracking due-dates and deliverables</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tracking grades and performances</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Submitting course assignments</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UNM Learn Support</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overall satisfaction</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Engaging in meaningful interactions (e.g., via discussion boards, direct contact, or social-media connections)</td>
<td>162.951%</td>
<td>0.86%</td>
<td>296.1737%</td>
<td>1.57%</td>
<td>553.3245%</td>
<td>2.94%</td>
<td>489.287%</td>
</tr>
<tr>
<td>System availability/reliability</td>
<td>23.134%</td>
<td>0.12%</td>
<td>515.30.05%</td>
<td>2.74%</td>
<td>807.47.06%</td>
<td>4.39%</td>
<td>260.15.17%</td>
</tr>
<tr>
<td>System response time</td>
<td>32.1.88%</td>
<td>0.17%</td>
<td>482.28.25%</td>
<td>2.56%</td>
<td>800.46.89%</td>
<td>4.25%</td>
<td>259.15.18%</td>
</tr>
<tr>
<td>Accessing content (e.g., syllabus, recorded lectures, supplemental learning materials, e-texts, podcasts, blogs)</td>
<td>22.1.29%</td>
<td>0.12%</td>
<td>704.41.12%</td>
<td>3.74%</td>
<td>732.42.76%</td>
<td>3.99%</td>
<td>169.9.87%</td>
</tr>
<tr>
<td>Tracking due-dates and deliverables</td>
<td>46.2.69%</td>
<td>0.24%</td>
<td>559.32.67%</td>
<td>2.97%</td>
<td>659.38.52%</td>
<td>3.5%</td>
<td>260.15.2%</td>
</tr>
<tr>
<td>Tracking grades and performances</td>
<td>37.2.16%</td>
<td>0.2%</td>
<td>642.37.46%</td>
<td>3.41%</td>
<td>680.39.67%</td>
<td>3.61%</td>
<td>225.13.13%</td>
</tr>
<tr>
<td>Submitting course assignments</td>
<td>58.3.38%</td>
<td>0.31%</td>
<td>667.38.87%</td>
<td>3.54%</td>
<td>734.42.77%</td>
<td>3.9%</td>
<td>178.10.37%</td>
</tr>
<tr>
<td>UNM Learn Support</td>
<td>465.27.21%</td>
<td>2.47%</td>
<td>348.20.36%</td>
<td>1.85%</td>
<td>383.22.41%</td>
<td>2.03%</td>
<td>420.24.58%</td>
</tr>
<tr>
<td>Overall satisfaction</td>
<td>22.1.29%</td>
<td>0.12%</td>
<td>557.32.55%</td>
<td>2.96%</td>
<td>819.47.87%</td>
<td>4.35%</td>
<td>214.12.51%</td>
</tr>
<tr>
<td>Sum</td>
<td>1052 - 5.59%</td>
<td>5628 - 29.89%</td>
<td>7425 - 39.44%</td>
<td>3055 - 16.23%</td>
<td>1211 - 6.43%</td>
<td>456 - 2.42%</td>
<td>18827 - 100%</td>
</tr>
</tbody>
</table>
Question 27
Do you have experience with an LMS that you prefer over UNM Learn?

Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>137</td>
<td>5.43%</td>
<td>7.18%</td>
</tr>
<tr>
<td>No</td>
<td>1771</td>
<td>70.19%</td>
<td>92.82%</td>
</tr>
<tr>
<td>Sum:</td>
<td>1908</td>
<td>75.62%</td>
<td>100%</td>
</tr>
<tr>
<td>Not answered:</td>
<td>615</td>
<td>24.38%</td>
<td>-</td>
</tr>
</tbody>
</table>

Total answered: 1908
## Question 28
What is your preferred LMS?

### Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Angel</td>
<td>8</td>
<td>0.32%</td>
<td>6.56%</td>
</tr>
<tr>
<td>Canvas</td>
<td>26</td>
<td>1.03%</td>
<td>21.31%</td>
</tr>
<tr>
<td>Desire 2 Learn (Brightspace)</td>
<td>12</td>
<td>0.48%</td>
<td>9.84%</td>
</tr>
<tr>
<td>Jenzabar e-Racer</td>
<td>1</td>
<td>0.04%</td>
<td>0.82%</td>
</tr>
<tr>
<td>Moodle</td>
<td>13</td>
<td>0.52%</td>
<td>10.66%</td>
</tr>
<tr>
<td>Pearson eCollege</td>
<td>14</td>
<td>0.55%</td>
<td>11.48%</td>
</tr>
<tr>
<td>Sakai</td>
<td>3</td>
<td>0.12%</td>
<td>2.46%</td>
</tr>
<tr>
<td>Homegrown/locally developed</td>
<td>10</td>
<td>0.4%</td>
<td>8.2%</td>
</tr>
<tr>
<td>Other product; please specify</td>
<td>35</td>
<td>1.39%</td>
<td>28.69%</td>
</tr>
<tr>
<td>Sum:</td>
<td>122</td>
<td>4.84%</td>
<td>100%</td>
</tr>
<tr>
<td>Not answered:</td>
<td>2401</td>
<td>95.16%</td>
<td>-</td>
</tr>
</tbody>
</table>

**Total answered: 122**

### Last choice text input

- Webct
- WebCT
- Blackboard
- McGraw-Hill Connect
- Schoology
- webct
- Schoology
- Professor designed websites
- Cornerstone
- e-reserves
- Kannu
- Blackboard
- pearson
- Saba
- I don't know what it was called, but Stanford had one that was more user-friendly
- Schoology
- iStudiez
- Cengage
- Google Classroom
interacting with people.
Cornerstone on Demand
Ereserves
Unm prior LMS.
CourseWork
Question 29

Why is the above your preferred LMS (Check all that apply)?

Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ease of use for the student</td>
<td>61</td>
<td>2.42%</td>
<td>50.41%</td>
</tr>
<tr>
<td>Usefulness of tools in the LMS</td>
<td>19</td>
<td>0.75%</td>
<td>15.7%</td>
</tr>
<tr>
<td>Features (please describe briefly)</td>
<td>13</td>
<td>0.52%</td>
<td>10.74%</td>
</tr>
<tr>
<td>Flexibility of the system</td>
<td>16</td>
<td>0.63%</td>
<td>13.22%</td>
</tr>
<tr>
<td>Reliability/stability of the system</td>
<td>12</td>
<td>0.48%</td>
<td>9.92%</td>
</tr>
<tr>
<td>Sum:</td>
<td>121</td>
<td>4.8%</td>
<td>100%</td>
</tr>
<tr>
<td>Not answered:</td>
<td>2402</td>
<td>95.2%</td>
<td>-</td>
</tr>
</tbody>
</table>

Total answered: 121

Text input

Not as "pretty" but more intuitive and much easier use than the Learn Gradebook.

It was better in all of these categories.

On the other system, I was able to more easily carry on meaningful conversations with other students about the course, it was easy to use on a mobile device, and it was easy to submit assignments.

Staff knows how to use it.

This isn’t a check all that apply question. But I just find it easier to use in general.

Tools such as git are very useful because they allow remote storage (backup), version control and submission of work.

D2L had a feature that allowed several quiz grades to combine into one grade, which was useful for frequent in-class writings and quizzes.

The system is open source, meaning that code can be modified and the software is less expensive than Blackboard.

The front end of an LMS is great, and should be easy for all students, regardless of tech savvy, to navigate. There is a great deal of value in back-end reporting, however, that I am not sure the University is taking advantage of.

Don’t use radio buttons for multi-check options. Canvas lacks some of Blackboard’s features, but offers a cleaner interface and navigation and does not try to replace browser functionality as a web app (as learn does).

You put radio buttons on a question that says check all that apply.

It won’t let me choose more than one answer. So it’s also is really easy to use, and the tools are easier to access.

N/A

Easy to access, but not always compatible on mobile. Love the gradebook on LMS- really wish UNM Learn would calculate your current overall grade.

More features setup for classes - configured more easily to make it easier for managing documents, grades and class contact information.

All of the above apply. I used Canvas in high school and it was much more organized that Learn. It was much more reliable as well. Very easy to submit assignments and check grades. Could calculate theoretical grades as well. Easier to use calendar features. Each class had a streamlined hierarchy.

It is my personal planner! I track my own grades with proper scales (sometimes UNM learn doesn’t have the proper weights for grades or doesn’t include certain assignments in the calculation).
<table>
<thead>
<tr>
<th>Can't select one more than one option. Ease of use for the student, usefulness of tools in the LMS (Shows box and whisker plot of grades for assignments). Features (easier to navigate, modules just work, less clicking around)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I like that they have activities and video to learn the material and the quizzes are very interactive.</td>
</tr>
<tr>
<td>I look for simplicity. Blackboard learn is too complex, make the product standardized and simple. Collaborate continues to be a buggy product for large online presentations.</td>
</tr>
<tr>
<td>Moodle is more modern with a more pleasing interface, and has great flexibility.</td>
</tr>
<tr>
<td>Pbworks does not allow for students to turn in assignments but it gives me the platform to make pages for my lectures. An alternative I would prefer is a space online where any person (student or not) can access my lecture content (I am a TA).</td>
</tr>
<tr>
<td>Used it at Portland state university and it was amazing.</td>
</tr>
<tr>
<td>Dr. Chuck makes it super easy to use. It is all open share/open common. Robust amount of resources and if you can key Python, super great wonderful.</td>
</tr>
<tr>
<td>Moodle is very easy and convenient, and contains many useful tools.</td>
</tr>
<tr>
<td>We had no problem using the BB system at CNM but there were issues finding things at UNM.</td>
</tr>
<tr>
<td>As a student user of this LMS I think this is very flexible and its simple set up is very user friendly.</td>
</tr>
<tr>
<td>The courses can stay on schoology for more than a semester so I can go back to old assignments and references old resource material from past professors. It is also very easy to use and to check grades with.</td>
</tr>
<tr>
<td>This says check all that apply, yet only lets you select one. I'd also like to select ease of use.</td>
</tr>
<tr>
<td>Actually, LMS have an inherit problem. they abstract the work of grading. If I can't cheat why should the Prof be able to.</td>
</tr>
<tr>
<td>AMAZING!!!!!!!!!</td>
</tr>
<tr>
<td>All of the above.</td>
</tr>
<tr>
<td>WebEx sync, great customization, very user-friendly, easy to administer.</td>
</tr>
<tr>
<td>It wouldn't let me choose more than one option for #20.</td>
</tr>
<tr>
<td>I cannot &quot;check all that apply&quot; for this question. This question needs to be revised. If I could, I would have checked all of the boxes.</td>
</tr>
</tbody>
</table>
Question 30
Please provide additional comments comparing your experience with the other LMS to UNM Learn.

Text input

While all LMS have their negatives, as a TA and instructor I’ve found the gradebook built into learn to be maddening. I have also found it difficult to make changes to Learn without consulting multiple help sites.

Besides Canvas having a more user-friendly interface and smartphone app, it seems like faculty also have trouble learning to use Blackboard and this was not the case for Canvas.

It’s just more organized. I think if the instructor themselves doesn’t organize Learn, then it tends to get a bit cluttered.

Blackboard takes forever to load and the app is terrible. WebCT was quick and I never had issues accessing it on my phone.

I haven’t tried the other LMS, besides Schoology and UNM Learn. Schoology is very flexible and easy to use. I can access it easily and it doesn’t seem to need to be maintained as often. It continues to be accessible after the course has been completed and handles uploads easily. I have never had trouble uploading to it.

The grades are a lot easier to decipher. And generally I feel more organized with Canvas.

Focus on function rather than a slick interface

Please see "Other/Comments."

I used Canvas in its infancy, when new features will still being added and there will still bugs in the system. I’ve read that Moodle is the best-in-class solution, but have no personal experience with it.

N/A

Generally better experience, more subcategories for instructors to use, clearer navigation.

it works well

Canvas is much easier to navigate than Blackboard, discussion boards layouts make more sense, and above all you can see all of your grades at once. The Canvas app also works better than the blackboard app, which tends to be unresponsive and doesn’t allow you to take quizzes and tests from the app.

E-reserve allowed for accessibility to a wide range of course materials, not just those you’re enrolled in... If the prof was willing to share the password for the course.

It’s just a more comprehensive system, it’s easier to use and all teachers were required to update in Canvas. You could also put in estimated grades, so it was easier to know where you stood in a class.

n/s

N/A

Instructors need to focus on their field of instruction and not on the format the class is published. Canvas provides consistency for the instructor and the student.

N/A

Way to clunky and and hard to navigate.

I prefer canvas as it’s scheduling and grading tools are far more advanced and easier to navigate.

JJFHDFK

I don’t use it very much

i enjoy IT lab they are good

It was easier to manage and take tests online, this also had reference tools and study guides.

I don’t like the navigation of UNM Learn.

D2L links things where students do not need to click through so many buttons.

We used a combination of google drive and github. This made things a lot easier to manage and track workflow.

Learn just feels like a heavy cumbersome dinosaur! :)

No

It’s been a few years, so I’m sure it’s different now. Learn is fine. D2L is good too. They all do the same thing

None

Used it at Portland state university and it was amazing

LMS is easy to use.

It easier to use

My experience with moodle has offered much more than UNM learn. Although this could be that the professor using UNM learn does not utilize all the features.

it wasn’t well organized. Some materials under different tabs and deadlines in different places. And no tab for finding our grades.

n/a
<table>
<thead>
<tr>
<th>Feature</th>
<th>Comparison</th>
<th>Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>The site does not routinely shut down for maintenance, and there is a useful app for phone and tablet.</td>
<td></td>
<td>Most times when using UNM Learn, most of the grades and other information is not available.</td>
</tr>
<tr>
<td>Schoology has more reliability overall. I haven't had any issues with it so far. Also, Schoology lets me keep all my course work and documents after the class is over. With Learn, after the class is over, I don't get to see anything that I just spent four months working on.</td>
<td></td>
<td>I don't know the name...whatever they used a UOP is what I prefer. It was easier to navigate and it was consistent between classes.</td>
</tr>
<tr>
<td>Better reminders of upcoming dates</td>
<td></td>
<td>Canvas is a lot more flexible and has a much simpler interface, as well as a responsive design for mobile. It is also open source, meaning we may inspect, understand, and even extend the LMS as we need to.</td>
</tr>
<tr>
<td>I want to go back and see my past courses--Learn won't let me do that. Cornerstone will.</td>
<td></td>
<td>N/A not very comparable as a whole system.</td>
</tr>
<tr>
<td>N/A not very comparable as a whole system.</td>
<td></td>
<td>Easier to use -- self-intuitive.</td>
</tr>
<tr>
<td>I didn't have to &quot;learn&quot; Moodle. It was fairly straightforward and easy to navigate from the get-go. I still have problems navigating Learn.</td>
<td></td>
<td>I use Moodle more often than UNM Learn so maybe that is why I prefer it better. It is very easy to use, and has all the assignments due together in one place.</td>
</tr>
<tr>
<td>I use Moodle more often than UNM Learn so maybe that is why I prefer it better. It is very easy to use, and has all the assignments due together in one place.</td>
<td></td>
<td>like blackboard, the program/interface helps you learn and the two systems are extremely similar.</td>
</tr>
<tr>
<td>None</td>
<td></td>
<td>As an instructor I thought it was simpler to add things, but I have become accustomed to Learn and don't mind it now.</td>
</tr>
</tbody>
</table>