MEMORANDUM

TO: UNM Campus Community System-Wide
FROM: Robert G. Frank, President
RE: LoboMail for the UNM
DATE: September 17, 2012

UNM is engaged in a migration to a new messaging and calendaring service for the University community. Every semester, faculty, students, and staff bring to our campuses more mobile devices – laptops, netbooks, and smartphones – to improve access to University information and to improve communication. The institution’s technology infrastructure needs to be the bridge that enables effective communication.

This summer, over 46,000 students moved to LoboMail; this fall, student employees, faculty and staff will move, and the HSC will move soon thereafter. LoboMail uses the Microsoft Exchange platform which was identified by a collaborative, cross-campus effort and approved by the Executive Committee for UNM enterprise email, messaging and calendar in 2011.

We have agreed to consolidate how we share our digital identities between all departments and campuses, including the HSC, under a common identity management (IDM) service managed across our organizations. All of our email will be “user@unm.edu”. Our webpages will be addressed in the near future. We will further share resources, deliver additional common solutions, and consistently protect privacy institution-wide. This migration will begin in early 2013. In this way, communication is improved and technology resources are more cost-effectively managed.

Making a change of this scope is not only transforming, but it takes time. Thank you in advance for supporting and providing leadership in your own departments and spheres of influence to help prepare and facilitate this big move forward for UNM.