Socialize Report

- Technical Groups
- Admin Groups
- Academic Leadership
- Administrative Leadership
- College/School/Admin
- VP for Research
- Townhalls 10/5, 10/11

Interim Team

Identify Initial Management/Structure Layer for UNM

- Recommended Solid Line to IT
- Recommended Dotted Line to Current Area
- Service delivery status quo
- Look for early opportunities

Convene IT Governance

- Charter
- Task force for funding

Announce Management Team and Implement Management Reporting Lines

- Service Desk
- Ticketing
- Wireless
- Data Warehouse
- Low Hanging wins

Identify Staffing/Structure Layers for UNM

- Skills Survey
- Process Review and Alignment
- KPIs and Benchmarking
- Specialized Needs
- Embedded Placement

Implement Staff Reporting Lines