Socialize Report

- Socialize Report

Interim Team

- Interim Team

Identify Initial Management/Structure Layer for UNM

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Convene IT Governance

- Convene IT Governance

Announce Management Team and Implement Management Reporting Lines

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Identify Staffing/Structure Layers for UNM

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Implement Staff Reporting Lines

- Implement Staff Reporting Lines

High Level Action Plan – Will Continue to Evolve
This version last updated on 09/26/2016

- Recommended Solid Line to IT
- Recommended Dotted Line to Current Area
- Service delivery status quo
- Look for early opportunities

- Skills Survey
- Process Review and Alignment
- KPIs and Benchmarking
- Specialized Needs
- Embedded Placement

- Charter
- Task force for funding

- Service Desk
- Ticketing
- Wireless
- Data Warehouse
- Low Hanging wins